## 2015 Water Issues Public Opinion Poll

## Prepared for

## San Diego County Water Authority

April 2015


San Diego County
Water Authority

For more information on this research project please contact:

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## EXECUTIVE SUMMARY

Given the severity of drought conditions statewide, it comes as no surprise that the San Diego region's water supply is the top-of-mind issue for a large and increasing number of residents. According to this year's San Diego County Water Authority Public Opinion Poll of 1,000 adults countywide, one-third of respondents said without prompting that drought-related concerns trump all other issues - twice the level recorded just a year ago. More than eight-in-ten poll respondents ( $85 \%$ ) agreed that the current water supply situation is very serious.

Awareness and concern about the drought has translated into a growing understanding of the value of water, support for the region's supply diversification strategy, and an appreciation for efforts to protect supplies through enforcement and water-use mandates. An overwhelming majority of residents - 88\% - understand the connection between a robust economy and a reliable water supply, up from $84 \%$ last year. In addition, $86 \%$ of respondents agreed that a reliable water supply for this region is essential to their quality of life, including $65 \%$ who strongly agreed.

Nearly two-thirds of respondents supported mandatory water-use restrictions to combat the drought, while only about one-in-ten respondents disagreed with that strategy. In addition, $21 \%$ of respondents said increasing enforcement was the most important thing that water agencies should do to respond to continued dry conditions - by far the most commonly supported strategy. The poll also showed high levels of support for supplementing the local drinking water supply with advanced treated recycled water (73\%) and high interest in replacing front-yard grass lawns with low-water-use landscapes (33\% very willing and $42 \%$ may consider).

On the behavioral front, $81 \%$ of respondents reported taking some sort of conservation measure following the start of mandatory water-use restrictions in August 2014. However, self-reported participation in conservation practices such as restricting the length of showers or cleaning only full loads of dishes was about the same as last year. It's clear that there still is room for people to increase conservation: $54 \%$ of respondents said they could do more to save water at home. For the second year in a row, young adults were far more likely to say they could do more to save than older adults. As in 2014, more than $80 \%$ of respondents said water-use efficiency is a civic duty.

As for the cost of water, $67 \%$ of respondents felt water was an excellent or good value compared to other utilities, up from $56 \%$ a year ago and more than twice the number who said water is a poor value. In addition, respondents were twice as likely to support additional rate increases that would help ensure regional water supply reliability as they were to oppose such increases ( $44 \%$ versus $23 \%$ ).

While public confidence in the reliability of current regional water supplies has weakened amid the drought, confidence in the long-term reliability of water supplies was about the same as last year. The poll also highlights a growing sense that the Water Authority's water supply diversification strategy is the correct path forward. Support for the Water Authority's diversification strategy increased to 84\% from 79\% in 2014.

These findings and many others related to water issues in San Diego County are presented in the attached report, which was supported by a Proposition 50 grant from the State of California's Department of Water Resources.

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### 1.0 INTRODUCTION AND METHODOLOGY

Probe Research Inc. was retained by the San Diego County Water Authority (Water Authority) to conduct a survey of a representative sampling of 1,000 San Diego County adults on a range of issues related to regional water supplies. This county-wide survey was designed and conducted by Probe Research in close consultation with representatives of the Water Authority.

The research findings collected via this survey and reported later in this document will assist the Water Authority on a variety of strategic information fronts. Topics explored include:
$\checkmark$ Public views and behaviors on water scarcity and drought conditions
$\checkmark$ Public views on water reliability and supply diversification strategy
$\checkmark$ Public participation in selected water conservation activities
$\checkmark$ Attitudes on water costs
$\checkmark$ Preference for and recall of selected water conservation campaigns
$\checkmark$ Public views on sources of water conservation and information on mandatory water-use restrictions

A representative sampling of 1,000 adults who have lived in San Diego County for at least one year completed the survey online ( $N=500$ ) or via telephone ( $N=500$ ), including 128 respondents who only used mobile phones. The two samples of completed surveys were then consolidated into a single data set which was then statistically weighted to reflect known age, gender and regional distribution attributes of San Diego County based on 2010 U.S. Census Data. All data analysis was performed using SPSS statistical analysis software.

The telephone portion of the survey was conducted by Flagship Research of San Diego. Flagship Research is a professional field research center that has conducted similar data collection services on a sub-contract basis for the Water Authority on multiple occasions. Flagship utilizes a state-of-the-art Computer Assisted Telephone Interviewing (CATI) system for its telephone interviews. Random Digit Dialing (RDD) telephone sample was provided to Flagship by Scientific Telephone Sampling (STS) of Foothill Ranch, Calif. The telephone survey was thoroughly pre-tested by Probe Research and Flagship Research. Five hundred live telephone interviews were conducted between March 16 and April 1, 2015, among a stratified sampling of residents (based on region, age and gender).

Five hundred online surveys were collected between March 17 and 30, 2015, via Survey Sampling International's (SSI) proprietary panel. SSI is one of North America's most established and reputable online panel providers. A stratified sampling frame based on region, age and gender was also used in the online version to ensure respondent representation across the county.

As an online survey is a sample of convenience - rather than a probability sample - no margin-of-error can be ascribed to the overall combined survey sample. However, comparisons of results across the two samples provide a high degree of confidence that this survey accurately reflects public opinion in San Diego County on water-related issues. A strict probability sample of 1,000 adults would have a margin of error of $\pm 3.1$ percentage points, 19 times out of 20 .

### 2.0 PROFILE OF RESPONDENTS

The table below reveals the socio-demographic makeup of respondents:


SAN DIEGO COUNTY:

| 1-5 years | 13 | 22 | 9 | 8 |
| :---: | :---: | :---: | :---: | :---: |
| $6-10$ years | 12 | 16 | 13 | 6 |
| 10+ years | 75 | 62 | 79 | 86 |
| GENDER: |  |  |  |  |
| Men | 50 | 53 | 50 | 46 |
| Women | 50 | 47 | 50 | 54 |
| EDUCATION: |  |  |  |  |
| Grade/some high school | 4 | 3 | 5 | 3 |
| Completed high school | 12 | 15 | 10 | 11 |
| Some apprenticeship/trades | 3 | 2 | 3 | 4 |
| Journey-person certification | 1 | 1 | 2 | 1 |
| Some community college | 17 | 23 | 15 | 13 |
| Completed community college | 8 | 9 | 8 | 8 |
| Some university | 12 | 13 | 10 | 12 |
| Completed university | 43 | 35 | 48 | 48 |
| HOUSEHOLD INCOME: |  |  |  |  |
| Less than \$25,000 | 15 | 15 | 13 | 17 |
| \$25,000-\$49,999 | 22 | 28 | 17 | 23 |
| \$50,000-\$74,999 | 23 | 30 | 19 | 19 |
| \$75,000-\$99,999 | 16 | 12 | 20 | 15 |
| \$100,000-\$149,999 | 15 | 9 | 19 | 17 |
| \$150,000-\$249,999 | 8 | 6 | 11 | 5 |
| \$250,000+ | 2 | 1 | 2 | 4 |

HOME OWNERSHIP:

| Own | 57 | 36 | 67 | 69 |
| :---: | :---: | :---: | :---: | :---: |
| Rent | 41 | 60 | 32 | 30 |
| Other | 2 | 5 | 1 | 1 |
| PAY WATER BILL: |  |  |  |  |
| Self / household member | 73 | 70 | 75 | 72 |
| Landlord / other | 27 | 30 | 25 | 28 |
| REGION: |  |  |  |  |
| East County | 15 | 15 | 15 | 15 |
| Metro | 14 | 14 | 14 | 14 |
| South Metro | 23 | 23 | 23 | 23 |
| North Coastal | 16 | 16 | 16 | 16 |
| North Island | 18 | 18 | 18 | 18 |
| South County | 14 | 14 | 14 | 14 |
| ETHNICITY: |  |  |  |  |
| White (not Hispanic) | 65 | 52 | 63 | 83 |
| Hispanic / Latino | 18 | 28 | 15 | 9 |
| Asian-American / Pacific Islander | 10 | 13 | 13 | 3 |
| African-American / Black | 5 | 5 | 7 | 3 |
| Native American | 2 | 2 | 2 | 2 |

### 2.1 Survey Sub-Populations

Survey cross-tabulations have been produced based on specific questions identified below. These categories appear as sub-populations, both in the data tables and throughout the report:
$\checkmark \quad$ Years living in San Diego: (Based on Q.D: How long have you been a resident of San Diego County?): This refers to respondents who have lived in the county from one to 10 years versus 10 years or more.
$\checkmark \quad$ Pay Own Water Bill: (Based on Q.DS4: Does your household pay its own water bill, or does someone else, like your landlord of homeowner's association, pay the water bill?): This represents the respondent or other member of the household who is responsible for paying the household water bill, versus a bill paid by landlord, homeowner's association or other entity.
$\checkmark \quad$ System Reliability (Based on Q.8: A reliable water supply is one that can be depended upon to consistently provide enough water to meet the region's needs. Currently, how reliable do you think San Diego County's water supply is? Would you say it is): Respondents are represented by those who feel their water is "very or somewhat reliable" versus those who feel this is "very or somewhat unreliable."
$\checkmark \quad$ Familiar with Water Restrictions (Based on Q.17: Mandatory water-use restrictions are in effect across the San Diego region. Generally speaking, how familiar are you with restrictions in your community?): This represents residents who say they are "very" or "somewhat" familiar versus those who are "not very or not at all" familiar with the restrictions.
$\checkmark \quad$ Taken Action to Reduce Water Use (Based on Q.18: What specific actions - if any - have you taken to reduce your water use in response to mandatory water-use restrictions since the start of August 2014?): This refers to those who have or have not implemented drought-related actions.
$\checkmark$ Could do more to conserve (Based on Q.23b: I could do more to conserve water at my home.): This refers to those who "strongly" or "somewhat" agreed versus those who "strongly" or "somewhat" disagreed or were unsure that they could be doing more to conserve water.
$\checkmark$ Region: "City" (Metro and South Metro) and "County" (East County, North Coastal, Inland, East and South County)
$\checkmark$ County (applicable zip codes):

- "East County": 91901, 91903, 91905, 91906, 91916, 91917, 91931, 91934, 91935, 91941, 91942, 91943, 91944, 91945, 91946, 91947, 91948, 91962, 91963, 91976, 91977, 91978, 91979, 91980, 91987, 91990, 92019, 92020, 92021, 92022, 92036, 92040, 92071, 92072, 92090
- "Metro": 92037, 92038, 92039, 92092, 92093, 92111, 92117, 92119, 92121, 92122, 92123, 92124, 92126, 92131, 92132, 92142, 92145, 92160, 92161, 92168, 92169, 92171, 92177, 92190, 92191, 92192, 92193, 92194, 92196, 92197
- "South Metro": 92101, 92102, 92103, 92104, 92105, 92106, 92107, 92108, 92109, 92110, 92112, 92113, 92114, 92115, 92116, 92118, 92120, 92133, 92134, 92135, 92137, 92138, 92139, 92140, 92147, 92149, 92150, 92152, 92158, 92159, 92162, 92163, 92164, 92165, 92166, 92167, 92170, 92174, 92175, 92176, 92178, 92182, 92184, 92186, 92187, 92195
- "North Coastal": 92007, 92008, 92009, 92013, 92014, 92018, 92023, 92024, 92049, 92051, 92052, 92054, 92055, 92056, 92057, 92058, 92067, 92068, 92075, 92083, 92084, 92085, 92091, 92130
- "North Inland": 92003, 92004, 92025, 92026, 92027, 92028, 92029, 92030, 92033, 92046, 92059, 92060, 92061, 92064, 92065, 92066, 92069, 92070, 92074, 92078, 92079, 92082, 92086, 92088, 92096, 92127, 92128, 92129, 92172, 92198, 92199
- "South County": 91911, 91902, 91908, 91909, 91910, 91912, 91913, 91914, 91915, 91921, 91932, 91933, 91950, 92951, 92136, 92143, 92153, 92154, 92155, 92173, 92179


### 3.0 RESEARCH RESULTS

### 3.1 Issues in San Diego County

The following section examines "top-of-mind" concerns among residents of San Diego County.

### 3.1.1 San Diego County Issues Agenda

Survey respondents were asked to indicate, in their own words, what they regard as the county's most important issue at this time. Challenges to the region's water supply ranks as the top county issue ( $33 \%$ ), followed well behind by poor economy/unemployment ( $10 \%$ ), and all other issues that were each mentioned by $5 \%$ or few of respondents.

Concern over the region's water supply has more than doubled since 2014 (to $33 \%$ from $16 \%$ in 2014) and has surpassed all other issues as the main concern of the region's residents.


Those who were most likely to single out the regional water supply as the most important issue facing San Diego County included:

- Those from higher-income households ( $37 \%$ among those earning more than $\$ 100,000 /$ year, versus $19 \%$ among those earning less than $\$ 25,000$ annually).
- Respondents with higher levels of education ( $35 \%$ among those with who have a postsecondary degree versus $21 \%$ among those with high school or less education).
- Respondents who have taken action in their household(s) to reduce water use ( $36 \%$ versus $18 \%$ among those who have not taken any action).


### 3.1.2 Water-Related Concerns

By far the greatest concern regarding water-related issues among residents in the region is the reliability of their water supply ( $40 \%$ ). This is followed by fewer than $10 \%$ who identified a variety of other issues, as noted in the chart below.


Base: All Respondents
San Diego County
Water Authority

- Respondents who have made an effort to reduce their household water use were more than twice as likely to say that supply reliability is their greatest concern, compared to those who could not recall taking any actions to reduce their water use ( $45 \%$ versus $20 \%$ ).


### 3.2 Public Awareness of and Satisfaction with San Diego County Water Authority

Familiarity with and approval of the San Diego County Water Authority is examined in this section of the report.

### 3.2.1 Aided Awareness of SDCWA

Seven-in-ten residents of San Diego County are aware of the Water Authority (70\%), compared to three-in-ten who could not recall hearing about the agency ( $30 \%$ ).

##  <br> San Diego County Water Authority

Q. 3 "Have you heard of the San Diego County Water Authority?" ( $n=1,000$ )


Base: All Respondents

- Age, education and household income are all correlated to awareness of the San Diego County Water Authority:
- Older citizens are far more aware of this organization than their younger counterparts ( $82 \%$ among those aged $55+$ years versus $76 \%$ among those aged $35-54$ years and only $55 \%$ among those younger than 35 years).
- Those with higher levels of education are also most aware of the Water Authority (76\% among those with a degree versus $68 \%$ among those with some post-secondary education and $56 \%$ among those with only high school education or less).
- More than three-quarters of respondents from high-income households were aware of the Water Authority ( $78 \%$ versus $72 \%$ among those from households earning between $\$ 50,000$ and $\$ 99,999$ per year; $69 \%$ among those earning $\$ 25,000$ to $\$ 49,000$ per year; $53 \%$ among those earning less than $\$ 25,000$ per year).
- Home ownership also impacted the level of awareness. While $78 \%$ of those who own their homes had heard of the Water Authority, this falls to less than two-thirds among renters (62\%).
- Nearly eight-in-ten white respondents were aware of the Water Authority, compared to only about half of Hispanic residents ( $78 \%$ versus $54 \%$ ).
- Those who feel they could not be doing more to conserve water in their home were also more likely to have heard of the Water Authority, than those who feel they could be doing more (77\% versus $65 \%$ ).
- Those who were "very" familiar with the region's water restrictions were more likely than others to have heard of the Water Authority ( $83 \%$ versus $70 \%$ overall) as were those who have taken action to reduce their water consumption ( $73 \%$ versus $60 \%$ among those who have not).


### 3.2.2 Public Awareness of Water Authority Activities

Respondents who were aware of the Water Authority were asked to identify the agency's main activity. While $29 \%$ could not name any specific activity, one-quarter said this agency is responsible for ensuring a safe and reliable water supply (24\%), followed by those who felt the main activity is offering water conservation programs (11\%). There were several other activities identified by fewer than one-in-ten respondents as noted in the chart below.


- Respondents with higher levels of education were more likely than those with a high school education or less to report that the Water Authority's main activity was ensuring a safe and reliable water supply ( $25 \%$ among those with a degree and $26 \%$ among those with some postsecondary education versus $13 \%$ ).


### 3.2.3 Satisfaction with the Water Authority

Those who had heard of the Water Authority were asked how well they felt this organization was performing. Nearly one-half ( $47 \%$ ) agreed the Water Authority was doing a very good job ( $13 \%$, " 9 " and " 10 " on a 10 -point scale) or a good job ( $34 \%$, " 7 " and " 8 " on a 10 -point scale). This compares to only $14 \%$ who said SDCWA was doing a very poor job ( $5 \%$, " 1 " and " 2 ") or somewhat poor job ( $9 \%$, " 3 " and " 4 "). Twenty-seven percent offered a more neutral assessment of the agency.


- Those who felt their water supply was reliable were nearly twice as likely to say the Water Authority was doing a good job, compared to those who do not feel confident in the reliability of their water supply ( $58 \%$ versus $31 \%$ ).
- Four-in-ten residents who feel they could be doing more to conserve water in their homes felt the SDCWA was doing a good job ( $43 \%$ versus $26 \%$ among those who feel they are doing all they can to conserve water).


### 3.3 Public Views on the Drought and Mandatory Water Restrictions

The following section examines San Diego County residents' views regarding the current drought including attitudes about the severity of the drought and familiarity with water-use restrictions. Support for water agencies' actions to mandate water restrictions is also examined in-depth in this chapter of the report.

### 3.3.1 Perceptions of Severity of Drought

The severity of the current drought is not lost on San Diego County residents. Indeed, $85 \%$ agree with the statement, "The current water supply situation is very serious", including $66 \%$ who "strongly agree" with this statement and $19 \%$ who "moderately agree." This is in stark contrast to a very small number of residents who contest the severity of the water supply situation facing residents of this region (5\% "disagree").

 each statement below, please indicate if you agree or disagree. Using a five-point scale where a "1" means you strongly disagree and a " 5 " means you strongly agree. The current water supply situation is very serious" ( $n=1,000$ )


- While there was very little variation in responses across survey sub-populations, those who could not recall taking any action to reduce water usage were the least likely to agree with the severity of the current drought ( $69 \%$ "agree").


### 3.3.2 Familiarity with Water-Use Restrictions

More than seven-in-ten San Diego County residents reported familiarity with mandatory water-use restrictions in effect in their community ( $71 \%$, including $26 \%$ "very familiar" and $45 \%$ "somewhat familiar"), compared to three-in-ten who are not familiar with these restrictions (29\%).

## ${ }_{\mathrm{P}}^{\mathrm{R}}$ こ в Familiarity with Local Mandatory <br> ..uncur water-Use Restrictions

Q. 17 "Mandatory water-use restrictions are in effect across the San Diego region. Generally speaking, how familiar are you with restrictions in your community?" ( $n=1,000$ )


Base: All Respondents
San Diego County
Woter Authority

- Those who pay their own water bill were more familiar with the current water-use restrictions than were those who do not ( $76 \%$ versus $62 \%$ ).
- Age, income and education are correlated to awareness of water-use restrictions:
- Younger respondents were far less likely to be familiar with these restrictions than their middle-aged and older counterparts ( $63 \%$ versus $74 \%$ and $78 \%$ respectively).
- Those with a high school education or less were far less likely than university or college graduates to be aware of these restrictions ( $61 \%$ versus $75 \%$ ).
- Low income households were also far less likely to report familiarity with restrictions in their community, compared to those from higher-income households ( $58 \%$ versus $77 \%)$.


### 3.3.3 Support for Mandatory Water Restrictions

Nearly two-thirds of respondents support water agencies mandating water-use restrictions to cut water use, rather than leaving it up to residents to reduce water consumption voluntarily ( $62 \%$, including $34 \%$ who strongly agree with mandates). While one-in-ten would not support water-use mandates by water agencies (12\%), one-quarter had no strong opinion one way or the other ( $26 \%$ ).

## P R R <br> Public Support for Water Agencies Mandating Water Restrictions

Q.23a) "People have different views and behaviors when it comes to San Diego County's water supplies. For each statement below, please indicate if you agree or disagree. Using a five-point scale where a "1" means you strongly disagree and a " 5 " means you strongly agree. Water agencies should use mandatory rather than voluntary restrictions to cut water use to fight the current drought." ( $n=1,000$ )


- Respondents from the North Inland region of the county were far more likely than those from the East County to support mandatory water-use restrictions ( $72 \%$ versus $53 \%$ ).
- Support for water agencies requiring residents to reduce water use was also high among those who have already taken actions to reduce their water use compared to those who could not recall taking any water-reducing actions ( $65 \%$ versus $49 \%$ respectively).
- Seven-in-ten respondents who felt they could be doing more to conserve water agreed that agencies should mandate restrictions ( $70 \%$ versus $53 \%$ among those who felt they do enough to conserve water).


### 3.3.4 Recommended Actions in Response to Drought

San Diego County residents were asked to indicate the single most important action local water agencies should take to respond to the drought. One-in-five felt agencies should concentrate on increasing enforcement of mandatory conservation measures (21\%). Only one-in-ten felt water agencies should be providing more information to the public (11\%). There were several other actions mentioned by fewer than $10 \%$ of respondents each as shown in the chart below:


- One-quarter of middle-aged respondents ( $26 \%$ among those aged $35-54$ ) felt local water agencies should concentrate on increasing enforcement of the mandatory water restrictions (compared to only $16 \%$ of younger respondents), as did a quarter of those who have taken some kind of actions in their household to reduce their water consumption (24\%).
- Nineteen percent of Hispanic residents felt more and better public outreach would be important action areas for water agencies in light of the continuing drought conditions (versus 7\% among those from other ethnic backgrounds).


### 3.4 Selected Current and Potential Household Conservation Activities

This section of the report explores regional residential water conservation practices and attitudes toward water conservation, including the appeal of replacing grass lawns with artificial turf.

### 3.4.1 Specific Water-Reducing Actions

Respondents were asked, on an unaided basis, to describe any actions they have taken to conserve water in response to mandatory water restrictions imposed in August 2014. The vast majority (81\%) report taking some sort of action.

The most common steps taken include reducing shower times (38\%) and watering lawns and gardens less frequently (32\%). Other measures taken by smaller numbers of households include turning off the tap when partaking in grooming activities such as brushing teeth or shaving (15\%) and only running appliances when they have a full load ( $13 \%$ ). Solutions mentioned by fewer than one-in-ten respondents included planting drought-resistant plants (9\%), reducing the frequency of car washings (8\%) and making irrigation system adjustments (8\%). Nine percent of those surveyed revealed they had taken no water-reducing actions during this period and $10 \%$ were unable or unwilling to describe specific things they have done to conserve water since the regulations took effect.


- Non-homeowners ( $47 \%$ versus $31 \%$ among owners) and respondents under 35 years of age ( $51 \%$ ) were most likely to have limited their shower times.
- Middle-aged ( $39 \%$ between $35-54$ years of age) and more affluent respondents ( $40 \%$ among those earning more than $\$ 100,000$ ) were more likely than those from other survey sub-groups to have cut back in the watering of their lawns and gardens.
- Women were more likely than men to report that they only run appliances when they have a full load of dishes or laundry ( $18 \%$ versus $11 \%$ respectively).


### 3.4.2 Rationale for Conserving Water

When respondents who had taken some form of water conservation measures were asked to explain their motivations behind these efforts, one-quarter ( $26 \%$ ) volunteered that these reductions were simply the right thing to do. One-quarter of respondents (26\%) said the high cost of water was a factor behind their water conservation actions. Slightly fewer pointed simply to the drought in general or to news reports ( $21 \%$ and $18 \%$ respectively) as reasons for their water-use reductions, while $16 \%$ said they were responding to general appeals to save water. One-in-ten county adults ( $10 \%$ ) were simply averse to waste.

## PR B

Q. 19 "What motivated you to reduce your water use?" ( $n=810$ )


- There is little difference across survey sub-groups in terms of those cutting water use out of a sense of public duty. Those citing high water costs as a motive for their reduction most commonly included those living outside of the City of San Diego (29\%), respondents over 55 years of age (32\%) and those who own rather than rent their place of residence ( $31 \%$ versus $18 \%$ respectively).


### 3.4.3 Household Water Conservation Practices

Most county residents report participation in some form of regular (or at least occasional) water conservation in their households. Only $5 \%$ had taken no actions to conserve water in and around their homes. Participation in these activities has remained largely unchanged since the 2014 survey.

When examining selected conservation practices among "applicable"1 respondents, nearly all "always" wait until they have a full load before switching on the dishwasher or washing machine, and a similar proportion quickly repair leaky toilets or faucets ( $80 \%$ and $81 \%$ respectively). Large proportions of the population also only water lawns or gardens in the late evenings or early mornings (74\%), followed closely by those who avoid running the tap while brushing their teeth, washing hands or shaving (68\%). Around six-in-ten residents always check for/repair leaks in irrigation system (59\%) and around onehalf "always" install the latest water-efficient fixtures in their home, such as water-saving toilets and showerheads (48\%). Forty percent consistently limit their shower time to five minutes or less.
Q. 22 "Still thinking about the water you use in your home, can you tell me whether or not you personally "never", "rarely", "sometimes" or "always" do any of the following things to conserve water in your household?" ( $n=1,000$ )


[^0]

The correlation between age and household water conservation practices observed last year remains evident. The only activity where there is no significant difference between the age cohorts is for avoiding running the tap, which has been excluded from the chart below:


- Waiting until having a full load before switching on the dishwasher or washing machine was most frequently practiced by those who had lived in San Diego for more than a decade (83\%), residents with higher levels of education (84\%), those from higher income households (85\%) and those most familiar with mandatory water restrictions ( $87 \%$ ).
- Respondents who exclusively water their gardens in the late evenings or early mornings included those with higher levels of education and income ( $79 \%$ each), residents of Coastal neighborhoods ( $87 \%$ ), white respondents ( $80 \%$ versus $65 \%$ among Hispanic respondents) long-term residents ( $76 \%$ ) and women ( $78 \%$ versus $70 \%$ among men).
- Those most likely to report they always avoid running the tap while brushing their teeth, washing their hands or shaving included women ( $73 \%$ versus $63 \%$ for men), respondents from the Metro area ( $78 \%$ compared to $64 \%$ in East County) and long-term residents of San Diego County ( $70 \%$ among those living here for more than 10 years versus $62 \%$ among those living here for less than 10 years).


### 3.4.4 Untapped Water Conservation Capacity

Survey respondents were asked whether or not they felt they were doing all they could to conserve water in their households.

As in 2014, about one-half of San Diego County residents agreed (54\%) that they could be doing more to conserve water at home. Indeed, only one-in-five ( $21 \%$ disagree) felt that they could do little else to step-up their water-use reduction efforts.


- Respondents with lower levels of education were more likely than others to report they could be doing more to reduce their water consumption ( $63 \%$ among those with high school or less versus $60 \%$ among those with some post-secondary education and $48 \%$ of those who have graduated with a post-secondary education).
- Regionally, nearly two-thirds of those in Southern County agreed they could be doing more to conserve water at home (64\%) a far greater response than those residing in the Coastal and East County regions ( $47 \%$ each).
- Seventy percent of Hispanic respondents agreed their efforts for conserving water at home could be improved (versus $47 \%$ among white respondents).

As noted above with respect to participation in common household water conservation practices, there was, for the second straight year, a significant age correlation when it came to a self-assessment of water conservation efforts. Younger residents consistently acknowledged there was room for improvement on their part at levels that were notably higher than older residents. These results by respondent age are shown below.

## р в = в в Water Conservation Efforts Across 

Q.23b) "People have different views and behaviors when it comes to San Diego County's water supplies. For each statement below, please indicate if you agree or disagree. Using a five-point scale where a "1" means you strongly disagree and a "5" means you strongly agree. I could do more to conserve water at my home." ( $n=1,000$ )


- Two-thirds of younger residents felt they could be doing more to conserve water in their homes ( $68 \%$ ), compared to around one-half of adults between 35 and 54 years of age ( $51 \%$ ). This acknowledgement that more could be done on the water-saving front declines even further when looking just at more mature county residents (only $40 \%$ of those aged $55+$ felt they could be saving more water).


### 3.4.5 Water Conservation as a Civic Duty

San Diego County adults expressed a clear and growing sense of civic obligation when it comes to conserving water. Indeed, more than four-in-five residents agreed that it is their civic responsibility to use water efficiently ( $87 \%$, including $67 \%$ who strongly agree), compared to only $5 \%$ who disagreed.

The proportion of county adults who now strongly agree that saving water is a civic duty has grown to $67 \%$, up from $60 \%$ in 2014.


- Nine-in-ten older residents agreed that conserving water is a civic responsibility ( $90 \%$ among those aged $55+$ years versus $83 \%$ among those between 35 and 54 years of age).
- Those who have taken action to reduce their water consumption because of the drought were significantly more likely to agree that water conservation is a clear civic duty ( $90 \%$ versus $68 \%$ among those who have not reduced their water usage).


### 3.4.6 Peer Influence and Water Conservation

As a new item in this year's survey, San Diego County adults were asked if they would be inclined to reduce their household water consumption if they were to learn that their neighbors were doing a better job conserving water.

A majority of respondents either felt their neighbors' water use would not affect their own water use $(36 \%)$ or were neutral or undecided ( $24 \%$ ). However $40 \%$ of respondents said that they could be encouraged to curtail their own household water use simply by learning that their neighbors were using less water.

## PR = b e Impact of Neighbor's Water Conservation Practices nimuner inc on Citizens' Motivation to Reduce Water Usage

Q.23k) "People have different views and behaviors when it comes to San Diego County's water supplies. For each statement below, please indicate if you agree or disagree using a five-point scale where a "1" means you strongly disagree and a " 5 " means you strongly agree. I would be more motivated to reduce my home water use if I knew that my neighbors were using less water than me." ( $n=1,000$ )


Those most likely to feel that neighbors would influence their own water use most often included:

- Less affluent respondents ( $50 \%$ under $\$ 25,000$ )
- Hispanic respondents (53\%)
- Those with a high school education or less (49\%)
- Younger residents ( $44 \%$ under 35 years)
- Those who have lived in the county for fewer than 10 years ( $46 \%$ versus only $39 \%$ among longterm residents)


### 3.4.7 Attitudes on Low-Water-Use Landscaping

Survey respondents with grass lawns were asked if they would be willing to consider adopting a lowwater use landscape by removing turf grass from their front yards.

Overall, there is a high level of interest in this type of turf replacement program as fully one-in-three residents with grass lawns ( $33 \%$ ) indicated they would be "very willing" to undertake this change to their household's landscape. Importantly, an additional two-in-five residents (42\%) indicated they would at least be willing to consider such a change, while $17 \%$ said they would not consider it.

When those who rejected the concept of replacing their lawns with a low-water-use landscape were asked to explain their reasons, a variety of explanations were offered. These included a general preference for grass lawns ( $37 \%$ total) and concern about the costs (19\%). Seventeen percent said they are renters and are not in a position to authorize such a change.


- Higher levels of interest in turf grass replacement concept were most apparent among respondents living in the City of San Diego ( $38 \%$ versus $29 \%$ in the rest of the County), longterm residents ( $35 \%$ versus $24 \%$ among newer residents) and among those who are very familiar with recent mandatory water-use restrictions (40\%).


### 3.5 Public Views on Water Reliability

In this chapter, San Diego County residents offer their opinions on the reliability of their water supply and the impact water has on their quality of life and the economy. Respondents also share their views on efforts to diversify the region's water sources.

### 3.5.1 Overall Views on Water Supply Reliability

When residents were asked to indicate how reliable they felt San Diego County's water supply is, twothirds were confident that it is reliable ( $65 \%$ including $25 \%$ "very" and $40 \%$ "somewhat" reliable). This compares to $30 \%$ who do not feel the water supply is reliable (including $8 \%$ "very unreliable" and $22 \%$ "somewhat unreliable").

The perceived dependability of the county's water supply has declined slightly since this question was posed in 2014 (down by 5 percentage points from the $70 \%$ level recorded last year).


- Three-quarters of Hispanic respondents felt San Diego County's water supply was reliable, compared to two-thirds of white respondents who expressed this level of confidence (75\% versus 62\%).
- Those who feel they are doing enough to conserve water were also more likely to express confidence in the reliability of the county's water supply than those who feel they could be doing more ( $35 \%$ versus $26 \%$ ).


### 3.5.2 Economic Importance of Water Supply Reliability

An overwhelming majority of county residents continue to make a strong connection between a robust economy and a reliable water supply. Indeed, almost nine-in-ten respondents agreed that a reliable water supply is essential for a healthy economy ( $88 \%$, including $68 \%$ "strongly" agree).

This acknowledgment of the clear importance of the water supply on economic prosperity has increased by six percentage points since last year (up to $68 \%$ from $62 \%$ ).


- The association between water supply reliability and economic health was positively correlated with respondents' age, education level and annual household income. This means that the older, more educated and more affluent respondents are, the more likely they are to recognize this linkage.
- Respondents who have taken action to conserve water were also more likely to associate a healthy economy with a stable water supply ( $91 \%$ versus $76 \%$ among those who could not recall taking any action to conserve water due to the drought).


### 3.5.3 Water Supply Reliability and Quality of Life

Survey participants were asked to express their views on the extent to which a reliable water supply impacts their personal quality of life. Overall, $86 \%$ of respondents agreed a reliable water supply for this region is essential to my quality of life, including 65\% who "strongly agree." A mere 4\% disagreed and $10 \%$ were unable to offer an opinion.

The number of respondents who now strongly agree that a steady supply of water is a requisite feature of their quality of life has increased by nine percentage points since last year (up to $65 \%$ from $56 \%$ last year).

## Pr = в $\quad$ Perceived Impact of Water Reliability on nutunct irc Quality of Life

Q.23c) "People have different views and behaviors when it comes to San Diego County's water supplies. For each statement below, please indicate if you agree or disagree. Using a five-point scale where a "1" means you strongly disagree and a " 5 " means you strongly agree. A reliable water supply for this region is essential to my quality of life." ( $n=1,000$ )


- Although there was a near-unanimous consensus regarding the linkage between water availability and quality of life across all regions of the county, those residing in the Coastal region were more likely than East County residents to acknowledge this relationship (93\% versus $80 \%$ ).
- Respondents who have taken action to conserve water were also more likely to agree that their quality of life depends on a stable water supply ( $89 \%$ versus $74 \%$ among those who could not recall taking any action due to the drought).


### 3.5.4 Trust in Long-Term Water Supplies

Respondents are far more likely to trust rather than distrust trust their local and regional water agencies to ensure a reliable long-term supply of water in the region, although many remain undecided on this question. One-half of respondents ( $51 \%$ ) trust these agencies (including $24 \%$ "strongly"), while one-infive lacked confidence in this regard (18\%). Three-in-ten were unable or unwilling to offer an opinion (30\%).

These results are highly consistent with the results of last year's survey.


- Those who feel their current water supply is reliable were significantly more likely to trust water agencies to secure stable water supplies in the years ahead than those who feel the current supply is unreliable ( $59 \%$ versus $36 \%$ ).
- Younger respondents were also more likely to trust water agencies than their older counterparts ( $58 \%$ among those aged $18-34$ versus $45 \%$ among those over 55).
- Hispanic respondents were more likely than white respondents to express high levels of trust in their water agencies' ability to ensure a reliable long-term supply of water ( $61 \%$ versus $49 \%$ ).
- Those who feel they could be doing more to conserve water at home were more likely than those who feel they are doing enough to trust regional and local water agencies to deliver a reliable water supply in the future ( $59 \%$ versus $42 \%$ ).


### 3.5.5 Familiarity with Regional Efforts to Enhance Water Supply Reliability

Two in five San Diego County respondents report awareness of efforts to ensure a reliable water supply for the region ( $40 \%$, although only $6 \%$ were very familiar with these efforts). Sixty percent had little or no familiarity with efforts to enhance water reliability in the region.

##  <br> Then mon man Diego County

Q. 10 "Now still on the water supply in San Diego, how familiar are you with the regional efforts to enhance water supply reliability?" ( $n=1,000$ )


Base: All Respondents
San Diego County
Woter Authority

- Awareness of regional efforts to protect the county's water supply was most apparent among men ( $45 \%$ versus $35 \%$ among women), homeowners ( $45 \%$ versus $35 \%$ among renters) and those highly familiar with water restrictions (57\%).


### 3.5.6 Expectations Re: Impact of Local Investments on Imported Water

San Diego County adults were asked whether or not they believed that local investments in water supply reliability would reduce the impact of potential reductions in imported water supplies.

Overall, just less than one-half of those surveyed agreed that these regional investments provide that kind of benefit ( $44 \%$ ) while only one-in-ten disagreed (12\%). Importantly, $45 \%$ of respondents were uncertain about whether local investments would offset reductions in imported water deliveries.


- More than one-half of those from households earning less than $\$ 25,000$ per year agreed with this notion that local investments would offset reductions in water imports this year ( $56 \%$ versus $41 \%$ among those from households that earn more than $\$ 100,000$ per year who agreed).
- Hispanic respondents ( $56 \%$ versus $39 \%$ among white respondents) and those who feel they could be doing more to conserve water ( $50 \%$ versus $36 \%$ among those who feel they could not be doing anything more) were more likely to agree that local investments in water supply reliability will offset potential reductions in imported water deliveries.


### 3.5.7 Views on the Bay-Delta

Although the number of residents who would opt to focus investments on improving water quality and reliability in California's Bay-Delta area remains small ( $8 \%$ this round compared with a similar 10\% last year), there has been considerable change in the number of residents who favor an investment approach that is directed at both local projects and the Bay-Delta ( $35 \%$ in 2015 versus only $13 \%$ in 2014).

Slight changes in question wording this year included the provision of an explicit "both" option. This, along with the continuing drought, may account for the year-over-year change. The proportion of respondents who would urge for an exclusive focus on local water investments dropped significantly since last year (down to $30 \%$ today from $57 \%$ last year).


- Men are now among the strongest supporters of water infrastructure investments that include both local and Bay-Delta projects ( $40 \%$ versus $29 \%$ among women).
- Older respondents were more likely than younger and middle-aged cohorts to prefer local investments ( $37 \%$ versus $26 \%$ among those aged $18-34$ and $27 \%$ aged $35-54$ years) as were those with a post-secondary degree ( $35 \%$ versus $22 \%$ among those with high school education or less) and white respondents ( $33 \%$ versus $20 \%$ among Hispanic respondents).


### 3.6 Public Views on Water Supply Diversification

Respondents shared their views on efforts to diversify the region's water sources, including the use of advanced treated recycled water.

### 3.6.1 Support for Diversification Strategy

Residents continue to exhibit strong support for a diversified water supply strategy. When asked to indicate their level of support for a multi-source water supply plan, eight-in-ten backed this approach ( $84 \%$, including $52 \%$ who "strongly support" it. Overall support is up from $79 \%$ in 2014). This compares to $6 \%$ who oppose this strategy, and $10 \%$ who were unable to offer an opinion. As the graph below shows, the proportion of San Diego County residents who strongly support a diversified approach has increased during the past 12 months (from $42 \%$ in 2014 to $52 \%$ ).


- Nearly two-thirds of those in the Coastal area "strongly support" these efforts ( $64 \%$ versus $43 \%$ among residents in the South County).
- Older residents were more likely to strongly support diversifying water sources ( $61 \%$ among those 55 and older versus $54 \%$ among those aged $35-54$ and $44 \%$ among 18-34 year olds).
- Those with a post-secondary degree were also more likely than those with lower levels of education to strongly support water supply diversification efforts ( $59 \%$ versus $49 \%$ among those with some post-secondary education and $42 \%$ among those with high school or less).
- Those who are very familiar with the water restrictions in San Diego County were far more likely than those who are less familiar to offer solid support for this initiative ( $67 \%$ versus $44 \%$ respectively).
- More than one-half of those who have taken steps to conserve water in response to drought were also in strong support of the diversification plan ( $58 \%$ versus $30 \%$ among those who could not recall taking any water conservation actions).
- Six-in-ten white respondents expressed strong support for water source diversification (61\% versus $39 \%$ among Hispanic respondents).


### 3.6.2 Attitudes on Advanced Treated Recycled Water

This year, respondents were asked if they believed it was possible to further treat recycled water used for irrigation and use it as potable water. Seven-in-ten believed this purification process is possible ( $71 \%$ ), compared to $14 \%$ who said it was not and a similar number who were unsure ( $15 \%$ ).

## ${ }_{\mathrm{P} \text { R }}$ _ в Public Views on the Feasibility of <br> Recycled Drinking Water

Q. 14 "Do you believe that it is possible to further treat recycled water currently used for irrigation to make the water pure and safe for drinking?" ( $n=1,000$ )


- Respondents aged 18-34 years were more likely than their middle-aged counterparts to believe further treatment of recycled water could make it safe to drink ( $78 \%$ versus $66 \%$ among those aged 35-54 years).
- The possibility of using recycled water for drinking water was also more possible among those very familiar with current water restrictions ( $75 \%$ versus $61 \%$ among those less familiar), among those who have taken steps to reduce their water use ( $74 \%$ versus $58 \%$ among those who could not recall taking any water-reducing actions) and among those who feel they could be doing more to conserve water in their home ( $75 \%$ versus $67 \%$ among those who feel they could not be doing anything more to reduce their water consumption).


### 3.6.3 Support for Use of Advanced Treated Recycled Water

When respondents were asked if they were in favor of using advanced treated recycled water as an addition to the existing supply of drinking water, three-quarters supported of this idea ( $73 \%$, including $38 \%$ "strongly favor" and $35 \%$ "somewhat favor"). Around one-in-five opposed the concept of drinking advanced treated recycled water ( $19 \%$, including $7 \%$ "strongly oppose").
Q. 15 "How would you feel about using advanced treated recycled water as an addition to the supply of drinking water, that is, water treated with ultra-filtration, reverse osmosis and advanced oxidation? $(n=1,000)$


Base: All Respondents
San Diego County
Woter Authority

- Younger adults were more likely than middle-aged respondents to favor the addition of advanced treated recycled water to the drinking water supply ( $78 \%$ among those $18-34$ versus $66 \%$ among those aged 35-54).
- Men were more in favor of this idea than women ( $79 \%$ versus $66 \%$ respectively).
- Those who have taken action to conserve of water were also more likely than those who could not recall taking any actions to reduce their water consumption to favor the use of advanced water purification to produce more drinking water for the region ( $76 \%$ versus $60 \%$ respectively).


### 3.7 Public Attitudes on Water Costs

Residents of San Diego County weigh in on the financial aspects of their water supply and offer a comparative assessment of the value of their water in this chapter. Support for water rate increases is also examined in the context of statewide water supply challenges. Finally, support for maintaining San Diego County farmers' water rate program is examined below.

### 3.7.1 Perceived Relative Value of Water

Respondents were asked to indicate the level of value they feel they receive for their water compared to other utilities or services.

Overall, two-thirds of residents felt they received excellent/good value for their water (67\%), including $21 \%$ who consider their water to be excellent value. This compares to $27 \%$ who feel they receive poor value for their water, compared to other utilities (including $9 \%$ "poor" and $18 \%$ "not very good value").

## PR B E ntanter Isc of Water Service

Q. 2 "Now l'd like you to think about some of the utilities and services you might receive in your household. It doesn't matter whether or not your household pays these bills directly, l'm just looking for your general impressions. Compared to other utilities such as gas and electric, cable or satellite TV, trash collection, sewer and landline or cell phone service, do you feel that water is an excellent value, a good value, not a very good value or a poor value?" ( $n=1,000$ )


Those who feel they are receiving excellent or good value for their water include:

- Younger respondents ( $76 \%$ among those aged $18-34$ versus $65 \%$ among those aged 35-54 and $58 \%$ among those aged $55+$ ).
- Those with lower levels of education ( $79 \%$ among those with high school education or less versus $64 \%$ among university and college graduates).
- Those who feel the water system is reliable ( $74 \%$ versus $54 \%$ among those who feel it is unreliable).
- Hispanic respondents ( $81 \%$ versus $62 \%$ among white respondents).
- Those who feel they could be doing more to conserve water around their home $(74 \%$ versus $58 \%$ who do not feel they could be conserving more water).


### 3.7.2 Perceptions of Water Costs

When respondents were asked whether they felt the cost of water in San Diego County was about right or more or less than it should be, more than four-in-ten felt these costs were about right (43\%), with a similar number agreeing that it was more than it should be (40\%). Seven percent felt the cost of their water was less than it should be and one-in-ten (10\%) were unable or unwilling to respond.

There was a shift in perceptions over the past year. While more than one-half of respondents felt the cost of water was more than it should be in 2014 (53\%), this number fell this year to $40 \%$. Moreover, although only $29 \%$ felt water costs were about right in 2014, this figure rose to $43 \%$ who are satisfied with the cost of water this year.


- Those who are responsible for paying their water bills tend to feel the cost of water is more than it should be ( $44 \%$ versus $32 \%$ respectively).
- Nearly one-half of older residents aged 55 years or older felt they were paying too much for their water, compared to respondents under the age of 35 ( $47 \%$ versus $33 \%$ ).
- Those who are very familiar with the county's water restrictions were more likely than those who were less familiar to feel that the cost of water in San Diego County is more than it should be ( $54 \%$ versus $32 \%$ ).
- More than four-in-five residents of San Diego County who said they could not do more to conserve water felt the cost of water in this region was more than it should be ( $45 \%$ versus $36 \%$ among those who feel they could be doing more to conserve water).


### 3.7.3 Support for Water Rate Increases

The survey also explored public support for additional rate increases to ensure water supply reliability.
Overall, residents are twice as likely to support additional rate increases that would help ensure the region's water supply reliability as they are to oppose such an increase ( $44 \%$ versus $23 \%$ ). This is in contrast to views held one year ago when one-third (33\%) supported an increase and $34 \%$ opposed increases.


- Around one-half of respondents who do not pay their own water bill felt additional increases in water rates were warranted to ensure reliability ( $54 \%$ versus $41 \%$ among those who do pay their own water bill).
- Respondents aged $18-34$ years were also more amenable to rate increases than older residents ( $53 \%$ versus $40 \%$ among those $35-54$ years old and $36 \%$ among those 55 and older).
- Renters were more accepting of an increase in water rates than homeowners ( $51 \%$ versus 39\%).
- Around one-half of Hispanic respondents felt additional water rates were necessary to support water reliability ( $53 \%$ versus $41 \%$ among white respondents).


### 3.7.4 Support for Additional Fees to Finance Drought Resistance Efforts

Telephone respondents ${ }^{2}$ were asked how much they would be willing to pay per month to support efforts to address drought conditions in the region. Around one-half of respondents (54\%) were either unwilling to pay anything extra (16\%), felt the amount would depend on many factors (20\%) or were unsure of the additional amount they would pay ( $18 \%$ ). Of the remaining $46 \%$ who would consider paying an additional charge for drought-proofing efforts, the average monthly amount mentioned was $\$ 12.97$ in an unaided/open-ended question.
Q. 13 "The San Diego County Water Authority and many of its member agencies are considering options to develop additional local water supplies to make the region more resilient to drought. These drought-proofing efforts would require additional costs for consumers. How much more would you personally be willing to pay per month - if anything - for additional drought-proofing of local water supplies in San Diego County?" ( $n=500$ )


Base: All Telephone Respondents
San Diego County
Woter Authority

Those residents willing to pay the least, on average, for additional drought-proofing of local water supplies in the region included:

- Those who felt the water supply system in San Diego County was not reliable (\$10.44).
- Those with some degree of familiarity with the current water restrictions (\$10.76).

[^1]
### 3.7.5 Support for Maintaining San Diego County Farmers' Water Program

Participants were asked if they supported maintaining reduced water prices for farmers in exchange for lower water supply reliability. Two-thirds of respondents (67\%) supported this arrangement compared to $15 \%$ who were opposed and a similar number who were unsure (18\%).

## $P R \leftrightharpoons B E$ <br> Support for Maintaining Reduced Water <br> Prices for San Diego Farmers

Q. 27 "Some farmers in San Diego County buy water for farming at a cost that is lower than what homes and other businesses are charged. In exchange for lower rates, these agricultural businesses are subject to greater water supply cutbacks during times of water shortages and emergencies such as earthquakes. Do you think that these reduced water prices for farmers should be maintained?" ( $n=1,000$ )


Base: All Respondents
San Diego County
Woter Authority

- Support for reduced water rates for San Diego County farmers was strongest among those familiar with current water restrictions ( $74 \%$ versus $61 \%$ among those less familiar).
- Those who have taken action to reduce their household water use also were more supportive of the farm water program than those who did not report taking any steps to reduce their water consumption ( $71 \%$ versus $48 \%$ respectively).


### 3.8 Preference for and Awareness of Water Conservation Campaigns

Online survey respondents ( $\mathrm{N}=500$ ) were asked to assess the effectiveness of five potential messages that may be used to communicate the importance of participation in water conservation practices. Also below, survey respondents were asked if they could recall each of four drought outreach campaign messages that had been used in the past year. This section also includes an assessment of communication sources for sharing drought or water conservation-related information.

### 3.8.1 Preferred Water Conservation Message

Three messages designed to motivate greater water conservation efforts each received similar and strong levels of public support while two messages were less appealing. These appear in the graph below:


Views regarding these messages were consistent across demographic sub-groups.

### 3.8.2 Recall of Drought Outreach Campaigns

Survey respondents were presented with slogans or taglines for four drought outreach campaign messages that had been used during the past year. For each, respondents were asked whether or not they could recall seeing or hearing this message.

Two of these messages were recalled by more than one-in-three respondents each, while the two remaining messages achieved lower levels of public recall. In all cases, message recall was highly correlated with respondent age and level of educational attainment, with younger and relatively lesseducated respondents being more likely to recall all campaign messages. Those who were most familiar with current water restrictions also tended to register slightly higher levels of recognition of each campaign tagline.

It is important to note that two-in-five adults in San Diego County (40\%) were unable to recall any of these drought outreach campaigns.


- "Save our Water: Californians Don't Waste" - This was one of the two most widely recalled drought campaign messages. Nearly two-in-five adult county residents (38\%) could recall seeing or hearing this message.
- "Waste No Water" - This campaign message was familiar to $37 \%$ of residents. Residents of the City of San Diego were more likely than those in other parts of the county to recall this message ( $43 \%$ versus $34 \%$ ).
- "Don't Waste Another Minute Wasting Water" - Three-in-ten survey respondents (29\%) recalled encountering this drought outreach campaign message.
- "When in Drought, This is Serious/ How Low Can you Go?" - One-quarter of those polled for this research ( $26 \%$ ) could recall encountering this message.

The following table provides an overview of awareness of each of these campaign slogans by age and educational attainment and ethnicity:

| Aided Recall of Various Drought Outreach Campaigns -By Age, Educational Attainment and Ethnicity- |  |  |  |
| :---: | :---: | :---: | :---: |
|  | AGE |  |  |
|  | $\begin{gathered} 18-34 \\ (\%) \end{gathered}$ | $\begin{gathered} 35-54 \\ (\%) \\ \hline \end{gathered}$ | $\begin{aligned} & 55+ \\ & (\%) \end{aligned}$ |
| Save our Water/Californians Don't Waste | 46 | 36 | 30 |
| Waste No Water | 45 | 35 | 29 |
| Don't Waste Another Minute Wasting Water | 35 | 29 | 23 |
| When in Drought / This is Serious/ How Low Can You Go? | 31 | 26 | 18 |
| (None of these) | 34 | 39 | 50 |
|  | EDUCATIONAL ATTAINMENT |  |  |
|  | High School or Less <br> (\%) | Some PostSecondary (\%) | Completed University/ College (\%) |
| Save our Water/Californians Don't Waste | 54 | 43 | 30 |
| Waste No Water | 47 | 39 | 33 |
| Don't Waste Another Minute Wasting Water | 42 | 27 | 27 |
| When in Drought / This is Serious/ How Low Can You Go? | 33 | 27 | 22 |
| (None of these) | 24 | 39 | 46 |
|  | ETHNIC BACKGROUND |  |  |
|  | Non-Hispanic White (\%) | Hispanic/ Latino (\%) | Other <br> (\%) |
| Save our Water/Californians Don't Waste | 33 | 52 | 45 |
| Waste No Water | 33 | 50 | 44 |
| Don't Waste Another Minute Wasting Water | 26 | 36 | 31 |
| When in Drought / This is Serious/ How Low Can You Go? | 24 | 32 | 27 |
| (None of these) | 44 | 30 | 38 |

### 3.8.3 Information Sources for Conservation Information

Regardless of whether or not respondents had heard of any of the drought outreach campaigns above, they were asked to identify any sources of information where they could recall receiving drought or water conservation-related information.

As the chart below illustrates, television continues to be the primary information source about the drought and/or water conservation. Overall, more than one-half of all county adults pointed to TV as a source of this type of information (55\%). Newspapers were second on the list at $22 \%$, followed by a cluster of other sources including billboards (16\%), water bill (16\%), online news (15\%) and other websites (14\%). Conversations with friends or family (12\%), mail (10\%) and radio (8\%) were lessprominent information sources.

Q. 30 "Whether or not you recall a specific campaign, please tell me where you recall seeing or hearing information about the drought and/or water conservation?" ( $n=1,000$ )


Base: All Respondents

- Television and newspapers were especially common information sources encountered among residents aged 55 years and over ( $63 \%$ ). Younger respondents, meanwhile, were much more likely to recall receiving this type of information online ( $19 \%$ and $21 \%$ respectively).


### 3.9 Communication Issues

This section examines the means by which San Diego County residents obtain information about water and water conservation and identifies their preferences for various water information sources.

### 3.9.1 Awareness of Water Conservation Information Sources

San Diego County residents were asked if they would know where to go to find additional information about water conservation. As the following graph illustrates, more than one-half of those surveyed would know where to find this information ( $55 \%$, including $32 \%$ who are very confident that they would know where to learn more about water conservation and $23 \%$ who are moderately confident in this respect). One in five respondents, on the other hand, are not confident that they would know where to learn more about water conservation ( $20 \%$, including $9 \%$ who are very unfamiliar and $11 \%$ who are somewhat unfamiliar in this regard). One-in-four (24\%) were neutral, unsure or did not respond.

These figures are very similar to last year.

## Pr_ $\mathrm{b}_{\mathrm{E}}$ Awareness of Water Conservation ncencer Inc Information Sources

Q.23d) "People have different views and behaviors when it comes to San Diego County's water supplies. For each statement below, please indicate if you agree or disagree using a five-point scale where a "1" means you strongly disagree and a " 5 " means you strongly agree. I know where to go if I want more information about how to conserve water." ( $n=1,000$ )


Base: All Respondents
San Diego County
Woter Authority

- Those who are well-informed about current mandatory water-use restrictions were far more likely than those from other survey sub-populations to express confidence that they would know where to look for details about water conservation ( $71 \%$ among those "very familiar" with the restrictions).
- Those who feel they could be doing more to conserve water around their home were more likely than those who feel they do enough to know where to look for conservation information (59\% versus 50\%).


### 3.9.2 Perceived Adequacy of Information Re: Water-Use Restrictions

Survey respondents were asked to assess the adequacy of the volume and/or content of information they have received with respect to current water-use restrictions.

Overall, one-half of county adults ( $49 \%$, including $24 \%$ "strongly") agree that they have been sufficiently apprised of water-use restrictions. Nearly one-quarter of those polled ( $22 \%$ ) felt they had not received enough information about the mandatory conditions while $29 \%$ were unsure or neutral.


- Older respondents are more likely than their younger counterparts to feel they have been adequately informed about mandatory water-use restrictions ( $56 \%$ over 55 years agreed versus only $44 \%$ among those under 35 years of age).


### 3.9.3 Information Demand under Hypothetical Mandatory Water Cutback Scenario

Survey respondents were asked, on an unaided basis, to describe the type of information they would seek if there were a mandatory water supply cutback.

By far, the most frequently mentioned type of information sought involved details regarding the precise nature and specific requirements under these mandatory water reduction conditions. Overall, 30\% wanted this type of information.

Other information sought included advice on water conservation (13\%), details on specific household quotas (11\%) or facts about penalties and fines for non-compliance (10\%). A range of other responses mentioned by smaller numbers of respondents are itemized in the chart below.

## PR BE <br> Type of Pre-Mandatory Water Supply Cutback Information Sought



[^2]
### 3.9.4 Sources of Water Conservation Information

Respondents were asked to recall where they may have encountered recent water conservation or drought-related information. More than three-in-ten have gathered information about conserving water from news reports (38\%) and from websites (32\%) while far fewer have gained knowledge about water conservation from emails or letters they have received from their local water agency (17\%) or from discussions with friends and colleagues ( $15 \%$ ). Twenty-seven percent have not sought any information on this topic.


Differences among survey sub-populations in terms of their usage of news sources include:

- News reports - Use of this source was highest among those very familiar with water restrictions ( $51 \%$ ) and those who have taken action to reduce their consumption of water ( $42 \%$ ).
- Emails/letters from local water agency - One-third of those familiar with water restrictions acquired information from communications sent by their local water agency (34\%) as did $21 \%$ of those who pay their water bill in person.
- Respondents who are less familiar with water restrictions were the most likely to not have accessed any information in the past six months on how to conserve water (40\%).

The chart below reveals significant differences among the age groups in terms of preferred sources for gathering information about how to conserve water.


### 3.10 Other Findings

This final chapter of the report reveals residents' opinions on additional topics such as the impact of agriculture on the economy and awareness of the Water Authority's lawsuit against the Metropolitan Water District of Southern California.

### 3.10.1 Agriculture's Contribution to the Economy

Respondents continue to acknowledge the important contribution that agriculture makes to the county's economy. Indeed, more than three-quarters of residents agree that local farmers provide a key input to the regional economy (54\% "strongly" agree and 24\% "moderately" agree). Very few disagreed (6\%), while fewer than one-in-five were more neutral or unsure about whether agriculture was important to the economy ( $17 \%$ ).

These figures remained virtually unchanged from last year.

## pr = в в Public Assessment of Agricultural <br> 

Q.23m) "People have different views and behaviors when it comes to San Diego County's water supplies. For each statement below, please indicate if you agree or disagree using a five-point scale where a "1" means you strongly disagree and a " 5 " means you strongly agree. Agriculture and local farmers make an important contribution to San Diego County's economy". ( $n=1,000$ )


- Women ( $82 \%$ versus $74 \%$ for men), older residents ( $83 \%$ ), those who have taken water conservation measures at home ( $81 \%$ versus only $66 \%$ among those who had not) and those very familiar with mandatory water restrictions ( $84 \%$ ) were among those most likely to acknowledge the importance of agriculture for the regional economy.


### 3.10.2 Public Awareness of Water Authority's Rate Case Litigation

Around one-quarter of surveyed residents (26\%) were aware of the Water Authority's lawsuit against illegal rates set by the Metropolitan Water District of Southern California.

This level of public awareness has remained virtually unchanged since last year, when $29 \%$ were familiar with this ongoing legal action.

Q. 7 "Have you seen, read or heard anything about the San Diego County Water Authority lawsuit which alleges the Metropolitan Water District is overcharging San Diego County ratepayers for their water?" ( $n=1,000$ )


Base: All Respondents
Totals may not add up to $100 \%$ due to statistical rounding

Those most likely to indicate they were aware of the lawsuit included:

- Older residents ( $34 \%$ among those aged 55 years and older versus $23 \%$ among those under age 35).
- Homeowners ( $30 \%$ versus $21 \%$ among non-homeowners).
- Those highly familiar with current water restrictions (45\%).
- Those who feel they could not do more to conserve water in their home (31\%).


## APPENDIX A:

## Survey Instrument

# Probe Research, Inc. <br> San Diego County Water Authority Final 2015 Survey 

## INTRO, SCREENER \& PREAMBLE

## Telephone:

Hello, this is $\qquad$ calling from Probe Research, a professional public opinion research company. Today we are talking to a random sample of San Diego County residents about some important issues in this region.

I hope you can spare about 10 minutes to share your views. Let me assure you that the information we collect is kept strictly confidential and none of the answers you provide will be attributed to you personally. We are not selling anything and no one will be re-contacting you without your permission after the survey is completed. Is now a good time to talk?

IF RESPONDENT ENQUIRES AS TO SURVEY TOPIC PLEASE RESPOND:
"The topic is an interesting one and you don't need any special knowledge or qualifications to participate. We are just interested in your basic opinions and attitudes about some important local issues. The general topic will become clear right away, but we'd like everyone to participate before we reveal the main topic."
(IF YES CONTINUE OTHERWISE ATTEMPT TO ARRANGE A CONVENIENT CALLBACK)

## Online:

Welcome to the survey!
Probe Research is conducting a brief survey among a random sample of citizens in your area. The topic is an interesting one and you don't need any special knowledge or qualifications to participate. We are just interested in your basic opinions and attitudes about some important local issues.

We hope you can spare about 10 minutes to share your views about some important issues in this region. Please be assured that the information we collect is kept strictly confidential and none of the answers you provide will be attributed to you personally. We are not selling anything and no one will be re-contacting you without your permission after the survey is completed.

## Before we begin, just a little bit about yourself:

A. Which age group best describes your age?

Under age 18 (ASK IF SOMEONE OVER 18 AVAILABLE AND PROCEED OR TERMINATE AND SCHEDULE A CALLBACK)
18-34
35-54
55+
B. SAMP. TRACK SOURCE OF PHONE NUMBER BASED ON SAMPLE

$$
\text { Land ......................................................................... } 1
$$

Cell .............................................................................................................. 2
Prescreened ............................................................ 3

- IF AGED 18-34 OR ON CELL: PROCEED WITH INTERVIEW
- IF AGED 35+ AND ON LANDLINE: "By any chance, is there anyone between 18 and 34 I could speak to or call back and ask for another time?"

IF YES: PROCEED WITH INTERVIEW OR SCHEDULE CALLBACK
IF NO, REQUEST INTERVIEW WITH PERSON ON PHONE
C. IF PROBLEM WITH COMPREHENSION OR ACCENT INDICATION ASK: "Would you prefer we speak in English or Spanish?"

English..................................................................... 1
Spanish .................................................................. 2
TRANSFER RESPONDENT TO SPANISH INTERVIEWER IF REQUESTED
D. SEX. (RECORD GENDER BASED ON RESPONDENT'S VOICE - DO NOT ASK)

Male ........................................................................ 1
Female ..................................................................... 2
E. Before we begin could I please get your zip code? We need this information in order to make sure our survey represents people living in all areas of San Diego County.

## (VALIDATE ZIPCODE - IF NOT IN LIST BELOW, THANK AND TERMINATE) San Diego County:

- East County: 91901919039190591906919169191791931919349193591941 919429194391944919459194691947919489196291963919769197791978 919799198091987919909201992020920219202292036920409207192072 92090
- Metro: 9203792038920399209292093921119211792119921219212292123 921249212692131921329214292145921609216192168921699217192177 92190921919219292193921949219692197
- South Metro: 92101921029210392104921059210692107921089210992110 921129211392114921159211692118921209213392134921359213792138 921399214092147921499215092152921589215992162921639216492165 921669216792170921749217592176921789218292184921869218792195
- North Coastal: 92007920089200992013920149201892023920249204992051 920529205492055920569205792058920679206892075920839208492085 9209192130
- North Inland: 92003920049202592026920279202892029920309203392046 920599206092061920649206592066920699207092074920789207992082 920869208892096921279212892129921729219892199
- South County: 91911919029190891909919109191291913919149191591921 9193291933919509295192136921439215392154921559217392179
F. "How long have you been a resident of San Diego County?"
\# $\qquad$ years (IF LESS THAN ONE YEAR - THANK \& TERMINATE)

1. I'd like to begin by asking you what you feel is the most important issue facing San Diego County residents today.
[DO NOT READ; PROBE FOR AND RECORD ONLY ONE ISSUE]

CRIME<br>ECONOMY/JOBS<br>EDUCATION QUALITY<br>EDUCATION COST<br>ENVIRONMENT/POLLUTION<br>GOVERNMENT MISMANAGEMENT<br>(GENERAL MENTION)<br>FINANCIAL PROBLEMS IN THE CITY OF<br>SD<br>FINANCIAL PROBLEMS IN STATE AND OTHER LOCAL GOVERNMENTS<br>FEDERAL DEFICIT<br>MORTGAGE CRISIS/ HOME<br>FORECLOSURES<br>CREDIT MARKETS/DIFFICULTY<br>GETTING LOANS<br>GROWTH/DEVELOPMENT/SPRAWL<br>COST OF GASOLINE<br>ELECTRICITY AND HEATING COST/SUPPLY<br>HOUSING AFFORDABILITY<br>COST OF LIVING (GENERALLY)<br>HIGH TAXES

```
WATER QUALITY
WATER SUPPLY/DROUGHT
WATER RATES/COST OF WATER
HOMELESS
IMMIGRATION ISSUES
INFRASTRUCTURE
TRAFFIC/TOO MANY CARS
FIRE DANGER
NEW AIRPORT
SEWAGE TREATMENT
TERRORISM
WARS (IRAQ, MIDEAST, AFGHANISTAN/PAKISTAN)
HEALTH CARE
CHARGER STADIUM
MIDDLE EAST (GENERAL MENTION
APART FROM SPECIFIC WARS OR TERRORISM) PUBLIC TRANSPORTATION OTHER, SPECIFY:
```

(DK/REF/NONE)

## UTILITIES \& RATES

2 Now l'd like you to think about some of the utilities and services you might receive in your household. It doesn't matter whether or not your household pays these bills directly; l'm just looking for your general impressions. Compared to other utilities such as gas and electric, cable or satellite TV, trash collection, sewer and landline or cell phone service, do you feel that water is an excellent value, a good value, not a very good value or a poor value?
Excellent Value ........................................................ 01
Good Value .............................................................. 02
Not Very Good Value ............................................... 03
Poor Value .............................................................. 04
(DK/NS)................................................................... 99
3. Have you heard of the San Diego County Water Authority?

Yes.
1
No ........................................................................ 2 (SKIP TO Q.6)
(DK/NS)................................................................... 9
4. The San Diego County Water Authority has a wide range of responsibilities and is involved in many activities. What is the main Water Authority activity, you are aware of? (DO NOT READ/ACCEPT ONLY ONE RESPONSE)

Import water for the region
01
Ensure safe/reliable water supply ......................... 02
Provide water directly to my home or business ..... 03
Build water infrastructure/projects ......................... 04
Diversify regional water supply.............................. 05
Building seawater desalination plant ..................... 06
Offer water conservation programs/resources....... 07
Others (specify) __............................ 97
(DK/NS) ................................................................ 99
5. And thinking about all of the activities and responsibilities of the San Diego County Water Authority, would you say they are doing a good job or a poor job overall. Let's use a 1 to 10 scale where a " 1 " means the water authority is doing a very poor job and a " 10 " means they are doing a very good job overall.

| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 99 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Very <br> poor <br> job |  |  |  |  |  |  |  |  | Very <br> good <br> job | (DK/NS) |

6. Thinking specifically about water, do you believe the cost of water here in San Diego County is...?

More than it should be .... 1
About right ...................... 2
Less than it should be..... 3
(DK/NS) ......................... 9
7. Have you seen, read or heard anything about the San Diego County Water Authoritylawsuit that alleges the Metropolitan Water District of Southern California isovercharging San Diego County ratepayers for water?
Yes1
No. ..... 2
(DK/NS) ..... 9
WATER RELIABILITY
These next questions are related to the water supply in San Diego County....
8. A reliable water supply is one that can be depended upon to consistently provideenough water to meet the region's needs. Currently, how reliable or unreliable doyou think San Diego County's water supply is? Would you say it is...?
Very reliable ..... 01
Somewhat reliable ..... 02
Somewhat unreliable ..... 03
Very unreliable ..... 04
(DK/NS) ..... 99
9. California is experiencing a serious drought, and mandatory conservation measuresare in place across San Diego County. Cutbacks to water supplies are likely to startthis summer. If dry conditions continue, what is the single most important thing localwater agencies should do to respond? (DO NOT READ -ACCEPT ONLY ONERESPONSE)
More/better public ..... 01
Outreach \& education ..... 02
Increased enforcement ..... 03
More seawater desalination ..... 04
More reservoirs/storage ..... 05
Encourage/promote/develop recycled water. ..... 06
More water transfers ..... 07
Other, specify: ..... 97
(DK/NS) ..... 99
10. Now still on the water supply in San Diego, how familiar would you say you are withthe regional efforts to enhance water supply reliability? Are you...Very familiar01
Somewhat ..... 02
Not very familiar ..... 03
Not at all familiar ..... 04
(DK/NS) ..... 99
oppose or strongly oppose this plan to diversify our water sources?
Strongly Support ..... 01
Moderately Support ..... 02
Moderately Oppose ..... 03
Strongly Oppose ..... 04
(Depends on \$ amount etc.) ..... 05
(DK/NS) ..... 99
11. Twenty years ago, almost all of our region's water was imported from a single supplier - the Metropolitan Water District of Southern California. Since then, the region has diversified its water supply sources so that today about half of our water is imported from that single supplier. That strategy has included water transfers from the Colorado River, increased conservation, groundwater development, water recycling and, by fall 2015, seawater desalination. Do you strongly support, moderately support, moderately
12. As you think about the future of San Diego County's water supplies, what one waterrelated issue is your greatest concern (DO NOT READ - ACCEPT ONLY ONE)?

Cost 01
Quality ..... 02
Supply reliability ..... 03
Increasing conservation ..... 04
Developing new supplies ..... 05
Other (specify) ..... 06
(DK/NS) ..... 99
13. The San Diego County Water Authority and many of its member agencies are considering options to develop additional local water supplies to make the region more resilient to drought. These drought-proofing efforts would require additional costs for consumers. How much more would you personally be willing to pay per month - if anything - for additional drought-proofing of local water supplies in San Diego County? (PROBE FOR MONTHLY AMOUNT IN DOLLARS)

```
$
$0 - would not pay any more.........97
(Depends) 98
(DK/NS) .................................... }9
```

14. Do you believe that it is possible to further treat recycled water currently used for irrigation to make the water pure and safe for drinking?
Yes. ..... 1
No ..... 2
(DK/NS) ..... 9

# 15. How would you feel about using advanced treated recycled water as an addition to the supply of drinking water, that is, water treated with ultra-filtration, reverse osmosis and advanced oxidation? <br> Strongly favor <br> 01 <br> Somewhat favor ............................. 02 <br> Somewhat oppose ......................... 03 <br> Strongly oppose .............................. 04 <br> (DK/REF) ....................................... 99 

## BAY DELTA

Now we are going to talk about water supplies that are imported to our region...
16. The Bay-Delta in Northern California is an important water supply source for San Diego County. Some people feel San Diego County ratepayers should pay more to improve water supply reliability in the Bay-Delta. Others prefer focusing investments on developing more water supplies here in the San Diego area. Both approaches require financial investments. Do you prefer one approach over the other, or both approaches, or neither? (And is that strongly or moderately?)

Strongly prefer Bay-Delta investments ................ 01
Moderately prefer Bay-Delta investments............ 02
Strongly prefer local investments ........................ 03
Moderately prefer local investments .................... 04
Support both ....................................................... 05
Support neither ................................................... 06
Depends on money, etc. ..................................... 07
(DK/NS) ............................................................. 99

## WATER USE \& CONSERVATION

17. Mandatory water-use restrictions are in effect across the San Diego region. Generally speaking, how familiar are you with restrictions in your community? Would you say you are...(READ- RECORD)

Very Familiar........................ 01
Somewhat Familiar .............. 02
Not Very Familiar ................. 03
Not at all Familiar ................. 04
(DK/NS) ............................... 99
18. What specific actions - if any - have you taken to reduce your water use in response to mandatory water-use restrictions since the start of August 2014? (DO NOT READ - ACCEPT ALL MENTIONS)
Adjust irrigation system and timers ..... 01
Use the landscape calculator to set a water-wise irrigation schedule ..... 02
Irrigate during evening/morning hours ..... 03
Reduce/skip watering ..... 04
Check soil moisture before watering ..... 05
Replace unused grass with low-water plants ..... 06
Upgrade irrigation system with high-efficiency equipment ..... 07
Purchase high-efficiency clothes washer ..... 08
Wash only full loads of clothes or dishes ..... 09
Take shorter showers. ..... 10
Use a broom instead of a hose on paved areas ..... 11
Fix indoor leaks (toilet, faucet, etc.) ..... 12
Fix outdoor leaks (sprinklers, spas, etc.) ..... 13
Do not let water run ..... 14
Collect and reuse water ..... 15
Replace grass with artificial/synthetic turf ..... 16
Schedule a water-use checkup/assessment ..... 17
Other (specify) ..... 97
None ..... [Skip to 20]
(DK/NS) ..... 99
19. What motivated you to reduce your water use? (DO NOT READ - ACCEPT ALL MENTIONS)
High Water Costs/trying to save money ..... 01
News reports about drought/water shortages ..... 02
Emails/letters from my local water agency ..... 03
General appeals for water conservation ..... 04
It's the right thing to do ..... 05
Rebates/discounts on highly efficient products ..... 06
Talking with neighbors/coworkers ..... 07
Anticipating higher water rates in future and trying to be prepared ..... 08
Other (specify) ..... 97
(DK/NS) ..... 99
20. If mandatory water supply cutbacks were implemented in San Diego County in the next few months, what kind of information would you want to receive before the cutbacks began? (DO NOT READ - ACCEPT ALL MENTIONS)01
What are the penalties for using more/not following restrictions ..... 02
How long will it last ..... 03
Will there be enough water to keep my landscaping alive ..... 04
Where can I get help reducing my water use ..... 05
How do I reduce my water use ..... 06
What restrictions will I have to follow ..... 07
How do I report water wasters ..... 08
Other (specify) ..... 97
(DK/NS) ..... 99

## MESSAGE TESTING (ONLINE ONLY)

The San Diego region faces likely water supply reductions starting July 1. Which one of the following messages would most motivate you to conserve water? (RANDOMIZE OPTIONS BELOW)
"Water supply reductions start July 1. How low can you go with your water use? Reduce shower times, fix leaks and cut outdoor irrigation."
"Water supply cutbacks begin July 1 in San Diego County. This is serious. Follow your community's mandatory outdoor water-use restrictions."
"Calling all drought fighters! Water supply cutbacks begin July 1, so save every day, every way."
"Severe drought conditions mean water supply cutbacks start July 1. Do your part by following local water-use restrictions."
"Our region faces water supply cutbacks. You can help by reducing irrigation, shortening showers and fixing leaks."
21. Thinking about the water you use in your home, can you tell me whether or not you personally "never", "rarely", "sometimes" or "always" do any of the following things to conserve water in your household? (RANDOMIZE a-g)

|  | Never | Rarely | Some <br> times | Always | (Not <br> Applic <br> able) | (DK/ <br> NS) |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| a) | Avoid running the tap <br> while brushing your <br> teeth, washing your <br> hands or shaving | 1 | 2 | 3 | 4 | 5 | 9 |
| b) | Wait until you have a <br> full load before <br> switching on the <br> dishwasher or washing <br> machine. | 1 | 2 | 3 | 4 | 5 | 9 |
| c) | Limit your shower time <br> to 5 minutes or less | 1 | 2 | 3 | 4 | 5 | 9 |
| d) | Install the latest water- <br> efficient fixtures in your <br> home like a water- <br> saving toilet or <br> showerhead. | 1 | 2 | 3 | 4 | 5 | 9 |
| e) | Water your garden in <br> the late evenings or <br> early mornings only. | 1 | 2 | 3 | 4 | 5 | 9 |
| f) | Quickly repair any leaky <br> toilets or faucets. | 1 | 2 | 3 | 4 | 5 | 9 |
| g) | Check for/repair leaks <br> in irrigation system | 1 | 2 | 3 | 4 | 5 | 9 |

## GENERAL ATTITUDES

22. People have different views and behaviors when it comes to San Diego County's water supplies. I'd like to read you a few statements and, for each one, l'd like you to tell me if you agree or disagree. Let's use a five-point scale where a "1" means you strongly disagree and a " 5 " means you strongly agree. OK, the first one is... (READ RANDOMIZE a-?).

## STATEMENT

1223545
a) Water agencies should use mandatory rather than voluntary restrictions to cut water use to fight the current drought.
b) I could do more to conserve water at my home.
c) A reliable water supply for this region is essential to my quality of life.
d) I know where to look if I want more information about how to conserve water.
e) The current water supply situation is very serious.
f) I trust water agencies to ensure we have a reliable longterm supply of water.
g) It is my civic duty to use water efficiently.
h) Additional water rate increases are necessary to support the region's water supply reliability.
i) A reliable water supply for this region is essential for a healthy economy.
j) I feel I have been adequately informed about water-use restrictions.
k) I would be more motivated to reduce my home water use if I knew that my neighbors were using less water than me.
I) Local investments in water supply reliability will offset potential reductions in imported water deliveries this year.
m) Agriculture and local farmers make an important contribution to San Diego County's economy
23. Does your home have a grass lawn that is not artificial turf?
Yes.................... 01 (Continue)

No .......................... 02 (SKIP TO Q.26)
(DK/NS) ................. 09 (SKIP TO Q.26)
24. How willing, if at all, would you be to adopt a low water use landscape by removing turf grass from your front yard?

| Very wiling | SKIP TO Q.26) |
| :---: | :---: |
| May consider | 02 (SKIP TO Q.26) |
| Would not consider | 03 (ASK NEXT Q.) |
| (DK/NS) | 99 (SKIP TO Q.26) |

25. What is the main barrier keeping you from replacing some or all of your grass with low-water-use landscaping?[DO NOT READ - ACCEPT ONLY ONE RESPONSE)
Cost01
Time ..... 02
Knowledge/expertise ..... 03
I like the look of grass ..... 04
I don't like the look of WaterSmart landscapes ..... 05
Doesn't save enough water to be worth the effort. ..... 06
(I already have a low-water landscape) ..... 06
Other (specify) ..... 97
(DK/NS) ..... 99
26. Some farmers in San Diego County buy water for farming at a cost that is lower thanwhat homes and other businesses are charged. In exchange for lower rates, theseagricultural businesses are subject to greater water supply cutbacks during times ofwater shortages and emergencies such as earthquakes. Do you think that thesereduced water prices for farmers should be maintained?
Yes1
No ..... 2
(DK/NS) ..... 9
COMMUNICATIONS
27. What sources, if any, have you used in the past six months for gathering information about how to conserve water? (DO NOT READ - ACCEPT ALL MENTIONS)News reports01
Emails/letters from my local water agency ..... 02
Friends/colleagues ..... 03
Website ..... 04
Other (specify) ..... 97
None/haven't looked ..... 98
(DK/NS) ..... 99
28. Local, regional and state agencies have been promoting additional water conservation over the past year with a variety of drought outreach campaigns. Do you recall seeing or hearing...? (READ - RANDOMIZE)

|  |  | Yes | No | (DK/NS) |
| :--- | :--- | :---: | :---: | :---: |
| a) | When in Drought/This is <br> Serious/How Low Can <br> You Go? | 1 | 2 | 9 |
| b) | Waste No Water | 1 | 2 | 9 |
| c) | Save Our <br> Water/Californians <br> Don't Waste | 1 | 2 | 9 |
|  | Don't Waste Another <br> Minute Wasting Water | 1 | 2 | 9 |
| d) | Min |  |  |  |

29. Whether or not you recall a specific campaign, please tell me where you recall seeing or hearing information about the drought and/or water conservation.(DO NOT READ - ACCEPT ALL MENTIONS)

Television................................................................................... 01
Newspaper................................................................................ 02
Online news sites....................................................................... 03
Outdoor advertising (billboards/transit shelter) ........................... 05
Website...................................................................................... 06
Friends/family............................................................................. 07
My water agency website ........................................................... 08
With monthly bill........................................................................ 09
At work..................................................................................... 10
At a public event ....................................................................... 11
In the mail ................................................................................... 12
Other (Specify) __................................... 97
(DK/NS) .................................................................................... 99

## DEMOGRAPHICS

DS1. Just before I let you go... What is the highest level of schooling you have obtained?(READ LIST. FOLLOW UP IF UNSURE WHETHER OR NOT RESPONDENTGRADUATED.)
Grade school/some high school ..... 01
Completed high school ..... 02
Some Apprenticeship or Trades Training ..... 03
Journey-Person certification ..... 04
Some Community College ..... 05
Completed Community College Education ..... 06
Some University ..... 07
Completed University degree ..... 08
(Refused/NS) ..... 99
DS2. Do you own or rent your current place of residence?
Own ..... 01
Rent ..... 02
Other (Such as public housing) ..... 03
(DK/NS) ..... 99
DS3. What type of residence do you live in?
Apartment ..... 01
Condo/townhome ..... 02
Duplex ..... 03
Mobile home ..... 04
Single-family detached ..... 05
Other (specify) ..... 97
(DK/REF) ..... 99
DS4. Does your household pay its own water bill, or does someone else, like your landlordor homeowner's association, pay the water bill?
Respondent/other member of household pays ..... 01
Landlord/Homeowner's Association/Other pays ..... 02
Other: (Specify) ..... 03
(DK/REF) ..... 99
We have almost finished the survey
DS5. Which of the following categories best describes your age? Is it
18-24 ..... 01
25-34 ..... 02
35-54 ..... 03
55-64 ..... 04
65+ ..... 05
(DK/REF) ..... 99

DS6. Which of the following best describes your ethnic or racial background... (READ, record)

White, not of Hispanic origin.................................... 1
Black, not of Hispanic origin .................................... 2
Hispanic or Latino ................................................... 3
Asian or Pacific Islander.......................................... 4
Native American...................................................... 5
Another ethnic group? [SPECIFY:]
(DK/REF) ............................................................... 9999
DS7. Which of the following categories best describes your household income, that is from all persons in your household, before all taxes? Is it....
under \$25,000
1
\$25,000-\$49,999 ................................................... 2
\$50,000-\$74,999 ................................................... 3
\$75,000-\$99,999 ................................................... 4
\$100,000-\$149,999 .............................................. 5
\$150,000-\$249,999 ............................................... 6
\$250,000 and above ............................................... 7
(DK/NS/REF) .......................................................... 9
DS8. Would you be willing to be contacted in the future concerning further research conducted by Probe Research?


DS9. Do you have an e-mail address we may contact you at to participate in further research?

| Yes.............................................................. 1 | CONTINUE |
| :--- | :--- |
| (No/Don't have one/Won't provide it) ............. 2 | GO TO DS9 |
| (DK/NS) ................................................. | GO TO DS9 |

DS10. May I please have your e-mail address? (READ BACK TO CONFIRM ACCURACY) E-mail address: $\qquad$

## APPENDIX B:

Detailed Tabular Results

1. What do you feel is the most important issue facing San Diego County residents today?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  | PAY OWN WATER BILL |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | Over 10 | Yes | No |
| BASE |  |  |  | (1000) | (370) | (630) | (140) | (230) | (160) | (180) | (150) | (140) | (252) | (748) | (701) | (265) |
| MOST IMPORTANT ISSUE | Water supply | Count | 325 | 127 | 198 | 51 | 76 | 53 | 61 | 51 | 34 | 90 | 236 | 245 | 72 |
|  |  |  | 33\% | 34\% | 31\% | 36\% | 33\% | 33\% | 34\% | 34\% | 24\% | 36\% | 32\% | 35\% | 27\% |
|  | Economy/ Jobs/ Income | Count | 97 | 43 | 54 | 12 | 31 | 10 | 17 | 8 | 19 | 25 | 72 | 73 | 23 |
|  |  |  | 10\% | 12\% | 9\% | 9\% | 13\% | 6\% | 9\% | 5\% | 14\% | 10\% | 10\% | 10\% | 9\% |
|  | Charger Stadium/ Chargers | Count | 47 | 15 | 32 | 6 | 9 | 7 | 12 | 6 | 7 | 3 | 43 | 30 | 16 |
|  |  |  | 5\% | 4\% | 5\% | 4\% | 4\% | 4\% | 7\% | 4\% | 5\% | 1\% | 6\% | 4\% | 6\% |
|  | Immigration issues/ racism | Count | 39 | 15 | 24 | 6 | 9 | 9 | 3 | 8 | 4 | 7 | 32 | 27 | 12 |
|  |  |  | 4\% | 4\% | 4\% | 4\% | 4\% | 5\% | 2\% | 6\% | 3\% | 3\% | 4\% | 4\% | 5\% |
|  | Housing affordability | Count | 31 | 13 | 19 | 6 | 7 | 5 | 4 | 4 | 6 | 7 | 24 | 23 | 8 |
|  |  |  | 3\% | 3\% | 3\% | 4\% | 3\% | 3\% | 2\% | 3\% | 5\% | 3\% | 3\% | 3\% | 3\% |
|  | Infrastructure | Count | 31 | 9 | 22 | 3 | 6 | 6 | 5 | 8 | 2 | 3 | 28 | 25 | 6 |
|  |  |  | 3\% | 2\% | 3\% | 2\% | 3\% | 4\% | 3\% | 5\% | 2\% | 1\% | 4\% | 4\% | 2\% |
|  | Water rates/ Cost of water | Count | 28 | 3 | 25 | 1 | 2 | 9 | 7 | 4 | 5 | 10 | 18 | 23 | 5 |
|  |  |  | 3\% | 1\% | 4\% | 0\% | 1\% | 5\% | 4\% | 3\% | 4\% | 4\% | 2\% | 3\% | 2\% |
|  | Cost of living (non-spec.) | Count | 26 | 6 | 20 | 1 | 5 | 4 | 1 | 8 | 7 | 3 | 23 | 17 | 9 |
|  |  |  | 3\% | 2\% | 3\% | 0\% | 2\% | 3\% | 0\% | 5\% | 5\% | 1\% | 3\% | 2\% | 4\% |
|  | Traffic/ Too many cars | Count | 26 | 6 | 20 | 4 | 2 | 4 | 8 | 3 | 5 | 6 | 20 | 16 | 8 |
|  |  |  | 3\% | 2\% | 3\% | 3\% | 1\% | 3\% | 5\% | 2\% | 3\% | 2\% | 3\% | 2\% | 3\% |
|  | Homlessness/ Poverty/ Hunger | Count | 24 | 11 | 13 | 3 | 7 | 2 | 5 | 4 | 2 | 7 | 17 | 13 | 10 |
|  |  |  | 2\% | 3\% | 2\% | 2\% | 3\% | 1\% | 3\% | 3\% | 2\% | 3\% | 2\% | 2\% | 4\% |
|  | Crime/ Policing | Count | 23 | 11 | 11 | 3 | 9 | 2 | 2 | 4 | 3 | 7 | 16 | 15 | 7 |
|  |  |  | 2\% | 3\% | 2\% | 2\% | 4\% | 2\% | 1\% | 3\% | 2\% | 3\% | 2\% | 2\% | 3\% |
|  | Growth/ development/ sprawl | Count | 20 | 8 | 12 | 3 | 5 | 4 | 7 | 0 |  | 1 | 19 | 16 | 4 |
|  |  |  | 2\% | 2\% | 2\% | 2\% | 2\% | 3\% | 4\% | 0\% |  | 0\% | 3\% | 2\% | 2\% |
|  | Environment/ Pollution | Count | 17 | 7 | 10 | 2 | 5 | 6 |  | 4 | 1 | 4 | 13 | 12 | 5 |
|  |  |  | 2\% | 2\% | 2\% | 2\% | 2\% | 4\% |  | 3\% | 0\% | 2\% | 2\% | 2\% | 2\% |
|  | Education quality | Count | 17 | 8 | 9 | 3 | 5 | 2 | 1 | 1 | 6 | 6 | 11 | 10 | 6 |
|  |  |  | 2\% | 2\% | 1\% | 2\% | 2\% | 1\% | 0\% | 0\% | 4\% | 2\% | 1\% | 1\% | 2\% |
|  | Gov mismanagement (general) | Count | 14 | 9 | 5 | 4 | 5 |  | 2 | 2 | 2 | 4 | 10 | 10 | 4 |
|  |  |  | 1\% | 2\% | 1\% | 3\% | 2\% |  | 1\% | 1\% | 1\% | 2\% | 1\% | 1\% | 1\% |
|  | High taxes | Count | 10 | 4 | 6 | 3 | 1 | 1 |  | 3 | 1 | 1 | 9 | 10 |  |
|  |  |  | 1\% | 1\% | 1\% | 2\% | 1\% | 1\% |  | 2\% | 1\% | 0\% | 1\% | 1\% |  |
|  | Water quality | Count | 4 |  | 4 |  |  | 0 | 1 | 1 | 1 |  | 4 | 3 | 0 |
|  |  |  | 0\% |  | 1\% |  |  | 0\% | 1\% | 1\% | 1\% |  | 0\% | 0\% | 0\% |
|  | Other mentions | Count | 60 | 26 | 34 | 9 | 18 | 6 | 14 | 6 | 7 | 13 | 47 | 32 | 26 |
|  |  |  | 6\% | 7\% | 5\% | 6\% | 8\% | 4\% | 8\% | 4\% | 5\% | 5\% | 6\% | 4\% | 10\% |
|  | (DK/Nothing in particular) | Count | 161 | 49 | 112 | 20 | 29 | 29 | 31 | 25 | 27 | 56 | 105 | 101 | 42 |
|  |  |  | 16\% | 13\% | 18\% | 14\% | 13\% | 18\% | 17\% | 17\% | 19\% | 22\% | 14\% | 14\% | 16\% |

1. What do you feel is the most important issue facing San Diego County residents today?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | <35 | 35-54 | 55 + | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1000) | (500) | (500) | (360) | (360) | (280) | (153) | (315) | (520) | (134) | (202) | (348) | (220) |
| MOST IMPORTANT ISSUE | Water supply | Count | 325 | 154 | 171 | 130 | 105 | 90 | 32 | 108 | 182 | 26 | 66 | 120 | 82 |
|  |  |  | 33\% | 31\% | 34\% | 36\% | 29\% | 32\% | 21\% | 34\% | 35\% | 19\% | 33\% | 35\% | 37\% |
|  | Economy/ Jobs/ Income | Count | 97 | 44 | 53 | 36 | 33 | 28 | 18 | 36 | 43 | 14 | 17 | 39 | 21 |
|  |  |  | 10\% | 9\% | 11\% | 10\% | 9\% | 10\% | 12\% | 11\% | 8\% | 11\% | 8\% | 11\% | 9\% |
|  | Charger Stadium/ Chargers | Count | 47 | 34 | 12 | 13 | 21 | 12 | 5 | 20 | 22 | 2 | 11 | 18 | 14 |
|  |  |  | 5\% | 7\% | 2\% | 4\% | 6\% | 4\% | 3\% | 6\% | 4\% | 1\% | 6\% | 5\% | 6\% |
|  | Immigration issues/ racism | Count | 39 | 23 | 16 | 3 | 21 | 15 | 7 | 11 | 21 | 9 | 10 | 11 | 7 |
|  |  |  | 4\% | 5\% | 3\% | 1\% | 6\% | 5\% | 5\% | 4\% | 4\% | 7\% | 5\% | 3\% | 3\% |
|  | Housing affordability | Count | 31 | 17 | 15 | 7 | 12 | 12 | 10 | 3 | 19 | 5 | 9 | 9 | 6 |
|  |  |  | 3\% | 3\% | 3\% | 2\% | 3\% | 4\% | 6\% | 1\% | 4\% | 4\% | 5\% | 3\% | 3\% |
|  | Infrastructure | Count | 31 | 15 | 16 | 8 | 8 | 15 | 2 | 9 | 20 | 3 | 9 | 8 | 9 |
|  |  |  | 3\% | 3\% | 3\% | 2\% | 2\% | 5\% | 2\% | 3\% | 4\% | 2\% | 4\% | 2\% | 4\% |
|  | Water rates/ Cost of water | Count | 28 | 16 | 12 | 9 | 16 | 3 | 5 | 10 | 13 | 4 | 4 | 10 | 7 |
|  |  |  | 3\% | 3\% | 2\% | 3\% | 4\% | 1\% | 3\% | 3\% | 2\% | 3\% | 2\% | 3\% | 3\% |
|  | Cost of living (non-spec.) | Count | 26 | 10 | 16 | 10 | 12 | 5 | 8 | 9 | 9 | 4 | 8 | 6 | 6 |
|  |  |  | 3\% | 2\% | 3\% | 3\% | 3\% | 2\% | 5\% | 3\% | 2\% | 3\% | 4\% | 2\% | 3\% |
|  | Traffic/ Too many cars | Count | 26 | 14 | 11 | 10 | 9 | 6 | 3 | 6 | 17 | 2 | 4 | 11 | 6 |
|  |  |  | 3\% | 3\% | 2\% | 3\% | 3\% | 2\% | 2\% | 2\% | 3\% | 1\% | 2\% | 3\% | 3\% |
|  | Homlessness/ Poverty/ Hunger | Count | 24 | 5 | 19 | 8 | 9 | 7 | 6 | 7 | 11 | 8 | 8 | 5 | 2 |
|  |  |  | 2\% | 1\% | 4\% | 2\% | 2\% | 2\% | 4\% | 2\% | 2\% | 6\% | 4\% | 2\% | 1\% |
|  | Crime/ Policing | Count | 23 | 3 | 20 | 5 | 14 | 4 | 7 | 5 | 10 | 6 | 5 | 5 | 3 |
|  |  |  | 2\% | 1\% | 4\% | 1\% | 4\% | 1\% | 5\% | 2\% | 2\% | 4\% | 2\% | 2\% | 2\% |
|  | Growth/ development/ sprawl | Count | 20 | 5 | 15 | 5 | 5 | 10 | 2 | 6 | 12 | 4 | 4 | 7 | 5 |
|  |  |  | 2\% | 1\% | 3\% | 1\% | 1\% | 4\% | 1\% | 2\% | 2\% | 3\% | 2\% | 2\% | 2\% |
|  | Environment/ Pollution | Count | 17 | 14 | 3 | 10 | 1 | 6 | 3 | 8 | 7 | 4 | 3 | 5 | 4 |
|  |  |  | 2\% | 3\% | 1\% | 3\% | 0\% | 2\% | 2\% | 2\% | 1\% | 3\% | 1\% | 2\% | 2\% |
|  | Education quality | Count | 17 | 4 | 13 | 3 | 9 | 5 | 2 | 2 | 12 |  | 5 | 3 | 6 |
|  |  |  | 2\% | 1\% | 3\% | 1\% | 3\% | 2\% | 1\% | 1\% | 2\% |  | 2\% | 1\% | 3\% |
|  | Gov mismanagement (general) | Count | 14 | 10 | 5 | 1 | 4 | 9 | 2 | 3 | 9 | 3 | 2 | 4 | 3 |
|  |  |  | 1\% | 2\% | 1\% | 0\% | 1\% | 3\% | 1\% | 1\% | 2\% | 2\% | 1\% | 1\% | 1\% |
|  | High taxes | Count | 10 | 5 | 5 | 3 | 4 | 4 | 3 | 2 | 5 |  | 3 | 6 | 1 |
|  |  |  | 1\% | 1\% | 1\% | 1\% | 1\% | 1\% | 2\% | 1\% | 1\% |  | 1\% | 2\% | 1\% |
|  | Water quality | Count | 4 | 2 | 2 | 1 |  | 3 | 1 | 2 | 1 |  | 1 | 1 | 1 |
|  |  |  | 0\% | 0\% | 0\% | 0\% |  | 1\% | 1\% | 1\% | 0\% |  | 0\% | 0\% | 1\% |
|  | Other mentions | Count | 60 | 36 | 24 | 24 | 21 | 14 | 5 | 22 | 31 | 15 | 11 | 17 | 10 |
|  |  |  | 6\% | 7\% | 5\% | 7\% | 6\% | 5\% | 3\% | 7\% | 6\% | 11\% | 6\% | 5\% | 5\% |
|  | (DK/Nothing in particular) | Count | 161 | 87 | 74 | 76 | 54 | 31 | 31 | 45 | 77 | 27 | 23 | 61 | 26 |
|  |  |  | 16\% | 17\% | 15\% | 21\% | 15\% | 11\% | 21\% | 14\% | 15\% | 20\% | 12\% | 18\% | 12\% |

1. What do you feel is the most important issue facing San Diego County residents today?

| BASE |  |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2O RESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Non-Hispanic White | Hispanic/Latino | Other | Reliable | Not reliable | Very | Some | Less | Yes | Can't Recall | Agree | N/D |
|  |  |  | (1000) | (550) | (422) |  |  |  |  | (649) | (260) | (453) | (287) | (810) | (190) | (539) | (461) |
| MOST IMPORTANT ISSUE | Water supply | Count |  | 325 | 194 | 127 | 211 | 54 | 43 | 199 | 112 | 84 | 156 | 85 | 292 | 34 | 178 | 148 |
|  |  |  | 33\% | 35\% | 30\% | 34\% | 32\% | 26\% | 31\% | 37\% | 32\% | 34\% | 30\% | 36\% | 18\% | 33\% | 32\% |
|  | Economy/ Jobs/ Income | Count | 97 | 55 | 39 | 50 | 21 | 20 | 65 | 31 | 21 | 55 | 21 | 81 | 16 | 55 | 42 |
|  |  |  | 10\% | 10\% | 9\% | 8\% | 13\% | 12\% | 10\% | 10\% | 8\% | 12\% | 7\% | 10\% | 9\% | 10\% | 9\% |
|  | Charger Stadium/ Chargers | Count | 47 | 29 | 18 | 32 | 9 | 5 | 29 | 17 | 20 | 23 | 4 | 44 | 3 | 23 | 24 |
|  |  |  | 5\% | 5\% | 4\% | 5\% | 5\% | 3\% | 5\% | 6\% | 8\% | 5\% | 1\% | 5\% | 1\% | 4\% | 5\% |
|  | Immigration issues/ racism | Count | 39 | 23 | 15 | 25 | 3 | 8 | 30 | 8 | 13 | 14 | 12 | 31 | 8 | 19 | 20 |
|  |  |  | 4\% | 4\% | 4\% | 4\% | 2\% | 5\% | 5\% | 3\% | 5\% | 3\% | 4\% | 4\% | 4\% | 3\% | 4\% |
|  | Housing affordability | Count | 31 | 11 | 19 | 23 | 4 | 3 | 20 | 11 | 7 | 16 | 9 | 25 | 6 | 12 | 20 |
|  |  |  | 3\% | 2\% | 5\% | 4\% | 2\% | 2\% | 3\% | 4\% | 3\% | 4\% | 3\% | 3\% | 3\% | 2\% | 4\% |
|  | Infrastructure | Count | 31 | 18 | 13 | 24 | 4 | 3 | 21 | 10 | 17 | 12 | 2 | 28 | 3 | 12 | 19 |
|  |  |  | 3\% | 3\% | 3\% | 4\% | 2\% | 2\% | 3\% | 3\% | 6\% | 3\% | 1\% | 3\% | 2\% | 2\% | 4\% |
|  | Water rates/ Cost of water | Count | 28 | 20 | 8 | 11 | 7 | 10 | 26 | 2 | 10 | 10 | 9 | 27 | 2 | 16 | 12 |
|  |  |  | 3\% | 4\% | 2\% | 2\% | 4\% | 6\% | 4\% | 1\% | 4\% | 2\% | 3\% | 3\% | 1\% | 3\% | 3\% |
|  | Cost of living (non-spec.) | Count | 26 | 12 | 15 | 16 | 7 | 4 | 11 | 13 | 5 | 14 | 7 | 23 | 3 | 12 | 15 |
|  |  |  | 3\% | 2\% | 3\% | 3\% | 4\% | 2\% | 2\% | 4\% | 2\% | 3\% | 2\% | 3\% | 2\% | 2\% | 3\% |
|  | Traffic/ Too many cars | Count | 26 | 12 | 13 | 13 | 3 | 6 | 15 | 11 | 9 | 12 | 5 | 22 | 4 | 10 | 16 |
|  |  |  | 3\% | 2\% | 3\% | 2\% | 2\% | 4\% | 2\% | 4\% | 3\% | 3\% | 2\% | 3\% | 2\% | 2\% | 3\% |
|  | $\begin{array}{\|l\|} \hline \text { Homlessness/ Poverty/ } \\ \text { Hunger } \end{array}$ | Count | 24 | 7 | 16 | 13 | 3 | 6 | 16 | 8 | 6 | 9 | 8 | 20 | 4 | 11 | 12 |
|  |  |  | 2\% | 1\% | 4\% | 2\% | 2\% | 4\% | 2\% | 3\% | 2\% | 2\% | 3\% | 2\% | 2\% | 2\% | 3\% |
|  | Crime/ Policing | Count | 23 | 11 | 11 | 9 | 7 | 6 | 14 | 6 | 10 | 8 | 5 | 21 | 2 | 14 | 9 |
|  |  |  | 2\% | 2\% | 3\% | 1\% | 4\% | 3\% | 2\% | 2\% | 4\% | 2\% | 2\% | 3\% | 1\% | 3\% | 2\% |
|  | Growth/ development/ sprawl | Count | 20 | 14 | 4 | 20 |  |  | 11 | 9 | 6 | 11 | 3 | 17 | 3 | 8 | 12 |
|  |  |  | 2\% | 3\% | 1\% | 3\% |  |  | 2\% | 3\% | 2\% | 2\% | 1\% | 2\% | 1\% | 2\% | 3\% |
|  | Environment/ Pollution | Count | 17 | 8 | 7 | 15 | 0 |  | 7 | 10 | 5 | 6 | 6 | 14 | 3 | 12 | 6 |
|  |  |  | 2\% | 1\% | 2\% | 3\% | 0\% |  | 1\% | 3\% | 2\% | 1\% | 2\% | 2\% | 1\% | 2\% | 1\% |
|  | Education quality | Count | 17 | 9 | 6 | 7 | 5 | 2 | 12 | 4 | 3 | 7 | 7 | 13 | 4 | 9 | 8 |
|  |  |  | 2\% | 2\% | 1\% | 1\% | 3\% | 1\% | 2\% | 1\% | 1\% | 2\% | 2\% | 2\% | 2\% | 2\% | 2\% |
|  | Gov mismanagement (general) | Count | 14 | 11 | 3 | 11 | 2 | 0 | 10 | 4 | 7 | 7 |  | 13 | 1 | 6 | 8 |
|  |  |  | 1\% | 2\% | 1\% | 2\% | 1\% | 0\% | 2\% | 1\% | 3\% | 2\% |  | 2\% | 1\% | 1\% | 2\% |
|  | High taxes | Count | 10 | 8 | 2 | 7 | 0 | 2 | 6 | 4 | 6 | 3 | 1 | 6 | 4 | 5 | 5 |
|  |  |  | 1\% | 2\% | 0\% | 1\% | 0\% | 1\% | 1\% | 1\% | 2\% | 1\% | 1\% | 1\% | 2\% | 1\% | 1\% |
|  | Water quality | Count | 4 | 2 | 1 | 2 | 1 | 1 | 3 | 0 | 1 | 1 | 1 | 3 | 0 | 3 | 0 |
|  |  |  | 0\% | 0\% | 0\% | 0\% | 1\% | 0\% | 0\% | 0\% | 1\% | 0\% | 0\% | 0\% | 0\% | 1\% | 0\% |
|  | Other mentions | Count | 60 | 33 | 27 | 38 | 11 | 7 | 42 | 14 | 14 | 26 | 19 | 49 | 11 | 39 | 21 |
|  |  |  | 6\% | 6\% | 6\% | 6\% | 7\% | 4\% | 7\% | 5\% | 5\% | 6\% | 7\% | 6\% | 6\% | 7\% | 5\% |
|  | (DK/Nothing in particular) | Count | 161 | 74 | 77 | 88 | 25 | 40 | 110 | 26 | 18 | 61 | 82 | 82 | 79 | 96 | 65 |
|  |  |  | 16\% | 13\% | 18\% | 14\% | 15\% | 24\% | 17\% | 9\% | 7\% | 14\% | 28\% | 10\% | 42\% | 18\% | 14\% |

2. Compared to other utilities, do you feel that water is...?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  | PAY OWN WATERBILL |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | Over 10 | Yes | No |
| BASE |  |  |  | (1000) | (370) | (630) | (140) | (230) | (160) | (180) | (150) | (140) | (252) | (748) | (701) | (265) |
| WATER COST | Excellent value | Count | 207 | 73 | 134 | 31 | 42 | 30 | 34 | 25 | 44 | 61 | 147 | 125 | 68 |
|  |  |  | 21\% | 20\% | 21\% | 22\% | 18\% | 19\% | 19\% | 17\% | 32\% | 24\% | 20\% | 18\% | 26\% |
|  | Good value | Count | 462 | 177 | 285 | 64 | 113 | 72 | 78 | 73 | 61 | 115 | 347 | 341 | 111 |
|  |  |  | 46\% | 48\% | 45\% | 45\% | 49\% | 45\% | 43\% | 49\% | 44\% | 46\% | 46\% | 49\% | 42\% |
|  | Not very good value | Count | 179 | 62 | 117 | 26 | 36 | 32 | 34 | 30 | 21 | 48 | 131 | 135 | 36 |
|  |  |  | 18\% | 17\% | 19\% | 18\% | 16\% | 20\% | 19\% | 20\% | 15\% | 19\% | 18\% | 19\% | 14\% |
|  | Poor value | Count | 92 | 39 | 53 | 15 | 23 | 17 | 23 | 9 | 4 | 18 | 74 | 75 | 16 |
|  |  |  | 9\% | 10\% | 8\% | 11\% | 10\% | 11\% | 13\% | 6\% | 3\% | 7\% | 10\% | 11\% | 6\% |
|  | (DK/NS) | Count | 60 | 20 | 40 | 4 | 15 | 8 | 10 | 12 | 10 | 11 | 49 | 25 | 33 |
|  |  |  | 6\% | 5\% | 6\% | 3\% | 7\% | 5\% | 6\% | 8\% | 7\% | 4\% | 7\% | 4\% | 13\% |
| Summary | Good |  | 67\% | 68\% | 67\% | 68\% | 67\% | 64\% | 63\% | 66\% | 76\% | 70\% | 66\% | 67\% | 68\% |
|  | Poor |  | 27\% | 27\% | 27\% | 29\% | 26\% | 31\% | 32\% | 26\% | 18\% | 26\% | 27\% | 30\% | 20\% |
|  | (DK) |  | 6\% | 5\% | 6\% | 3\% | 7\% | 5\% | 6\% | 8\% | 7\% | 4\% | 7\% | 4\% | 13\% |

2. Compared to other utilities, do you feel that water is...?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | < 35 | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1000) | (500) | (360) | (360) | (280) | (153) | (315) | (520) | (134) | (202) | (348) | (220) |
| WATER COST | Excellent value | Count | 207 | 103 | 105 | 85 | 68 | 54 | 59 | 50 | 97 | 46 | 50 | 45 | 43 |
|  |  |  | 21\% | 21\% | 21\% | 24\% | 19\% | 19\% | 39\% | 16\% | 19\% | $34 \%$ | 25\% | 13\% | 19\% |
|  | Good value | Count | 462 | 246 | 216 | 190 | 165 | 107 | 62 | 160 | 236 | 54 | 82 | 184 | 102 |
|  |  |  | 46\% | 49\% | 43\% | 53\% | 46\% | 38\% | 40\% | 51\% | 45\% | 41\% | 41\% | 53\% | 47\% |
|  | Not very good value | Count | 179 | 85 | 94 | 50 | 69 | 60 | 17 | 59 | 99 | 15 | 36 | 65 | 45 |
|  |  |  | 18\% | 17\% | 19\% | 14\% | 19\% | 21\% | 11\% | 19\% | 19\% | 11\% | 18\% | 19\% | 20\% |
|  | Poor value | Count | 92 | 41 | 51 | 20 | 35 | 37 | 10 | 24 | 57 | 6 | 19 | 37 | 23 |
|  |  |  | 9\% | 8\% | 10\% | 5\% | 10\% | 13\% | 6\% | 8\% | 11\% | 4\% | 9\% | 11\% | 11\% |
|  | (DK/NS) | Count | 60 | 26 | 34 | 15 | 23 | 22 | 5 | 22 | 30 | 13 | 15 | 16 | 6 |
|  |  |  | 6\% | 5\% | 7\% | 4\% | 6\% | 8\% | 3\% | 7\% | 6\% | 9\% | 7\% | 5\% | 3\% |
| Summary | Good |  | 67\% | 70\% | 64\% | 76\% | 65\% | 58\% | 79\% | 67\% | 64\% | 75\% | 66\% | 66\% | 66\% |
|  | Poor |  | 27\% | 25\% | 29\% | 20\% | 29\% | 35\% | 17\% | 26\% | 30\% | 16\% | 27\% | 29\% | 31\% |
|  | (DK) |  | 6\% | 5\% | 7\% | 4\% | 6\% | 8\% | 3\% | 7\% | 6\% | 9\% | 7\% | 5\% | 3\% |

2. Compared to other utilities, do you feel that water is...?

|  |  |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2O RESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Non-Hispanic White | Hispanic/ <br> Latino <br> $(168)$ |  | $\frac{\text { Reliable }}{(649)}$ | Not reliable (302) | Very | $\frac{\text { Some }}{(453)}$ | Less | Yes | Can't Recall | Agree | N/D |
| BASE |  |  |  | (1000) | (550) |  | (422) |  |  | (614) |  | (166) | (260) | (287) | (810) | (190) | (539) | (461) |
| WATER COST | Excellent | Count | 207 | 95 | 107 | 99 | 62 | 35 | 151 | 49 | 49 | 94 | 64 | 178 | 29 | 138 | 69 |
|  |  |  | 21\% | 17\% | 25\% | 16\% | 37\% | 21\% | 23\% | 16\% | 19\% | 21\% | 22\% | 22\% | 15\% | 26\% | 15\% |
|  | Good value | Count | 462 | 259 | 191 | 280 | 74 | 83 | 328 | 116 | 107 | 217 | 138 | 375 | 86 | 263 | 199 |
|  |  |  | 46\% | 47\% | 45\% | 46\% | 44\% | 50\% | 51\% | 38\% | 41\% | 48\% | 48\% | 46\% | 45\% | 49\% | 43\% |
|  | Not very good | Count | 179 | 114 | 60 | 129 | 19 | 22 | 90 | 81 | 53 | 80 | 46 | 138 | 41 | 69 | 110 |
|  | value |  | 18\% | 21\% | 14\% | 21\% | 11\% | 13\% | 14\% | 27\% | 20\% | 18\% | 16\% | 17\% | 22\% | 13\% | 24\% |
|  | Poor value | Count | 92 | 55 | 34 | 65 | 7 | 15 | 44 | 45 | 37 | 38 | 17 | 75 | 17 | 37 | 55 |
|  |  |  | 9\% | 10\% | 8\% | 11\% | 4\% | 9\% | 7\% | 15\% | 14\% | 8\% | 6\% | 9\% | 9\% | 7\% | 12\% |
|  | (DK/NS) | Count | 60 | 28 | 31 | 40 | 6 | 11 | 36 | 11 | 15 | 23 | 22 | 44 | 16 | 32 | 28 |
|  |  |  | 6\% | 5\% | 7\% | 7\% | 4\% | 7\% | 6\% | 4\% | 6\% | 5\% | 8\% | 5\% | 8\% | 6\% | 6\% |
| Summary | Good |  | 67\% | 64\% | 70\% | 62\% | 81\% | 71\% | 74\% | 54\% | 60\% | 69\% | 70\% | 68\% | 61\% | 74\% | 58\% |
|  | Poor |  | 27\% | 31\% | 22\% | 32\% | 15\% | 22\% | 21\% | 42\% | 34\% | 26\% | 22\% | 26\% | 31\% | 20\% | 36\% |
|  | (DK) |  | 6\% | 5\% | 7\% | 7\% | 4\% | 7\% | 6\% | 4\% | 6\% | 5\% | 8\% | 5\% | 8\% | 6\% | 6\% |

## 3. Have you heard of the San Diego County Water Authority?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  | PAY OWN WATERBILL |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | Over 10 | Yes | No |
| BASE |  |  |  | (1000) | (370) | (630) | (140) | (230) | (160) | (180) | (150) | (140) | (252) | (748) | (701) | (265) |
| $\begin{aligned} & \text { HEARD OF } \\ & \text { SDCWA } \end{aligned}$ | Yes | Count | 704 | 272 | 432 | 98 | 173 | 112 | 125 | 107 | 89 | 156 | 547 | 502 | 184 |
|  |  |  | 70\% | 73\% | 69\% | 70\% | 75\% | 70\% | 70\% | 71\% | 63\% | 62\% | 73\% | 72\% | 70\% |
|  | No | Count | 296 | 98 | 198 | 42 | 57 | 48 | 55 | 43 | 51 | 96 | 200 | 200 | 80 |
|  |  |  | 30\% | 27\% | 31\% | 30\% | 25\% | 30\% | 30\% | 29\% | 37\% | 38\% | 27\% | 28\% | 30\% |

## 3. Have you heard of the San Diego County Water Authority?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | $<35$ | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1000) | (500) | (500) | (360) | (360) | (280) | (153) | (315) | (520) | (134) | (202) | (348) | (220) |
| HEARD OF SDCWA | Yes | Count | 704 | 362 | 341 | 199 | 274 | 230 | 86 | 214 | 397 | 71 | 139 | 249 | 171 |
|  |  |  | 70\% | 72\% | 68\% | 55\% | 76\% | 82\% | 56\% | 68\% | 76\% | 53\% | 69\% | 72\% | 78\% |
|  | No | Count | 296 | 138 | 159 | 161 | 86 | 50 | 67 | 102 | 122 | 62 | 63 | 99 | 49 |
|  |  |  | 30\% | 28\% | 32\% | 45\% | 24\% | 18\% | 44\% | 32\% | 24\% | 47\% | 31\% | 28\% | 22\% |

3. Have you heard of the San Diego County Water Authority?

|  |  |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2O RESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Very | Some | Less | Yes | Can't Recall | Agree | N/D |
| BASE |  |  |  | (1000) | (550) | (422) | (614) | (168) | (166) | (649) | (302) | (260) | (453) | (287) | (810) | (190) | (539) | (461) |
| HEARD OF SDCWA | Yes | Count | 704 | 428 | 263 | 477 | 90 | 95 | 452 | 232 | 216 | 332 | 156 | 589 | 114 | 350 | 353 |
|  |  |  | 70\% | 78\% | 62\% | 78\% | 54\% | 57\% | 70\% | 77\% | 83\% | 73\% | 54\% | 73\% | 60\% | 65\% | 77\% |
|  | No | Count | 296 | 122 | 159 | 137 | 78 | 71 | 197 | 70 | 44 | 121 | 131 | 220 | 76 | 189 | 107 |
|  |  |  | 30\% | 22\% | 38\% | 22\% | 46\% | 43\% | 30\% | 23\% | 17\% | 27\% | 46\% | 27\% | 40\% | 35\% | 23\% |

4. What is the main Water Authority activity that you are aware of?

|  |  |  |  | REG | ON |  |  | CO | NTY |  |  | YEARS LI | ING IN SD | $\begin{array}{\|c} \hline \text { PAY OW } \\ B \end{array}$ | WATER |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | TOTAL | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | Over 10 | Yes | No |
| BASE: HEARD OF SDCW |  |  | (704) | (272) | (432) | (98) | (173) | (112) | (125) | (107) | (89) | (156) | (547) | (502) | (184) |
| SDCWA MAIN ACTIVITY | Ensure safe/ reliable | Count | 167 | 66 | 100 | 16 | 51 | 24 | 29 | 23 | 25 | 39 | 128 | 118 | 47 |
|  |  |  | 24\% | 24\% | 23\% | 16\% | 29\% | 21\% | 23\% | 21\% | 28\% | 25\% | 23\% | 24\% | 25\% |
|  | Offer water conservation | Count | 80 | 28 | 53 | 11 | 16 | 15 | 16 | 10 | 12 | 15 | 65 | 56 | 23 |
|  | programs/ resources |  | 11\% | 10\% | 12\% | 12\% | 9\% | 13\% | 13\% | 9\% | 13\% | 10\% | 12\% | 11\% | 12\% |
|  | Provide water directly to | Count | 65 | 24 | 41 | 16 | 8 | 8 | 6 | 12 | 15 | 16 | 49 | 54 | 10 |
|  | my home or business |  | 9\% | 9\% | 10\% | 16\% | 5\% | 7\% | 5\% | 11\% | 17\% | 10\% | 9\% | 11\% | 5\% |
|  | Import water for the region | Count | 61 | 28 | 33 | 11 | 17 | 8 | 11 | 11 | 3 | 8 | 53 | 47 | 12 |
|  |  |  | 9\% | 10\% | 8\% | 11\% | 10\% | 7\% | 9\% | 10\% | 4\% | 5\% | 10\% | 9\% | 6\% |
|  | Regulations/ usage/ | Count | 60 | 21 | 39 | 6 | 15 | 16 | 9 | 5 | 8 | 14 | 46 | 48 | 12 |
|  | control |  | 9\% | 8\% | 9\% | 7\% | 9\% | 14\% | 7\% | 5\% | 10\% | 9\% | 8\% | 10\% | 6\% |
|  | Build water infrastructure/ | Count | 28 | 10 | 18 | 5 | 4 | 7 | 4 | 3 | 4 | 2 | 26 | 17 | 9 |
|  | projects |  | 4\% | 4\% | 4\% | 6\% | 2\% | 6\% | 3\% | 3\% | 4\% | 1\% | 5\% | 3\% | 5\% |
|  | Billing/ cost of water | Count | 23 | 7 | 16 | 2 | 5 | 5 | 4 | 4 | 3 |  | 23 | 19 | 4 |
|  |  |  | 3\% | 3\% | 4\% | 2\% | 3\% | 4\% | 3\% | 4\% | 3\% |  | 4\% | 4\% | 2\% |
|  | Building seawater | Count | 9 | 4 | 5 |  | 4 | 0 | 2 | 2 | 1 | 4 | 6 | 6 | 3 |
|  | desalination plant |  | 1\% | 1\% | 1\% |  | 2\% | 0\% | 2\% | 2\% | 1\% | 2\% | 1\% | 1\% | 2\% |
|  | Diversify regional water | Count | 7 |  | 7 |  |  | 5 |  | 2 |  | 5 | 3 | 1 | 6 |
|  | supply |  | 1\% |  | 2\% |  |  | 5\% |  | 2\% |  | 3\% | 1\% | 0\% | 3\% |
|  | (DK/NS) | Count | 204 | 83 | 121 | 30 | 53 | 24 | 44 | 34 | 18 | 54 | 149 | 134 | 60 |
|  |  |  | 29\% | 31\% | 28\% | 31\% | 31\% | 22\% | 35\% | 32\% | 21\% | 35\% | 27\% | 27\% | 33\% |

4. What is the main Water Authority activity that you are aware of?

|  |  |  |  | GEN | ER |  | AGE |  |  | EDUCATION |  |  | HOUSEHO | D INCOME |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | TOTAL | Male | Female | <35 | 35-54 | 55 + | HS/less | Some PS | Grad | <\$25K | \$25-49K | \$50-99K | \$100K + |
| BASE: HEARD OF SDCWA |  |  | (704) | (362) | (341) | (199) | (274) | (230) | (86) | (214) | (397) | (71) | (139) | (249) | (171) |
| SDCWA MAIN ACTIVITY | Ensure safe/ reliable | Count | 167 | 89 | 78 | 49 | 64 | 54 | 11 | 56 | 99 | 21 | 29 | 64 | 42 |
|  |  |  | 24\% | 25\% | 23\% | 24\% | 24\% | 23\% | 13\% | 26\% | 25\% | 29\% | 21\% | 26\% | 25\% |
|  | Offer water conservation | Count | 80 | 38 | 42 | 25 | 29 | 26 | 14 | 28 | 37 | 6 | 19 | 21 | 22 |
|  | programs/ resources |  | 11\% | 11\% | 12\% | 13\% | 11\% | 11\% | 17\% | 13\% | 9\% | 9\% | 13\% | 9\% | 13\% |
|  | Provide water directly to | Count | 65 | 42 | 23 | 12 | 36 | 18 | 10 | 19 | 35 | 6 | 11 | 20 | 22 |
|  | my home or business |  | 9\% | 12\% | 7\% | 6\% | 13\% | 8\% | 12\% | 9\% | 9\% | 9\% | 8\% | 8\% | 13\% |
|  | Import water for the region | Count | 61 | 39 | 22 | 11 | 15 | 35 | 3 | 16 | 42 | 5 | 8 | 24 | 15 |
|  |  |  | 9\% | 11\% | 7\% | 5\% | 5\% | 15\% | 3\% | 8\% | 11\% | 7\% | 6\% | 10\% | 9\% |
|  | Regulations/ usage/ | Count | 60 | 27 | 33 | 24 | 22 | 15 | 9 | 17 | 34 | 5 | 15 | 24 | 10 |
|  |  |  | 9\% | 7\% | 10\% | 12\% | 8\% | 6\% | 10\% | 8\% | 8\% | 6\% | 11\% | 10\% | 6\% |
|  | Build water infrastructure/ | Count | 28 | 14 | 13 | 6 | 9 | 12 | 3 | 8 | 15 | 3 | 2 | 12 | 9 |
|  | projects |  | 4\% | 4\% | 4\% | 3\% | 3\% | 5\% | 4\% | 4\% | 4\% | 5\% | 1\% | 5\% | 5\% |
|  | Billing/ cost of water | Count | 23 | 10 | 12 | 3 | 13 | 7 | 1 | 4 | 18 | 1 | 6 | 7 | 6 |
|  |  |  | 3\% | 3\% | 4\% | 2\% | 5\% | 3\% | 1\% | 2\% | 4\% | 2\% | 4\% | 3\% | 3\% |
|  | Building seawater | Count | 9 | 5 | 4 | 2 | 4 | 3 | 0 | 1 | 8 | 1 | 3 | 1 | 4 |
|  | desalination plant |  | 1\% | 1\% | 1\% | 1\% | 2\% | 1\% | 0\% | 0\% | 2\% | 1\% | 2\% | 0\% | 2\% |
|  | Diversify regional water | Count | 7 | 0 | 7 | 7 |  | 0 |  | 2 | 5 | 1 |  | 2 |  |
|  | supply |  | 1\% | 0\% | 2\% | 3\% |  | 0\% |  | 1\% | 1\% | 1\% |  | 1\% |  |
|  | (DK/NS) | Count | 204 | 97 | 107 | 61 | 81 | 61 | 34 | 61 | 105 | 23 | 46 | 74 | 40 |
|  |  |  | 29\% | 27\% | 31\% | $31 \%$ | 30\% | 26\% | 39\% | 29\% | 26\% | 32\% | 33\% | 30\% | 23\% |

4. What is the main Water Authority activity that you are aware of?

|  |  |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2O RESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner Other | Non-Hispanic White | Hispanic Latino | Other | Reliable | Not reliable | Very | Some | Less | Yes | Can't Recall | Agree | N/D |
| BASE: HEARD OF SDCWA |  |  |  | (704) | (428) | (263) | (477) | (90) | (95) | (452) | (232) | (216) | (332) | (156) | (589) | (114) | (350) | (353) |
| SDCWA MAIN ACTIVITY | Ensure safe/ reliable water supply | Count | 167 | 95 | 68 | 116 | 22 | 23 | 112 | 54 | 39 | 94 | 34 | 148 | 19 | 90 | 77 |
|  |  |  | 24\% | 22\% | 26\% | 24\% | 24\% | 24\% | 25\% | 23\% | 18\% | 28\% | 22\% | 25\% | 17\% | 26\% | 22\% |
|  | Offer water conservation programs/ resources | Count | 80 | 50 | 28 | 44 | 17 | 12 | 60 | 18 | 27 | 39 | 14 | 73 | 8 | 40 | 40 |
|  |  |  | 11\% | 12\% | 10\% | 9\% | 19\% | 12\% | 13\% | 8\% | 13\% | 12\% | 9\% | 12\% | 7\% | 11\% | 11\% |
|  | Provide water directly to my home or business | Count | 65 | 43 | 21 | 49 | 4 | 8 | 48 | 17 | 19 | 32 | 13 | 61 | 4 | 35 | 30 |
|  |  |  | 9\% | 10\% | 8\% | 10\% | 5\% | 9\% | 11\% | 7\% | 9\% | 10\% | 9\% | 10\% | 4\% | 10\% | 9\% |
|  | Import water for the region | Count | 61 | 42 | 18 | 45 | 7 | 5 | 42 | 18 | 26 | 23 | 12 | 57 | 4 | 24 | 37 |
|  |  |  | 9\% | 10\% | 7\% | 9\% | 8\% | 5\% | 9\% | 8\% | 12\% | 7\% | 8\% | 10\% | 4\% | 7\% | 10\% |
|  | Regulations/ usage/ control | Count | 60 | 38 | 23 | 40 | 13 | 3 | 33 | 23 | 21 | 31 | 8 | 52 | 8 | 41 | 19 |
|  |  |  | 9\% | 9\% | 9\% | 8\% | 15\% | 4\% | 7\% | 10\% | 10\% | 9\% | 5\% | 9\% | 7\% | 12\% | 5\% |
|  | Build water infrastructure/ projects | Count | 28 | 16 | 9 | 17 | 1 | 7 | 14 | 13 | 15 | 7 | 5 | 25 | 3 | 12 | 16 |
|  |  |  | 4\% | 4\% | 4\% | 3\% | 1\% | 7\% | 3\% | 6\% | 7\% | 2\% | 3\% | 4\% | 2\% | 3\% | 4\% |
|  | Billing/ cost of water | Count | 23 | 16 | 7 | 16 | 4 |  | 14 | 9 | 12 | 7 | 4 | 17 | 6 | 8 | 15 |
|  |  |  | 3\% | 4\% | 3\% | 3\% | 4\% |  | 3\% | 4\% | 5\% | 2\% | 3\% | 3\% | 6\% | 2\% | 4\% |
|  | Building seawater desalination plant | Count | 9 | , | 3 | 8 | 0 | 1 | 4 | 5 | 2 | 7 | 0 | 8 | , | 3 | 6 |
|  |  |  | 1\% | 1\% | 1\% | 2\% | 0\% | 1\% | 1\% | 2\% | 1\% | 2\% | 0\% | 1\% | 1\% | 1\% | 2\% |
|  | Diversify regional water supply | Count | 7 | 1 | 6 | 1 | 1 | 1 | 7 | 0 | 1 | 7 |  | 7 |  | 7 |  |
|  |  |  | 1\% | 0\% | 2\% | 0\% | 1\% | 1\% | 2\% | 0\% | 0\% | 2\% |  | 1\% |  | 2\% | 0\% |
|  | (DKINS) | Count | 204 | 120 | 80 | 140 | 21 | 35 | 118 | 74 | 54 | 86 | 65 | 143 | 61 | 92 | 112 |
|  |  |  | 29\% | 28\% | 30\% | 29\% | 23\% | 37\% | 26\% | 32\% | 25\% | 26\% | 41\% | 24\% | 53\% | 26\% | 32\% |

5. How good of a job would you say the San Diego County Water Authority is doing overall?

6. How good of a job would you say the San Diego County Water Authority is doing overall?


## 5. How good of a job would you say the San Diego County Water Authority is doing overall?

|  |  |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2O RESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Very | Some | Less | Yes | Can't Recall | Agree | N/D |
| BASE: HEARD OF SDCWA |  |  |  | (704) | (428) | (263) | (477) | (90) | (95) | (452) | (232) | (216) | (332) | (156) | (589) | (114) | (350) | (353) |
| SDCWA DOING | $\begin{aligned} & 10 \text { - Very } \\ & \text { good job } \end{aligned}$ | Count | 48 | 26 | 22 | 31 | 6 | 10 | 42 | 7 | 23 | 16 | 10 | 40 | 9 | 30 | 19 |
|  |  |  | 7\% | 6\% | 8\% | 7\% | 6\% | 10\% | 9\% | 3\% | 10\% | 5\% | 6\% | 7\% | 8\% | 9\% | 5\% |
|  | 9 - | Count | 40 | 25 | 15 | 20 | 9 | 10 | 33 | 7 | 8 | 22 | 10 | 35 | 5 | 21 | 20 |
|  |  |  | 6\% | 6\% | 6\% | 4\% | 10\% | 10\% | 7\% | 3\% | 4\% | 7\% | 6\% | 6\% | 4\% | 6\% | 6\% |
|  | 8 - | Count | 137 | 87 | 49 | 99 | 17 | 16 | 99 | 38 | 37 | 69 | 31 | 115 | 22 | 77 | 60 |
|  |  |  | 19\% | 20\% | 19\% | 21\% | 19\% | 17\% | 22\% | 16\% | 17\% | 21\% | 20\% | 20\% | 19\% | 22\% | 17\% |
|  | 7 - | Count | 105 | 52 | 51 | 69 | 22 | 10 | 86 | 19 | 31 | 54 | 21 | 94 | 11 | 72 | 33 |
|  |  |  | 15\% | 12\% | 19\% | 14\% | 24\% | 10\% | 19\% | 8\% | 14\% | 16\% | 13\% | 16\% | 10\% | 21\% | 9\% |
|  | 6 - | Count | 86 | 57 | 27 | 57 | 12 | 10 | 57 | 27 | 21 | 49 | 16 | 72 | 14 | 41 | 45 |
|  |  |  | 12\% | 13\% | 10\% | 12\% | 13\% | 11\% | 13\% | 12\% | 10\% | 15\% | 10\% | 12\% | 12\% | 12\% | 13\% |
|  | 5 - | Count | 102 | 60 | 40 | 72 | 12 | 12 | 49 | 50 | 25 | 51 | 26 | 89 | 13 | 37 | 65 |
|  |  |  | 14\% | 14\% | 15\% | 15\% | 13\% | 13\% | 11\% | 22\% | 11\% | 15\% | 17\% | 15\% | 11\% | 11\% | 18\% |
|  | 4 - | Count | 36 | 19 | 17 | 33 | 2 |  | 16 | 19 | 16 | 12 | 8 | 30 | 6 | 13 | 23 |
|  |  |  | 5\% | 4\% | 7\% | 7\% | 2\% |  | 4\% | 8\% | 7\% | 3\% | 5\% | 5\% | 5\% | 4\% | 6\% |
|  | 3 - | Count | 24 | 18 | 6 | 17 | 2 | 3 | 8 | 15 | 11 | 6 | 7 | 21 | 3 | 10 | 14 |
|  |  |  | 3\% | 4\% | 2\% | 4\% | 2\% | 3\% | 2\% | 6\% | 5\% | 2\% | 5\% | 4\% | 3\% | 3\% | 4\% |
|  | 2 - | Count | 21 | 12 | 9 | 11 | 2 | 2 | 10 | 10 | 9 | 10 | 3 | 16 | 6 | 9 | 13 |
|  |  |  | 3\% | 3\% | 3\% | 2\% | 3\% | 2\% | 2\% | 4\% | 4\% | 3\% | 2\% | 3\% | 5\% | 3\% | 4\% |
|  | $\begin{array}{\|l\|l\|} \hline 1 \text { - Very } \\ \text { poor job } \\ \hline \end{array}$ | Count | 17 | 13 | 4 | 12 |  | 5 | 8 | 8 | 12 | 4 | 2 | 11 | 6 | 4 | 13 |
|  |  |  | 2\% | 3\% | 1\% | 3\% |  | 5\% | 2\% | 4\% | 5\% | 1\% | 1\% | 2\% | 5\% | 1\% | 4\% |
|  | (DK/NS) | Count | 87 | 59 | 24 | 55 | 7 | 18 | 43 | 31 | 25 | 39 | 22 | 66 | 20 | 36 | 50 |
|  |  |  | 12\% | 14\% | 9\% | 12\% | 8\% | 19\% | 10\% | 13\% | 12\% | 12\% | 14\% | 11\% | 18\% | 10\% | 14\% |
| Summary | Very good |  | 13\% | 12\% | 14\% | 11\% | 16\% | 20\% | 17\% | 6\% | 14\% | 12\% | 13\% | 13\% | 12\% | 14\% | 11\% |
|  | Good |  | 34\% | 33\% | 38\% | 35\% | 43\% | 27\% | 41\% | 25\% | 31\% | 37\% | 33\% | 35\% | 29\% | 43\% | 26\% |
|  | Neutral |  | 27\% | 27\% | 25\% | 27\% | 26\% | 24\% | 23\% | 34\% | 21\% | 30\% | 27\% | 27\% | 23\% | 22\% | 31\% |
|  | Poor |  | 9\% | 9\% | 9\% | 11\% | 4\% | 3\% | 5\% | 15\% | 12\% | 5\% | 10\% | 9\% | 8\% | 7\% | 10\% |
|  | Very poor |  | 5\% | 6\% | 5\% | 5\% | 3\% | 7\% | 4\% | 8\% | 10\% | 4\% | 3\% | 5\% | 10\% | 4\% | 7\% |
|  | (DK) |  | 12\% | 14\% | 9\% | 12\% | 8\% | 19\% | 10\% | 13\% | 12\% | 12\% | 14\% | 11\% | 18\% | 10\% | 14\% |
| MEAN (out of 10) |  |  | 6.4 | 6.4 | 6.6 | 6.4 | 6.9 | 6.7 | 6.9 | 5.6 | 6.2 | 6.6 | 6.5 | 6.5 | 6.2 | 6.8 | 6.1 |

6. Do you believe the cost of water here in San Diego County is more than it should be, less than it should be, or about right?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  | PAY OWN WATER BILL |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | Over 10 | Yes | No |
| BASE |  |  |  | (1000) | (370) | (630) | (140) | (230) | (160) | (180) | (150) | (140) | (252) | (748) | (701) | (265) |
| COST OF WATER IN SD COUNTY | About right | Count | 431 | 162 | 269 | 57 | 105 | 58 | 82 | 63 | 66 | 112 | 319 | 303 | 113 |
|  |  |  | 43\% | 44\% | 43\% | 40\% | 46\% | 36\% | 46\% | 42\% | 47\% | 44\% | 43\% | 43\% | 43\% |
|  | More than it should be | Count | 401 | 144 | 256 | 63 | 82 | 60 | 73 | 68 | 55 | 87 | 314 | 311 | 85 |
|  |  |  | 40\% | 39\% | 41\% | 45\% | 35\% | 37\% | 40\% | 46\% | 40\% | 35\% | 42\% | 44\% | 32\% |
|  | Less than it should be | Count | 69 | 26 | 43 | 9 | 17 | 20 | 11 | 6 | 7 | 24 | 45 | 46 | 18 |
|  |  |  | 7\% | 7\% | 7\% | 7\% | 7\% | 12\% | 6\% | 4\% | 5\% | 10\% | 6\% | 7\% | 7\% |
|  | (DK/NS) | Count | 99 | 37 | 62 | 11 | 26 | 23 | 14 | 13 | 12 | 29 | 70 | 41 | 49 |
|  |  |  | 10\% | 10\% | 10\% | 8\% | 11\% | 14\% | 8\% | 9\% | 8\% | 11\% | 9\% | 6\% | 18\% |

6. Do you believe the cost of water here in San Diego County is more than it should be, less than it should be, or about right?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | < 35 | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1000) | (500) | (500) | (360) | (360) | (280) | (153) | (315) | (520) | (134) | (202) | (348) | (220) |
| COST OF WATER IN SD COUNTY | About right | Count | 431 | 222 | 209 | 172 | 153 | 107 | 79 | 127 | 222 | 59 | 68 | 163 | 97 |
|  |  |  | 43\% | 44\% | 42\% | 48\% | 42\% | 38\% | 52\% | 40\% | 43\% | 44\% | 34\% | 47\% | 44\% |
|  | More than it should be | Count | 401 | 189 | 212 | 118 | 151 | 132 | 51 | 132 | 212 | 42 | 101 | 134 | 90 |
|  |  |  | 40\% | 38\% | 42\% | 33\% | 42\% | 47\% | 33\% | 42\% | 41\% | 31\% | 50\% | 39\% | 41\% |
|  | Less than it should be | Count | 69 | 44 | 25 | 29 | 23 | 17 | 6 | 20 | 41 | 7 | 16 | 20 | 19 |
|  |  |  | 7\% | 9\% | 5\% | 8\% | 6\% | 6\% | 4\% | 6\% | 8\% | 5\% | 8\% | 6\% | 9\% |
|  | (DK/NS) | Count | 99 | 45 | 54 | 42 | 33 | 24 | 17 | 36 | 45 | 26 | 17 | 30 | 14 |
|  |  |  | 10\% | 9\% | 11\% | 12\% | 9\% | 9\% | 11\% | 12\% | 9\% | 20\% | 8\% | 9\% | 7\% |

6. Do you believe the cost of water here in San Diego County is more than it should be, less than it should be, or about right?

|  |  |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2O RESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Very | Some | Less | Yes | Can't Recall | Agree | N/D |
| BASE |  |  |  | (1000) | (550) | (422) | (614) | (168) | (166) | (649) | (302) | (260) | (453) | (287) | (810) | (190) | (539) | (461) |
| COST OF WATER IN SD COUNTY | About right | Count | 431 | 233 | 186 | 258 | 78 | 73 | 315 | 106 | 82 | 220 | 129 | 344 | 87 | 254 | 177 |
|  |  |  | 43\% | 42\% | 44\% | 42\% | 46\% | 44\% | 49\% | 35\% | 31\% | 49\% | 45\% | 42\% | 46\% | 47\% | 38\% |
|  | More than it | Count | 401 | 238 | 150 | 255 | 62 | 61 | 238 | 147 | 140 | 169 | 91 | 334 | 67 | 193 | 207 |
|  | should be |  | 40\% | 43\% | 36\% | 41\% | 37\% | 37\% | 37\% | 49\% | 54\% | 37\% | 32\% | 41\% | 35\% | 36\% | 45\% |
|  | Less than it | Count | 69 | 43 | 24 | 44 | 8 | 14 | 36 | 30 | 17 | 31 | 21 | 54 | 15 | 36 | 33 |
|  | should be |  | 7\% | 8\% | 6\% | 7\% | 5\% | 8\% | 6\% | 10\% | 6\% | 7\% | 7\% | 7\% | 8\% | 7\% | 7\% |
|  | (DK/NS) | Count | 99 | 36 | 62 | 57 | 21 | 18 | 60 | 17 | 21 | 32 | 46 | 78 | 21 | 56 | 43 |
|  |  |  | 10\% | 7\% | 15\% | 9\% | 12\% | 11\% | 9\% | 6\% | 8\% | 7\% | 16\% | 10\% | 11\% | 10\% | 9\% |

7. Have you seen, read or heard anything about the SDCWA lawsuit that alleges the Metropolitan Water District of Souther California is overcharging San Diego County ratepayers for water?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  | PAY OWN WATER BILL |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | Over 10 | Yes | No |
| BASE |  |  |  | (1000) | (370) | (630) | (140) | (230) | (160) | (180) | (150) | (140) | (252) | (748) | (701) | (265) |
| AWARE OF SDCWA LAWSUIT | Yes | Count | 258 | 110 | 148 | 41 | 69 | 44 | 49 | 29 | 26 | 55 | 202 | 198 | 55 |
|  |  |  | 26\% | 30\% | 23\% | 29\% | 30\% | 27\% | 27\% | 19\% | 19\% | 22\% | 27\% | 28\% | 21\% |
|  | No | Count | 646 | 227 | 419 | 85 | 141 | 106 | 106 | 99 | 107 | 172 | 474 | 436 | 185 |
|  |  |  | 65\% | 61\% | 67\% | 61\% | 61\% | 66\% | 59\% | 66\% | 77\% | 68\% | 63\% | 62\% | 70\% |
|  | (DK/NS) | Count | 96 | 33 | 63 | 14 | 20 | 11 | 25 | 22 | 6 | 25 | 72 | 67 | 25 |
|  |  |  | 10\% | 9\% | 10\% | 10\% | 9\% | 7\% | 14\% | 14\% | 4\% | 10\% | 10\% | 10\% | 10\% |

7. Have you seen, read or heard anything about the SDCWA lawsuit that alleges the Metropolitan Water District of Souther California is overcharging San Diego County ratepayers for water?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | < 35 | 35-54 | $55+$ | HS/less | Some PS | Grad | <\$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1000) | (500) | (500) | (360) | (360) | (280) | (153) | (315) | (520) | (134) | (202) | (348) | (220) |
| AWARE OF SDCWA LAWSUIT | Yes | Count | 258 | 142 | 116 | 81 | 81 | 96 | 27 | 73 | 155 | 23 | 54 | 92 | 61 |
|  |  |  | 26\% | 28\% | 23\% | 23\% | 22\% | 34\% | 17\% | 23\% | 30\% | 17\% | 27\% | 26\% | 28\% |
|  | No | Count | 646 | 315 | 331 | 254 | 246 | 146 | 112 | 214 | 315 | 95 | 128 | 227 | 137 |
|  |  |  | 65\% | 63\% | 66\% | 70\% | 68\% | 52\% | 73\% | 68\% | 61\% | 71\% | 63\% | 65\% | 62\% |
|  | (DK/NS) | Count | 96 | 44 | 53 | 25 | 33 | 38 | 14 | 29 | 50 | 15 | 20 | 28 | 22 |
|  |  |  | 10\% | 9\% | 11\% | 7\% | 9\% | 14\% | 9\% | 9\% | 10\% | 11\% | 10\% | 8\% | 10\% |

7. Have you seen, read or heard anything about the SDCWA lawsuit that alleges the Metropolitan Water District of Souther California is overcharging San Diego County ratepayers for water?

|  |  |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2O RESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Very | Some | Less | Yes | Can't Recall | Agree | N/D |
| BASE |  |  |  | (1000) | (550) | (422) | (614) | (168) | (166) | (649) | (302) | (260) | (453) | (287) | (810) | (190) | (539) | (461) |
| AWARE OF SDCWA LAWSUIT | Yes | Count | 258 | 163 | 90 | 170 | 39 | 34 | 161 | 89 | 118 | 96 | 44 | 218 | 39 | 116 | 142 |
|  |  |  | 26\% | 30\% | 21\% | 28\% | 23\% | 21\% | 25\% | 29\% | 45\% | 21\% | 15\% | 27\% | 21\% | 22\% | 31\% |
|  | No | Count | 646 | 326 | 299 | 382 | 118 | 115 | 427 | 187 | 119 | 315 | 212 | 527 | 119 | 371 | 275 |
|  |  |  | 65\% | 59\% | 71\% | 62\% | 70\% | 70\% | 66\% | 62\% | 46\% | 70\% | 74\% | 65\% | 62\% | 69\% | 60\% |
|  | (DK/NS) | Count | 96 | 61 | 34 | 61 | 12 | 16 | 62 | 26 | 24 | 42 | 30 | 64 | 32 | 52 | 44 |
|  |  |  | 10\% | 11\% | 8\% | 10\% | 7\% | 10\% | 9\% | 8\% | 9\% | 9\% | 11\% | 8\% | 17\% | 10\% | 10\% |

8. How reliable do you think San Diego County's water supply is?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  | PAY OWN WATERBILL |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | Over 10 | Yes | No |
| BASE |  |  |  | (1000) | (370) | (630) | (140) | (230) | (160) | (180) | (150) | (140) | (252) | (748) | (701) | (265) |
| SD | Very reliable | Count | 252 | 100 | 152 | 34 | 66 | 37 | 45 | 33 | 38 | 76 | 176 | 152 | 89 |
| WATER |  |  | 25\% | 27\% | 24\% | 24\% | 29\% | 23\% | 25\% | 22\% | 27\% | 30\% | 24\% | 22\% | 34\% |
| SUPPLY | Somewhat | Count | 397 | 148 | 249 | 68 | 80 | 62 | 65 | 68 | 54 | 102 | 295 | 294 | 99 |
|  | reliable |  | 40\% | 40\% | 40\% | 48\% | 35\% | 39\% | 36\% | 45\% | 38\% | 40\% | 39\% | 42\% | 37\% |
|  | Somewhat | Count | 223 | 71 | 152 | 22 | 50 | 36 | 40 | 36 | 39 | 49 | 174 | 171 | 45 |
|  |  |  | 22\% | 19\% | 24\% | 15\% | 22\% | 22\% | 22\% | 24\% | 28\% | 20\% | 23\% | 24\% | 17\% |
|  | Very unreliable | Count | 79 | 33 | 46 | 9 | 24 | 13 | 22 | 7 | 4 | 15 | 64 | 57 | 21 |
|  |  |  | 8\% | 9\% | 7\% | 6\% | 11\% | 8\% | 12\% | 5\% | 3\% | 6\% | 9\% | 8\% | 8\% |
|  | (DK/NS) | Count | 49 | 18 | 32 | 8 | 10 | 12 | 8 | 6 | 5 | 11 | 39 | 27 | 11 |
|  |  |  | 5\% | 5\% | 5\% | 5\% | 4\% | 8\% | 5\% | 4\% | 4\% | 4\% | 5\% | 4\% | 4\% |
| Summary | Reliable |  | 65\% | 67\% | 64\% | 73\% | 63\% | 62\% | 61\% | 67\% | 65\% | 70\% | 63\% | 64\% | 71\% |
|  | Unreliable |  | 30\% | 28\% | 31\% | 22\% | 32\% | 30\% | 34\% | 29\% | 31\% | 25\% | 32\% | 33\% | 25\% |
|  | (DK) |  | 5\% | 5\% | 5\% | 5\% | 4\% | 8\% | 5\% | 4\% | 4\% | 4\% | 5\% | 4\% | 4\% |

## 8. How reliable do you think San Diego County's water supply is?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | $<35$ | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1000) | (500) | (500) | (360) | (360) | (280) | (153) | (315) | (520) | (134) | (202) | (348) | (220) |
| SD <br> WATER <br> SUPPLY | Very reliable | Count | 252 | 135 | 117 | 92 | 87 | 73 | 49 | 74 | 128 | 30 | 57 | 79 | 60 |
|  |  |  | 25\% | 27\% | 23\% | 25\% | 24\% | 26\% | 32\% | 24\% | 25\% | 23\% | 28\% | 23\% | 27\% |
|  | Somewhat reliable | Count | 397 | 204 | 192 | 141 | 145 | 111 | 63 | 122 | 211 | 60 | 86 | 137 | 74 |
|  |  |  | 40\% | 41\% | 38\% | 39\% | 40\% | 39\% | 41\% | 39\% | 41\% | 45\% | 43\% | 39\% | 34\% |
|  | Somewhat unreliable | Count | 223 | 105 | 118 | 83 | 80 | 60 | 26 | 70 | 123 | 17 | 40 | 91 | 59 |
|  |  |  | 22\% | 21\% | 24\% | 23\% | 22\% | 21\% | 17\% | 22\% | 24\% | 13\% | 20\% | 26\% | 27\% |
|  | Very unreliable | Count | 79 | 41 | 38 | 24 | 27 | 28 | 12 | 27 | 39 | 16 | 11 | 26 | 19 |
|  |  |  | 8\% | 8\% | 8\% | 7\% | 7\% | 10\% | 8\% | 9\% | 7\% | 12\% | 5\% | 8\% | 9\% |
|  | (DK/NS) | Count | 49 | 15 | 35 | 19 | 21 | 9 | 3 | 22 | 18 | 11 | 7 | 14 | 8 |
|  |  |  | 5\% | 3\% | 7\% | 5\% | 6\% | 3\% | 2\% | 7\% | 4\% | 8\% | 4\% | 4\% | 4\% |
| Summary | Reliable |  | 65\% | 68\% | 62\% | 65\% | 65\% | 66\% | 73\% | 62\% | 65\% | 67\% | 71\% | 62\% | 61\% |
|  | Unreliable |  | 30\% | 29\% | 31\% | 30\% | 30\% | 31\% | 25\% | 31\% | 31\% | 25\% | 25\% | 34\% | 35\% |
|  | (DK) |  | 5\% | 3\% | 7\% | 5\% | 6\% | 3\% | 2\% | 7\% | 4\% | 8\% | 4\% | 4\% | 4\% |

8. How reliable do you think San Diego County's water supply is?

|  |  |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2O RESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner (550) | Other | Non-Hispanic White | Hispanic/ Latino | Other | $\frac{\text { Reliable }}{(649)}$ | $\frac{\text { Not reliable }}{(302)}$ |  | $\frac{\text { Some }}{(453)}$ |  | Yes | Can't Recall | Agree | N/D |
| BASE |  |  |  | (1000) | (422) | (614) | (168) |  |  | (166) |  | (260) |  | (810) | (190) | (539) | (461) |
| SD WATER SUPPLY | Very reliable | Count | 252 | 134 | 114 | 149 | 57 | 39 | 252 |  | 67 | 112 | 73 | 207 | 45 | 142 | 110 |
|  |  |  | 25\% | 24\% | 27\% | 24\% | 34\% | 23\% | 39\% |  | 26\% | 25\% | 25\% | 26\% | 24\% | 26\% | 24\% |
|  |  | Count | 397 | 223 | 163 | 229 | 69 | 73 | 397 |  | 96 | 196 | 105 | 321 | 76 | 226 | 171 |
|  | reliable |  | 40\% | 40\% | 39\% | 37\% | 41\% | 44\% | 61\% |  | 37\% | 43\% | 37\% | 40\% | 40\% | 42\% | 37\% |
|  | Somewhat | Count | 223 | 131 | 82 | 149 | 28 | 34 |  | 223 | 60 | 100 | 63 | 178 | 45 | 108 | 115 |
|  |  |  | 22\% | 24\% | 19\% | 24\% | 17\% | 21\% |  | 74\% | 23\% | 22\% | 22\% | 22\% | 24\% | 20\% | 25\% |
|  | Very unreliable | Count | 79 | 42 | 35 | 57 | 8 | 10 |  | 79 | 30 | 30 | 18 | 69 | 10 | 34 | 44 |
|  |  |  | 8\% | 8\% | 8\% | 9\% | 5\% | 6\% |  | 26\% | 12\% | 7\% | 6\% | 8\% | 5\% | 6\% | 10\% |
|  | (DK/NS) | Count | 49 | 20 | 28 | 30 | 6 | 10 |  |  | 7 | 14 | 28 | 35 | 15 | 29 | 20 |
|  |  |  | 5\% | 4\% | 7\% | 5\% | 4\% | 6\% |  |  | 3\% | 3\% | 10\% | 4\% | 8\% | 5\% | 4\% |
| Summary | Reliable |  | 65\% | 65\% | 66\% | 62\% | 75\% | 67\% | 100\% |  | 63\% | 68\% | 62\% | 65\% | 63\% | 68\% | 61\% |
|  | Unreliable |  | 30\% | 32\% | 28\% | 34\% | 22\% | 26\% |  | 100\% | 35\% | 29\% | 28\% | 30\% | 29\% | 26\% | 35\% |
|  | (DK) |  | 5\% | 4\% | 7\% | 5\% | 4\% | 6\% |  |  | 3\% | 3\% | 10\% | 4\% | 8\% | 5\% | 4\% |

9. If dry conditions continue, what is the single most important thing local water agencies should do to respond?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  | PAY OWN WATER BILL |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | Over 10 | Yes | No |
| BASE |  |  |  | (1000) | (370) | (630) | (140) | (230) | (160) | (180) | (150) | (140) | (252) | (748) | (701) | (265) |
| MOST IMPORTANT RESPONSE TO DROUGHT | Increased enforcement | Count | 212 | 84 | 128 | 29 | 55 | 35 | 32 | 31 | 31 | 57 | 155 | 144 | 65 |
|  |  |  | 21\% | 23\% | 20\% | 21\% | 24\% | 22\% | 18\% | 20\% | 22\% | 23\% | 21\% | 21\% | 25\% |
|  | More/ better public outreach \& education | Count | 113 | 44 | 69 | 11 | 33 | 19 | 20 | 16 | 14 | 29 | 84 | 66 | 46 |
|  |  |  | 11\% | 12\% | 11\% | 8\% | 14\% | 12\% | 11\% | 11\% | 10\% | 11\% | 11\% | 9\% | 18\% |
|  | More water transfers | Count | 81 | 30 | 51 | 19 | 11 | 12 | 15 | 13 | 11 | 24 | 57 | 64 | 13 |
|  |  |  | 8\% | 8\% | 8\% | 13\% | 5\% | 8\% | 8\% | 8\% | 8\% | 10\% | 8\% | 9\% | 5\% |
|  | Promote conservation/ Conserve | Count | 80 | 40 | 40 | 14 | 26 | 7 | 13 | 10 | 10 | 17 | 63 | 60 | 18 |
|  |  |  | 8\% | 11\% | 6\% | 10\% | 11\% | 5\% | 7\% | 6\% | 7\% | 7\% | 8\% | 9\% | 7\% |
|  | Restrict usage/ limit usage | Count | 71 | 27 | 44 | 12 | 15 | 9 | 12 | 11 | 12 | 16 | 55 | 56 | 15 |
|  |  |  | 7\% | 7\% | 7\% | 8\% | 7\% | 6\% | 6\% | 7\% | 9\% | 6\% | 7\% | 8\% | 6\% |
|  | More seawater desalination | Count | 55 | 16 | 39 | 6 | 10 | 17 | 9 | 8 | 4 | 11 | 44 | 45 | 10 |
|  |  |  | 5\% | 4\% | 6\% | 4\% | 4\% | 11\% | 5\% | 6\% | 3\% | 4\% | 6\% | 6\% | 4\% |
|  | More reservoirs/ storage | Count | 32 | 8 | 25 | 3 | 5 | 5 | 9 | 7 | 4 | 8 | 24 | 18 | 11 |
|  |  |  | 3\% | 2\% | 4\% | 2\% | 2\% | 3\% | 5\% | 5\% | 3\% | 3\% | 3\% | 3\% | 4\% |
|  | Encourage/ promote/ develop recycled water | Count | 24 | 8 | 16 | 1 | 7 | 2 | 4 | 4 | 5 | 6 | 18 | 16 | 7 |
|  |  |  | 2\% | 2\% | 3\% | 1\% | 3\% | 1\% | 2\% | 3\% | 4\% | 2\% | 2\% | 2\% | 3\% |
|  | Less water for agricultural/ gardening use | Count | 16 | 6 | 10 | 1 | 5 | 8 | 1 | 1 |  | 5 | 11 | 9 | 7 |
|  |  |  | 2\% | 1\% | 2\% | 0\% | 2\% | 5\% | 1\% | 1\% |  | 2\% | 1\% | 1\% | 3\% |
|  | Higher rates | Count | 15 | 2 | 13 | 1 | 2 | 4 | 4 | 3 | 2 | 5 | 10 | 15 | 1 |
|  |  |  | 2\% | 1\% | 2\% | 0\% | 1\% | 2\% | 2\% | 2\% | 1\% | 2\% | 1\% | 2\% | 0\% |
|  | Provide water/ ensure water is available | Count | 14 | 4 | 10 | 3 | 2 | 2 | 3 | 1 | 4 | 3 | 12 | 12 | 2 |
|  |  |  | 1\% | 1\% | 2\% | 2\% | 1\% | 1\% | 2\% | 1\% | 3\% | 1\% | 2\% | 2\% | 1\% |
|  | Restrict development | Count | 11 | 2 | 10 | 1 | 1 | 4 | 1 | 3 | 1 |  | 11 | 10 |  |
|  |  |  | 1\% | 0\% | 2\% | 0\% | 0\% | 3\% | 1\% | 2\% | 1\% |  | 2\% | 1\% |  |
|  | Other mentions | Count | 28 | 14 | 14 | 8 | 6 | 1 | 5 | 5 | 2 | 2 | 25 | 24 | 4 |
|  |  |  | 3\% | 4\% | 2\% | 6\% | 2\% | 1\% | 3\% | 3\% | 2\% | 1\% | 3\% | 3\% | 2\% |
|  | (DK/NS) | Count | 247 | 86 | 161 | 32 | 54 | 34 | 51 | 36 | 40 | 69 | 179 | 163 | 64 |
|  |  |  | 25\% | 23\% | 26\% | 23\% | 24\% | 22\% | 28\% | 24\% | 28\% | 27\% | 24\% | 23\% | 24\% |

9. If dry conditions continue, what is the single most important thing local water agencies should do to respond?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Female | $<35$ | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1000) |  | (500) | (360) | (360) | (280) | (153) | (315) | (520) | (134) | (202) | (348) | (220) |
| MOST IMPORTANT RESPONSE TO DROUGHT | Increased enforcement | Count | 212 | 109 | 103 | 58 | 94 | 60 | 27 | 63 | 120 | 21 | 36 | 83 | 49 |
|  |  |  | 21\% | 22\% | 21\% | 16\% | 26\% | 21\% | 18\% | 20\% | 23\% | 15\% | 18\% | 24\% | 22\% |
|  | More/ better public outreach \& education | Count | 113 | 57 | 55 | 42 | 42 | 29 | 17 | 34 | 61 | 22 | 17 | 37 | 25 |
|  |  |  | 11\% | 11\% | 11\% | 12\% | 12\% | 10\% | 11\% | 11\% | 12\% | 17\% | 8\% | 11\% | 11\% |
|  | More water transfers | Count | 81 | 52 | 29 | 31 | 31 | 19 | 13 | 18 | 49 | 6 | 19 | 31 | 23 |
|  |  |  | 8\% | 10\% | 6\% | 9\% | 9\% | 7\% | 9\% | 6\% | 9\% | 4\% | 9\% | 9\% | 10\% |
|  | Promote conservation/ Conserve | Count | 80 | 41 | 38 | 30 | 23 | 27 | 19 | 15 | 46 | 14 | 17 | 29 | 18 |
|  |  |  | 8\% | 8\% | 8\% | 8\% | 7\% | 9\% | 13\% | 5\% | 9\% | 11\% | 8\% | 8\% | 8\% |
|  | Restrict usage/ limit usage | Count | 71 | 35 | 36 | 26 | 18 | 27 | 8 | 21 | 40 | 7 | 23 | 26 | 8 |
|  |  |  | 7\% | 7\% | 7\% | 7\% | 5\% | 10\% | 5\% | 7\% | 8\% | 5\% | 12\% | 8\% | 4\% |
|  | More seawater desalination | Count | 55 | 34 | 21 | 19 | 17 | 19 | 4 | 20 | 31 | 2 | 9 | 24 | 13 |
|  |  |  | 5\% | 7\% | 4\% | 5\% | 5\% | 7\% | 3\% | 6\% | 6\% | 1\% | 5\% | 7\% | 6\% |
|  | More reservoirs/ storage | Count | 32 | 18 | 14 | 10 | 14 | 8 | 7 | 7 | 18 | 5 | 4 | 7 | 11 |
|  |  |  | 3\% | 4\% | 3\% | 3\% | 4\% | 3\% | 4\% | 2\% | 4\% | 4\% | 2\% | 2\% | 5\% |
|  | Encourage/ promote/ develop recycled water | Count | 24 | 10 | 15 | 10 | 8 | 7 | 3 | 11 | 10 | 5 | 4 | 6 | 7 |
|  |  |  | 2\% | 2\% | 3\% | 3\% | 2\% | 2\% | 2\% | 3\% | 2\% | 4\% | 2\% | 2\% | 3\% |
|  | Less water for agricultural/ gardening use | Count | 16 | 7 | 9 | 10 | 3 | 3 | 3 | 5 | 8 | 2 | 5 | 7 | 1 |
|  |  |  | 2\% | 1\% | 2\% | 3\% | 1\% | 1\% | 2\% | 1\% | 2\% | 1\% | 3\% | 2\% | 0\% |
|  | Higher rates | Count | 15 | 10 | 5 | 10 | 4 | 2 | 2 | 5 | 8 |  | 4 | 4 | 7 |
|  |  |  | 2\% | 2\% | 1\% | 3\% | 1\% | 1\% | 1\% | 2\% | 2\% |  | 2\% | 1\% | 3\% |
|  | Provide water/ ensure water is available | Count | 14 | 3 | 12 | 7 | 3 | 4 | 1 | 6 | 7 | 4 | 2 | 3 | 5 |
|  |  |  | 1\% | 1\% | 2\% | 2\% | 1\% | 2\% | 1\% | 2\% | 1\% | 3\% | 1\% | 1\% | 2\% |
|  | Restrict development | Count | 11 | 7 | 4 | 1 | 4 | 7 |  | 3 | 8 | 1 | 1 | 1 | 3 |
|  |  |  | 1\% | 1\% | 1\% | 0\% | 1\% | 2\% |  | 1\% | 2\% | 0\% | 1\% | 0\% | 2\% |
|  | Other mentions | Count | 28 | 15 | 12 | 10 | 9 | 8 | 7 | 9 | 11 | 2 | 6 | 12 | 6 |
|  |  |  | 3\% | 3\% | 2\% | 3\% | 3\% | 3\% | 5\% | 3\% | 2\% | 1\% | 3\% | 4\% | 3\% |
|  | (DK/NS) | Count | 247 | 102 | 146 | 96 | 91 | 61 | 41 | 98 | 102 | 44 | 53 | 78 | 43 |
|  |  |  | 25\% | 20\% | 29\% | 27\% | 25\% | 22\% | 27\% | 31\% | 20\% | 33\% | 26\% | 22\% | 20\% |

## 9. If dry conditions continue, what is the single most important thing local water agencies should do to respond?

| BASE |  |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2O RESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | "I Could Do More To |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Very | Some | Less | Yes | Can't Recall | Agree | N/D |
|  |  |  | (1000) | (550) | (422) | (614) | (168) | (166) | (649) | (302) | (260) | (453) | (287) | (810) | (190) | (539) | (461) |
| MOST IMPORTANT RESPONSE TO DROUGHT | Increased enforcement | Count |  | 212 | 131 | 81 | 138 | 32 | 33 | 146 | 63 | 59 | 111 | 42 | 194 | 18 | 121 | 91 |
|  |  |  | 21\% | 24\% | 19\% | 23\% | 19\% | 20\% | 22\% | 21\% | 23\% | 25\% | 15\% | 24\% | 10\% | 22\% | 20\% |
|  |  | Count | 113 | 53 | 59 | 63 | 32 | 12 | 85 | 22 | 22 | 47 | 44 | 104 | 8 | 65 | 48 |
|  | outreach \& education |  | 11\% | 10\% | 14\% | 10\% | 19\% | 7\% | 13\% | 7\% | 8\% | 10\% | 15\% | 13\% | 4\% | 12\% | 10\% |
|  | More water transfers | Count | 81 | 49 | 32 | 52 | 6 | 22 | 46 | 29 | 32 | 34 | 14 | 71 | 10 | 41 | 40 |
|  |  |  | 8\% | 9\% | 8\% | 8\% | 3\% | 13\% | 7\% | 10\% | 12\% | 7\% | 5\% | 9\% | 5\% | 8\% | 9\% |
|  | Promote conservation/ | Count | 80 | 37 | 43 | 45 | 14 | 15 | 51 | 28 | 23 | 40 | 16 | 68 | 11 | 51 | 29 |
|  | Conserve |  | 8\% | 7\% | 10\% | 7\% | 9\% | 9\% | 8\% | 9\% | 9\% | 9\% | 6\% | 8\% | 6\% | 9\% | 6\% |
|  | Restrict usage/ limit usage | Count | 71 | 39 | 31 | 47 | 11 | 11 | 37 | 30 | 24 | 30 | 17 | 61 | 10 | 42 | 29 |
|  |  |  | 7\% | 7\% | 7\% | 8\% | 6\% | 7\% | 6\% | 10\% | 9\% | 7\% | 6\% | 8\% | 5\% | 8\% | 6\% |
|  | More seawater | Count | 55 | 34 | 18 | 42 | 3 | 6 | 25 | 29 | 18 | 22 | 15 | 44 | 11 | 22 | 33 |
|  | desalination |  | 5\% | 6\% | 4\% | 7\% | 2\% | 4\% | 4\% | 10\% | 7\% | 5\% | 5\% | 5\% | 6\% | 4\% | 7\% |
|  | More reservoirs/ storage | Count | 32 | 21 | 9 | 18 | 7 | 6 | 26 | 7 | 7 | 14 | 11 | 29 | 3 | 19 | 14 |
|  |  |  | 3\% | 4\% | 2\% | 3\% | 4\% | 4\% | 4\% | 2\% | 3\% | 3\% | 4\% | 4\% | 2\% | 3\% | 3\% |
|  | Encourage/ promote/ | Count | 24 | 13 | 11 | 16 | 6 | 1 | 19 | 5 | 4 | 12 | 9 | 23 | 2 | 13 | 11 |
|  | develop recycled water |  | 2\% | 2\% | 3\% | 3\% | 4\% | 1\% | 3\% | 2\% | 1\% | 3\% | 3\% | 3\% | 1\% | 2\% | 2\% |
|  | Less water for agricultural/ | Count | 16 | 9 | 7 | 12 | 3 |  | 14 | 2 | 8 | 7 | 1 | 15 | 1 | 4 | 12 |
|  | gardening use |  | 2\% | 2\% | 2\% | 2\% | 2\% |  | 2\% | 1\% | 3\% | 2\% | 0\% | 2\% | 0\% | 1\% | 3\% |
|  | Higher rates | Count | 15 | 11 | 4 | 7 | 5 | 2 | 6 | 9 | 1 | 9 | 5 | 12 | 4 | 6 | 9 |
|  |  |  | 2\% | 2\% | 1\% | 1\% | 3\% | 1\% | 1\% | 3\% | 0\% | 2\% | 2\% | 1\% | 2\% | 1\% | 2\% |
|  | Provide water/ ensure | Count | 14 | 8 | 5 | 7 |  | 8 | 8 | 6 | 5 | 5 | 4 | 7 | 7 | 6 | 8 |
|  | water is available |  | 1\% | 1\% | 1\% | 1\% |  | 5\% | 1\% | 2\% | 2\% | 1\% | 1\% | 1\% | 4\% | 1\% | 2\% |
|  | Restrict development | Count | 11 | 9 | 3 | 8 |  |  | 8 | 3 | 6 | 4 | 0 | 10 | 1 | 2 | 10 |
|  |  |  | 1\% | 2\% | 1\% | 1\% |  |  | 1\% | 1\% | 2\% | 1\% | 0\% | 1\% | 1\% | 0\% | 2\% |
|  | Other mentions | Count | 28 | 16 | 12 | 16 | 7 |  | 17 | 9 | 9 | 16 | 2 | 22 | 6 | 12 | 16 |
|  |  |  | 3\% | 3\% | 3\% | 3\% | 4\% |  | 3\% | 3\% | 4\% | 4\% | 1\% | 3\% | 3\% | 2\% | 3\% |
|  | (DK/NS) | Count | 247 | 121 | 108 | 141 | 43 | 49 | 161 | 60 | 41 | 100 | 107 | 150 | 98 | 136 | 111 |
|  |  |  | 25\% | 22\% | 26\% | 23\% | 25\% | 30\% | 25\% | 20\% | 16\% | 22\% | 37\% | 18\% | 51\% | 25\% | 24\% |

10. How familiar are you with the regional efforts to enhance water supply reliability?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  | PAY OWN WATER |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | Over 10 | Yes | No |
| BASE |  |  |  | (1000) | (370) | (630) | (140) | (230) | (160) | (180) | (150) | (140) | (252) | (748) | (701) | (265) |
| EFFORTS TO ENHANCE WATER SUPPLY RELIABILITY | Very familiar | Count | 64 | 28 | 36 | 12 | 16 | 14 | 9 | 6 | 7 | 15 | 49 | 47 | 14 |
|  |  |  | 6\% | 8\% | 6\% | 9\% | 7\% | 9\% | 5\% | 4\% | 5\% | 6\% | 7\% | 7\% | 5\% |
|  | Somewhat familiar | Count | 336 | 134 | 202 | 46 | 88 | 52 | 59 | 48 | 43 | 87 | 249 | 256 | 77 |
|  |  |  | 34\% | 36\% | 32\% | 33\% | 38\% | 32\% | 33\% | 32\% | 31\% | 34\% | 33\% | 36\% | 29\% |
|  | Not very familiar | Count | 329 | 114 | 215 | 46 | 68 | 56 | 56 | 55 | 48 | 78 | 252 | 229 | 93 |
|  |  |  | 33\% | 31\% | 34\% | 33\% | 30\% | 35\% | 31\% | 37\% | 34\% | 31\% | 34\% | 33\% | 35\% |
|  | Not at all familiar | Count | 271 | 94 | 177 | 36 | 58 | 38 | 57 | 41 | 41 | 73 | 198 | 170 | 81 |
|  |  |  | 27\% | 25\% | 28\% | 26\% | 25\% | 24\% | 32\% | 27\% | 29\% | 29\% | 26\% | 24\% | 30\% |
| Summary | Familiar |  | 40\% | 44\% | 38\% | 41\% | 45\% | 41\% | 37\% | 36\% | 36\% | 40\% | 40\% | 43\% | 34\% |
|  | Unfamiliar |  | 60\% | 56\% | 62\% | 59\% | 55\% | 59\% | 63\% | 64\% | 64\% | 60\% | 60\% | 57\% | 66\% |

10. How familiar are you with the regional efforts to enhance water supply reliability?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | $<35$ | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1000) | (500) | (500) | (360) | (360) | (280) | (153) | (315) | (520) | (134) | (202) | (348) | (220) |
| EFFORTS TO ENHANCE WATER SUPPLY RELIABILITY | Very familiar | Count | 64 | 38 | 26 | 23 | 23 | 18 | 13 | 14 | 37 | 11 | 9 | 27 | 12 |
|  |  |  | 6\% | 8\% | 5\% | 7\% | 6\% | 6\% | 8\% | 4\% | 7\% | 8\% | 4\% | 8\% | 5\% |
|  | Somewhat familiar | Count | 336 | 186 | 149 | 122 | 118 | 96 | 43 | 112 | 179 | 38 | 68 | 118 | 83 |
|  |  |  | 34\% | 37\% | 30\% | 34\% | 33\% | 34\% | 28\% | 35\% | 34\% | 29\% | 34\% | 34\% | 38\% |
|  | Not very familiar | Count | 329 | 167 | 162 | 112 | 117 | 100 | 36 | 95 | 196 | 34 | 70 | 122 | 70 |
|  |  |  | 33\% | 33\% | 32\% | 31\% | 33\% | 36\% | 24\% | 30\% | 38\% | 25\% | 35\% | 35\% | 32\% |
|  | Not at all familiar | Count | 271 | 109 | 162 | 103 | 102 | 66 | 61 | 95 | 108 | 51 | 54 | 81 | 56 |
|  |  |  | 27\% | 22\% | 32\% | 29\% | 28\% | 23\% | 40\% | 30\% | 21\% | 38\% | 27\% | 23\% | 25\% |
| Summary | Familiar |  | 40\% | 45\% | 35\% | 40\% | 39\% | 41\% | 36\% | 40\% | 42\% | 37\% | 38\% | 42\% | 43\% |
|  | Unfamiliar |  | 60\% | 55\% | 65\% | 60\% | 61\% | 59\% | 64\% | 60\% | 58\% | 63\% | 62\% | 58\% | 57\% |

10. How familiar are you with the regional efforts to enhance water supply reliability?

|  |  |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2O RESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Non-Hispanic White | $\begin{gathered} \text { Hispanic/ } \\ \text { Latino } \\ \hline \end{gathered}$ | Other | Reliable | Not reliable | Very | Some | Less | Yes | Can't Recall | Agree | N/D |
| BASE |  |  |  | (1000) | (550) | (422) | (614) |  | (166) | (649) | (302) | (260) | (453) | (287) | (810) | (190) | (539) | (461) |
| EFFORTS TO <br> ENHANCE <br> WATER <br> SUPPLY <br> RELIABILITY | Very familiar | Count | 64 | 40 | 24 | 41 | 10 | 11 | 44 | 20 | 45 | 16 | 3 | 56 | 8 | 31 | 34 |
|  |  |  | 6\% | 7\% | 6\% | 7\% | 6\% | 7\% | 7\% | 7\% | 17\% | 4\% | 1\% | 7\% | 4\% | 6\% | 7\% |
|  | Somewhat | Count | 336 | 205 | 125 | 207 | 57 | 50 | 230 | 104 | 104 | 176 | 56 | 282 | 53 | 178 | 158 |
|  | familiar |  | 34\% | 37\% | 30\% | 34\% | 34\% | 30\% | 35\% | 35\% | 40\% | 39\% | 20\% | 35\% | 28\% | 33\% | 34\% |
|  | Not very | Count | 329 | 185 | 134 | 216 | 55 | 40 | 209 | 110 | 66 | 176 | 87 | 277 | 53 | 166 | 163 |
|  | familiar |  | 33\% | 34\% | 32\% | 35\% | 32\% | 24\% | 32\% | 36\% | 25\% | 39\% | 30\% | 34\% | 28\% | 31\% | 35\% |
|  | Not at all | Count | 271 | 120 | 140 | 149 | 47 | 65 | 167 | 68 | 46 | 85 | 140 | 195 | 76 | 165 | 106 |
|  | familiar |  | 27\% | 22\% | 33\% | 24\% | 28\% | 39\% | 26\% | 22\% | 18\% | 19\% | 49\% | 24\% | 40\% | 31\% | 23\% |
| Summary | Familiar |  | 40\% | 45\% | 35\% | 40\% | 40\% | 37\% | 42\% | 41\% | 57\% | 42\% | 21\% | 42\% | 32\% | 39\% | 42\% |
|  | Unfamiliar |  | 60\% | 55\% | 65\% | 60\% | 60\% | 63\% | 58\% | 59\% | 43\% | 58\% | 79\% | 58\% | 68\% | 61\% | 58\% |

11. How much do you support or oppose the plan to diversify water sources, including water transfers from the Colorado River,
increased conservation, groundwater development, water recycling and, by Fall 2015, seawater desalination?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  | PAY OWN WATER BILL |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | Over 10 | Yes | No |
| BASE |  |  |  | (1000) | (370) | (630) | (140) | (230) | (160) | (180) | (150) | (140) | (252) | (748) | (701) | (265) |
| DIVERSIFYING WATER SOURCES | Strongly support | Count | 524 | 200 | 324 | 77 | 122 | 102 | 82 | 80 | 60 | 128 | 396 | 377 | 136 |
|  |  |  | 52\% | 54\% | 51\% | 55\% | 53\% | 64\% | 46\% | 53\% | 43\% | 51\% | 53\% | 54\% | 51\% |
|  | Moderately support | Count | 322 | 114 | 208 | 46 | 68 | 37 | 70 | 51 | 51 | 83 | 238 | 230 | 79 |
|  |  |  | 32\% | 31\% | 33\% | 33\% | 30\% | 23\% | 39\% | 34\% | 36\% | 33\% | 32\% | 33\% | 30\% |
|  | Moderately oppose | Count | 40 | 11 | 30 | 4 | 7 | 7 | 7 | 4 | 11 | 12 | 28 | 26 | 11 |
|  |  |  | 4\% | 3\% | 5\% | 3\% | 3\% | 4\% | 4\% | 3\% | 8\% | 5\% | 4\% | 4\% | 4\% |
|  | Strongly oppose | Count | 16 | 5 | 11 |  | 5 | 2 | 5 | 3 | 1 | 1 | 15 | 12 | 3 |
|  |  |  | 2\% | 1\% | 2\% |  | 2\% | 1\% | 3\% | 2\% | 1\% | 1\% | 2\% | 2\% | 1\% |
|  | (Depends) | Count | 30 | 12 | 19 | 5 | 7 | 4 | 6 | 4 | 5 | 10 | 21 | 23 | 7 |
|  |  |  | 3\% | 3\% | 3\% | 3\% | 3\% | 3\% | 3\% | 3\% | 3\% | 4\% | 3\% | 3\% | 2\% |
|  | (DK/NS) | Count | 68 | 29 | 39 | 9 | 20 | 8 | 10 | 9 | 13 | 17 | 51 | 34 | 29 |
|  |  |  | 7\% | 8\% | 6\% | 6\% | 9\% | 5\% | 6\% | 6\% | 9\% | 7\% | 7\% | 5\% | 11\% |
| Summary | Support |  | 85\% | 85\% | 84\% | 88\% | 83\% | 87\% | 84\% | 87\% | 79\% | 84\% | 85\% | 87\% | 81\% |
|  | Oppose |  | 6\% | 4\% | 6\% | 3\% | 5\% | 6\% | 7\% | 4\% | 9\% | 6\% | 6\% | 5\% | 5\% |
|  | (DK/Depends) |  | 10\% | 11\% | 9\% | 9\% | 12\% | 8\% | 9\% | 9\% | 12\% | 11\% | 10\% | 8\% | 14\% |

11. How much do you support or oppose the plan to diversify water sources, including water transfers from the Colorado River,
increased conservation, groundwater development, water recycling and, by Fall 2015, seawater desalination?

| BASE |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | <35 | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
|  |  |  | (1000) | (500) | (500) | (360) | (360) | (280) | (153) | (315) | (520) | (134) | (202) | (348) | (220) |
| DIVERSIFYING WATER SOURCES | Strongly support | Count |  | 524 | 279 | 244 | 157 | 194 | 172 | 64 | 153 | 306 | 67 | 96 | 180 | 136 |
|  |  |  | 52\% | 56\% | 49\% | 44\% | 54\% | 61\% | 42\% | 49\% | 59\% | 50\% | 47\% | 52\% | 62\% |
|  | Moderately support | Count | 322 | 162 | 160 | 149 | 101 | 71 | 55 | 111 | 150 | 37 | 71 | 123 | 56 |
|  |  |  | 32\% | 32\% | 32\% | 42\% | 28\% | 25\% | 36\% | 35\% | 29\% | 28\% | 35\% | 35\% | 25\% |
|  | Moderately oppose | Count | 40 | 18 | 22 | 17 | 11 | 12 | 7 | 11 | 20 | 5 | 8 | 14 | 9 |
|  |  |  | 4\% | 4\% | 4\% | 5\% | 3\% | 4\% | 5\% | 4\% | 4\% | 4\% | 4\% | 4\% | 4\% |
|  | Strongly oppose | Count | 16 | 5 | 11 | 5 | 8 | 3 | 1 | 6 | 8 | 3 | 5 | 6 | 1 |
|  |  |  | 2\% | 1\% | 2\% | 1\% | 2\% | 1\% | 1\% | 2\% | 2\% | 3\% | 3\% | 2\% | 0\% |
|  | (Depends) | Count | 30 | 13 | 17 | 10 | 14 | 6 | 8 | 10 | 11 | 7 | 4 | 8 | 6 |
|  |  |  | 3\% | 3\% | 3\% | 3\% | 4\% | 2\% | 5\% | 3\% | 2\% | 5\% | 2\% | 2\% | 3\% |
|  | (DK/NS) | Count | 68 | 22 | 46 | 21 | 31 | 15 | 17 | 24 | 25 | 14 | 18 | 17 | 12 |
|  |  |  | 7\% | 4\% | 9\% | 6\% | 9\% | 5\% | 11\% | 8\% | 5\% | 10\% | 9\% | 5\% | 5\% |
| Summary | Support |  | 85\% | 88\% | 81\% | 85\% | 82\% | 87\% | 78\% | 84\% | 88\% | 78\% | 82\% | 87\% | 87\% |
|  | Oppose |  | 6\% | 5\% | 7\% | 6\% | 5\% | 5\% | 5\% | 5\% | 5\% | 7\% | 7\% | 6\% | 4\% |
|  | (DK/Depends) |  | 10\% | 7\% | 13\% | 9\% | 13\% | 8\% | 16\% | 11\% | 7\% | 15\% | 11\% | 7\% | 8\% |

11. How much do you support or oppose the plan to diversify water sources, including water transfers from the Colorado River,
increased conservation, groundwater development, water recycling and, by Fall 2015, seawater desalination?

|  |  |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2O RESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Very | Some | Less | Yes | Can't Recall | Agree | N/D |
| BASE |  |  |  | (1000) | (550) | (422) | (614) |  | (166) | (649) | (302) | (260) | (453) | (287) | (810) | (190) | (539) | (461) |
| DIVERSIFYING WATER SOURCES | Strongly support | Count | 524 | 318 | 198 | 372 | 66 | 64 | 341 | 166 | 175 | 222 | 126 | 467 | 57 | 268 | 255 |
|  |  |  | 52\% | 58\% | 47\% | 61\% | 39\% | 38\% | 53\% | 55\% | 67\% | 49\% | 44\% | 58\% | 30\% | 50\% | 55\% |
|  | Moderately support | Count | 322 | 166 | 145 | 165 | 72 | 68 | 223 | 83 | 51 | 176 | 95 | 236 | 85 | 194 | 128 |
|  |  |  | 32\% | 30\% | 34\% | 27\% | 43\% | 41\% | 34\% | 28\% | 20\% | 39\% | 33\% | 29\% | 45\% | 36\% | 28\% |
|  | Moderately oppose | Count | 40 | 19 | 18 | 24 | 6 | 9 | 25 | 15 | 7 | 16 | 17 | 29 | 11 | 20 | 20 |
|  |  |  | 4\% | 4\% | 4\% | 4\% | 3\% | 6\% | 4\% | 5\% | 3\% | 4\% | 6\% | 4\% | 6\% | 4\% | 4\% |
|  | Stronglyoppose | Count | 16 | 8 | 8 | 6 | 4 | 5 | 8 | 8 | 7 | 4 | 4 | 11 | 5 | 6 | 10 |
|  |  |  | 2\% | 2\% | 2\% | 1\% | 3\% | 3\% | 1\% | 3\% | 3\% | 1\% | 1\% | 1\% | 2\% | 1\% | 2\% |
|  | (Depends) | Count | 30 | 17 | 12 | 12 | 11 | 4 | 17 | 12 | 9 | 12 | 9 | 22 | 8 | 13 | 18 |
|  |  |  | 3\% | 3\% | 3\% | 2\% | 7\% | 3\% | 3\% | 4\% | 4\% | 3\% | 3\% | 3\% | 4\% | 2\% | 4\% |
|  | (DK/NS) | Count | 68 | 21 | 42 | 36 | 10 | 16 | 35 | 18 | 11 | 21 | 36 | 43 | 25 | 38 | 30 |
|  |  |  | 7\% | 4\% | 10\% | 6\% | 6\% | 9\% | 5\% | 6\% | 4\% | 5\% | 13\% | 5\% | 13\% | 7\% | 6\% |
| Summary | Support |  | 85\% | 88\% | 81\% | 87\% | 82\% | 79\% | 87\% | 83\% | 87\% | 88\% | 77\% | 87\% | 75\% | 86\% | 83\% |
|  | Oppose |  | 6\% | 5\% | 6\% | 5\% | 6\% | 9\% | 5\% | 8\% | 5\% | 5\% | 7\% | 5\% | 8\% | 5\% | 7\% |
|  |  |  | 10\% | 7\% | 13\% | 8\% | 12\% | 12\% | 8\% | 10\% | 8\% | 7\% | 16\% | 8\% | 17\% | 9\% | 10\% |

12. As you think about the future of San Diego County's water supplies, what one water-related issue is your greatest concern?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  | PAY OWN WATER BILL |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | Over 10 | Yes | No |
| BASE |  |  |  | (1000) | (370) | (630) | (140) | (230) | (160) | (180) | (150) | (140) | (252) | (748) | (701) | (265) |
| GREATEST CONCERN | Supply reliability | Count | 401 | 135 | 266 | 54 | 81 | 68 | 82 | 64 | 53 | 99 | 301 | 278 | 108 |
|  |  |  | 40\% | 36\% | 42\% | 39\% | 35\% | 42\% | 45\% | 42\% | 38\% | 39\% | 40\% | 40\% | 41\% |
|  | Quality | Count | 84 | 41 | 43 | 12 | 29 | 12 | 7 | 15 | 10 | 14 | 70 | 48 | 34 |
|  |  |  | 8\% | 11\% | 7\% | 9\% | 13\% | 7\% | 4\% | 10\% | 7\% | 6\% | 9\% | 7\% | 13\% |
|  | Developing new supplies | Count | 74 | 28 | 46 | 8 | 21 | 12 | 9 | 10 | 15 | 13 | 61 | 59 | 16 |
|  |  |  | 7\% | 8\% | 7\% | 5\% | 9\% | 7\% | 5\% | 6\% | 11\% | 5\% | 8\% | 8\% | 6\% |
|  | Cost | Count | 69 | 21 | 48 | 10 | 12 | 17 | 12 | 8 | 11 | 19 | 50 | 59 | 8 |
|  |  |  | 7\% | 6\% | 8\% | 7\% | 5\% | 11\% | 7\% | 6\% | 8\% | 8\% | 7\% | 8\% | 3\% |
|  | Increasing conservation | Count | 63 | 27 | 36 | 9 | 18 | 4 | 13 | 9 | 10 | 13 | 51 | 41 | 22 |
|  |  |  | 6\% | 7\% | 6\% | 6\% | 8\% | 2\% | 7\% | 6\% | 7\% | 5\% | 7\% | 6\% | 8\% |
|  | Drought/ weather/ climate | Count | 45 | 19 | 26 | 8 | 11 | 8 | 5 | 7 | 6 | 11 | 35 | 26 | 18 |
|  |  |  | 5\% | 5\% | 4\% | 6\% | 5\% | 5\% | 3\% | 5\% | 4\% | 4\% | 5\% | 4\% | 7\% |
|  | Waste/ overuse | Count | 37 | 14 | 23 | 5 | 9 | 9 | 6 | 7 | 1 | 6 | 31 | 24 | 12 |
|  |  |  | 4\% | 4\% | 4\% | 3\% | 4\% | 6\% | 4\% | 5\% | 0\% | 2\% | 4\% | 3\% | 5\% |
|  | Agriculture needs | Count | 30 | 15 | 15 | 2 | 13 | 2 | 6 | 4 | 3 | 8 | 22 | 17 | 12 |
|  |  |  | 3\% | 4\% | 2\% | 2\% | 6\% | 1\% | 3\% | 3\% | 2\% | 3\% | 3\% | 2\% | 5\% |
|  | New developments/ Growth | Count | 20 | 6 | 13 | 4 | 3 | 2 | 5 | 5 | 1 | 4 | 16 | 20 |  |
|  |  |  | 2\% | 2\% | 2\% | 3\% | 1\% | 1\% | 3\% | 3\% | 1\% | 2\% | 2\% | 3\% |  |
|  | Infrastructure problems | Count | 11 | 3 | 8 | 1 | 2 |  | 4 | 2 | 2 | 2 | 9 | 10 | 2 |
|  |  |  | 1\% | 1\% | 1\% | 1\% | 1\% |  | 2\% | 1\% | 2\% | 1\% | 1\% | 1\% | 1\% |
|  | (DK/NS) | Count | 166 | 60 | 106 | 28 | 32 | 27 | 31 | 20 | 28 | 63 | 103 | 120 | 32 |
|  |  |  | 17\% | 16\% | 17\% | 20\% | 14\% | 17\% | 17\% | 13\% | 20\% | 25\% | 14\% | 17\% | 12\% |

12. As you think about the future of San Diego County's water supplies, what one water-related issue is your greatest concern?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | $<35$ | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1000) | (500) | (500) | (360) | (360) | (280) | (153) | (315) | (520) | (134) | (202) | (348) | (220) |
| GREATEST CONCERN | Supply reliability | Count | 401 | 189 | 212 | 148 | 142 | 110 | 52 | 118 | 227 | 53 | 70 | 140 | 98 |
|  |  |  | 40\% | 38\% | 42\% | 41\% | 39\% | 39\% | 34\% | 38\% | 44\% | 40\% | 35\% | 40\% | 45\% |
|  | Quality | Count | 84 | 36 | 48 | 22 | 34 | 27 | 16 | 26 | 42 | 15 | 19 | 31 | 12 |
|  |  |  | 8\% | 7\% | 10\% | 6\% | 10\% | 10\% | 10\% | 8\% | 8\% | 11\% | 10\% | 9\% | 5\% |
|  | Developing new supplies | Count | 74 | 45 | 29 | 20 | 30 | 24 | 12 | 21 | 39 | 7 | 20 | 22 | 21 |
|  |  |  | 7\% | 9\% | 6\% | 6\% | 8\% | 9\% | 8\% | 7\% | 7\% | 5\% | 10\% | 6\% | 10\% |
|  | Cost | Count | 69 | 41 | 28 | 26 | 20 | 23 | 11 | 26 | 32 | 6 | 14 | 18 | 24 |
|  |  |  | 7\% | 8\% | 6\% | 7\% | 6\% | 8\% | 7\% | 8\% | 6\% | 4\% | 7\% | 5\% | 11\% |
|  | Increasing conservation | Count | 63 | 36 | 27 | 23 | 23 | 18 | 12 | 23 | 28 | 10 | 16 | 19 | 14 |
|  |  |  | 6\% | 7\% | 5\% | 6\% | 6\% | 6\% | 8\% | 7\% | 5\% | 8\% | 8\% | 5\% | 6\% |
|  | Drought/ weather/ climate | Count | 45 | 13 | 32 | 16 | 17 | 12 | 6 | 14 | 25 | 9 | 12 | 15 | 9 |
|  |  |  | 5\% | 3\% | 6\% | 4\% | 5\% | 4\% | 4\% | 5\% | 5\% | 6\% | 6\% | 4\% | 4\% |
|  | Waste/ overuse | Count | 37 | 18 | 19 | 13 | 14 | 9 | 5 | 9 | 22 | 2 | 9 | 18 | 3 |
|  |  |  | 4\% | 4\% | 4\% | 4\% | 4\% | 3\% | 3\% | 3\% | 4\% | 1\% | 5\% | 5\% | 1\% |
|  | Agriculture needs | Count | 30 | 12 | 18 | 19 | 6 | 4 | 4 | 12 | 14 | 5 | 8 | 10 | 4 |
|  |  |  | 3\% | 2\% | 4\% | 5\% | 2\% | 1\% | 2\% | 4\% | 3\% | 4\% | 4\% | 3\% | 2\% |
|  | New developments/ Growth | Count | 20 | 12 | 8 | 5 | 4 | 11 | 2 | 5 | 12 | 2 | 4 | 6 | 5 |
|  |  |  | 2\% | 2\% | 2\% | 1\% | 1\% | 4\% | 1\% | 2\% | 2\% | 2\% | 2\% | 2\% | 2\% |
|  | Infrastructure problems | Count | 11 | 8 | 3 | 2 | 4 | 5 | 1 | 3 | 7 |  | 1 | 5 | 5 |
|  |  |  | 1\% | 2\% | 1\% | 1\% | 1\% | 2\% | 1\% | 1\% | 1\% |  | 0\% | 1\% | 2\% |
|  | (DK/NS) | Count | 166 | 89 | 77 | 65 | 66 | 35 | 32 | 56 | 72 | 25 | 28 | 65 | 25 |
|  |  |  | 17\% | 18\% | 15\% | 18\% | 18\% | 12\% | 21\% | 18\% | 14\% | 19\% | 14\% | 19\% | 11\% |

12. As you think about the future of San Diego County's water supplies, what one water-related issue is your greatest concern?

|  |  |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2O RESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Very | Some | Less | Yes | Can't Recall | Agree | N/D |
| BASE |  |  |  | (1000) | (550) | (422) | (614) | (168) | (166) | (649) | (302) | (260) | (453) | (287) | (810) | (190) | (539) | (461) |
| GREATEST CONCERN | Supply reliability | Count | 401 | 224 | 172 | 242 | 71 | 64 | 252 | 124 | 109 | 184 | 107 | 362 | 39 | 201 | 200 |
|  |  |  | 40\% | 41\% | 41\% | 39\% | 42\% | 39\% | 39\% | 41\% | 42\% | 41\% | 37\% | 45\% | 20\% | 37\% | 43\% |
|  | Quality | Count | 84 | 36 | 46 | 54 | 9 | 19 | 55 | 27 | 19 | 31 | 34 | 69 | 15 | 51 | 33 |
|  |  |  | 8\% | 7\% | 11\% | 9\% | 6\% | 11\% | 9\% | 9\% | 7\% | 7\% | 12\% | 9\% | 8\% | 10\% | 7\% |
|  | Developing new | Count | 74 | 45 | 27 | 51 | 7 | 11 | 44 | 28 | 19 | 41 | 15 | 64 | 10 | 43 | 32 |
|  | supplies |  | 7\% | 8\% | 6\% | 8\% | 4\% | 6\% | 7\% | 9\% | 7\% | 9\% | 5\% | 8\% | 5\% | 8\% | 7\% |
|  | Cost | Count | 69 | 48 | 21 | 48 | 12 | 7 | 51 | 18 | 25 | 32 | 12 | 61 | 9 | 32 | 37 |
|  |  |  | 7\% | 9\% | 5\% | 8\% | 7\% | 4\% | 8\% | 6\% | 10\% | 7\% | 4\% | 8\% | 4\% | 6\% | 8\% |
|  | Increasing conservation | Count | 63 | 37 | 26 | 35 | 16 | 10 | 46 | 16 | 21 | 21 | 22 | 56 | 7 | 42 | 21 |
|  |  |  | 6\% | 7\% | 6\% | 6\% | 10\% | 6\% | 7\% | 5\% | 8\% | 5\% | 8\% | 7\% | 4\% | 8\% | 5\% |
|  | Drought/ weather/ | Count | 45 | 18 | 27 | 29 | 3 | 11 | 29 | 15 | 8 | 24 | 13 | 37 | 9 | 26 | 19 |
|  | climate |  | 5\% | 3\% | 6\% | 5\% | 2\% | 7\% | 4\% | 5\% | 3\% | 5\% | 5\% | 5\% | 4\% | 5\% | 4\% |
|  | Waste/ overuse | Count | 37 | 15 | 19 | 18 | 11 | 7 | 24 | 11 | 11 | 16 | 10 | 31 | 6 | 22 | 15 |
|  |  |  | 4\% | 3\% | 4\% | 3\% | 7\% | 4\% | 4\% | 4\% | 4\% | 4\% | 3\% | 4\% | 3\% | 4\% | 3\% |
|  | Agriculture needs | Count | 30 | 13 | 17 | 19 | 8 | 2 | 23 | 5 | 7 | 19 | 4 | 26 | 4 | 17 | 13 |
|  |  |  | 3\% | 2\% | 4\% | 3\% | 5\% | 1\% | 4\% | 2\% | 3\% | 4\% | 1\% | 3\% | 2\% | 3\% | 3\% |
|  | New developments/ | Count | 20 | 16 | 3 | 19 |  |  | 9 | 11 | 7 | 8 | 4 | 16 | 4 | 4 | 15 |
|  | Growth |  | 2\% | 3\% | 1\% | 3\% |  |  | 1\% | 3\% | 3\% | 2\% | 1\% | 2\% | 2\% | 1\% | 3\% |
|  | Infrastructure problems | Count | 11 | 8 | 3 | 5 |  | 5 | 8 | 3 | 4 | 2 | 5 | 8 | 4 | 8 | 3 |
|  |  |  | 1\% | 1\% | 1\% | 1\% |  | 3\% | 1\% | 1\% | 1\% | 0\% | 2\% | 1\% | 2\% | 2\% | 1\% |
|  | (DK/NS) | Count | 166 | 91 | 61 | 93 | 30 | 31 | 107 | 42 | 30 | 76 | 60 | 80 | 86 | 93 | 73 |
|  |  |  | 17\% | 16\% | 14\% | 15\% | 18\% | 19\% | 17\% | 14\% | 12\% | 17\% | 21\% | 10\% | 45\% | 17\% | 16\% |

13. How much more would you personally be willing to pay per month, if anything, for additional drought-proofing of local water supplies in San Diego County?

|  |  |  |  | RE | ON |  |  | COU | NTY |  |  | YEARS LII | ING IN SD | $\begin{array}{r} \hline \text { PAY OWI } \\ \text { BII } \\ \hline \end{array}$ | $\begin{aligned} & \text { J WATER } \\ & \text { _L } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | TOTAL | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | Over 10 | Yes | No |
| BASE: PHONE SURVEY |  |  | (500) | (185) | (315) | (70) | (115) | (80) | (90) | (75) | (70) | (125) | (375) | (338) | (144) |
| PAY PER MONTH FOR | \$0 (Nothing) | Count | 80 | 33 | 47 | 14 | 19 | 5 | 15 | 16 | 11 | 8 | 72 | 67 | 12 |
| DROUGHT-PROOFING |  |  | 16\% | 18\% | 15\% | 20\% | 16\% | 7\% | 17\% | 21\% | 15\% | 6\% | 19\% | 20\% | 8\% |
|  | \$5 or less | Count | 66 | 19 | 47 | 3 | 16 | 13 | 14 | 11 | 10 | 21 | 45 | 43 | 18 |
|  |  |  | 13\% | 10\% | 15\% | 4\% | 14\% | 16\% | 15\% | 14\% | 14\% | 17\% | 12\% | 13\% | 13\% |
|  | \$6 to \$15 | Count | 68 | 32 | 36 | 20 | 12 | 6 | 10 | 10 | 10 | 17 | 51 | 45 | 22 |
|  |  |  | 14\% | 18\% | 11\% | 29\% | 11\% | 8\% | 11\% | 13\% | 14\% | 14\% | 14\% | 13\% | 15\% |
|  | \$16 to \$30 | Count | 63 | 26 | 37 | 12 | 14 | 8 | 7 | 12 | 10 | 14 | 49 | 49 | 14 |
|  |  |  | 13\% | 14\% | 12\% | 17\% | 13\% | 10\% | 7\% | 16\% | 15\% | 12\% | 13\% | 15\% | 10\% |
|  | Over \$ 30 | Count | 31 | 15 | 17 | 4 | 10 | 3 | 8 | 4 | 2 | 8 | 23 | 20 | 12 |
|  |  |  | 6\% | 8\% | 5\% | 6\% | 9\% | 4\% | 8\% | 5\% | 3\% | 7\% | 6\% | 6\% | 8\% |
|  | (Depends) | Count | 99 | 27 | 72 | 5 | 22 | 26 | 18 | 12 | 16 | 29 | 70 | 65 | 30 |
|  |  |  | 20\% | 15\% | 23\% | 7\% | 19\% | 33\% | 20\% | 15\% | 23\% | 23\% | 19\% | 19\% | 21\% |
|  | (DK/NS) | Count | 92 | 33 | 59 | 12 | 21 | 18 | 19 | 11 | 11 | 28 | 64 | 49 | 36 |
|  |  |  | 18\% | 18\% | 19\% | 17\% | 19\% | 22\% | 21\% | 15\% | 16\% | 22\% | 17\% | 14\% | 25\% |
|  | Mean |  | \$12.97 | \$14.63 | \$11.85 | \$14.69 | \$14.58 | \$12.36 | \$12.38 | \$11.32 | \$11.40 | \$14.20 | \$12.62 | \$12.28 | \$15.87 |
|  | Median |  | \$10.00 | \$10.00 | \$5.00 | \$10.00 | \$10.00 | \$5.60 | \$2.00 | \$5.42 | \$10.00 | \$10.00 | \$10.00 | \$8.00 | \$10.00 |

13. How much more would you personally be willing to pay per month, if anything, for additional drought-proofing of local water supplies in San Diego County?

14. How much more would you personally be willing to pay per month, if anything, for additional drought-proofing of local water supplies in San Diego County?

15. Do you believe that it is possible to further treat recycled water currently used for irrigation to make the water pure and safe for drinking?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  | PAY OWN WATER BILL |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | Over 10 | Yes | No |
| BASE |  |  |  | (1000) | (370) | (630) | (140) | (230) | (160) | (180) | (150) | (140) | (252) | (748) | (701) | (265) |
| POSSIBE TO <br> FURTHER <br> TREAT <br> RECYCLED <br> WATER | Yes | Count | 714 | 271 | 443 | 94 | 177 | 117 | 124 | 97 | 105 | 188 | 525 | 507 | 186 |
|  |  |  | 71\% | 73\% | 70\% | 67\% | 77\% | 73\% | 69\% | 65\% | 75\% | 75\% | 70\% | 72\% | 70\% |
|  | No | Count | 137 | 46 | 91 | 22 | 24 | 18 | 30 | 25 | 17 | 23 | 113 | 96 | 38 |
|  |  |  | 14\% | 12\% | 14\% | 16\% | 11\% | 11\% | 17\% | 17\% | 12\% | 9\% | 15\% | 14\% | 14\% |
|  | (DK/NS) | Count | 150 | 53 | 97 | 24 | 29 | 25 | 26 | 28 | 18 | 40 | 109 | 98 | 41 |
|  |  |  | 15\% | 14\% | 15\% | 17\% | 12\% | 15\% | 15\% | 19\% | 13\% | 16\% | 15\% | 14\% | 16\% |

14. Do you believe that it is possible to further treat recycled water currently used for irrigation to make the water pure and safe for drinking?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | $<35$ | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1000) | (500) | (500) | (360) | (360) | (280) | (153) | (315) | (520) | (134) | (202) | (348) | (220) |
| POSSIBE TO <br> FURTHER <br> TREAT <br> RECYCLED <br> WATER | Yes | Count | 714 | 377 | 337 | 281 | 238 | 195 | 109 | 225 | 374 | 90 | 145 | 251 | 158 |
|  |  |  | 71\% | 75\% | 67\% | 78\% | 66\% | 70\% | 71\% | 71\% | 72\% | 68\% | 72\% | 72\% | 72\% |
|  | No | Count | 137 | 59 | 78 | 34 | 56 | 47 | 19 | 50 | 67 | 23 | 35 | 45 | 19 |
|  |  |  | 14\% | 12\% | 16\% | 9\% | 16\% | 17\% | 12\% | 16\% | 13\% | 17\% | 17\% | 13\% | 9\% |
|  | (DK/NS) | Count | 150 | 65 | 85 | 46 | 66 | 38 | 25 | 41 | 79 | 20 | 22 | 52 | 43 |
|  |  |  | 15\% | 13\% | 17\% | 13\% | 18\% | 14\% | 16\% | 13\% | 15\% | 15\% | 11\% | 15\% | 19\% |

14. Do you believe that it is possible to further treat recycled water currently used for irrigation to make the water pure and safe for drinking?

|  |  |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2O RESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Very | Some | Less | Yes | Can't Recall | Agree | N/D |
| BASE |  |  |  | (1000) | (550) | (422) | (614) | (168) | (166) | (649) | (302) | (260) | (453) | (287) | (810) | (190) | (539) | (461) |
| POSSIBE TO <br> FURTHER <br> TREAT <br> RECYCLED <br> WATER | Yes | Count | 714 | 390 | 306 | 429 | 128 | 117 | 483 | 202 | 195 | 345 | 174 | 603 | 111 | 406 | 307 |
|  |  |  | 71\% | 71\% | 73\% | 70\% | 76\% | 71\% | 74\% | 67\% | 75\% | 76\% | 61\% | 74\% | 58\% | 75\% | 67\% |
|  | No | Count | 137 | 79 | 53 | 86 | 25 | 22 | 78 | 55 | 43 | 48 | 46 | 104 | 32 | 62 | 75 |
|  |  |  | 14\% | 14\% | 12\% | 14\% | 15\% | 13\% | 12\% | 18\% | 16\% | 11\% | 16\% | 13\% | 17\% | 12\% | 16\% |
|  | (DK/NS) | Count | 150 | 81 | 63 | 99 | 15 | 27 | 88 | 45 | 23 | 60 | 67 | 102 | 47 | 71 | 79 |
|  |  |  | 15\% | 15\% | 15\% | 16\% | 9\% | 16\% | 14\% | 15\% | 9\% | 13\% | 23\% | 13\% | 25\% | 13\% | 17\% |

15. How would you feel about using advanced treated recycled water as andition to the supply of drinking water?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  | PAY OWN WATER BILL |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | Over 10 | Yes | No |
| BASE |  |  |  | (1000) | (370) | (630) | (140) | (230) | (160) | (180) | (150) | (140) | (252) | (748) | (701) | (265) |
| USE ADVANCED TREATED FOR DRINKING WATER | Strongly favor | Count | 376 | 141 | 234 | 52 | 90 | 61 | 73 | 45 | 55 | 96 | 280 | 263 | 98 |
|  |  |  | 38\% | 38\% | 37\% | 37\% | 39\% | 38\% | 41\% | 30\% | 39\% | 38\% | 37\% | 38\% | 37\% |
|  | Somewhat favor | Count | 354 | 127 | 227 | 49 | 77 | 64 | 52 | 61 | 50 | 104 | 250 | 260 | 88 |
|  |  |  | 35\% | 34\% | 36\% | 35\% | 34\% | 40\% | 29\% | 41\% | 36\% | 41\% | 33\% | 37\% | 33\% |
|  | Somewhat oppose | Count | 119 | 43 | 76 | 17 | 26 | 11 | 26 | 18 | 22 | 27 | 92 | 83 | 34 |
|  |  |  | 12\% | 12\% | 12\% | 12\% | 11\% | 7\% | 15\% | 12\% | 16\% | 11\% | 12\% | 12\% | 13\% |
|  | Strongly oppose | Count | 72 | 22 | 50 | 10 | 13 | 12 | 17 | 15 | 6 | 8 | 64 | 54 | 18 |
|  |  |  | 7\% | 6\% | 8\% | 7\% | 6\% | 8\% | 9\% | 10\% | 4\% | 3\% | 9\% | 8\% | 7\% |
|  | (DK/NS) | Count | 79 | 37 | 43 | 12 | 24 | 11 | 12 | 12 | 7 | 17 | 62 | 42 | 27 |
|  |  |  | 8\% | 10\% | 7\% | 9\% | 11\% | 7\% | 7\% | 8\% | 5\% | 7\% | 8\% | 6\% | 10\% |
| Summary | Favor |  | 73\% | 73\% | 73\% | 72\% | 73\% | 78\% | 69\% | 70\% | 75\% | 79\% | 71\% | 75\% | 70\% |
|  | Oppose |  | 19\% | 18\% | 20\% | 19\% | 17\% | 14\% | 24\% | 21\% | 20\% | 14\% | 21\% | 19\% | 20\% |
|  | (DK) |  | 8\% | 10\% | 7\% | 9\% | 11\% | 7\% | 7\% | 8\% | 5\% | 7\% | 8\% | 6\% | 10\% |

15. How would you feel about using advanced treated recycled water as an addition to the supply of drinking water?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | $<35$ | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1000) | (500) | (500) | (360) | (360) | (280) | (153) | (315) | (520) | (134) | (202) | (348) | (220) |
| USE ADVANCED TREATED FOR DRINKING WATER | Strongly favor | Count | 376 | 216 | 160 | 146 | 118 | 111 | 50 | 120 | 202 | 48 | 69 | 134 | 96 |
|  |  |  | 38\% | 43\% | 32\% | 41\% | 33\% | 40\% | 33\% | 38\% | 39\% | 36\% | 34\% | 39\% | 44\% |
|  | Somewhat favor | Count | 354 | 181 | 172 | 136 | 121 | 97 | 57 | 95 | 200 | 38 | 71 | 131 | 74 |
|  |  |  | 35\% | 36\% | 34\% | 38\% | 34\% | 35\% | 38\% | 30\% | 38\% | 28\% | 35\% | 38\% | 34\% |
|  | Somewhat oppose | Count | 119 | 48 | 71 | 46 | 48 | 26 | 21 | 40 | 56 | 21 | 30 | 40 | 21 |
|  |  |  | 12\% | 10\% | 14\% | 13\% | 13\% | 9\% | 14\% | 13\% | 11\% | 15\% | 15\% | 11\% | 10\% |
|  | Strongly oppose | Count | 72 | 31 | 41 | 9 | 34 | 29 | 11 | 28 | 33 | 13 | 17 | 25 | 7 |
|  |  |  | 7\% | 6\% | 8\% | 3\% | 9\% | 10\% | 7\% | 9\% | 6\% | 10\% | 8\% | 7\% | 3\% |
|  | (DK/NS) | Count | 79 | 25 | 55 | 23 | 39 | 17 | 14 | 31 | 29 | 14 | 14 | 18 | 22 |
|  |  |  | 8\% | 5\% | 11\% | 6\% | 11\% | 6\% | 9\% | 10\% | 5\% | 10\% | 7\% | 5\% | 10\% |
| Summary | Favor |  | 73\% | 79\% | 66\% | 78\% | 66\% | 74\% | 70\% | 68\% | 77\% | 65\% | 70\% | 76\% | 77\% |
|  | Oppose |  | 19\% | 16\% | 23\% | 15\% | 23\% | 19\% | 21\% | 22\% | 17\% | 25\% | 23\% | 18\% | 13\% |
|  | (DK) |  | 8\% | 5\% | 11\% | 6\% | 11\% | 6\% | 9\% | 10\% | 5\% | 10\% | 7\% | 5\% | 10\% |

15. How would you feel about using advanced treated recycled water as an addition to the supply of drinking water?

|  |  |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2O RESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Non-Hispanic White | Hispanic/Latino |  | Reliable | $\begin{array}{\|l\|} \hline \text { Not reliable } \\ \hline(302) \end{array}$ | Very | Some | Less | Yes | Can't Recall | Agree | N/D |
| BASE |  |  |  | (1000) | (550) |  | (422) |  |  | (614) | (166) | (260) | (453) | (287) | (810) | (190) | (539) | (461) |
| USE ADVANCED TREATED FOR DRINKING WATER | Strongly | Count | 376 | 205 | 165 | 245 | 65 | 52 | 265 | 99 | 114 | 164 | 97 | 324 | 51 | 222 | 153 |
|  | favor |  | 38\% | 37\% | 39\% | 40\% | 38\% | 31\% | 41\% | 33\% | 44\% | 36\% | 34\% | 40\% | 27\% | 41\% | 33\% |
|  | Somewhat | Count | 354 | 205 | 136 | 219 | 57 | 57 | 236 | 108 | 78 | 190 | 85 | 291 | 63 | 196 | 158 |
|  |  |  | 35\% | 37\% | 32\% | 36\% | 34\% | 34\% | 36\% | 36\% | 30\% | 42\% | 30\% | 36\% | 33\% | 36\% | 34\% |
|  | Somewhat | Count | 119 | 59 | 59 | 57 | 28 | 29 | 66 | 47 | 29 | 47 | 44 | 86 | 33 | 55 | 64 |
|  | oppose |  | 12\% | 11\% | 14\% | 9\% | 17\% | 17\% | 10\% | 15\% | 11\% | 10\% | 15\% | 11\% | 17\% | 10\% | 14\% |
|  | Strongly | Count | 72 | 43 | 28 | 51 | 9 | 10 | 46 | 24 | 30 | 26 | 16 | 60 | 12 | 33 | 39 |
|  | oppose |  | 7\% | 8\% | 7\% | 8\% | 5\% | 6\% | 7\% | 8\% | 11\% | 6\% | 6\% | 7\% | 6\% | 6\% | 9\% |
|  | (DK/NS) | Count | 79 | 38 | 34 | 42 | 10 | 19 | 35 | 24 | 9 | 25 | 45 | 48 | 32 | 33 | 46 |
|  |  |  | 8\% | 7\% | 8\% | 7\% | 6\% | 11\% | 5\% | 8\% | 4\% | 6\% | 16\% | 6\% | 17\% | 6\% | 10\% |
| Summary | Favor |  | 73\% | 75\% | 71\% | 76\% | 72\% | 66\% | 77\% | 69\% | 74\% | 78\% | 64\% | 76\% | 60\% | 77\% | 68\% |
|  | Oppose |  | 19\% | 19\% | 21\% | 17\% | 22\% | 23\% | 17\% | 23\% | 22\% | 16\% | 21\% | 18\% | 23\% | 16\% | 22\% |
|  | (DK) |  | 8\% | 7\% | 8\% | 7\% | 6\% | 11\% | 5\% | 8\% | 4\% | 6\% | 16\% | 6\% | 17\% | 6\% | 10\% |

16. Some people feel San Diego County ratepayers should pay more to improve water supply reliability in the Bay-Delta.

Others prefer focusing investments on developing more water supplies here in the San Diego area. Which approach do you prefer?

16. Some people feel San Diego County ratepayers should pay more to improve water supply reliability in the Bay-Delta. Others prefer focusing investments on developing more water supplies here in the San Diego area. Which approach do you prefer?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Female |  | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1000) | (500) | (500) | (360) | (360) | (280) | (153) | (315) | (520) | (134) | (202) | (348) | (220) |
| PREFERED APPROACH | Strongly prefer Bay-Delta investments | Count | 30 | 13 | 17 | 9 | 13 | 7 | 4 | 14 | 12 | 6 | 8 | 9 | 7 |
|  |  |  | 3\% | 3\% | 3\% | 3\% | 4\% | 3\% | 3\% | 4\% | 2\% | 4\% | 4\% | 3\% | 3\% |
|  | Moderately prefer Bay-Delta investments | Count | 51 | 35 | 16 | 29 | 16 | 6 | 14 | 16 | 21 | 9 | 11 | 24 | 8 |
|  |  |  | 5\% | 7\% | 3\% | 8\% | 4\% | 2\% | 9\% | 5\% | 4\% | 6\% | 5\% | 7\% | 3\% |
|  | Strongly prefer local investments | Count | 186 | 95 | 91 | 51 | 63 | 72 | 23 | 48 | 115 | 21 | 29 | 68 | 49 |
|  |  |  | 19\% | 19\% | 18\% | 14\% | 18\% | 26\% | 15\% | 15\% | 22\% | 16\% | 15\% | 20\% | 22\% |
|  | Moderately prefer local investments | Count | 110 | 45 | 65 | 43 | 35 | 32 | 10 | 33 | 66 | 13 | 24 | 35 | 27 |
|  |  |  | 11\% | 9\% | 13\% | 12\% | 10\% | 11\% | 7\% | 11\% | 13\% | 10\% | 12\% | 10\% | 12\% |
|  | Support both | Count | 346 | 200 | 146 | 140 | 125 | 81 | 54 | 114 | 174 | 47 | 61 | 130 | 77 |
|  |  |  | 35\% | 40\% | 29\% | 39\% | 35\% | 29\% | 36\% | 36\% | 33\% | 35\% | 30\% | 37\% | 35\% |
|  | Support neither | Count | 83 | 41 | 42 | 23 | 40 | 20 | 19 | 23 | 41 | 10 | 27 | 29 | 10 |
|  |  |  | 8\% | 8\% | 8\% | 6\% | 11\% | 7\% | 13\% | 7\% | 8\% | 7\% | 14\% | 8\% | 5\% |
|  | Depends on money, etc. | Count | 77 | 31 | 45 | 30 | 31 | 15 | 12 | 26 | 38 | 10 | 20 | 24 | 14 |
|  |  |  | 8\% | 6\% | 9\% | 8\% | 9\% | 5\% | 8\% | 8\% | 7\% | 7\% | 10\% | 7\% | 7\% |
|  | (DK/NS) | Count | 117 | 39 | 78 | 34 | 37 | 46 | 16 | 41 | 54 | 19 | 21 | 28 | 28 |
|  |  |  | 12\% | 8\% | 16\% | 10\% | 10\% | 16\% | 10\% | 13\% | 10\% | 14\% | 10\% | 8\% | 13\% |
| Summary | Prefer local |  | 30\% | 28\% | 31\% | 26\% | 27\% | 37\% | 22\% | 26\% | 35\% | 26\% | 27\% | 30\% | 34\% |
|  | (Both/ Neither/ DK/ Depends) |  | 62\% | 62\% | 62\% | 63\% | 65\% | 58\% | 66\% | 65\% | 59\% | 64\% | 64\% | 61\% | 59\% |
|  | Prefer Bay-Delta |  | 8\% | 10\% | 7\% | 11\% | 8\% | 5\% | 12\% | 9\% | 6\% | 11\% | 9\% | 9\% | 7\% |

16. Some people feel San Diego County ratepayers should pay more to improve water supply reliability in the Bay-Delta.

Others prefer focusing investments on developing more water supplies here in the San Diego area. Which approach do you prefer?

|  |  |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2O RESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Very | Some | Less | Yes | Can't Recall | Agree | N/D |
| BASE |  |  |  | (1000) | (550) | (422) | (614) | (168) | (166) | (649) | (302) | (260) | (453) | (287) | (810) | (190) | (539) | (461) |
| PREFERED APPROACH | Strongly prefer Bay-Delta investments | Count | 30 | 16 | 13 | 17 | 4 | 8 | 22 | 8 | 10 | 9 | 10 | 21 | 9 | 23 | 7 |
|  |  |  | 3\% | 3\% | 3\% | 3\% | 2\% | 5\% | 3\% | 3\% | 4\% | 2\% | 4\% | 3\% | 5\% | 4\% | 2\% |
|  | Moderately prefer Bay-Delta investments | Count | 51 | 26 | 23 | 21 | 12 | 14 | 36 | 15 | 15 | 25 | 11 | 34 | 17 | 33 | 18 |
|  |  |  | 5\% | 5\% | 6\% | 3\% | 7\% | 8\% | 6\% | 5\% | 6\% | 6\% | 4\% | 4\% | 9\% | 6\% | 4\% |
|  | Strongly prefer local investments | Count | 186 | 115 | 69 | 130 | 23 | 21 | 118 | 68 | 58 | 90 | 38 | 155 | 30 | 96 | 90 |
|  |  |  | 19\% | 21\% | 16\% | 21\% | 14\% | 13\% | 18\% | 22\% | 22\% | 20\% | 13\% | 19\% | 16\% | 18\% | 19\% |
|  | Moderately prefer local investments | Count | 110 | 62 | 45 | 71 | 10 | 24 | 68 | 37 | 23 | 62 | 25 | 91 | 19 | 63 | 47 |
|  |  |  | 11\% | 11\% | 11\% | 12\% | 6\% | 14\% | 10\% | 12\% | 9\% | 14\% | 9\% | 11\% | 10\% | 12\% | 10\% |
|  | Support both | Count | 346 | 183 | 156 | 215 | 71 | 46 | 243 | 93 | 92 | 163 | 91 | 304 | 42 | 181 | 165 |
|  |  |  | 35\% | 33\% | 37\% | 35\% | 42\% | 28\% | 37\% | 31\% | 36\% | 36\% | 32\% | 38\% | 22\% | 34\% | 36\% |
|  | Support neither | Count | 83 | 49 | 35 | 43 | 16 | 23 | 63 | 17 | 22 | 31 | 30 | 73 | 10 | 45 | 39 |
|  |  |  | 8\% | 9\% | 8\% | 7\% | 10\% | 14\% | 10\% | 6\% | 8\% | 7\% | 11\% | 9\% | 5\% | 8\% | 8\% |
|  | Depends on money, etc. | Count | 77 | 40 | 34 | 43 | 19 | 10 | 45 | 30 | 17 | 36 | 23 | 54 | 23 | 44 | 32 |
|  |  |  | 8\% | 7\% | 8\% | 7\% | 11\% | 6\% | 7\% | 10\% | 7\% | 8\% | 8\% | 7\% | 12\% | 8\% | 7\% |
|  | (DK/NS) | Count | 117 | 60 | 47 | 73 | 13 | 20 | 54 | 35 | 22 | 37 | 58 | 77 | 40 | 53 | 63 |
|  |  |  | 12\% | 11\% | 11\% | 12\% | 8\% | 12\% | 8\% | 11\% | 8\% | 8\% | 20\% | 10\% | 21\% | 10\% | 14\% |
| Summary | Prefer local |  | 30\% | 32\% | 27\% | 33\% | 20\% | 27\% | 29\% | 35\% | 31\% | 34\% | 22\% | 30\% | 26\% | 30\% | 30\% |
|  | (Both/ Neither/ DK/ Depends) |  | 62\% | 60\% | 64\% | 61\% | 71\% | 60\% | 62\% | 58\% | 59\% | 59\% | 70\% | 63\% | 60\% | 60\% | 65\% |
|  | Prefer Bay-Delta |  | 8\% | 8\% | 9\% | 6\% | 9\% | 13\% | 9\% | 8\% | 10\% | 8\% | 8\% | 7\% | 14\% | 10\% | 5\% |

17. Mandatory water-use restrictions are in effect across the San Diego region. Generally speaking, how familiar are you with restrictions in your community?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  | PAY OWN WATER BILL |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{aligned} & \hline \text { City } \\ & \hline(370) \end{aligned}$ | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | Over 10 | Yes | No |
| BASE |  |  |  | (1000) | (630) | (140) | (230) | (160) | (180) | (150) | (140) | (252) | (748) | (701) | (265) |
| RESTRICTIONS IN COMMUNITY | Very familiar | Count | 260 | 85 | 175 | 44 | 41 | 52 | 64 | 34 | 25 | 55 | 205 | 208 | 50 |
|  |  |  | 26\% | 23\% | 28\% | 31\% | 18\% | 32\% | 36\% | 23\% | 18\% | 22\% | 27\% | 30\% | 19\% |
|  | Somewhat familiar | Count | 453 | 181 | 272 | 57 | 124 | 71 | 69 | 64 | 69 | 120 | 333 | 327 | 115 |
|  |  |  | 45\% | 49\% | 43\% | 40\% | 54\% | 44\% | 38\% | 43\% | 49\% | 48\% | 45\% | 47\% | 43\% |
|  | Not very familiar | Count | 158 | 61 | 97 | 23 | 38 | 15 | 25 | 30 | 26 | 35 | 123 | 104 | 51 |
|  |  |  | 16\% | 16\% | 15\% | 16\% | 17\% | 10\% | 14\% | 20\% | 19\% | 14\% | 16\% | 15\% | 19\% |
|  | Not at all familiar | Count | 129 | 43 | 86 | 17 | 26 | 23 | 22 | 21 | 20 | 42 | 87 | 63 | 49 |
|  |  |  | 13\% | 12\% | 14\% | 12\% | 11\% | 14\% | 12\% | 14\% | 14\% | 17\% | 12\% | 9\% | 19\% |
| Summary | Familiar |  | 71\% | 72\% | 71\% | 72\% | 72\% | 76\% | 74\% | 66\% | 67\% | 69\% | 72\% | 76\% | 62\% |
|  | Unfamiliar |  | 29\% | 28\% | 29\% | 28\% | 28\% | 24\% | 26\% | 34\% | 33\% | 31\% | 28\% | 24\% | 38\% |

17. Mandatory water-use restrictions are in effect across the San Diego region. Generally speaking, how familiar are you with restrictions in your community?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | $<35$ | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1000) | (500) | (500) | (360) | (360) | (280) | (153) | (315) | (520) | (134) | (202) | (348) | (220) |
| RESTRICTIONS IN COMMUNITY | Very familiar | Count | 260 | 123 | 137 | 65 | 91 | 105 | 27 | 73 | 156 | 24 | 42 | 95 | 70 |
|  |  |  | 26\% | 25\% | 27\% | 18\% | 25\% | 37\% | 18\% | 23\% | 30\% | 18\% | 21\% | 27\% | 32\% |
|  | Somewhat familiar | Count | 453 | 240 | 213 | 162 | 177 | 114 | 66 | 153 | 233 | 54 | 100 | 157 | 100 |
|  |  |  | 45\% | 48\% | 43\% | 45\% | 49\% | 41\% | 43\% | 49\% | 45\% | 40\% | 49\% | 45\% | 45\% |
|  | Not very familiar | Count | 158 | 82 | 76 | 74 | 50 | 34 | 28 | 43 | 86 | 25 | 33 | 57 | 34 |
|  |  |  | 16\% | 16\% | 15\% | 21\% | 14\% | 12\% | 19\% | 14\% | 16\% | 19\% | 16\% | 16\% | 15\% |
|  | Not at all familiar | Count | 129 | 55 | 74 | 60 | 42 | 27 | 31 | 47 | 45 | 31 | 27 | 39 | 17 |
|  |  |  | 13\% | 11\% | 15\% | 17\% | 12\% | 10\% | 21\% | 15\% | 9\% | 23\% | 13\% | 11\% | 8\% |
| Summary | Familiar |  | 71\% | 73\% | 70\% | 63\% | 74\% | 78\% | 61\% | 72\% | 75\% | 58\% | 70\% | 73\% | 77\% |
|  | Unfamiliar |  | 29\% | 27\% | 30\% | 37\% | 26\% | 22\% | 39\% | 28\% | 25\% | 42\% | 30\% | 27\% | 23\% |

17. Mandatory water-use restrictions are in effect across the San Diego region. Generally speaking, how familiar are you with restrictions in your community?

|  |  |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2ORESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Non-Hispanic White | Hispanic/ Latino | Other | $\begin{aligned} & \text { Reliable } \\ & \hline(649) \\ & \hline \end{aligned}$ | $\frac{\text { Not reliable }}{(302)}$ | Very | Some | Less | Yes | Can't Recall | Agree | N/D |
| BASE |  |  |  | (1000) | (550) | (422) | (614) |  |  | (168) | (166) | (260) | (453) | (287) | (810) | (190) | (539) | (461) |
| RESTRICTIONS IN COMMUNITY | Very familiar | Count | 260 | 189 | 69 | 179 | 34 | 32 | 163 | 90 | 260 |  |  | 238 | 22 | 106 | 155 |
|  |  |  | 26\% | 34\% | 16\% | 29\% | 20\% | 19\% | 25\% | 30\% | 100\% |  |  | 29\% | 12\% | 20\% | 34\% |
|  | Somewhat | Count | 453 | 246 | 196 | 285 | 82 | 63 | 308 | 130 |  | 453 |  | 383 | 70 | 261 | 192 |
|  | familiar |  | 45\% | 45\% | 46\% | 46\% | 48\% | 38\% | 48\% | 43\% |  | 100\% |  | 47\% | 37\% | 48\% | 42\% |
|  | Not very | Count | 158 | 72 | 82 | 93 | 30 | 27 | 96 | 58 |  |  | 158 | 113 | 45 | 93 | 64 |
|  | familiar |  | 16\% | 13\% | 19\% | 15\% | 18\% | 16\% | 15\% | 19\% |  |  | 55\% | 14\% | 24\% | 17\% | 14\% |
|  | Not at all | Count | 129 | 43 | 75 | 56 | 23 | 44 | 82 | 23 |  |  | 129 | 77 | 53 | 79 | 50 |
|  | familiar |  | 13\% | 8\% | 18\% | 9\% | 14\% | 26\% | 13\% | 8\% |  |  | 45\% | 9\% | 28\% | 15\% | 11\% |
| Summary | Familiar |  | 71\% | 79\% | 63\% | 76\% | 69\% | 57\% | 73\% | 73\% | 100\% | 100\% |  | 77\% | 49\% | 68\% | 75\% |
|  | Unfamiliar |  | 29\% | 21\% | 37\% | 24\% | $31 \%$ | 43\% | 27\% | 27\% |  |  | 100\% | 23\% | 51\% | 32\% | 25\% |

18. What specific actions, if any, have you taken to reduce your water use in response to mandatory water-use restrictions since the start of August 2014 ?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  | PAY OWN WATER |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | Over 10 | Yes | No |
| BASE |  |  |  | (1000) | (370) | (630) | (140) | (230) | (160) | (180) | (150) | (140) | (252) | (748) | (701) | (265) |
| ACTIONS <br> TAKEN <br> TO <br> REDUCE <br> WATER <br> USE | Take shorter showers/ fewer showers/ baths | Cases | 375 | 143 | 232 | 53 | 91 | 66 | 66 | 58 | 43 | 100 | 275 | 251 | 111 |
|  |  |  | 38\% | 39\% | 37\% | 38\% | 39\% | 41\% | 37\% | 39\% | 31\% | 40\% | 37\% | 36\% | 42\% |
|  | Reduce/ skip watering | Cases | 320 | 106 | 214 | 39 | 67 | 59 | 60 | 54 | 41 | 62 | 259 | 265 | 54 |
|  |  |  | 32\% | 29\% | 34\% | 28\% | 29\% | 37\% | 33\% | 36\% | 29\% | 24\% | 35\% | 38\% | 21\% |
|  | Do not let water run | Cases | 147 | 66 | 81 | 18 | 48 | 25 | 11 | 19 | 26 | 37 | 110 | 74 | 66 |
|  |  |  | 15\% | 18\% | 13\% | 13\% | 21\% | 16\% | 6\% | 13\% | 18\% | 15\% | 15\% | 11\% | 25\% |
|  | Wash only full loads of clothes or dishes | Cases | 129 | 47 | 82 | 23 | 24 | 10 | 26 | 21 | 25 | 32 | 97 | 80 | 42 |
|  |  |  | 13\% | 13\% | 13\% | 16\% | 10\% | 6\% | 14\% | 14\% | 18\% | 13\% | 13\% | 11\% | 16\% |
|  | Replace unused grass with low-water plants | Cases | 87 | 26 | 60 | 16 | 11 | 18 | 22 | 13 | 8 | 16 | 71 | 70 | 14 |
|  |  |  | 9\% | 7\% | 10\% | 11\% | 5\% | 11\% | 12\% | 9\% | 6\% | 6\% | 9\% | 10\% | 5\% |
|  | Reduce car washing | Cases | 82 | 30 | 52 | 10 | 20 | 11 | 15 | 16 | 10 | 25 | 57 | 61 | 16 |
|  |  |  | 8\% | 8\% | 8\% | 7\% | 9\% | 7\% | 9\% | 11\% | 7\% | 10\% | 8\% | 9\% | 6\% |
|  | Adjust irrigation system and timers | Cases | 77 | 30 | 47 | 17 | 13 | 14 | 10 | 11 | 12 | 19 | 58 | 64 | 13 |
|  |  |  | 8\% | 8\% | 7\% | 12\% | 6\% | 8\% | 6\% | 7\% | 9\% | 8\% | 8\% | 9\% | 5\% |
|  | Irrigate during evening/morning hours | Cases | 60 | 28 | 32 | 11 | 17 | 4 | 16 | 7 | 5 | 12 | 48 | 43 | 16 |
|  |  |  | 6\% | 8\% | 5\% | 8\% | 7\% | 2\% | 9\% | 5\% | 4\% | 5\% | 6\% | 6\% | 6\% |
|  | Use low water toilet/ flush less | Cases | 57 | 23 | 34 | 5 | 18 | 11 | 2 | 7 | 14 | 6 | 51 | 39 | 17 |
|  |  |  | 6\% | 6\% | 5\% | 4\% | 8\% | 7\% | 1\% | 5\% | 10\% | 2\% | 7\% | 6\% | 6\% |
|  | Collect and reuse water | Cases | 44 | 13 | 31 | 5 | 8 | 10 | 8 | 9 | 3 | 14 | 30 | 33 | 6 |
|  |  |  | 4\% | 3\% | 5\% | 4\% | 3\% | 7\% | 5\% | 6\% | 2\% | 6\% | 4\% | 5\% | 2\% |
|  | Use the landscape calculator to set a water-wise irrigation | Cases | 27 | 13 | 14 | 7 | 6 | 5 | 2 | 2 | 6 | 5 | 22 | 21 | 6 |
|  |  |  | 3\% | 3\% | 2\% | 5\% | 3\% | 3\% | 1\% | 2\% | 4\% | 2\% | 3\% | 3\% | 2\% |
|  | Fix indoor leaks | Cases | 23 | 8 | 15 | 1 | 6 | 1 | 5 | 2 | 8 | 4 | 19 | 16 | 6 |
|  |  |  | 2\% | 2\% | 2\% | 1\% | 3\% | 1\% | 3\% | 1\% | 5\% | 2\% | 3\% | 2\% | 2\% |
|  | Replace grass with artificial/ synthetic turf | Cases | 17 | 6 | 10 | 1 | 5 | 4 | 4 | 2 | 1 | 2 | 15 | 15 | 2 |
|  |  |  | 2\% | 2\% | 2\% | 1\% | 2\% | 2\% | 2\% | 1\% | 1\% | 1\% | 2\% | 2\% | 1\% |
|  | Upgrade irrigation system with high-efficiency | Cases | 16 | 2 | 15 | 1 | 1 | 8 | 2 | 3 | 2 | 5 | 11 | 13 | 3 |
|  |  |  | 2\% | 0\% | 2\% | 0\% | 0\% | 5\% | 1\% | 2\% | 1\% | 2\% | 2\% | 2\% | 1\% |
|  | Purchase high-efficiency clothes washer | Cases | 11 | 5 | 7 | 1 | 4 |  | 3 | 2 | 2 | 0 | 11 | 10 | 1 |
|  |  |  | 1\% | 1\% | 1\% | 1\% | 2\% |  | 1\% | 2\% | 1\% | 0\% | 1\% | 1\% | 1\% |
|  | Other mentions | Cases | 19 | 5 | 14 | 3 | 2 | 6 | 1 | 1 | 5 | 9 | 10 | 14 | 5 |
|  |  |  | 2\% | 1\% | 2\% | 2\% | 1\% | 4\% | 1\% | 1\% | 4\% | 4\% | 1\% | 2\% | 2\% |
|  | (Nothing) | Cases | 94 | 34 | 59 | 11 | 23 | 12 | 17 | 17 | 13 | 33 | 61 | 56 | 35 |
|  |  |  | 9\% | 9\% | 9\% | 8\% | 10\% | 8\% | 9\% | 11\% | 9\% | 13\% | 8\% | 8\% | 13\% |
|  | (DK/NS) | Cases | 96 | 38 | 58 | 18 | 20 | 14 | 17 | 9 | 17 | 28 | 68 | 66 | 19 |
|  |  |  | 10\% | 10\% | 9\% | 13\% | 9\% | 9\% | 10\% | 6\% | 12\% | 11\% | 9\% | 9\% | 7\% |

18. What specific actions, if any, have you taken to reduce your water use in response to mandatory water-use restrictions since the start of August 2014 ?

| BASE |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | $<35$ | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
|  |  |  | (1000) | (500) | (500) | (360) | (360) | (280) | (153) | (315) | (520) | (134) | (202) | (348) | (220) |
| ACTIONS TAKEN TO REDUCE WATER USE | Take shorter showers/ fewer showers/ baths | Cases |  | 375 | 177 | 198 | 184 | 106 | 85 | 62 | 98 | 212 | 57 | 84 | 133 | 72 |
|  |  |  | 38\% | 35\% | 40\% | 51\% | 29\% | 30\% | 41\% | 31\% | 41\% | 43\% | 42\% | 38\% | 33\% |
|  | Reduce/ skip watering | Cases | 320 | 159 | 161 | 78 | 140 | 102 | 38 | 109 | 170 | 29 | 59 | 112 | 89 |
|  |  |  | 32\% | 32\% | 32\% | 22\% | 39\% | 36\% | 25\% | 35\% | 33\% | 22\% | 29\% | 32\% | 40\% |
|  | Do not let water run | Cases | 147 | 55 | 92 | 57 | 49 | 41 | 30 | 53 | 63 | 24 | 38 | 45 | 21 |
|  |  |  | 15\% | 11\% | 18\% | 16\% | 14\% | 15\% | 20\% | 17\% | 12\% | 18\% | 19\% | 13\% | 10\% |
|  | Wash only full loads of clothes or dishes | Cases | 129 | 49 | 80 | 42 | 46 | 41 | 21 | 41 | 65 | 23 | 32 | 47 | 12 |
|  |  |  | 13\% | 10\% | 16\% | 12\% | 13\% | 15\% | 14\% | 13\% | 13\% | 17\% | 16\% | 13\% | 5\% |
|  | Replace unused grass with low-water plants | Cases | 87 | 34 | 52 | 29 | 26 | 32 | 6 | 24 | 57 | 5 | 12 | 34 | 24 |
|  |  |  | 9\% | 7\% | 10\% | 8\% | 7\% | 11\% | 4\% | 8\% | 11\% | 4\% | 6\% | 10\% | 11\% |
|  | Reduce car washing | Cases | 82 | 46 | 36 | 41 | 25 | 17 | 11 | 27 | 44 | 11 | 16 | 29 | 22 |
|  |  |  | 8\% | 9\% | 7\% | 11\% | 7\% | 6\% | 7\% | 9\% | 8\% | 8\% | 8\% | 8\% | 10\% |
|  | Adjust irrigation system and timers | Cases | 77 | 37 | 40 | 20 | 30 | 28 | 6 | 24 | 48 | 2 | 12 | 22 | 29 |
|  |  |  | 8\% | 7\% | 8\% | 5\% | 8\% | 10\% | 4\% | 8\% | 9\% | 2\% | 6\% | 6\% | 13\% |
|  | Irrigate during evening/morning hours | Cases | 60 | 35 | 25 | 24 | 20 | 16 | 11 | 18 | 30 | 3 | 13 | 18 | 17 |
|  |  |  | 6\% | 7\% | 5\% | 7\% | 6\% | 6\% | 8\% | 6\% | 6\% | 2\% | 6\% | 5\% | 8\% |
|  | Use low water toilet/ flush less | Cases | 57 | 33 | 25 | 11 | 28 | 18 | 8 | 17 | 32 | 6 | 10 | 24 | 15 |
|  |  |  | 6\% | 7\% | 5\% | 3\% | 8\% | 6\% | 5\% | 5\% | 6\% | 5\% | 5\% | 7\% | 7\% |
|  | Collect and reuse water | Cases | 44 | 17 | 27 | 14 | 11 | 18 | 4 | 12 | 28 | 8 | 4 | 12 | 13 |
|  |  |  | 4\% | 3\% | 5\% | 4\% | 3\% | 6\% | 3\% | 4\% | 5\% | 6\% | 2\% | 4\% | 6\% |
|  | Use the landscape calculator to set a | Cases | 27 | 17 | 10 | 9 | 13 | 6 | 5 | 6 | 17 | 2 | 5 | 9 | 7 |
|  |  |  | 3\% | 3\% | 2\% | 2\% | 4\% | 2\% | 3\% | 2\% | 3\% | 2\% | 3\% | 2\% | 3\% |
|  | Fix indoor leaks | Cases | 23 | 16 | 7 | 7 | 7 | 9 | 7 | 5 | 11 | 5 | 1 | 11 | 3 |
|  |  |  | 2\% | 3\% | 1\% | 2\% | 2\% | 3\% | 4\% | 2\% | 2\% | 4\% | 1\% | 3\% | 1\% |
|  | Replace grass with artificial/ synthetic turf | Cases | 17 | 9 | 7 | 1 | 8 | 8 | 4 | 6 | 7 | 2 | 2 | 6 | 6 |
|  |  |  | 2\% | 2\% | 1\% | 0\% | 2\% | 3\% | 2\% | 2\% | 1\% | 1\% | 1\% | 2\% | 3\% |
|  | Upgrade irrigation system with high-efficiency | Cases | 16 | 9 | 7 | 4 | 8 | 4 | 3 | 2 | 11 | 1 | 2 | 3 | 9 |
|  |  |  | 2\% | 2\% | 1\% | 1\% | 2\% | 1\% | 2\% | 1\% | 2\% | 1\% | 1\% | 1\% | 4\% |
|  | Purchase high-efficiency clothes washer | Cases | 11 | 5 | 6 | 1 | 5 | 5 | 1 | 5 | 6 | 1 | 1 | 5 | 3 |
|  |  |  | 1\% | 1\% | 1\% | 0\% | 1\% | 2\% | 1\% | 2\% | 1\% | 1\% | 0\% | 1\% | 1\% |
|  | Other mentions | Cases | 19 | 8 | 11 | 3 | 11 | 4 | 3 | 4 | 12 |  | 7 | 6 | 5 |
|  |  |  | 2\% | 2\% | 2\% | 1\% | 3\% | 2\% | 2\% | 1\% | 2\% |  | 3\% | 2\% | 2\% |
|  | (Nothing) | Cases | 94 | 54 | 40 | 38 | 32 | 24 | 16 | 29 | 48 | 12 | 23 | 31 | 22 |
|  |  |  | 9\% | 11\% | 8\% | 11\% | 9\% | 9\% | 11\% | 9\% | 9\% | 9\% | 12\% | 9\% | 10\% |
|  | (DK/NS) | Cases | 96 | 54 | 42 | 41 | 37 | 18 | 18 | 32 | 40 | 15 | 22 | 36 | 12 |
|  |  |  | 10\% | 11\% | 8\% | 11\% | 10\% | 6\% | 12\% | 10\% | 8\% | 11\% | 11\% | 10\% | 5\% |

18. What specific actions, if any, have you taken to reduce your water use in response to mandatory water-use restrictions since the start of August 2014?

|  |  |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2O RESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Non-Hispanic White | Hispanic/ Latino | Other | $\frac{\text { Reliable }}{(649)}$ | $\begin{aligned} & \text { Not reliable } \\ & \hline(302) \\ & \hline \end{aligned}$ |  | Some |  | Yes | Can't Recall | Agree | N/D |
| BASE |  |  |  | (1000) |  | (422) | (614) |  |  |  |  |  |  | (287) | (810) | (190) | (539) | (461) |
| ACTIONS TAKEN TO REDUCE WATER USE | Take shorter showers/ fewer showers/ baths | Cases | 375 | 171 | 197 | 236 | 67 | 59 | 226 | 123 | 83 | 187 | 105 | 375 |  | 214 | 162 |
|  |  |  | 38\% | 31\% | 47\% | 38\% | 40\% | 36\% | 35\% | 41\% | 32\% | 41\% | 37\% | 46\% |  | 40\% | 35\% |
|  | Reduce/ skip watering | Cases | 320 | 224 | 92 | 217 | 45 | 44 | 198 | 111 | 105 | 164 | 52 | 320 |  | 158 | 162 |
|  |  |  | 32\% | 41\% | 22\% | 35\% | 27\% | 27\% | 31\% | 37\% | 40\% | 36\% | 18\% | 40\% |  | 29\% | 35\% |
|  | Do not let water run | Cases | 147 | 60 | 85 | 91 | 20 | 27 | 89 | 49 | 27 | 73 | 47 | 147 |  | 92 | 55 |
|  |  |  | 15\% | 11\% | 20\% | 15\% | 12\% | 16\% | 14\% | 16\% | 11\% | 16\% | 16\% | 18\% |  | 17\% | 12\% |
|  | Wash only full loads of clothes or dishes | Cases | 129 | 65 | 62 | 85 | 19 | 20 | 86 | 38 | 29 | 68 | 32 | 129 |  | 79 | 50 |
|  |  |  | 13\% | 12\% | 15\% | 14\% | 11\% | 12\% | 13\% | 13\% | 11\% | 15\% | 11\% | 16\% |  | 15\% | 11\% |
|  | Replace unused grass with low-water plants | Cases | 87 | 60 | 25 | 59 | 15 | 6 | 56 | 27 | 39 | 33 | 14 | 87 |  | 29 | 58 |
|  |  |  | 9\% | 11\% | 6\% | 10\% | 9\% | 4\% | 9\% | 9\% | 15\% | 7\% | 5\% | 11\% |  | 5\% | 13\% |
|  | Reduce car washing | Cases | 82 | 42 | 39 | 38 | 27 | 14 | 59 | 21 | 16 | 47 | 18 | 82 |  | 42 | 40 |
|  |  |  | 8\% | 8\% | 9\% | 6\% | 16\% | 8\% | 9\% | 7\% | 6\% | 10\% | 6\% | 10\% |  | 8\% | 9\% |
|  | Adjust irrigation system and timers | Cases | 77 | 51 | 26 | 49 | 11 | 9 | 60 | 17 | 32 | 39 | 6 | 77 |  | 46 | 32 |
|  |  |  | 8\% | 9\% | 6\% | 8\% | 6\% | 6\% | 9\% | 6\% | 12\% | 9\% | 2\% | 10\% |  | 8\% | 7\% |
|  | Irrigate during evening/morning hours | Cases | 60 | 35 | 25 | 36 | 7 | 15 | 45 | 16 | 18 | 31 | 12 | 60 |  | 27 | 33 |
|  |  |  | 6\% | 6\% | 6\% | 6\% | 4\% | 9\% | 7\% | 5\% | 7\% | 7\% | 4\% | 7\% |  | 5\% | 7\% |
|  | Use low water toilet/ flush less | Cases | 57 | 31 | 26 | 41 | 5 | 8 | 31 | 25 | 9 | 36 | 12 | 57 |  | 32 | 25 |
|  |  |  | 6\% | 6\% | 6\% | 7\% | 3\% | 5\% | 5\% | 8\% | 3\% | 8\% | 4\% | 7\% |  | 6\% | 5\% |
|  | Collect and reuse water | Cases | 44 | 27 | 16 | 29 | 7 | 6 | 33 | 8 | 12 | 24 | 8 | 44 |  | 24 | 20 |
|  |  |  | 4\% | 5\% | 4\% | 5\% | 4\% | 4\% | 5\% | 2\% | 5\% | 5\% | 3\% | 5\% |  | 4\% | 4\% |
|  | Use the landscape calculator to set a | Cases | 27 | 20 | 7 | 18 | 5 | 4 | 24 | 3 | 8 | 14 | 5 | 27 |  | 16 | 11 |
|  |  |  | 3\% | 4\% | 2\% | 3\% | 3\% | 3\% | 4\% | 1\% | 3\% | 3\% | 2\% | 3\% |  | 3\% | 2\% |
|  | Fix indoor leaks | Cases | 23 | 14 | 8 | 13 | 6 | 4 | 12 | 11 | 6 | 13 | 5 | 23 |  | 13 | 11 |
|  |  |  | 2\% | 3\% | 2\% | 2\% | 3\% | 2\% | 2\% | 4\% | 2\% | 3\% | 2\% | 3\% |  | 2\% | 2\% |
|  | Replace grass with artificial/ synthetic turf | Cases | 17 | 13 | 4 | 14 | 2 |  | 9 | 5 | 7 | 8 | 2 | 17 |  | 4 | 12 |
|  |  |  | 2\% | 2\% | 1\% | 2\% | 1\% |  | 1\% | 2\% | 3\% | 2\% | 1\% | 2\% |  | 1\% | 3\% |
|  | Upgrade irrigation system with high-efficiency | Cases | 16 | 13 | 3 | 13 | 3 |  | 10 | 4 | 7 | 5 | 4 | 16 |  | 7 | 10 |
|  |  |  | 2\% | 2\% | 1\% | 2\% | 2\% |  | 2\% | 1\% | 3\% | 1\% | 2\% | 2\% |  | 1\% | 2\% |
|  | Purchase high-efficiency clothes washer | Cases | 11 | 9 | 3 | 5 | 3 | 2 | 6 | 4 | 8 | 3 | 1 | 11 |  | 5 | 6 |
|  |  |  | 1\% | 2\% | 1\% | 1\% | 2\% | 1\% | 1\% | 1\% | 3\% | 1\% | 0\% | 1\% |  | 1\% | 1\% |
|  | Other mentions | Cases | 19 | 13 | 5 | 9 | 5 | 5 | 17 | 2 | 10 | 6 | 3 | 19 |  | 12 | 7 |
|  |  |  | 2\% | 2\% | 1\% | 2\% | 3\% | 3\% | 3\% | 1\% | 4\% | 1\% | 1\% | 2\% |  | 2\% | 1\% |
|  | (Nothing) | Cases | 94 | 40 | 49 | 58 | 8 | 25 | 63 | 28 | 7 | 29 | 57 |  | 94 | 43 | 51 |
|  |  |  | 9\% | 7\% | 12\% | 9\% | 5\% | 15\% | 10\% | 9\% | 3\% | 6\% | 20\% |  | 49\% | 8\% | 11\% |
|  | (DK/NS) | Cases | 96 | 45 | 42 | 46 | 19 | 21 | 58 | 27 | 15 | 41 | 40 |  | 96 | 59 | 37 |
|  |  |  | 10\% | 8\% | 10\% | 8\% | 11\% | 12\% | 9\% | 9\% | 6\% | 9\% | 14\% |  | 51\% | 11\% | 8\% |

19. What motivated you to reduce your water use?


## 19. What motivated you to reduce your water use?


19. What motivated you to reduce your water use?

20. If mandatory water supply cutbacks were implemented in San Diego County in the next few months, what kind of information would you want to receive before the cutbacks begin?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  | PAY OWN WATER BILL |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | $\begin{aligned} & \hline \text { Coastal } \\ & \hline(160) \\ & \hline \end{aligned}$ | Inland | East | South |  | Over 10 | Yes | No |
| BASE |  |  |  | (1000) | (370) | (630) |  | (140) | (230) | (180) | (150) | (140) | (252) | (748) | (701) | (265) |
| INFO WANTED BEFORE CUTBACKS BEGIN | What restrictions will I have to follow? | Cases | 302 | 110 | 192 | 39 | 71 | 49 | 49 | 51 | 43 | 78 | 224 | 223 | 75 |
|  |  |  | 30\% | 30\% | 30\% | 28\% | 31\% | 31\% | 27\% | 34\% | 31\% | 31\% | 30\% | 32\% | 28\% |
|  | Ways to conserve/ How do I reduce my water use? | Cases | 128 | 47 | 81 | 19 | 28 | 21 | 22 | 19 | 19 | 17 | 111 | 92 | 34 |
|  |  |  | 13\% | 13\% | 13\% | 13\% | 12\% | 13\% | 12\% | 13\% | 13\% | 7\% | 15\% | 13\% | 13\% |
|  | How much water am I going to get? | Cases | 110 | 49 | 62 | 21 | 28 | 15 | 14 | 21 | 12 | 29 | 81 | 77 | 28 |
|  |  |  | 11\% | 13\% | 10\% | 15\% | 12\% | 9\% | 8\% | 14\% | 9\% | 11\% | 11\% | 11\% | 11\% |
|  | What are the penalties?/ Enforcement/ fines | Cases | 101 | 34 | 67 | 14 | 21 | 12 | 18 | 17 | 20 | 19 | 82 | 71 | 27 |
|  |  |  | 10\% | 9\% | 11\% | 10\% | 9\% | 8\% | 10\% | 11\% | 15\% | 8\% | 11\% | 10\% | 10\% |
|  | Methods for receiving information | Cases | 81 | 30 | 51 | 10 | 20 | 8 | 12 | 16 | 15 | 24 | 57 | 55 | 26 |
|  |  |  | 8\% | 8\% | 8\% | 7\% | 9\% | 5\% | 7\% | 11\% | 11\% | 10\% | 8\% | 8\% | 10\% |
|  | As much detail as possible | Cases | 62 | 26 | 36 | 13 | 13 | 11 | 12 | 3 | 9 | 15 | 47 | 38 | 19 |
|  |  |  | 6\% | 7\% | 6\% | 9\% | 6\% | 7\% | 7\% | 2\% | 7\% | 6\% | 6\% | 5\% | 7\% |
|  | How long will it last? | Cases | 59 | 30 | 29 | 11 | 19 | 3 | 8 | 10 | 8 | 15 | 44 | 34 | 23 |
|  |  |  | 6\% | 8\% | 5\% | 8\% | 8\% | 2\% | 4\% | 6\% | 6\% | 6\% | 6\% | 5\% | 9\% |
|  | Advanced notice/ warnings | Cases | 59 | 23 | 36 | 11 | 13 | 18 | 7 | 8 | 3 | 25 | 34 | 37 | 17 |
|  |  |  | 6\% | 6\% | 6\% | 8\% | 5\% | 11\% | 4\% | 5\% | 2\% | 10\% | 5\% | 5\% | 7\% |
|  | Rationale for restrictions | Cases | 43 | 18 | 25 | 4 | 14 | 3 | 10 | 5 | 6 | 13 | 29 | 27 | 15 |
|  |  |  | 4\% | 5\% | 4\% | 3\% | 6\% | 2\% | 6\% | 4\% | 4\% | 5\% | 4\% | 4\% | 6\% |
|  | Costs | Cases | 41 | 11 | 30 | 2 | 9 | 7 | 10 | 7 | 5 | 7 | 34 | 34 | 4 |
|  |  |  | 4\% | 3\% | 5\% | 1\% | 4\% | 4\% | 6\% | 5\% | 4\% | 3\% | 5\% | 5\% | 2\% |
|  | Expected results | Cases | 26 | 13 | 13 | 6 | 7 |  | 7 | 5 | 1 | 12 | 14 | 17 | 9 |
|  |  |  | 3\% | 4\% | 2\% | 4\% | 3\% |  | 4\% | 3\% | 1\% | 5\% | 2\% | 2\% | 3\% |
|  | What SDCWA is doing to ensure water availability | Cases | 23 | 9 | 14 | 4 | 5 | 4 | 4 | 4 | 3 | 6 | 17 | 20 | 3 |
|  |  |  | 2\% | 2\% | 2\% | 3\% | 2\% | 2\% | 2\% | 2\% | 2\% | 2\% | 2\% | 3\% | 1\% |
|  | Where can I get help reducing my water use? | Cases | 21 | 3 | 17 | 2 | 1 | 7 | 3 | 4 | 4 | 6 | 15 | 18 | 3 |
|  |  |  | 2\% | 1\% | 3\% | 1\% | 1\% | 4\% | 2\% | 2\% | 3\% | 2\% | 2\% | 3\% | 1\% |
|  | Water usage/ measurement | Cases | 18 | 6 | 11 | 3 | 3 | 2 | 8 | 2 |  | 3 | 14 | 13 | 5 |
|  |  |  | 2\% | 2\% | 2\% | 2\% | 2\% | 1\% | 4\% | 1\% |  | 1\% | 2\% | 2\% | 2\% |
|  | Other mentions | Cases | 12 | 6 | 6 | 2 | 4 | 4 | 2 | 0 |  | 3 | 9 | 11 | 1 |
|  |  |  | 1\% | 2\% | 1\% | 1\% | 2\% | 3\% | 1\% | 0\% |  | 1\% | 1\% | 2\% | 1\% |
|  | (DK/NS) | Cases | 234 | 83 | 151 | 29 | 54 | 40 | 46 | 32 | 33 | 59 | 175 | 161 | 60 |
|  |  |  | 23\% | 22\% | 24\% | 20\% | 24\% | 25\% | 25\% | 22\% | 24\% | 23\% | 23\% | 23\% | 23\% |

20. If mandatory water supply cutbacks were implemented in San Diego County in the next few months, what kind of information would you want to receive before the cutbacks begin?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | $<35$ | 35-54 | $55+$ | HS/less | Some PS | Grad | <\$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1000) | (500) | (500) | (360) | (360) | (280) | (153) | (315) | (520) | (134) | (202) | (348) | (220) |
| INFO WANTED BEFORE CUTBACKS BEGIN | What restrictions will I have to follow? | Cases | 302 | 168 | 134 | 100 | 114 | 88 | 43 | 100 | 158 | 40 | 52 | 113 | 69 |
|  |  |  | 30\% | $34 \%$ | 27\% | 28\% | 32\% | 31\% | 28\% | 32\% | 30\% | 30\% | 26\% | 33\% | 31\% |
|  | Ways to conserve/ How do I reduce my water use? | Cases | 128 | 62 | 67 | 39 | 56 | 33 | 27 | 34 | 68 | 17 | 20 | 41 | 33 |
|  |  |  | 13\% | 12\% | 13\% | 11\% | 16\% | 12\% | 18\% | 11\% | 13\% | 13\% | 10\% | 12\% | 15\% |
|  | How much water am I going to get? | Cases | 110 | 59 | 52 | 38 | 41 | 31 | 21 | 35 | 52 | 12 | 21 | 38 | 30 |
|  |  |  | 11\% | 12\% | 10\% | 11\% | 12\% | 11\% | 14\% | 11\% | 10\% | 9\% | 10\% | 11\% | 13\% |
|  | What are the penalties?/ Enforcement/ fines | Cases | 101 | 54 | 47 | 34 | 38 | 29 | 11 | 38 | 51 | 12 | 27 | 35 | 21 |
|  |  |  | 10\% | 11\% | 9\% | 9\% | 11\% | 10\% | 8\% | 12\% | 10\% | 9\% | 13\% | 10\% | 10\% |
|  | Methods for receiving information | Cases | 81 | 30 | 52 | 23 | 30 | 28 | 11 | 25 | 46 | 9 | 15 | 33 | 22 |
|  |  |  | 8\% | 6\% | 10\% | 6\% | 8\% | 10\% | 7\% | 8\% | 9\% | 7\% | 7\% | 10\% | 10\% |
|  | As much detail as possible | Cases | 62 | 27 | 35 | 32 | 16 | 14 | 12 | 22 | 29 | 8 | 22 | 18 | 11 |
|  |  |  | 6\% | 5\% | 7\% | 9\% | 4\% | 5\% | 8\% | 7\% | 6\% | 6\% | 11\% | 5\% | 5\% |
|  | How long will it last? | Cases | 59 | 23 | 36 | 19 | 21 | 19 | 13 | 16 | 30 | 12 | 15 | 17 | 10 |
|  |  |  | 6\% | 5\% | 7\% | 5\% | 6\% | 7\% | 9\% | 5\% | 6\% | 9\% | 7\% | 5\% | 5\% |
|  | Advanced notice/ warnings | Cases | 59 | 28 | 32 | 20 | 22 | 17 | 2 | 11 | 46 | 4 | 11 | 27 | 8 |
|  |  |  | 6\% | 6\% | 6\% | 6\% | 6\% | 6\% | 2\% | 3\% | 9\% | 3\% | 5\% | 8\% | 4\% |
|  | Rationale for restrictions | Cases | 43 | 19 | 23 | 29 | 5 | 9 | 5 | 12 | 25 | 5 | 17 | 12 | 7 |
|  |  |  | 4\% | 4\% | 5\% | 8\% | 1\% | 3\% | 3\% | 4\% | 5\% | 4\% | 8\% | 3\% | 3\% |
|  | Costs | Cases | 41 | 30 | 11 | 19 | 11 | 11 | 12 | 12 | 17 | 6 | 11 | 11 | 10 |
|  |  |  | 4\% | 6\% | 2\% | 5\% | 3\% | 4\% | 8\% | 4\% | 3\% | 4\% | 5\% | 3\% | 5\% |
|  | Expected results | Cases | 26 | 8 | 18 | 18 | 3 | 4 | 2 | 7 | 16 | 1 | 10 | 11 | 2 |
|  |  |  | 3\% | 2\% | 4\% | 5\% | 1\% | 2\% | 2\% | 2\% | 3\% | 1\% | 5\% | 3\% | 1\% |
|  | What SDCWA is doing to ensure water availability | Cases | 23 | 8 | 15 | 8 | 4 | 11 | 2 | 8 | 14 | 2 | 3 | 9 | 6 |
|  |  |  | 2\% | 2\% | 3\% | 2\% | 1\% | 4\% | 1\% | 3\% | 3\% | 2\% | 1\% | 3\% | 3\% |
|  | Where can I get help reducing my water use? | Cases | 21 | 13 | 8 | 8 | 7 | 6 | 0 | 10 | 10 | 1 | 0 | 9 | 5 |
|  |  |  | 2\% | 3\% | 2\% | 2\% | 2\% | 2\% | 0\% | 3\% | 2\% | 1\% | 0\% | 2\% | 2\% |
|  | Water usage/ measurement | Cases | 18 | 12 | 6 | 7 | 5 | 6 | 1 | 2 | 14 | 1 | 4 | 9 | 4 |
|  |  |  | 2\% | 2\% | 1\% | 2\% | 1\% | 2\% | 1\% | 1\% | 3\% | 1\% | 2\% | 3\% | 2\% |
|  | Other mentions | Cases | 12 | 8 | 4 | 8 | 4 | 1 | 1 | 5 | 6 | 3 | 4 | 4 |  |
|  |  |  | 1\% | 2\% | 1\% | 2\% | 1\% | 0\% | 1\% | 1\% | 1\% | 3\% | 2\% | 1\% |  |
|  | (DK/NS) | Cases | 234 | 120 | 114 | 90 | 81 | 63 | 42 | 78 | 104 | 32 | 47 | 82 | 45 |
|  |  |  | 23\% | 24\% | 23\% | 25\% | 22\% | 22\% | 28\% | 25\% | 20\% | 24\% | 23\% | 24\% | 20\% |

20. If mandatory water supply cutbacks were implemented in San Diego County in the next few months, what kind of information would you want to receive before the cutbacks begin?

|  |  |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2O RESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\frac{\text { Owner }}{(550)}$ | Other | Non-Hispanic White | Hispanic/Latino |  | Reliable | Not reliable | Very | Some | Less | Yes | Can't Recall | Agree | N/D |
| BASE |  |  |  | (1000) | (422) |  |  |  |  | (166) | (260) | (453) | (287) | (810) | (190) | (539) | (461) |
| INFO WANTED BEFORE CUTBACKS BEGIN | What restrictions will I have to follow? | Cases | 302 | 177 | 121 | 205 | 51 | 34 | 194 | 99 | 89 | 140 | 73 | 276 | 26 | 157 | 145 |
|  |  |  | 30\% | 32\% | 29\% | 33\% | 30\% | 20\% | 30\% | 33\% | $34 \%$ | 31\% | 25\% | 34\% | 14\% | 29\% | 31\% |
|  | Ways to conserve/ How do I reduce my water use? | Cases | 128 | 72 | 55 | 77 | 21 | 23 | 90 | 33 | 33 | 56 | 40 | 111 | 17 | 71 | 57 |
|  |  |  | 13\% | 13\% | 13\% | 13\% | 13\% | 14\% | 14\% | 11\% | 13\% | 12\% | 14\% | 14\% | 9\% | 13\% | 12\% |
|  | $\begin{aligned} & \text { How much water am I going } \\ & \text { to get? } \\ & \hline \end{aligned}$ | Cases | 110 | 72 | 39 | 78 | 17 | 10 | 85 | 23 | 33 | 54 | 23 | 102 | 8 | 61 | 49 |
|  |  |  | 11\% | 13\% | 9\% | 13\% | 10\% | 6\% | 13\% | 8\% | 13\% | 12\% | 8\% | 13\% | 4\% | 11\% | 11\% |
|  | What are the penalties?/ Enforcement/ fines | Cases | 101 | 57 | 42 | 63 | 18 | 16 | 72 | 25 | 24 | 51 | 26 | 92 | 9 | 61 | 40 |
|  |  |  | 10\% | 10\% | 10\% | 10\% | 10\% | 9\% | 11\% | 8\% | 9\% | 11\% | 9\% | 11\% | 5\% | 11\% | 9\% |
|  | Methods for receiving information | Cases | 81 | 50 | 30 | 60 | 6 | 12 | 46 | 31 | 19 | 38 | 24 | 69 | 13 | 45 | 37 |
|  |  |  | 8\% | 9\% | 7\% | 10\% | 4\% | 7\% | 7\% | 10\% | 7\% | 8\% | 8\% | 8\% | 7\% | 8\% | 8\% |
|  | As much detail as possible | Cases | 62 | 28 | 34 | 40 | 9 | 12 | 35 | 22 | 20 | 27 | 15 | 58 | 4 | 27 | 35 |
|  |  |  | 6\% | 5\% | 8\% | 7\% | 5\% | 7\% | 5\% | 7\% | 8\% | 6\% | 5\% | 7\% | 2\% | 5\% | 8\% |
|  | How long will it last? | Cases | 59 | 31 | 28 | 35 | 15 | 8 | 42 | 15 | 18 | 28 | 14 | 57 | 3 | 37 | 22 |
|  |  |  | 6\% | 6\% | 7\% | 6\% | 9\% | 5\% | 6\% | 5\% | 7\% | 6\% | 5\% | 7\% | 1\% | 7\% | 5\% |
|  | Advanced notice/ warnings | Cases | 59 | 21 | 36 | 28 | 10 | 13 | 44 | 16 | 14 | 32 | 13 | 55 | 5 | 34 | 25 |
|  |  |  | 6\% | 4\% | 8\% | 4\% | 6\% | 8\% | 7\% | 5\% | 6\% | 7\% | 5\% | 7\% | 3\% | 6\% | 5\% |
|  | Rationale for restrictions | Cases | 43 | 16 | 27 | 29 | 9 | 3 | 25 | 18 | 9 | 20 | 13 | 36 | 7 | 30 | 13 |
|  |  |  | 4\% | 3\% | 6\% | 5\% | 5\% | 2\% | 4\% | 6\% | 3\% | 4\% | 5\% | 4\% | 3\% | 5\% | 3\% |
|  | Costs | Cases | 41 | 21 | 17 | 21 | 7 | 10 | 26 | 15 | 11 | 18 | 11 | 34 | 7 | 26 | 15 |
|  |  |  | 4\% | 4\% | 4\% | 3\% | 4\% | 6\% | 4\% | 5\% | 4\% | 4\% | 4\% | 4\% | 4\% | 5\% | 3\% |
|  | Expected results | Cases | 26 | 7 | 19 | 13 | 5 | 6 | 17 | 9 | 6 | 12 | 7 | 21 | 5 | 16 | 10 |
|  |  |  | 3\% | 1\% | 4\% | 2\% | 3\% | 3\% | 3\% | 3\% | 2\% | 3\% | 2\% | 3\% | 3\% | 3\% | 2\% |
|  | What SDCWA is doing to ensure water availability | Cases | 23 | 14 | 10 | 19 | 0 | 3 | 12 | 10 | 8 | 10 | 6 | 21 | 3 | 7 | 16 |
|  |  |  | 2\% | 2\% | 2\% | 3\% | 0\% | 2\% | 2\% | 3\% | 3\% | 2\% | 2\% | 3\% | 1\% | 1\% | 3\% |
|  | Where can I get help reducing my water use? | Cases | 21 | 12 | 5 | 14 | 2 | 3 | 16 | 4 | 1 | 15 | 5 | 19 | 2 | 14 | 7 |
|  |  |  | 2\% | 2\% | 1\% | 2\% | 1\% | 2\% | 2\% | 1\% | 0\% | 3\% | 2\% | 2\% | 1\% | 3\% | 2\% |
|  | Water usage/ measurement | Cases | 18 | 9 | 8 | 13 | 2 | 2 | 9 | 9 | 4 | 9 | 4 | 15 | 2 | 9 | 9 |
|  |  |  | 2\% | 2\% | 2\% | 2\% | 1\% | 1\% | 1\% | 3\% | 2\% | 2\% | 1\% | 2\% | 1\% | 2\% | 2\% |
|  | Other mentions | Cases | 12 | 7 | 4 | 3 | 5 | 4 | 4 | 8 | 6 | 4 | 2 | 12 |  | 3 | 9 |
|  |  |  | 1\% | 1\% | 1\% | 1\% | 3\% | 2\% | 1\% | 3\% | 2\% | 1\% | 1\% | 2\% |  | 1\% | 2\% |
|  | (DK/NS) | Cases | 234 | 125 | 94 | 133 | 38 | 49 | 146 | 64 | 47 | 100 | 87 | 125 | 109 | 116 | 118 |
|  |  |  | 23\% | 23\% | 22\% | 22\% | 23\% | 30\% | 23\% | 21\% | 18\% | 22\% | 30\% | 15\% | 57\% | 21\% | 26\% |

21. Which one of the following messages would most motivate you to conserve water?

22. Which one of the following messages would most motivate you to conserve water?

23. Which one of the following messages would most motivate you to conserve water?

|  |  |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2O RESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Non-Hispanic White | Hispanic Latino | Other | Reliable | Not reliable | Very | Some | Less | Yes | Can't Recall | Agree | N/D |
| BASE: ONLINE SURVEY |  |  |  |  | (269) | (213) | (318) | (74) | (84) | (293) | (179) | (124) | (235) | (141) | (356) | (144) | (265) | (235) |
| MOST MOTIVATIONAL TO CONSERVE WATER | "Do your part..." | Count | 129 | 70 | 53 | 73 | 27 | 20 | 82 | 40 | 35 | 61 | 33 | 94 | 35 | 66 | 63 |
|  |  |  | 26\% | 26\% | 25\% | 23\% | 37\% | 24\% | 28\% | 22\% | 29\% | 26\% | 23\% | 26\% | 24\% | 25\% | 27\% |
|  | "How low can you go with | Count | 119 | 66 | 51 | 81 | 13 | 23 | 75 | 40 | 30 | 56 | 33 | 89 | 30 | 67 | 52 |
|  | your water use?" |  | 24\% | 25\% | 24\% | 25\% | 17\% | 27\% | 26\% | 22\% | 24\% | 24\% | 23\% | 25\% | 21\% | 25\% | 22\% |
|  | "You can help..." | Count | 112 | 65 | 43 | 74 | 10 | 20 | 65 | 39 | 32 | 46 | 34 | 78 | 34 | 58 | 53 |
|  |  |  | 22\% | 24\% | 20\% | 23\% | 14\% | 24\% | 22\% | 22\% | 26\% | 20\% | 24\% | 22\% | 24\% | 22\% | 23\% |
|  | "This is serious" | Count | 84 | 38 | 41 | 55 | 13 | 11 | 39 | 40 | 14 | 44 | 25 | 58 | 26 | 39 | 45 |
|  |  |  | 17\% | 14\% | 19\% | 17\% | 18\% | 14\% | 13\% | 23\% | 11\% | 19\% | 18\% | 16\% | 18\% | 15\% | 19\% |
|  | "Calling all drought | Count | 56 | 30 | 24 | 34 | 11 | 10 | 31 | 20 | 13 | 27 | 17 | 37 | 19 | 35 | 21 |
|  | fighers!" |  | 11\% | 11\% | 11\% | 11\% | 15\% | 12\% | 11\% | 11\% | 10\% | 12\% | 12\% | 10\% | 13\% | 13\% | 9\% |

22. How often do you do the following things to conserve water in your household?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  | PAY OWN WATER BILL |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | Over 10 | Yes | No |
| BASE |  |  |  | (1000) | (370) | (630) | (140) | (230) | (160) | (180) | (150) | (140) |  | (748) | (701) | (265) |
| AVOID RUNNING TAP | Always | Count | 678 | 258 | 420 | 106 | 151 | 109 | 120 | 95 | 97 | 154 | 524 | 484 | 174 |
|  |  |  | 68\% | 70\% | 67\% | 76\% | 66\% | 68\% | 67\% | 63\% | 69\% | 61\% | 70\% | 69\% | 66\% |
|  | Sometimes | Count | 223 | 76 | 147 | 24 | 52 | 39 | 41 | 36 | 31 | 63 | 160 | 152 | 63 |
|  |  |  | 22\% | 21\% | 23\% | 17\% | 23\% | 24\% | 23\% | 24\% | 22\% | 25\% | 21\% | 22\% | 24\% |
|  | Rarely | Count | 33 | 11 | 22 | 3 | 8 | 7 | 5 | 5 | 4 | 13 | 19 | 21 | 11 |
|  |  |  | 3\% | 3\% | 3\% | 2\% | 4\% | 5\% | 3\% | 3\% | 3\% | 5\% | 3\% | 3\% | 4\% |
|  | Never | Count | 48 | 15 | 34 | 3 | 11 | 5 | 12 | 8 | 8 | 14 | 35 | 31 | 12 |
|  |  |  | 5\% | 4\% | 5\% | 2\% | 5\% | 3\% | 7\% | 6\% | 6\% | 5\% | 5\% | 4\% | 5\% |
|  | (Not applicable) | Count | 9 | 8 | 1 | 3 | 4 | 0 |  | 1 |  | 5 | 4 | 7 | 2 |
|  |  |  | 1\% | 2\% | 0\% | 2\% | 2\% | 0\% |  | 1\% |  | 2\% | 1\% | 1\% | 1\% |
|  | (DK/NS) | Count | 10 | 3 | 7 |  | 3 |  | 2 | 4 |  | 3 | 6 | 5 | 3 |
|  |  |  | 1\% | 1\% | 1\% |  | 1\% |  | 1\% | 3\% |  | 1\% | 1\% | 1\% | 1\% |
| WAIT FOR FULL LOAD | Always | Count | 737 | 278 | 459 | 109 | 168 | 118 | 138 | 110 | 93 | 165 | 572 | 537 | 180 |
|  |  |  | 74\% | 75\% | 73\% | 78\% | 73\% | 73\% | 77\% | 73\% | 67\% | 65\% | 76\% | 77\% | 68\% |
|  | Sometimes | Count | 122 | 47 | 74 | 16 | 31 | 23 | 16 | 16 | 19 | 45 | 77 | 83 | 28 |
|  |  |  | 12\% | 13\% | 12\% | 11\% | 14\% | 15\% | 9\% | 11\% | 13\% | 18\% | 10\% | 12\% | 11\% |
|  | Rarely | Count | 20 | 8 | 13 | 5 | 2 | 1 | 4 | 1 | 7 | 9 | 11 | 14 | 4 |
|  |  |  | 2\% | 2\% | 2\% | 4\% | 1\% | 1\% | 2\% | 0\% | 5\% | 3\% | 2\% | 2\% | 2\% |
|  | Never | Count | 18 | 5 | 14 | 1 | 3 | 0 | 4 | 6 | 4 | 2 | 16 | 14 | 4 |
|  |  |  | 2\% | 1\% | 2\% | 1\% | 1\% | 0\% | 2\% | 4\% | 3\% | 1\% | 2\% | 2\% | 1\% |
|  | (Not applicable) | Count | 85 | 29 | 56 | 8 | 21 | 11 | 14 | 14 | 16 | 24 | 61 | 45 | 39 |
|  |  |  | 8\% | 8\% | 9\% | 6\% | 9\% | 7\% | 8\% | 9\% | 12\% | 9\% | 8\% | 6\% | 15\% |
|  | (DK/NS) | Count | 18 | 3 | 15 |  | 3 | 6 | 4 | 4 | 1 | 8 | 10 | 8 | 9 |
|  |  |  | 2\% | 1\% | 2\% |  | 1\% | 4\% | 2\% | 3\% | 0\% | 3\% | 1\% | 1\% | 4\% |
| LIMIT SHOWER TIME | Always | Count | 392 | 140 | 253 | 49 | 91 | 58 | 75 | 58 | 61 | 89 | 303 | 285 | 99 |
|  |  |  | 39\% | 38\% | 40\% | 35\% | 40\% | 36\% | 41\% | 39\% | 44\% | 35\% | 41\% | 41\% | 37\% |
|  | Sometimes | Count | 392 | 154 | 238 | 61 | 93 | 66 | 63 | 56 | 53 | 103 | 288 | 263 | 112 |
|  |  |  | 39\% | 42\% | 38\% | 44\% | 40\% | 41\% | 35\% | 37\% | 38\% | 41\% | 39\% | 37\% | 42\% |
|  | Rarely | Count | 103 | 41 | 62 | 17 | 24 | 15 | 20 | 13 | 14 | 29 | 74 | 80 | 23 |
|  |  |  | 10\% | 11\% | 10\% | 12\% | 11\% | 10\% | 11\% | 9\% | 10\% | 12\% | 10\% | 11\% | 9\% |
|  | Never | Count | 86 | 25 | 62 | 10 | 15 | 17 | 18 | 17 | 10 | 24 | 63 | 58 | 22 |
|  |  |  | 9\% | 7\% | 10\% | 7\% | 6\% | 10\% | 10\% | 11\% | 7\% | 9\% | 8\% | 8\% | 8\% |
|  | (Not applicable) | Count | 12 | 6 | 6 | 3 | 3 | 1 | 2 | 1 | 2 | 2 | 10 | 8 | 4 |
|  |  |  | 1\% | 2\% | 1\% | 2\% | 1\% | 1\% | 1\% | 0\% | 2\% | 1\% | 1\% | 1\% | 2\% |
|  | (DK/NS) | Count | 14 | 4 | 10 |  | 4 | 3 | 2 | 5 |  | 5 | 9 | 9 | 4 |
|  |  |  | 1\% | 1\% | 2\% |  | 2\% | 2\% | 1\% | 3\% |  | 2\% | 1\% | 1\% | 2\% |
| $\begin{aligned} & \hline \text { INSTALL } \\ & \text { H2O-EFFECIENT } \\ & \text { FIXTURES } \end{aligned}$ | Always | Count | 434 | 161 | 273 | 68 | 93 | 74 | 85 | 66 | 48 | 88 | 346 | 330 | 98 |
|  |  |  | 43\% | 43\% | 43\% | 49\% | 40\% | 46\% | 47\% | 44\% | 35\% | 35\% | 46\% | 47\% | 37\% |
|  | Sometimes | Count | 244 | 94 | 151 | 39 | 55 | 41 | 38 | 33 | 39 | 58 | 186 | 184 | 52 |
|  |  |  | 24\% | 25\% | 24\% | 28\% | 24\% | 26\% | 21\% | 22\% | 28\% | 23\% | 25\% | 26\% | 20\% |
|  | Rarely | Count | 90 | 32 | 58 | 11 | 21 | 12 | 16 | 16 | 13 | 26 | 64 | 64 | 24 |
|  |  |  | 9\% | 9\% | 9\% | 8\% | 9\% | 8\% | 9\% | 10\% | 10\% | 10\% | 9\% | 9\% | 9\% |
|  | Never | Count | 106 | 29 | 78 | 4 | 25 | 16 | 16 | 19 | 27 | 40 | 66 | 59 | 35 |
|  |  |  | 11\% | 8\% | 12\% | 3\% | 11\% | 10\% | 9\% | 12\% | 19\% | 16\% | 9\% | 8\% | 13\% |
|  | (Not applicable) | Count | 105 | 49 | 55 | 16 | 33 | 16 | 19 | 12 | 8 | 33 | 72 | 52 | 49 |
|  |  |  | 10\% | 13\% | 9\% | 12\% | 14\% | 10\% | 11\% | 8\% | 6\% | 13\% | 10\% | 7\% | 19\% |

(cont.)
22. How often do you do the following things to conserve water in your household?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  | PAY OWN WATER BILL |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | Over 10 | Yes | No |
| $\begin{aligned} & \hline \text { INSTALL } \\ & \text { H2O-EFFECIENT } \end{aligned}$ | (DK/NS) | Count |  | 21 | 5 | 16 | 2 | 3 | 1 | 4 | 5 | 4 | 7 | 14 | 13 | 6 |
|  |  |  | 2\% | 1\% | 2\% | 1\% | 1\% | 1\% | 2\% | 4\% | 3\% | 3\% | 2\% | 2\% | 2\% |
| WATER GARDEN LATE EVENING/ EARLY MORNING | Always | Count | 564 | 195 | 370 | 86 | 109 | 120 | 111 | 73 | 66 | 124 | 441 | 448 | 103 |
|  |  |  | 56\% | 53\% | 59\% | 61\% | 47\% | 75\% | 62\% | 49\% | 47\% | 49\% | 59\% | 64\% | 39\% |
|  | Sometimes | Count | 111 | 32 | 79 | 9 | 24 | 14 | 15 | 21 | 29 | 28 | 83 | 85 | 17 |
|  |  |  | 11\% | 9\% | 12\% | 6\% | 10\% | 9\% | 8\% | 14\% | 21\% | 11\% | 11\% | 12\% | 7\% |
|  | Rarely | Count | 27 | 13 | 14 | 7 | 6 |  | 2 | 4 | 7 | 13 | 14 | 17 | 10 |
|  |  |  | 3\% | 4\% | 2\% | 5\% | 3\% |  | 1\% | 3\% | 5\% | 5\% | 2\% | 2\% | 4\% |
|  | Never | Count | 49 | 18 | 30 | 5 | 13 | 4 | 9 | 9 | 8 | 19 | 30 | 29 | 15 |
|  |  |  | 5\% | 5\% | 5\% | 4\% | 6\% | 2\% | 5\% | 6\% | 6\% | 7\% | 4\% | 4\% | 6\% |
|  | (Not applicable) | Count | 233 | 105 | 128 | 31 | 74 | 23 | 36 | 39 | 30 | 64 | 168 | 113 | 114 |
|  |  |  | 23\% | 28\% | 20\% | 22\% | 32\% | 14\% | 20\% | 26\% | 21\% | 26\% | 22\% | 16\% | 43\% |
|  | (DK/NS) | Count | 17 | 6 | 10 | 2 | 4 |  | 6 | 4 |  | 5 | 12 | 9 | 5 |
|  |  |  | 2\% | 2\% | 2\% | 1\% | 2\% |  | 3\% | 3\% |  | 2\% | 2\% | 1\% | 2\% |
| QUICKLY REPAIR LEAKS | Always | Count | 761 | 281 | 479 | 113 | 169 | 126 | 132 | 117 | 104 | 182 | 579 | 552 | 195 |
|  |  |  | 76\% | 76\% | 76\% | 80\% | 73\% | 79\% | 73\% | 78\% | 75\% | 72\% | 77\% | 79\% | 74\% |
|  | Sometimes | Count | 104 | 42 | 63 | 15 | 27 | 18 | 14 | 14 | 17 | 33 | 71 | 72 | 24 |
|  |  |  | 10\% | 11\% | 10\% | 11\% | 12\% | 11\% | 8\% | 9\% | 12\% | 13\% | 10\% | 10\% | 9\% |
|  | Rarely | Count | 35 | 12 | 23 | 6 | 6 | 5 | 3 | 3 | 13 | 12 | 24 | 29 | 4 |
|  |  |  | 4\% | 3\% | 4\% | 4\% | 2\% | 3\% | 2\% | 2\% | 9\% | 5\% | 3\% | 4\% | 1\% |
|  | Never | Count | 30 | 8 | 22 | 1 | 7 | 5 | 10 | 5 | 2 | 8 | 21 | 15 | 11 |
|  |  |  | 3\% | 2\% | 3\% | 0\% | 3\% | 3\% | 6\% | 3\% | 2\% | 3\% | 3\% | 2\% | 4\% |
|  | (Not applicable) | Count | 57 | 23 | 34 | 5 | 18 | 7 | 16 | 7 | 4 | 14 | 43 | 27 | 26 |
|  |  |  | 6\% | 6\% | 5\% | 4\% | 8\% | 5\% | 9\% | 4\% | 3\% | 6\% | 6\% | 4\% | 10\% |
|  | (DK/NS) | Count | 13 | 4 | 9 | 1 | 3 |  | 4 | 4 | 1 | 3 | 10 | 7 | 5 |
|  |  |  | 1\% | 1\% | 1\% | 0\% | 1\% |  | 2\% | 3\% | 0\% | 1\% | 1\% | 1\% | 2\% |
| CHECK FOR/ REPAIR IRRIGATION LEAKS | Always | Count | 459 | 156 | 303 | 68 | 88 | 89 | 91 | 56 | 67 | 102 | 357 | 360 | 91 |
|  |  |  | 46\% | 42\% | 48\% | 49\% | 38\% | 55\% | 50\% | 37\% | 48\% | 40\% | 48\% | 51\% | 34\% |
|  | Sometimes | Count | 176 | 68 | 108 | 27 | 41 | 26 | 33 | 21 | 27 | 48 | 127 | 137 | 29 |
|  |  |  | 18\% | 18\% | 17\% | 19\% | 18\% | 16\% | 19\% | 14\% | 20\% | 19\% | 17\% | 20\% | 11\% |
|  | Rarely | Count | 57 | 20 | 37 | 3 | 17 | 7 | 10 | 7 | 13 | 23 | 34 | 42 | 13 |
|  |  |  | 6\% | 5\% | 6\% | 2\% | 7\% | 4\% | 6\% | 5\% | 9\% | 9\% | 5\% | 6\% | 5\% |
|  | Never | Count | 77 | 22 | 55 | 3 | 20 | 14 | 14 | 13 | 14 | 22 | 55 | 38 | 28 |
|  |  |  | 8\% | 6\% | 9\% | 2\% | 9\% | 9\% | 8\% | 9\% | 10\% | 9\% | 7\% | 5\% | 10\% |
|  | (Not applicable) | Count | 218 | 98 | 120 | 37 | 61 | 25 | 28 | 49 | 19 | 54 | 164 | 116 | 100 |
|  |  |  | 22\% | 26\% | 19\% | 26\% | 26\% | 16\% | 16\% | 33\% | 13\% | 21\% | 22\% | 17\% | 38\% |
|  | (DK/NS) | Count | 13 | 6 | 8 | 2 | 3 |  | 3 | 5 |  | 3 | 10 | 8 | 4 |
|  |  |  | 1\% | 2\% | 1\% | 2\% | 1\% |  | 2\% | 3\% |  | 1\% | 1\% | 1\% | 2\% |

## 22. How often do you do the following things to conserve water in your household?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | <35 | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1000) | (500) | (500) | (360) | (360) | (280) | (153) | (315) | (520) | (134) | (202) | (348) | (220) |
| AVOID RUNNING TAP | Always | Count | 678 | 313 | 365 | 244 | 231 | 203 | 110 | 216 | 347 | 96 | 133 | 232 | 153 |
|  |  |  | 68\% | 63\% | 73\% | 68\% | 64\% | 73\% | 72\% | 69\% | 67\% | 72\% | 66\% | 67\% | 69\% |
|  | Sometimes | Count | 223 | 126 | 97 | 78 | 94 | 50 | 26 | 70 | 123 | 21 | 47 | 88 | 45 |
|  |  |  | 22\% | 25\% | 19\% | 22\% | 26\% | 18\% | 17\% | 22\% | 24\% | 16\% | 23\% | 25\% | 21\% |
|  | Rarely | Count | 33 | 19 | 14 | 10 | 9 | 13 | 4 | 12 | 16 | 3 | 9 | 9 | 9 |
|  |  |  | 3\% | 4\% | 3\% | 3\% | 2\% | 5\% | 3\% | 4\% | 3\% | 2\% | 4\% | 3\% | 4\% |
|  | Never | Count | 48 | 30 | 18 | 17 | 20 | 12 | 12 | 10 | 26 | 11 | 4 | 14 | 12 |
|  |  |  | 5\% | 6\% | 4\% | 5\% | 5\% | 4\% | 8\% | 3\% | 5\% | 9\% | 2\% | 4\% | 6\% |
|  | (Not applicable) | Count | 9 | 6 | 3 | 3 | 4 | 1 | 1 | 2 | 6 | 1 | 3 | 3 | 1 |
|  |  |  | 1\% | 1\% | 1\% | 1\% | 1\% | 0\% | 1\% | 1\% | 1\% | 1\% | 2\% | 1\% | 1\% |
|  | (DK/NS) | Count | 10 | 6 | 4 | 7 | 2 |  |  | 4 | 2 | 1 | 5 | 1 |  |
|  |  |  | 1\% | 1\% | 1\% | 2\% | 1\% |  |  | 1\% | 0\% | 1\% | 3\% | 0\% |  |
| WAIT FOR FULL LOAD | Always | Count | 737 | 344 | 392 | 242 | 274 | 221 | 102 | 226 | 403 | 77 | 138 | 268 | 180 |
|  |  |  | 74\% | 69\% | 78\% | 67\% | 76\% | 79\% | 67\% | 72\% | 78\% | 57\% | 68\% | 77\% | 82\% |
|  | Sometimes | Count | 122 | 74 | 47 | 50 | 42 | 29 | 20 | 47 | 52 | 16 | 26 | 43 | 28 |
|  |  |  | 12\% | 15\% | 9\% | 14\% | 12\% | 10\% | 13\% | 15\% | 10\% | 12\% | 13\% | 12\% | 13\% |
|  | Rarely | Count | 20 | 10 | 11 | 12 | 6 | 2 | 5 | 5 | 10 | 6 | 3 | 9 | 1 |
|  |  |  | 2\% | 2\% | 2\% | 3\% | 2\% | 1\% | 4\% | 1\% | 2\% | 5\% | 2\% | 3\% | 1\% |
|  | Never | Count | 18 | 12 | 6 | 8 | 6 | 4 | 6 | 8 | 4 | 5 | 7 | 5 |  |
|  |  |  | 2\% | 2\% | 1\% | 2\% | 2\% | 1\% | 4\% | 3\% | 1\% | 3\% | 3\% | 2\% |  |
|  | (Not applicable) | Count | 85 | 50 | 35 | 36 | 26 | 23 | 19 | 25 | 41 | 28 | 22 | 18 | 10 |
|  |  |  | 8\% | 10\% | 7\% | 10\% | 7\% | 8\% | 13\% | 8\% | 8\% | 21\% | 11\% | 5\% | 4\% |
|  | (DK/NS) | Count | 18 | 10 | 9 | 12 | 6 | 1 |  | 5 | 10 | 2 | 5 | 3 | 2 |
|  |  |  | 2\% | 2\% | 2\% | 3\% | 2\% | 0\% |  | 1\% | 2\% | 2\% | 3\% | 1\% | 1\% |
| LIMIT SHOWERTIME | Always | Count | 392 | 217 | 175 | 110 | 135 | 147 | 57 | 104 | 228 | 52 | 91 | 131 | 78 |
|  |  |  | 39\% | 43\% | 35\% | 31\% | 37\% | 53\% | 38\% | 33\% | 44\% | 39\% | 45\% | 38\% | 35\% |
|  | Sometimes | Count | 392 | 187 | 205 | 156 | 141 | 95 | 60 | 127 | 200 | 45 | 71 | 138 | 100 |
|  |  |  | 39\% | 37\% | 41\% | 43\% | 39\% | 34\% | 39\% | 40\% | 39\% | 33\% | 35\% | 40\% | 46\% |
|  | Rarely | Count | 103 | 51 | 52 | 49 | 39 | 15 | 16 | 40 | 46 | 14 | 19 | 37 | 26 |
|  |  |  | 10\% | 10\% | 10\% | 14\% | 11\% | 5\% | 11\% | 13\% | 9\% | 10\% | 9\% | 11\% | 12\% |
|  | Never | Count | 86 | 32 | 54 | 36 | 35 | 16 | 16 | 36 | 35 | 15 | 12 | 36 | 16 |
|  |  |  | 9\% | 6\% | 11\% | 10\% | 10\% | 6\% | 10\% | 11\% | 7\% | 11\% | 6\% | 10\% | 7\% |
|  | (Not applicable) | Count | 12 | 5 | 7 | 2 | 4 | 6 | 3 | 4 | 5 | 5 | 3 | 3 |  |
|  |  |  | 1\% | 1\% | 1\% | 0\% | 1\% | 2\% | 2\% | 1\% | 1\% | 4\% | 2\% | 1\% |  |
|  | (DK/NS) | Count | 14 | 8 | 6 | 7 | 6 | 1 | 1 | 4 | 6 | 3 | 5 | 3 |  |
|  |  |  | 1\% | 2\% | 1\% | 2\% | 2\% | 0\% | 0\% | 1\% | 1\% | 2\% | 3\% | 1\% |  |
| INSTALL H2O-EFFECIENT FIXTURES | Always | Count | 434 | 211 | 223 | 109 | 163 | 162 | 63 | 139 | 230 | 56 | 84 | 155 | 97 |
|  |  |  | 43\% | 42\% | 45\% | 30\% | 45\% | 58\% | 41\% | 44\% | 44\% | 42\% | 42\% | 45\% | 44\% |
|  | Sometimes | Count | 244 | 135 | 109 | 82 | 110 | 52 | 33 | 80 | 128 | 25 | 37 | 95 | 70 |
|  |  |  | 24\% | 27\% | 22\% | 23\% | 31\% | 19\% | 21\% | 25\% | 25\% | 18\% | 18\% | 27\% | 32\% |
|  | Rarely | Count | 90 | 56 | 34 | 54 | 24 | 12 | 10 | 27 | 52 | 11 | 21 | 31 | 18 |
|  |  |  | 9\% | 11\% | 7\% | 15\% | 7\% | 4\% | 6\% | 9\% | 10\% | 8\% | 10\% | 9\% | 8\% |
|  | Never | Count | 106 | 46 | 61 | 64 | 29 | 13 | 26 | 33 | 47 | 18 | 19 | 32 | 22 |
|  |  |  | 11\% | 9\% | 12\% | 18\% | 8\% | 5\% | 17\% | 11\% | 9\% | 13\% | 9\% | 9\% | 10\% |
|  | (Not applicable) | Count | 105 | 43 | 62 | 41 | 29 | 34 | 18 | 29 | 56 | 23 | 32 | 28 | 11 |
|  |  |  | 10\% | 9\% | 12\% | 11\% | 8\% | 12\% | 12\% | 9\% | 11\% | 17\% | 16\% | 8\% | 5\% |

cont.)
22. How often do you do the following things to conserve water in your household?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | <35 | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| $\begin{aligned} & \text { INSTALL } \\ & \text { H2O-EFFECIENT } \end{aligned}$ | (DK/NS) | Count |  | 21 | 10 | 11 | 9 | 5 | 6 | 3 | 7 | 7 | 2 | 9 | 6 | 2 |
|  |  |  | 2\% | 2\% | 2\% | 3\% | 1\% | 2\% | 2\% | 2\% | 1\% | 1\% | 5\% | 2\% | 1\% |
| WATER GARDEN LATE EVENING/ EARLY MORNING | Always | Count | 564 | 273 | 291 | 163 | 217 | 185 | 70 | 170 | 319 | 61 | 89 | 199 | 151 |
|  |  |  | 56\% | 55\% | 58\% | 45\% | 60\% | 66\% | 46\% | 54\% | 61\% | 45\% | 44\% | 57\% | 69\% |
|  | Sometimes | Count | 111 | 66 | 45 | 53 | 39 | 19 | 26 | 32 | 50 | 11 | 23 | 45 | 24 |
|  |  |  | 11\% | 13\% | 9\% | 15\% | 11\% | 7\% | 17\% | 10\% | 10\% | 9\% | 11\% | 13\% | 11\% |
|  | Rarely | Count | 27 | 13 | 14 | 15 | 8 | 5 | 8 | 7 | 12 | 5 | 8 | 7 | 4 |
|  |  |  | 3\% | 3\% | 3\% | 4\% | 2\% | 2\% | 5\% | 2\% | 2\% | 4\% | 4\% | 2\% | 2\% |
|  | Never | Count | 49 | 31 | 18 | 29 | 15 | 4 | 14 | 21 | 14 | 11 | 17 | 9 | 8 |
|  |  |  | 5\% | 6\% | 4\% | 8\% | 4\% | 2\% | 9\% | 7\% | 3\% | 9\% | 8\% | 3\% | 4\% |
|  | (Not applicable) | Count | 233 | 108 | 125 | 90 | 76 | 67 | 34 | 79 | 118 | 44 | 60 | 83 | 28 |
|  |  |  | 23\% | 22\% | 25\% | 25\% | 21\% | 24\% | 23\% | 25\% | 23\% | 33\% | 30\% | 24\% | 13\% |
|  | (DK/NS) | Count | 17 | 9 | 8 | 10 | 6 | 0 | 0 | 5 | 7 | 1 | 5 | 4 | 3 |
|  |  |  | 2\% | 2\% | 2\% | 3\% | 2\% | 0\% | 0\% | 2\% | 1\% | 1\% | 3\% | 1\% | 1\% |
| QUICKLY REPAIR LEAKS | Always | Count | 761 | 367 | 394 | 236 | 281 | 244 | 106 | 235 | 416 | 90 | 156 | 262 | 187 |
|  |  |  | 76\% | 73\% | 79\% | 66\% | 78\% | 87\% | 69\% | 74\% | 80\% | 67\% | 78\% | 75\% | 85\% |
|  | Sometimes | Count | 104 | 66 | 38 | 57 | 36 | 11 | 13 | 32 | 57 | 10 | 23 | 38 | 20 |
|  |  |  | 10\% | 13\% | 8\% | 16\% | 10\% | 4\% | 8\% | 10\% | 11\% | 8\% | 12\% | 11\% | 9\% |
|  | Rarely | Count | 35 | 21 | 14 | 18 | 11 | 6 | 12 | 10 | 13 | 5 | 10 | 12 | 3 |
|  |  |  | 4\% | 4\% | 3\% | 5\% | 3\% | 2\% | 8\% | 3\% | 3\% | 4\% | 5\% | 3\% | 1\% |
|  | Never | Count | 30 | 18 | 12 | 20 | 9 | 1 | 11 | 10 | 9 | 14 | 2 | 9 | 3 |
|  |  |  | 3\% | 4\% | 2\% | 5\% | 2\% | 0\% | 7\% | 3\% | 2\% | 11\% | 1\% | 3\% | 1\% |
|  | (Not applicable) | Count | 57 | 22 | 35 | 21 | 20 | 15 | 9 | 22 | 24 | 12 | 4 | 24 | 7 |
|  |  |  | 6\% | 4\% | 7\% | 6\% | 6\% | 5\% | 6\% | 7\% | 5\% | 9\% | 2\% | 7\% | 3\% |
|  | (DK/NS) | Count | 13 | 6 | 7 | 9 | 2 | 2 | 1 | 6 | 2 | 2 | 6 | 2 | 1 |
|  |  |  | 1\% | 1\% | 1\% | 2\% | 1\% | 1\% | 1\% | 2\% | 0\% | 1\% | 3\% | 1\% | 0\% |
| CHECK FOR/ REPAIR IRRIGATION LEAKS | Always | Count | 459 | 231 | 228 | 119 | 184 | 156 | 70 | 144 | 242 | 54 | 83 | 154 | 121 |
|  |  |  | 46\% | 46\% | 46\% | 33\% | 51\% | 56\% | 46\% | 46\% | 46\% | 41\% | 41\% | 44\% | 55\% |
|  | Sometimes | Count | 176 | 97 | 79 | 71 | 73 | 32 | 23 | 49 | 100 | 14 | 26 | 69 | 48 |
|  |  |  | 18\% | 19\% | 16\% | 20\% | 20\% | 11\% | 15\% | 16\% | 19\% | 10\% | 13\% | 20\% | 22\% |
|  | Rarely | Count | 57 | 32 | 25 | 35 | 14 | 7 | 9 | 23 | 25 | 8 | 11 | 28 | 8 |
|  |  |  | 6\% | 6\% | 5\% | 10\% | 4\% | 3\% | 6\% | 7\% | 5\% | 6\% | 5\% | 8\% | 4\% |
|  | Never | Count | 77 | 37 | 40 | 56 | 13 | 8 | 15 | 28 | 33 | 16 | 17 | 21 | 13 |
|  |  |  | 8\% | 7\% | 8\% | 16\% | 4\% | 3\% | 10\% | 9\% | 6\% | 12\% | 8\% | 6\% | 6\% |
|  | (Not applicable) | Count | 218 | 96 | 122 | 71 | 72 | 75 | 34 | 68 | 116 | 40 | 58 | 75 | 28 |
|  |  |  | 22\% | 19\% | 24\% | 20\% | 20\% | 27\% | 23\% | 21\% | 22\% | 30\% | 29\% | 22\% | 13\% |
|  | (DK/NS) | Count | 13 | 7 | 6 | 7 | 4 | 2 | 1 | 4 | 5 | 1 | 7 | 1 | 2 |
|  |  |  | 1\% | 1\% | 1\% | 2\% | 1\% | 1\% | 1\% | 1\% | 1\% | 1\% | 3\% | 0\% | 1\% |

## 22. How often do you do the following things to conserve water in your household?

|  |  |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2O RESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Non-Hispanic White | $\qquad$ Latino (168) |  | Reliable | Not reliable | Very | Some | Less | Yes | Can't Recall | Agree | N/D |
| BASE |  |  |  | (1000) | (550) |  | (422) |  |  |  |  | (260) | (453) | (287) | (810) | (190) | (539) | (461) |
| $\begin{aligned} & \text { AVOID RUNNING } \\ & \text { TAP } \end{aligned}$ | Always | Count | 678 | 384 | 281 | 421 | 121 | 104 | 428 | 218 | 181 | 300 | 197 | 574 | 103 | 362 | 316 |
|  |  |  | 68\% | 70\% | 66\% | 69\% | 72\% | 62\% | 66\% | 72\% | 70\% | 66\% | 69\% | 71\% | 54\% | 67\% | 69\% |
|  | Sometimes | Count | 223 | 120 | 94 | 142 | 28 | 38 | 155 | 63 | 56 | 115 | 51 | 170 | 53 | 114 | 109 |
|  |  |  | 22\% | 22\% | 22\% | 23\% | 17\% | 23\% | 24\% | 21\% | 22\% | 25\% | 18\% | 21\% | 28\% | 21\% | 24\% |
|  | Rarely | Count | 33 | 21 | 10 | 16 | 8 | 7 | 25 | 7 | 9 | 12 | 12 | 22 | 11 | 25 | 7 |
|  |  |  | 3\% | 4\% | 2\% | 3\% | 5\% | 4\% | 4\% | 2\% | 4\% | 3\% | 4\% | 3\% | 6\% | 5\% | 2\% |
|  | Never | Count | 48 | 18 | 27 | 24 | 9 | 12 | 29 | 14 | 11 | 18 | 19 | 33 | 15 | 29 | 20 |
|  |  |  | 5\% | 3\% | 6\% | 4\% | 5\% | 7\% | 4\% | 5\% | 4\% | 4\% | 7\% | 4\% | 8\% | 5\% | 4\% |
|  | (Not applicable) | Count | 9 | 5 | 4 | 6 | 1 | 2 | 9 |  |  | 7 | 2 | 8 | 1 | 5 | 4 |
|  |  |  | 1\% | 1\% | 1\% | 1\% | 1\% | 1\% | 1\% |  |  | 1\% | 1\% | 1\% | 1\% | 1\% | 1\% |
|  | (DK/NS) | Count | 10 | 2 | 7 | 4 | 1 | 4 | 2 |  | 2 | 1 | 6 | 2 | 7 | 5 | 5 |
|  |  |  | 1\% | 0\% | 2\% | 1\% | 1\% | 2\% | 0\% |  | 1\% | 0\% | 2\% | 0\% | 4\% | 1\% | 1\% |
| WAIT FOR FULL LOAD | Always | Count | 737 | 434 | 285 | 481 | 107 | 113 | 470 | 232 | 211 | 345 | 180 | 645 | 92 | 380 | 357 |
|  |  |  | 74\% | 79\% | 67\% | 78\% | 64\% | 68\% | 72\% | 77\% | 81\% | 76\% | 63\% | 80\% | 48\% | 70\% | 77\% |
|  | Sometimes | Count | 122 | 70 | 45 | 74 | 18 | 22 | 79 | 37 | 26 | 50 | 46 | 78 | 44 | 70 | 51 |
|  |  |  | 12\% | 13\% | 11\% | 12\% | 11\% | 13\% | 12\% | 12\% | 10\% | 11\% | 16\% | 10\% | 23\% | 13\% | 11\% |
|  | Rarely | Count | 20 | 11 | 8 | 13 | 4 | 2 | 13 | 6 | 3 | 6 | 11 | 9 | 11 | 13 | 7 |
|  |  |  | 2\% | 2\% | 2\% | 2\% | 2\% | 1\% | 2\% | 2\% | 1\% | 1\% | 4\% | 1\% | 6\% | 2\% | 2\% |
|  | Never | Count | 18 | 7 | 11 | 6 | 7 | 5 | 15 | 3 | 1 | 9 | 8 | 10 | 9 | 11 | 7 |
|  |  |  | 2\% | 1\% | 3\% | 1\% | 4\% | 3\% | 2\% | 1\% | 1\% | 2\% | 3\% | 1\% | 4\% | 2\% | 2\% |
|  | (Not applicable) | Count | 85 | 22 | 62 | 34 | 31 | 17 | 60 | 24 | 17 | 36 | 32 | 61 | 24 | 56 | 29 |
|  |  |  | 8\% | 4\% | 15\% | 6\% | 18\% | 11\% | 9\% | 8\% | 6\% | 8\% | 11\% | 8\% | 12\% | 10\% | 6\% |
|  | (DK/NS) | Count | 18 | 6 | 12 | 6 | 2 | 6 | 11 |  | 2 | 7 | 9 | 7 | 11 | 10 | 9 |
|  |  |  | 2\% | 1\% | 3\% | 1\% | 1\% | 4\% | 2\% |  | 1\% | 2\% | 3\% | 1\% | 6\% | 2\% | 2\% |
| LIMIT SHOWER <br> TIME | Always | Count | 392 | 232 | 152 | 239 | 74 | 59 | 256 | 119 | 130 | 170 | 92 | 339 | 54 | 187 | 206 |
|  |  |  | 39\% | 42\% | 36\% | 39\% | 44\% | 35\% | 39\% | 40\% | 50\% | 38\% | 32\% | 42\% | 28\% | 35\% | 45\% |
|  | Sometimes | Count | 392 | 206 | 173 | 244 | 58 | 68 | 247 | 130 | 77 | 197 | 119 | 323 | 68 | 224 | 167 |
|  |  |  | 39\% | 37\% | 41\% | 40\% | 35\% | 41\% | 38\% | 43\% | 29\% | 43\% | 41\% | 40\% | 36\% | 42\% | 36\% |
|  | Rarely | Count | 103 | 56 | 42 | 57 | 19 | 19 | 74 | 26 | 23 | 48 | 32 | 65 | 39 | 69 | 34 |
|  |  |  | 10\% | 10\% | 10\% | 9\% | 11\% | 11\% | 11\% | 9\% | 9\% | 11\% | 11\% | 8\% | 20\% | 13\% | 7\% |
|  | Never | Count | 86 | 44 | 42 | 58 | 14 | 12 | 61 | 20 | 27 | 31 | 29 | 68 | 18 | 46 | 40 |
|  |  |  | 9\% | 8\% | 10\% | 9\% | 9\% | 8\% | 9\% | 7\% | 10\% | 7\% | 10\% | 8\% | 9\% | 9\% | 9\% |
|  | (Not applicable) | Count | 12 | 6 | 4 | 8 | 1 | 3 | 7 | 5 | 2 | 2 | 8 | 10 | 2 | 7 | 5 |
|  |  |  | 1\% | 1\% | 1\% | 1\% | 1\% | 2\% | 1\% | 2\% | 1\% | 0\% | 3\% | 1\% | 1\% | 1\% | 1\% |
|  | (DK/NS) | Count | 14 | 6 | 9 | 8 | 1 | 6 | 5 | 1 | 2 | 5 | 7 | 5 | 9 | 6 | 8 |
|  |  |  | 1\% | 1\% | 2\% | 1\% | 1\% | 3\% | 1\% | 0\% | 1\% | 1\% | 2\% | 1\% | 5\% | 1\% | 2\% |
| INSTALL H2O-EFFECIENT FIXTURES | Always | Count | 434 | 275 | 151 | 274 | 75 | 65 | 283 | 129 | 159 | 187 | 88 | 372 | 62 | 203 | 232 |
|  |  |  | 43\% | 50\% | 36\% | 45\% | 44\% | 39\% | 44\% | 43\% | 61\% | 41\% | 31\% | 46\% | 33\% | 38\% | 50\% |
|  | Sometimes | Count | 244 | 162 | 70 | 153 | 36 | 41 | 164 | 73 | 48 | 135 | 62 | 197 | 47 | 140 | 104 |
|  |  |  | 24\% | 30\% | 16\% | 25\% | 21\% | 25\% | 25\% | 24\% | 18\% | 30\% | 22\% | 24\% | 25\% | 26\% | 23\% |
|  | Rarely | Count | 90 | 40 | 47 | 55 | 17 | 17 | 53 | 37 | 13 | 40 | 38 | 71 | 19 | 60 | 30 |
|  |  |  | 9\% | 7\% | 11\% | 9\% | 10\% | 10\% | 8\% | 12\% | 5\% | 9\% | 13\% | 9\% | 10\% | 11\% | 7\% |
|  | Never | Count | 106 | 39 | 68 | 54 | 29 | 16 | 78 | 23 | 18 | 47 | 42 | 84 | 23 | 73 | 33 |
|  |  |  | 11\% | 7\% | 16\% | 9\% | 17\% | 10\% | 12\% | 8\% | 7\% | 10\% | 15\% | 10\% | 12\% | 14\% | 7\% |
|  | (Not applicable) | Count | 105 | 25 | 76 | 66 | 11 | 21 | 61 | 37 | 19 | 41 | 44 | 78 | 27 | 53 | 51 |
|  |  |  | 10\% | 5\% | 18\% | 11\% | 7\% | 13\% | 9\% | 12\% | 7\% | 9\% | 15\% | 10\% | 14\% | 10\% | 11\% |
|  | (DK/NS) | Count | 21 | 9 | 11 | 11 | 1 | 6 | 10 | 2 | 3 | 4 | 13 | 9 | 12 | 10 | 10 |
|  |  |  | 2\% | 2\% | 3\% | 2\% | 1\% | 4\% | 2\% | 1\% | 1\% | 1\% | 5\% | 1\% | 6\% | 2\% | 2\% |
| WATER GARDEN LATE EVENING/ EARLY MORNING | Always | Count | 564 | 375 | 179 | 375 | 91 | 69 | 363 | 180 | 197 | 246 | 121 | 502 | 62 | 281 | 283 |
|  |  |  | 56\% | 68\% | 42\% | 61\% | 54\% | 41\% | 56\% | 60\% | 76\% | 54\% | 42\% | 62\% | 33\% | 52\% | 62\% |
|  | Sometimes | Count | 111 | 68 | 38 | 56 | 29 | 16 | 77 | 32 | 19 | 61 | 31 | 76 | 35 | 63 | 48 |
|  |  |  | 11\% | 12\% | 9\% | 9\% | 17\% | 9\% | 12\% | 10\% | 7\% | 13\% | 11\% | 9\% | 18\% | 12\% | 10\% |

22. How often do you do the following things to conserve water in your household?

|  |  |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2ORESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | - | $\begin{gathered} \hline \begin{array}{c} \text { Non-Hispanic } \\ \text { White } \end{array} \\ \hline \end{gathered}$ | Hispanic/ Latino | Other | - | Not reliable | Very | Some | Less | $\frac{\text { Yes }}{14}$ | $\begin{array}{r} \text { Can't Recall } \\ 13 \end{array}$ | $\frac{\text { Agree }}{18}$ | N/D |
| WATER GARDEN LATE EVENING/ EARLY MORNING | Rarely | Count |  | 27 | 12 | 14 | 13 | 5 | 8 | 24 | 3 |  |  |  | 7 | 12 | 9 | 9 |
|  |  |  | 3\% | 2\% | 3\% | 2\% | 3\% | 5\% | 4\% | 1\% | 3\% | 3\% | 3\% | 2\% | 7\% | 3\% | 2\% |
|  | Never | Count | 49 | 13 | 34 | 15 | 14 | 19 | 37 | 11 | 5 | 19 | 25 | 38 | 11 | 32 | 16 |
|  |  |  | 5\% | 2\% | 8\% | 2\% | 8\% | 11\% | 6\% | 4\% | 2\% | 4\% | 9\% | 5\% | 6\% | 6\% | 4\% |
|  | (Not applicable) | Count | 233 | 76 | 147 | 145 | 29 | 50 | 143 | 75 | 31 | 111 | 91 | 171 | 62 | 137 | 95 |
|  |  |  | 23\% | 14\% | 35\% | 24\% | 17\% | 30\% | 22\% | 25\% | 12\% | 25\% | 32\% | 21\% | 33\% | 25\% | 21\% |
|  | (DK/NS) | Count | 17 | 6 | 10 | 9 | 1 | 5 | 5 | 2 | 2 | 4 | 10 | 9 | 7 | 8 | 9 |
|  |  |  | 2\% | 1\% | 2\% | 2\% | 1\% | 3\% | 1\% | 1\% | 1\% | 1\% | 4\% | 1\% | 4\% | 1\% | 2\% |
| QUICKLY REPAIR LEAKS | Always | Count | 761 | 442 | 301 | 478 | 126 | 118 | 504 | 225 | 227 | 341 | 193 | 643 | 117 | 381 | 379 |
|  |  |  | 76\% | 80\% | 71\% | 78\% | 75\% | 71\% | 78\% | 75\% | 87\% | 75\% | 67\% | 79\% | 62\% | 71\% | 82\% |
|  | Sometimes | Count | 104 | 55 | 40 | 61 | 15 | 18 | 59 | 44 | 9 | 64 | 32 | 76 | 28 | 73 | 31 |
|  |  |  | 10\% | 10\% | 10\% | 10\% | 9\% | 11\% | 9\% | 15\% | 3\% | 14\% | 11\% | 9\% | 15\% | 14\% | 7\% |
|  | Rarely | Count | 35 | 25 | 11 | 17 | 6 | 12 | 25 | 10 | 8 | 17 | 10 | 22 | 13 | 20 | 16 |
|  |  |  | 4\% | 4\% | 3\% | 3\% | 3\% | 7\% | 4\% | 3\% | 3\% | 4\% | 4\% | 3\% | 7\% | 4\% | 3\% |
|  | Never | Count | 30 | 5 | 25 | 9 | 16 | 4 | 20 | 5 | 5 | 6 | 19 | 25 | 5 | 23 | 7 |
|  |  |  | 3\% | 1\% | 6\% | 2\% | 10\% | 3\% | 3\% | 2\% | 2\% | 1\% | 7\% | 3\% | 2\% | 4\% | 2\% |
|  | (Not applicable) | Count | 57 | 19 | 36 | 41 | 5 | 9 | 38 | 14 | 9 | 24 | 24 | 38 | 18 | 36 | 21 |
|  |  |  | 6\% | 3\% | 9\% | 7\% | 3\% | 5\% | 6\% | 5\% | 3\% | 5\% | 8\% | 5\% | 10\% | 7\% | 5\% |
|  | (DK/NS) | Count | 13 | 4 | 9 | 7 | 1 | 5 | 3 | 2 | 3 | 1 | 9 | 4 | 9 | 6 | 7 |
|  |  |  | 1\% | 1\% | 2\% | 1\% | 1\% | 3\% | 1\% | 1\% | 1\% | 0\% | 3\% | 0\% | 5\% | 1\% | 1\% |
| CHECK FOR/ REPAIR IRRIGATION LEAKS | Always | Count | 459 | 301 | 146 | 279 | 83 | 71 | 291 | 153 | 163 | 184 | 111 | 397 | 62 | 226 | 233 |
|  |  |  | 46\% | 55\% | 34\% | 46\% | 49\% | 43\% | 45\% | 51\% | 63\% | 41\% | 39\% | 49\% | 33\% | 42\% | 51\% |
|  | Sometimes | Count | 176 | 114 | 55 | 108 | 24 | 33 | 112 | 59 | 35 | 108 | 32 | 137 | 38 | 94 | 81 |
|  |  |  | 18\% | 21\% | 13\% | 18\% | 14\% | 20\% | 17\% | 19\% | 14\% | 24\% | 11\% | 17\% | 20\% | 17\% | 18\% |
|  | Rarely | Count | 57 | 26 | 29 | 36 | 9 | 11 | 41 | 16 | 8 | 30 | 18 | 43 | 13 | 39 | 18 |
|  |  |  | 6\% | 5\% | 7\% | 6\% | 5\% | 6\% | 6\% | 5\% | 3\% | 7\% | 6\% | 5\% | 7\% | 7\% | 4\% |
|  | Never | Count | 77 | 20 | 52 | 29 | 22 | 18 | 61 | 10 | 7 | 30 | 39 | 64 | 13 | 60 | 17 |
|  |  |  | 8\% | 4\% | 12\% | 5\% | 13\% | 11\% | 9\% | 3\% | 3\% | 7\% | 14\% | 8\% | 7\% | 11\% | 4\% |
|  | (Not applicable) | Count | 218 | 84 | 131 | 153 | 30 | 29 | 141 | 63 | 43 | 98 | 77 | 162 | 56 | 115 | 103 |
|  |  |  | 22\% | 15\% | 31\% | 25\% | 18\% | 18\% | 22\% | 21\% | 17\% | 22\% | 27\% | 20\% | 29\% | 21\% | 22\% |
|  | (DK/NS) | Count | 13 | 4 | 9 | 8 | 1 | 4 | 3 | 1 | 3 | 2 | 9 | 5 | 8 | 6 | 8 |
|  |  |  | 1\% | 1\% | 2\% | 1\% | 1\% | 2\% | 1\% | 0\% | 1\% | 0\% | 3\% | 1\% | 4\% | 1\% | 2\% |

22. How often do you do the following things to conserve water in your household?

* THOSE APPLICABLE **

|  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  | PAY OWN WATER |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | Over 10 | Yes | No |
| BASE |  |  | (943) | (347) | (596) | (135) | (212) | (153) | (164) | (143) | (136) | (238) | (705) | (674) | (238) |
| QUICKLY REPAIR LEAKS | Always | 81\% | 81\% | 80\% | 83\% | 80\% | 82\% | 80\% | 82\% | 77\% | 76\% | 82\% | 82\% | 82\% |
|  | Sometimes | 11\% | 12\% | 10\% | 11\% | 13\% | 11\% | 9\% | 10\% | 12\% | 14\% | 10\% | 11\% | 10\% |
|  | Rarely/ Never | 7\% | 6\% | 8\% | 5\% | 6\% | 6\% | 8\% | 5\% | 11\% | 8\% | 6\% | 6\% | 6\% |
|  | (DK/NS) | 1\% | 1\% | 2\% | 0\% | 2\% |  | 3\% | 3\% | 0\% | 1\% | 1\% | 1\% | 2\% |
| BASE |  | (915) | (341) | (574) | (132) | (209) | (149) | (166) | (136) | (124) | (229) | (686) | (656) | (226) |
| WAIT FOR FULL LOAD | Always | 80\% | 82\% | 80\% | 83\% | 81\% | 79\% | 83\% | 80\% | 75\% | 72\% | 83\% | 82\% | 80\% |
|  | Sometimes | 13\% | 14\% | 13\% | 12\% | 15\% | 16\% | 9\% | 12\% | 15\% | 20\% | 11\% | 13\% | 13\% |
|  | Rarely/ Never | 4\% | 4\% | 5\% | 5\% | 3\% | 1\% | 5\% | 5\% | 9\% | 5\% | 4\% | 4\% | 4\% |
|  | (DK/NS) | 2\% | 1\% | 3\% |  | 2\% | 4\% | 2\% | 3\% | 0\% | 4\% | 1\% | 1\% | 4\% |
| BASE |  | (767) | (265) | (502) | (109) | (156) | (137) | (144) | (111) | (110) | (188) | (580) | (589) | (150) |
| WATER GARDEN LATE EVENING/ EARLY MORNING | Always | 74\% | 74\% | 74\% | 79\% | 70\% | 87\% | 77\% | 66\% | 60\% | 66\% | 76\% | 76\% | 69\% |
|  | Sometimes | 14\% | 12\% | 16\% | 8\% | 15\% | 10\% | 10\% | 19\% | 27\% | 15\% | 14\% | 14\% | 12\% |
|  | Rarely/ Never | 10\% | 12\% | 9\% | 11\% | 13\% | 3\% | 8\% | 12\% | 14\% | 17\% | 8\% | 8\% | 17\% |
|  | (DK/NS) | 2\% | 2\% | 2\% | 2\% | 3\% |  | 4\% | 4\% |  | 2\% | 2\% | 2\% | 3\% |
| BASE |  | (991) | (362) | (629) | (137) | (226) | (160) | (180) | (149) | (140) | (247) | (744) | (694) | (263) |
| AVOID RUNNING TAP | Always | 68\% | 71\% | 67\% | 78\% | 67\% | 68\% | 67\% | 64\% | 69\% | 62\% | 70\% | 70\% | 66\% |
|  | Sometimes | 22\% | 21\% | 23\% | 18\% | 23\% | 24\% | 23\% | 24\% | 22\% | 26\% | 21\% | 22\% | 24\% |
|  | Rarely/ Never | 8\% | 7\% | 9\% | 4\% | 9\% | 8\% | 9\% | 9\% | 9\% | 11\% | 7\% | 8\% | 9\% |
|  | (DK/NS) | 1\% | 1\% | 1\% |  | 1\% |  | 1\% | 3\% |  | 1\% | 1\% | 1\% | 1\% |
| BASE |  | (782) | (272) | (510) | (103) | (169) | (135) | (152) | (101) | (121) | (198) | (584) | (585) | (165) |
| CHECK FOR/ REPAIR IRRIGATION LEAKS | Always | 59\% | 57\% | 59\% | 66\% | 52\% | 66\% | 60\% | 55\% | 55\% | 51\% | 61\% | 61\% | 55\% |
|  | Sometimes | 22\% | 25\% | 21\% | 26\% | 24\% | 19\% | 22\% | 21\% | 23\% | 24\% | 22\% | 23\% | 17\% |
|  | Rarely/ Never | 17\% | 16\% | 18\% | 6\% | 22\% | 15\% | 16\% | 20\% | 22\% | 23\% | 15\% | 14\% | 25\% |
|  | (DK/NS) | 2\% | 2\% | 2\% | 2\% | 2\% |  | 2\% | 4\% |  | 2\% | 2\% | 1\% | 2\% |
| BASE |  | (895) | (321) | (575) | (124) | (197) | (144) | (161) | (138) | (132) | (219) | (676) | (650) | (215) |
| INSTALL H2O-EFFECIENT FIXTURES | Always | 48\% | 50\% | 48\% | 55\% | 47\% | 51\% | 53\% | 48\% | 37\% | 40\% | 51\% | 51\% | 46\% |
|  | Sometimes | 27\% | 29\% | 26\% | 32\% | 28\% | 28\% | 24\% | 24\% | 29\% | 26\% | 28\% | 28\% | 24\% |
|  | Rarely/ Never | 22\% | 19\% | 24\% | 12\% | 23\% | 20\% | 20\% | 25\% | 30\% | 30\% | 19\% | 19\% | 28\% |
|  | (DK/NS) | 2\% | 2\% | 3\% | 1\% | 2\% | 1\% | 3\% | 4\% | 3\% | 3\% | 2\% | 2\% | 3\% |
| BASE |  | (988) | (364) | (624) | (137) | (227) | (159) | (178) | (149) | (138) | (250) | (738) | (694) | (260) |
| LIMIT SHOWER TIME | Always | 40\% | 38\% | 41\% | 36\% | 40\% | 37\% | 42\% | 39\% | 45\% | 36\% | 41\% | 41\% | 38\% |
|  | Sometimes | 40\% | 42\% | 38\% | 45\% | 41\% | 41\% | 35\% | 37\% | 39\% | 41\% | 39\% | 38\% | 43\% |
|  | Rarely/ Never | 19\% | 18\% | 20\% | 20\% | 17\% | 20\% | 21\% | 20\% | 17\% | 21\% | 19\% | 20\% | 17\% |
|  | (DK/NS) | 1\% | 1\% | 2\% |  | 2\% | 2\% | 1\% | 3\% |  | 2\% | 1\% | 1\% | 2\% |

## 22. How often do you do the following things to conserve water in your household? <br> * THOSE APPLICABLE **

|  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Male | Female | $<35$ | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  | (943) | (478) | (465) | (339) | (340) | (265) | (143) | (293) | (496) | (121) | (198) | (323) | (213) |
| QUICKLY REPAIR LEAKS | Always | 81\% | 77\% | 85\% | 70\% | 83\% | 92\% | 74\% | 80\% | 84\% | 74\% | 79\% | 81\% | 88\% |
|  | Sometimes | 11\% | 14\% | 8\% | 17\% | 11\% | 4\% | 9\% | 11\% | 11\% | 8\% | 12\% | 12\% | 9\% |
|  | Rarely/ Never | 7\% | 8\% | 6\% | 11\% | 6\% | 3\% | 16\% | 7\% | 4\% | 16\% | 6\% | 7\% | 3\% |
|  | (DK/NS) | 1\% | 1\% | 2\% | 3\% | 1\% | 1\% | 1\% | 2\% | 0\% | 1\% | 3\% | 1\% | 0\% |
| BASE |  | (915) | (450) | (465) | (324) | (334) | (257) | (133) | (290) | (479) | (106) | (179) | (330) | (210) |
| WAIT FOR FULL LOAD | Always | 80\% | 77\% | 84\% | 75\% | 82\% | 86\% | 76\% | 78\% | 84\% | 72\% | 77\% | 81\% | 85\% |
|  | Sometimes | 13\% | 16\% | 10\% | 16\% | 13\% | 11\% | 15\% | 16\% | 11\% | 16\% | 14\% | 13\% | 13\% |
|  | Rarely/ Never | 4\% | 5\% | 4\% | 6\% | 4\% | 2\% | 9\% | 4\% | 3\% | 10\% | 6\% | 5\% | 1\% |
|  | (DK/NS) | 2\% | 2\% | 2\% | 4\% | 2\% | 0\% |  | 2\% | 2\% | 2\% | 3\% | 1\% | 1\% |
| BASE |  | (767) | (392) | (375) | (270) | (284) | (213) | (118) | (236) | (402) | (90) | (142) | (264) | (192) |
| WATER GARDEN LATE EVENING/ EARLY MORNING | Always | 74\% | 70\% | 78\% | 60\% | 76\% | 87\% | 59\% | 72\% | 79\% | 68\% | 63\% | 75\% | 79\% |
|  | Sometimes | 14\% | 17\% | 12\% | 20\% | 14\% | 9\% | 22\% | 13\% | 13\% | 13\% | 16\% | 17\% | 13\% |
|  | Rarely/ Never | 10\% | 11\% | 8\% | 16\% | 8\% | 4\% | 18\% | 12\% | 6\% | 18\% | 18\% | 6\% | 6\% |
|  | (DK/NS) | 2\% | 2\% | 2\% | 4\% | 2\% | 0\% | 0\% | 2\% | 2\% | 1\% | 4\% | 2\% | 2\% |
| BASE |  | (991) | (494) | (497) | (357) | (356) | (279) | (152) | (313) | (514) | (132) | (198) | (344) | (219) |
| AVOID RUNNING TAP | Always | 68\% | 63\% | 73\% | 68\% | 65\% | 73\% | 73\% | 69\% | 68\% | 72\% | 67\% | 67\% | 70\% |
|  | Sometimes | 22\% | 26\% | 19\% | 22\% | 27\% | 18\% | 17\% | 22\% | 24\% | 16\% | 24\% | 26\% | 21\% |
|  | Rarely/ Never | 8\% | 10\% | 6\% | 8\% | 8\% | 9\% | 10\% | 7\% | 8\% | 11\% | 7\% | 7\% | 10\% |
|  | (DK/NS) | 1\% | 1\% | 1\% | 2\% | 1\% |  |  | 1\% | 0\% | 1\% | 3\% | 0\% |  |
| BASE |  | (782) | (404) | (378) | (289) | (288) | (205) | (118) | (248) | (404) | (93) | (144) | (273) | (192) |
| CHECK FOR/ REPAIR IRRIGATION LEAKS | Always | 59\% | 57\% | 60\% | 41\% | 64\% | 76\% | 59\% | 58\% | 60\% | 58\% | 58\% | 57\% | 63\% |
|  | Sometimes | 22\% | 24\% | 21\% | 25\% | 25\% | 15\% | 20\% | 20\% | 25\% | 15\% | 18\% | 25\% | 25\% |
|  | Rarely/ Never | 17\% | 17\% | 17\% | 32\% | 10\% | 7\% | 20\% | 20\% | 14\% | 26\% | 19\% | 18\% | 11\% |
|  | (DK/NS) | 2\% | 2\% | 2\% | 3\% | 1\% | 1\% | 1\% | 2\% | 1\% | 1\% | 5\% | 0\% | 1\% |
| BASE |  | (895) | (457) | (438) | (319) | (331) | (246) | (135) | (286) | (464) | (111) | (170) | (319) | (209) |
| INSTALL H2O-EFFECIENT FIXTURES | Always | 48\% | 46\% | 51\% | 34\% | 49\% | 66\% | 47\% | 49\% | 49\% | 50\% | 50\% | 49\% | 47\% |
|  | Sometimes | 27\% | 29\% | 25\% | 26\% | 33\% | 21\% | 24\% | 28\% | 28\% | 22\% | 22\% | 30\% | 33\% |
|  | Rarely/ Never | 22\% | 22\% | 22\% | 37\% | 16\% | 10\% | 26\% | 21\% | 21\% | 26\% | 23\% | 20\% | 19\% |
|  | (DK/NS) | 2\% | 2\% | 3\% | 3\% | 1\% | 3\% | 2\% | 2\% | 1\% | 1\% | 5\% | 2\% | 1\% |
| BASE |  | (988) | (495) | (493) | (358) | (356) | (274) | (150) | (311) | (515) | (128) | (199) | (345) | (220) |
| LIMIT SHOWER TIME | Always | 40\% | 44\% | 36\% | 31\% | 38\% | 54\% | 38\% | 33\% | 44\% | 41\% | 46\% | 38\% | 35\% |
|  | Sometimes | 40\% | 38\% | 42\% | 43\% | 40\% | 35\% | 40\% | 41\% | 39\% | 35\% | 36\% | 40\% | 46\% |
|  | Rarely/ Never | 19\% | 17\% | 22\% | 24\% | 21\% | 11\% | 21\% | 24\% | 16\% | 22\% | 16\% | 21\% | 19\% |
|  | (DK/NS) | 1\% | 2\% | 1\% | 2\% | 2\% | 0\% | 1\% | 1\% | 1\% | 2\% | 3\% | 1\% |  |

## 22. How often do you do the following things to conserve water in your household? ** THOSE APPLICABLE **

|  |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2O RESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Owner | Other | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Very | Some | Less | Yes | Can't Recall | Agree | N/D |
| BASE |  |  | (943) | (531) | (386) | (572) |  | (157) | (611) | (287) | (251) | (428) | (263) | (771) | (172) | (503) | (440) |
| QUICKLY REPAIR LEAKS | Always | 81\% | 83\% | 78\% | 84\% | 77\% | 75\% | 82\% | 78\% | 90\% | 80\% | 73\% | 83\% | 68\% | 76\% | 86\% |
|  | Sometimes | 11\% | 10\% | 10\% | 11\% | 9\% | 11\% | 10\% | 15\% | 3\% | 15\% | 12\% | 10\% | 16\% | 15\% | 7\% |
|  | Rarely/ Never | 7\% | 6\% | 9\% | 5\% | 13\% | 10\% | 7\% | 5\% | 5\% | 5\% | 11\% | 6\% | 10\% | 8\% | 5\% |
|  | (DK/NS) | 1\% | 1\% | 2\% | 1\% | 1\% | 3\% | 1\% | 1\% | 1\% | 0\% | 4\% | 1\% | 5\% | 1\% | 2\% |
| BASE |  | (915) | (528) | (360) | (580) | (138) | (149) | (589) | (277) | (244) | (416) | (255) | (749) | (166) | (484) | (431) |
| WAIT FOR FULL LOAD | Always | 80\% | 82\% | 79\% | 83\% | 78\% | 76\% | 80\% | 84\% | 87\% | 83\% | 71\% | 86\% | 55\% | 79\% | 83\% |
|  | Sometimes | 13\% | 13\% | 12\% | 13\% | 13\% | 15\% | 13\% | 13\% | 10\% | 12\% | 18\% | 10\% | 26\% | 15\% | 12\% |
|  | Rarely/ Never | 4\% | 3\% | 5\% | 3\% | 8\% | 5\% | 5\% | 3\% | 2\% | 4\% | 8\% | 2\% | 12\% | 5\% | 3\% |
|  | (DK/NS) | 2\% | 1\% | 3\% | 1\% | 1\% | 4\% | 2\% |  | 1\% | 2\% | 4\% | 1\% | 7\% | 2\% | 2\% |
| BASE |  | (767) | (474) | (275) | (469) | (139) | (116) | (506) | (227) | (229) | (342) | (196) | (639) | (128) | (402) | (365) |
| WATER GARDEN LATE EVENING/ EARLY MORNING | Always | 74\% | 79\% | 65\% | 80\% | 65\% | 59\% | 72\% | 79\% | 86\% | 72\% | 62\% | 79\% | 49\% | 70\% | 78\% |
|  | Sometimes | 14\% | 14\% | 14\% | 12\% | 21\% | 14\% | 15\% | 14\% | 8\% | 18\% | 16\% | 12\% | 27\% | 16\% | 13\% |
|  | Rarely/ Never | 10\% | 5\% | 17\% | 6\% | 13\% | 23\% | 12\% | 6\% | 5\% | 9\% | 17\% | 8\% | 18\% | 13\% | 7\% |
|  | (DK/NS) | 2\% | 1\% | 4\% | 2\% | 1\% | 4\% | 1\% | 1\% | 1\% | 1\% | 5\% | 1\% | 6\% | 2\% | 2\% |
| BASE |  | (991) | (545) | (418) | (608) | (167) | (164) | (640) | (302) | (260) | (446) | (285) | (802) | (189) | (534) | (457) |
| AVOID RUNNING TAP | Always | 68\% | 70\% | 67\% | 69\% | 73\% | 63\% | 67\% | 72\% | 70\% | 67\% | 69\% | 72\% | 55\% | 68\% | 69\% |
|  | Sometimes | 22\% | 22\% | 22\% | 23\% | 17\% | 23\% | 24\% | 21\% | 22\% | 26\% | 18\% | 21\% | 28\% | 21\% | 24\% |
|  | Rarely/ Never | 8\% | 7\% | 9\% | 7\% | 10\% | 11\% | 9\% | 7\% | 8\% | 7\% | 11\% | 7\% | 14\% | 10\% | 6\% |
|  | (DK/NS) | 1\% | 0\% | 2\% | 1\% | 1\% | 2\% | 0\% |  | 1\% | 0\% | 2\% | 0\% | 4\% | 1\% | 1\% |
| BASE |  | (782) | (466) | (291) | (460) | (139) | (137) | (508) | (239) | (217) | (354) | (210) | (647) | (134) | (424) | (357) |
| CHECK FOR/ REPAIR IRRIGATION LEAKS | Always | 59\% | 65\% | 50\% | 61\% | 60\% | 52\% | 57\% | 64\% | 75\% | 52\% | 53\% | 61\% | 46\% | 53\% | 65\% |
|  | Sometimes | 22\% | 25\% | 19\% | 23\% | 17\% | 24\% | 22\% | 25\% | 16\% | 31\% | 15\% | 21\% | 28\% | 22\% | 23\% |
|  | Rarely/ Never | 17\% | 10\% | 28\% | 14\% | 23\% | 21\% | 20\% | 11\% | 7\% | 17\% | 28\% | 17\% | 19\% | 23\% | 10\% |
|  | (DK/NS) | 2\% | 1\% | 3\% | 2\% | 1\% | 3\% | 1\% | 0\% | 1\% | 1\% | 4\% | 1\% | 6\% | 1\% | 2\% |
| BASE |  | (895) | (525) | (346) | (548) | (157) | (145) | (588) | (264) | (241) | (411) | (243) | (732) | (163) | (486) | (410) |
| INSTALL H2O-EFFECIENT FIXTURES | Always | 48\% | 52\% | 44\% | 50\% | 48\% | 45\% | 48\% | 49\% | 66\% | 45\% | 36\% | 51\% | 38\% | 42\% | 57\% |
|  | Sometimes | 27\% | 31\% | 20\% | 28\% | 23\% | 28\% | 28\% | 28\% | 20\% | 33\% | 26\% | 27\% | 29\% | 29\% | 25\% |
|  | Rarely/ Never | 22\% | 15\% | 33\% | 20\% | 29\% | 23\% | 22\% | 22\% | 13\% | 21\% | 33\% | 21\% | 26\% | 27\% | 16\% |
|  | (DK/NS) | 2\% | 2\% | 3\% | 2\% | 1\% | 4\% | 2\% | 1\% | 1\% | 1\% | 6\% | 1\% | 7\% | 2\% | 3\% |
| BASE |  | (988) | (544) | (418) | (606) | (167) | (163) | (642) | (297) | (259) | (451) | (279) | (800) | (188) | (533) | (456) |
| LIMIT SHOWER TIME | Always | 40\% | 43\% | 36\% | 39\% | 44\% | 36\% | 40\% | 40\% | 50\% | 38\% | 33\% | 42\% | 29\% | 35\% | 45\% |
|  | Sometimes | 40\% | 38\% | 41\% | 40\% | 35\% | 41\% | 38\% | 44\% | 30\% | 44\% | 43\% | 40\% | 36\% | 42\% | 37\% |
|  | Rarely/ Never | 19\% | 18\% | 20\% | 19\% | 20\% | 19\% | 21\% | 16\% | 19\% | 18\% | 22\% | 17\% | 30\% | 22\% | 16\% |
|  | (DK/NS) | 1\% | 1\% | 2\% | 1\% | 1\% | 3\% | 1\% | 0\% | 1\% | 1\% | 3\% | 1\% | 5\% | 1\% | 2\% |

22. How often do you do the following things to conserve water in your household?
** PROPORTION OF APPLICABLE ACTIONS DONE ALWAYS **

23. How often do you do the following things to conserve water in your household?
** PROPORTION OF APPLICABLE ACTIONS DONE ALWAYS **

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | <35 | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1000) | (500) | (500) | (360) | (360) | (280) | (153) | (315) | (520) | (134) | (202) | (348) | (220) |
| DO ALWAYS | None | Count | 47 | 29 | 18 | 27 | 15 | 5 | 7 | 19 | 16 | 9 | 16 | 13 | 4 |
|  |  |  | 5\% | 6\% | 4\% | 8\% | 4\% | 2\% | 5\% | 6\% | 3\% | 6\% | 8\% | 4\% | 2\% |
|  | $\begin{aligned} & \hline 1 \% \text { to } \\ & 25 \% \end{aligned}$ | Count | 44 | 26 | 18 | 29 | 10 | 5 | 6 | 17 | 20 | 7 | 7 | 15 | 4 |
|  |  |  | 4\% | 5\% | 4\% | 8\% | 3\% | 2\% | 4\% | 6\% | 4\% | 5\% | 4\% | 4\% | 2\% |
|  | $\begin{aligned} & \hline 26 \% \text { to } \\ & 50 \% \end{aligned}$ | Count | 221 | 122 | 98 | 109 | 80 | 32 | 43 | 70 | 106 | 39 | 46 | 76 | 47 |
|  |  |  | 22\% | 24\% | 20\% | 30\% | 22\% | 11\% | 28\% | 22\% | 20\% | 29\% | 23\% | 22\% | 22\% |
|  | $\begin{aligned} & 51 \% \text { to } \\ & 75 \% \end{aligned}$ | Count | 335 | 159 | 176 | 118 | 128 | 89 | 46 | 104 | 182 | 31 | 60 | 133 | 86 |
|  |  |  | 33\% | 32\% | 35\% | 33\% | 36\% | 32\% | 30\% | 33\% | 35\% | 23\% | 30\% | 38\% | 39\% |
|  | $\begin{aligned} & 76 \% \text { to } \\ & 99 \% \end{aligned}$ | Count | 184 | 82 | 102 | 39 | 75 | 70 | 23 | 52 | 107 | 20 | 33 | 55 | 49 |
|  |  |  | 18\% | 16\% | 20\% | 11\% | 21\% | 25\% | 15\% | 17\% | 21\% | 15\% | 16\% | 16\% | 22\% |
|  | All of them | Count | 170 | 82 | 87 | 38 | 53 | 79 | 27 | 53 | 89 | 30 | 39 | 56 | 29 |
|  |  |  | 17\% | 16\% | 17\% | 11\% | 15\% | 28\% | 18\% | 17\% | 17\% | 22\% | 19\% | 16\% | 13\% |
| MEAN (\%) |  |  | 63.9 | 61.4 | 66.4 | 54.4 | 64.5 | 75.3 | 62.0 | 61.9 | 66.3 | 62.3 | 62.2 | 63.9 | 66.3 |

## 22. How often do you do the following things to conserve water in your household <br> PROPORTION OF APPLICABLE ACTIONS DONE ALWAYS **

|  |  |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2O RESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Very | Some | Less | Yes | Can't Recall | Agree | N/D |
| BASE |  |  |  | (1000) | (550) | (422) | (614) | (168) | (166) | (649) | (302) | (260) | (453) | (287) | (810) | (190) | (539) | (461) |
| DO ALWAYS | None | Count | 47 | 16 | 27 | 17 | 10 | 16 | 21 | 18 | 2 | 18 | 26 | 22 | 25 | 23 | 24 |
|  |  |  | 5\% | 3\% | 6\% | 3\% | 6\% | 10\% | 3\% | 6\% | 1\% | 4\% | 9\% | 3\% | 13\% | 4\% | 5\% |
|  | 1\% to | Count | 44 | 19 | 24 | 23 | 10 | 6 | 32 | 12 | 6 | 23 | 16 | 22 | 22 | 32 | 12 |
|  | 25\% |  | 4\% | 3\% | 6\% | 4\% | 6\% | 3\% | 5\% | 4\% | 2\% | 5\% | 5\% | 3\% | 12\% | 6\% | 3\% |
|  | 26\% to | Count | 221 | 104 | 110 | 137 | 33 | 43 | 157 | 54 | 24 | 113 | 83 | 161 | 60 | 156 | 65 |
|  | 50\% |  | 22\% | 19\% | 26\% | 22\% | 19\% | 26\% | 24\% | 18\% | 9\% | 25\% | 29\% | 20\% | 31\% | 29\% | 14\% |
|  | 51\% to | Count | 335 | 187 | 135 | 206 | 60 | 55 | 226 | 100 | 99 | 154 | 81 | 285 | 50 | 174 | 160 |
|  | 75\% |  | 33\% | 34\% | 32\% | 34\% | 35\% | 33\% | 35\% | 33\% | 38\% | 34\% | 28\% | 35\% | 26\% | 32\% | 35\% |
|  |  | Count | 184 | 119 | 63 | 123 | 25 | 24 | 113 | 58 | 64 | 76 | 44 | 172 | 12 | 73 | 111 |
|  | 99\% |  | 18\% | 22\% | 15\% | 20\% | 15\% | 15\% | 17\% | 19\% | 25\% | 17\% | 15\% | 21\% | 6\% | 13\% | 24\% |
|  |  | Count | 170 | 105 | 64 | 107 | 32 | 22 | 101 | 60 | 64 | 68 | 38 | 149 | 21 | 81 | 88 |
|  | them |  | 17\% | 19\% | 15\% | 18\% | 19\% | 13\% | 16\% | 20\% | 25\% | 15\% | 13\% | 18\% | 11\% | 15\% | 19\% |
| MEAN (\%) |  |  | 63.9 | 67.6 | 59.9 | 66.0 | 63.4 | 57.5 | 63.2 | 66.1 | 74.5 | 62.1 | 57.0 | 67.5 | 48.6 | 59.8 | 68.6 |

23. How much do you agree with each of the following views and behaviors when it comes to San Diego County's water supplies?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  | PAY OWN WATER BILL |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | Over 10 | Yes | No |
| BASE |  |  |  | (1000) | (370) | (630) | (140) | (230) | (160) | (180) | (150) | (140) | (252) | (748) | (701) | (265) |
| Reliable water supply is essential for healthy economy | Strongly agree | Count | 684 | 270 | 414 | 103 | 167 | 118 | 122 | 87 | 87 | 163 | 522 | 476 | 189 |
|  |  |  | 68\% | 73\% | 66\% | 74\% | 73\% | 74\% | 68\% | 58\% | 62\% | 64\% | 70\% | 68\% | 72\% |
|  | Moderately agree | Count | 197 | 61 | 136 | 22 | 39 | 30 | 41 | 29 | 35 | 56 | 141 | 146 | 48 |
|  |  |  | 20\% | 17\% | 22\% | 16\% | 17\% | 19\% | 23\% | 19\% | 25\% | 22\% | 19\% | 21\% | 18\% |
|  | Neutral/ Neither | Count | 73 | 23 | 50 | 9 | 14 | 5 | 10 | 24 | 10 | 18 | 55 | 55 | 15 |
|  |  |  | 7\% | 6\% | 8\% | 6\% | 6\% | 3\% | 6\% | 16\% | 7\% | 7\% | 7\% | 8\% | 6\% |
|  | Somewhat disagree | Count | 14 | 5 | 8 | 1 | 5 |  | 1 | 5 | 2 | 3 | 10 | 10 | 2 |
|  |  |  | 1\% | 1\% | 1\% | 0\% | 2\% |  | 1\% | 3\% | 2\% | 1\% | 1\% | 1\% | 1\% |
|  | Strongly disagree | Count | 13 | 2 | 11 | 2 |  | 6 | 0 | 3 | 1 | 7 | 6 | 6 | 2 |
|  |  |  | 1\% | 0\% | 2\% | 1\% |  | 4\% | 0\% | 2\% | 1\% | 3\% | 1\% | 1\% | 1\% |
|  | (DK/NS) | Count | 19 | 9 | 11 | 3 | 5 |  | 5 | 2 | 4 | 6 | 14 | 8 | 8 |
|  |  |  | 2\% | 2\% | 2\% | 2\% | 2\% |  | 3\% | 1\% | 3\% | 2\% | 2\% | 1\% | 3\% |
| Reliable water supply essential to quality of life | Strongly agree | Count | 648 | 256 | 392 | 99 | 157 | 120 | 101 | 85 | 86 | 157 | 491 | 447 | 184 |
|  |  |  | 65\% | 69\% | 62\% | 71\% | 68\% | 75\% | 56\% | 56\% | 61\% | 62\% | 66\% | 64\% | 70\% |
|  | Moderately agree | Count | 210 | 65 | 145 | 21 | 44 | 29 | 53 | 35 | 28 | 63 | 148 | 158 | 45 |
|  |  |  | 21\% | 18\% | 23\% | 15\% | 19\% | 18\% | 30\% | 24\% | 20\% | 25\% | 20\% | 22\% | 17\% |
|  | Neutral/ Neither | Count | 84 | 29 | 55 | 9 | 20 | 5 | 14 | 18 | 17 | 19 | 65 | 59 | 20 |
|  |  |  | 8\% | 8\% | 9\% | 7\% | 9\% | 3\% | 8\% | 12\% | 12\% | 8\% | 9\% | 8\% | 7\% |
|  | Somewhat disagree | Count | 19 | 7 | 13 | 4 | 3 | 3 | 3 | 4 | 3 | 4 | 15 | 16 | 2 |
|  |  |  | 2\% | 2\% | 2\% | 3\% | 1\% | 2\% | 2\% | 3\% | 2\% | 2\% | 2\% | 2\% | 1\% |
|  | Strongly disagree | Count | 17 | 6 | 10 | 3 | 3 | 2 | 3 | 5 | 1 | 4 | 13 | 11 | 6 |
|  |  |  | 2\% | 2\% | 2\% | 2\% | 1\% | 1\% | 1\% | 3\% | 1\% | 1\% | 2\% | 2\% | 2\% |
|  | (DK/NS) | Count | 22 | 7 | 15 | 3 | 4 | 1 | 5 | 3 | 5 | 5 | 17 | 11 | 8 |
|  |  |  | 2\% | 2\% | 2\% | 2\% | 2\% | 0\% | 3\% | 2\% | 4\% | 2\% | 2\% | 2\% | 3\% |
| It is my civic responsibility to use water efficiently | Strongly agree | Count | 666 | 256 | 409 | 92 | 164 | 113 | 124 | 87 | 87 | 165 | 501 | 462 | 185 |
|  |  |  | 67\% | 69\% | 65\% | 66\% | 71\% | 70\% | 69\% | 58\% | 62\% | 65\% | 67\% | 66\% | 70\% |
|  | Moderately agree | Count | 191 | 69 | 122 | 31 | 38 | 34 | 39 | 23 | 27 | 50 | 141 | 136 | 51 |
|  |  |  | 19\% | 19\% | 19\% | 22\% | 17\% | 21\% | 22\% | 15\% | 19\% | 20\% | 19\% | 19\% | 19\% |
|  | Neutral/ Neither | Count | 82 | 30 | 52 | 11 | 19 | 8 | 10 | 25 | 9 | 23 | 59 | 60 | 16 |
|  |  |  | 8\% | 8\% | 8\% | 8\% | 8\% | 5\% | 5\% | 17\% | 7\% | 9\% | 8\% | 9\% | 6\% |
|  | Somewhat disagree | Count | 20 | 5 | 15 | 4 | 1 | 1 | 4 | 6 | 4 | 2 | 18 | 18 | 1 |
|  |  |  | 2\% | 1\% | 2\% | 3\% | 1\% | 0\% | 2\% | 4\% | 3\% | 1\% | 2\% | 3\% | 0\% |
|  | Strongly disagree | Count | 26 | 4 | 21 | 2 | 3 | 5 | 2 | 7 | 7 | 9 | 16 | 18 | 7 |
|  |  |  | 3\% | 1\% | 3\% | 1\% | 1\% | 3\% | 1\% | 5\% | 5\% | 4\% | 2\% | 3\% | 3\% |
|  | (DK/NS) | Count | 16 | 5 | 10 | 1 | 4 |  | 1 | 2 | 7 | 3 | 13 | 7 | 5 |
|  |  |  | 2\% | 1\% | 2\% | 1\% | 2\% |  | 1\% | 1\% | 5\% | 1\% | 2\% | 1\% | 2\% |
| Water supply situation is very serious | Strongly agree | Count | 661 | 252 | 408 | 89 | 164 | 118 | 123 | 82 | 85 | 156 | 505 | 448 | 198 |
|  |  |  | 66\% | 68\% | 65\% | 63\% | 71\% | 74\% | 68\% | 55\% | 61\% | 62\% | 67\% | 64\% | 75\% |
|  | Moderately agree | Count | 189 | 70 | 119 | 34 | 36 | 18 | 32 | 38 | 31 | 57 | 132 | 149 | 35 |
|  |  |  | 19\% | 19\% | 19\% | 24\% | 16\% | 11\% | 18\% | 26\% | 22\% | 23\% | 18\% | 21\% | 13\% |
|  | Neutral/ Neither | Count | 84 | 30 | 53 | 14 | 16 | 10 | 13 | 18 | 12 | 18 | 65 | 64 | 16 |
|  |  |  | 8\% | 8\% | 8\% | 10\% | 7\% | 6\% | 7\% | 12\% | 9\% | 7\% | 9\% | 9\% | 6\% |

(cont.)
23. How much do you agree with each of the following views and behaviors when it comes to San Diego County's water supplies?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  | PAY OWN WATER BILL |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | Over 10 | Yes | No |
| Water supply situation is very serious | Somewhat disagree | Count |  | 28 | 8 | 20 | 1 | 7 | 5 | 6 | 4 | 4 | 11 | 16 | 19 | 3 |
|  |  |  | 3\% | 2\% | 3\% | 1\% | 3\% | 3\% | 4\% | 3\% | 3\% | 4\% | 2\% | 3\% | 1\% |
|  | Strongly disagree | Count | 16 | 3 | 13 |  | 3 | 4 |  | 6 | 3 | 6 | 10 | 11 | 5 |
|  |  |  | 2\% | 1\% | 2\% |  | 1\% | 3\% |  | 4\% | 2\% | 2\% | 1\% | 2\% | 2\% |
|  | (DK/NS) | Count | 23 | 6 | 17 | 2 | 5 | 5 | 6 | 1 | 5 | 4 | 19 | 11 | 7 |
|  |  |  | 2\% | 2\% | 3\% | 1\% | 2\% | 3\% | 3\% | 1\% | 4\% | 2\% | 2\% | 2\% | 3\% |
| Ag/ local farmers make important contribution to local economy | Strongly agree | Count | 540 | 201 | 339 | 76 | 125 | 97 | 94 | 74 | 73 | 134 | 406 | 368 | 155 |
|  |  |  | 54\% | 54\% | 54\% | 54\% | 54\% | 61\% | 52\% | 50\% | 52\% | 53\% | 54\% | 52\% | 58\% |
|  | Moderately agree | Count | 241 | 100 | 142 | 37 | 63 | 31 | 48 | 33 | 29 | 65 | 177 | 177 | 61 |
|  |  |  | 24\% | 27\% | 23\% | 26\% | 27\% | 19\% | 27\% | 22\% | 21\% | 26\% | 24\% | 25\% | 23\% |
|  | Neutral/ Neither | Count | 129 | 43 | 86 | 16 | 27 | 16 | 25 | 27 | 19 | 33 | 97 | 90 | 34 |
|  |  |  | 13\% | 12\% | 14\% | 11\% | 12\% | 10\% | 14\% | 18\% | 13\% | 13\% | 13\% | 13\% | 13\% |
|  | Somewhat disagree | Count | 36 | 12 | 24 | 6 | 6 | 4 | 5 | 6 | 10 | 9 | 28 | 31 | 4 |
|  |  |  | 4\% | 3\% | 4\% | 4\% | 3\% | 2\% | 3\% | 4\% | 7\% | 4\% | 4\% | 4\% | 2\% |
|  | Strongly disagree | Count | 17 | 3 | 14 |  | 3 | 7 |  | 5 | 2 | 3 | 14 | 13 | 3 |
|  |  |  | 2\% | 1\% | 2\% |  | 1\% | 4\% |  | 3\% | 2\% | 1\% | 2\% | 2\% | 1\% |
|  | (DK/NS) | Count | 36 | 12 | 24 | 5 | 6 | 5 | 8 | 4 | 6 | 9 | 28 | 23 | 8 |
|  |  |  | 4\% | 3\% | 4\% | 4\% | 3\% | 3\% | 5\% | 3\% | 4\% | 3\% | 4\% | 3\% | 3\% |
| Agencies should use mandatory restrictions to fight drought | Strongly agree | Count | 339 | 125 | 214 | 41 | 84 | 59 | 59 | 47 | 48 | 92 | 248 | 236 | 99 |
|  |  |  | 34\% | 34\% | 34\% | 29\% | 37\% | 37\% | 33\% | 32\% | 35\% | 36\% | 33\% | 34\% | 38\% |
|  | Moderately agree | Count | 282 | 110 | 172 | 42 | 68 | 38 | 70 | 32 | 32 | 80 | 202 | 194 | 78 |
|  |  |  | 28\% | 30\% | 27\% | 30\% | 30\% | 24\% | 39\% | 22\% | 23\% | 32\% | 27\% | 28\% | 30\% |
|  | Neutral/ Neither | Count | 217 | 80 | 137 | 33 | 47 | 35 | 26 | 41 | 35 | 48 | 169 | 161 | 47 |
|  |  |  | 22\% | 21\% | 22\% | 23\% | 20\% | 22\% | 15\% | 28\% | 25\% | 19\% | 23\% | 23\% | 18\% |
|  | Somewhat disagree | Count | 63 | 26 | 37 | 13 | 13 | 2 | 10 | 15 | 10 | 14 | 49 | 49 | 12 |
|  |  |  | 6\% | 7\% | 6\% | 9\% | 6\% | 1\% | 5\% | 10\% | 7\% | 5\% | 7\% | 7\% | 5\% |
|  | Strongly disagree | Count | 62 | 16 | 45 | 7 | 9 | 19 | 7 | 11 | 9 | 12 | 50 | 40 | 18 |
|  |  |  | 6\% | 4\% | 7\% | 5\% | 4\% | 12\% | 4\% | 7\% | 6\% | 5\% | 7\% | 6\% | 7\% |
|  | (DK/NS) | Count | 37 | 13 | 24 | 5 | 9 | 8 | 8 | 2 | 6 | 7 | 30 | 21 | 10 |
|  |  |  | 4\% | 4\% | 4\% | 3\% | 4\% | 5\% | 4\% | 2\% | 4\% | 3\% | 4\% | 3\% | 4\% |
| Know where to look if want more info on conserving water | Strongly agree | Count | 320 | 116 | 204 | 48 | 67 | 60 | 61 | 48 | 35 | 80 | 240 | 223 | 85 |
|  |  |  | 32\% | 31\% | 32\% | 35\% | 29\% | 37\% | 34\% | 32\% | 25\% | 32\% | 32\% | 32\% | 32\% |
|  | Moderately agree | Count | 229 | 74 | 155 | 22 | 52 | 35 | 50 | 29 | 41 | 62 | 167 | 168 | 56 |
|  |  |  | 23\% | 20\% | 25\% | 16\% | 23\% | 22\% | 28\% | 19\% | 29\% | 24\% | 22\% | 24\% | 21\% |
|  | Neutral/ Neither | Count | 210 | 87 | 122 | 34 | 53 | 37 | 26 | 28 | 31 | 57 | 153 | 155 | 49 |
|  |  |  | 21\% | 24\% | 19\% | 24\% | 23\% | 23\% | 15\% | 19\% | 22\% | 23\% | 20\% | 22\% | 19\% |
|  | Somewhat disagree | Count | 114 | 50 | 64 | 24 | 27 | 10 | 20 | 20 | 13 | 27 | 87 | 84 | 28 |
|  |  |  | 11\% | 14\% | 10\% | 17\% | 12\% | 6\% | 11\% | 13\% | 9\% | 11\% | 12\% | 12\% | 11\% |
|  | Strongly disagree | Count | 94 | 29 | 65 | 9 | 20 | 15 | 17 | 20 | 14 | 16 | 78 | 51 | 38 |
|  |  |  | 9\% | 8\% | 10\% | 6\% | 9\% | 9\% | 9\% | 13\% | 10\% | 6\% | 10\% | 7\% | 14\% |
|  | (DK/NS) | Count | 34 | 13 | 20 | 3 | 10 | 3 | 7 | 4 | 6 | 11 | 23 | 20 | 7 |
|  |  |  | 3\% | 4\% | 3\% | 2\% | 4\% | 2\% | 4\% | 3\% | 5\% | 4\% | 3\% | 3\% | 3\% |
| Could do more to conserve | Strongly agree | Count | 271 | 107 | 164 | 42 | 65 | 37 | 49 | 30 | 48 | 82 | 190 | 180 | 82 |
|  |  |  | 27\% | 29\% | 26\% | 30\% | 28\% | 23\% | 27\% | 20\% | 35\% | 32\% | 25\% | 26\% | 31\% |

23. How much do you agree with each of the following views and behaviors when it comes to San Diego County's water supplies?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  | PAY OWN WATER BILL |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | Over 10 | Yes | No |
| Could do more to conserve water at home | Moderately agree | Count |  | 268 | 102 | 166 | 34 | 68 | 39 | 46 | 40 | 41 | 64 | 204 | 189 | 68 |
|  |  |  | 27\% | 28\% | 26\% | 24\% | 30\% | 24\% | 26\% | 27\% | 29\% | 25\% | 27\% | 27\% | 26\% |
|  | Neutral/ Neither | Count | 236 | 81 | 156 | 29 | 52 | 41 | 45 | 43 | 26 | 61 | 175 | 171 | 61 |
|  |  |  | 24\% | 22\% | 25\% | 21\% | 23\% | 26\% | 25\% | 28\% | 19\% | 24\% | 23\% | 24\% | 23\% |
|  | Somewhat disagree | Count | 109 | 38 | 71 | 19 | 19 | 22 | 25 | 16 | 9 | 24 | 85 | 89 | 19 |
|  |  |  | 11\% | 10\% | 11\% | 14\% | 8\% | 14\% | 14\% | 10\% | 6\% | 10\% | 11\% | 13\% | 7\% |
|  | Strongly disagree | Count | 97 | 35 | 62 | 14 | 21 | 19 | 12 | 19 | 12 | 15 | 82 | 64 | 30 |
|  |  |  | 10\% | 9\% | 10\% | 10\% | 9\% | 12\% | 7\% | 13\% | 8\% | 6\% | 11\% | 9\% | 11\% |
|  | (DK/NS) | Count | 19 | 8 | 11 | 2 | 5 | 2 | 3 | 2 | 4 | 6 | 12 | 8 | 5 |
|  |  |  | 2\% | 2\% | 2\% | 2\% | 2\% | 1\% | 2\% | 1\% | 3\% | 2\% | 2\% | 1\% | 2\% |
| Trust regional/ local agencies to ensure reliable long-term supply of water | Strongly agree | Count | 240 | 91 | 149 | 35 | 55 | 46 | 51 | 22 | 30 | 73 | 166 | 159 | 73 |
|  |  |  | 24\% | 25\% | 24\% | 25\% | 24\% | 29\% | 28\% | 15\% | 21\% | 29\% | 22\% | 23\% | 28\% |
|  | Moderately agree | Count | 273 | 109 | 163 | 37 | 73 | 41 | 49 | 39 | 34 | 67 | 205 | 182 | 85 |
|  |  |  | 27\% | 30\% | 26\% | 26\% | 32\% | 25\% | 27\% | 26\% | 24\% | 27\% | 27\% | 26\% | 32\% |
|  | Neutral/ Neither | Count | 274 | 99 | 175 | 40 | 59 | 33 | 42 | 59 | 42 | 67 | 207 | 205 | 56 |
|  |  |  | 27\% | 27\% | 28\% | 29\% | 26\% | 20\% | 23\% | 39\% | 30\% | 27\% | 28\% | 29\% | 21\% |
|  | Somewhat disagree | Count | 110 | 37 | 72 | 16 | 21 | 24 | 19 | 12 | 18 | 26 | 83 | 85 | 24 |
|  |  |  | 11\% | 10\% | 11\% | 11\% | 9\% | 15\% | 10\% | 8\% | 13\% | 10\% | 11\% | 12\% | 9\% |
|  | Strongly disagree | Count | 70 | 19 | 51 | 7 | 12 | 13 | 15 | 14 | 9 | 9 | 61 | 53 | 17 |
|  |  |  | 7\% | 5\% | 8\% | 5\% | 5\% | 8\% | 8\% | 9\% | 6\% | 4\% | 8\% | 8\% | 6\% |
|  | (DK/NS) | Count | 34 | 14 | 20 | 5 | 9 | 3 | 5 | 4 | 8 | 9 | 25 | 19 | 9 |
|  |  |  | 3\% | 4\% | 3\% | 3\% | 4\% | 2\% | 3\% | 3\% | 6\% | 4\% | 3\% | 3\% | 4\% |
| Have been adequately informed about water-use restrictions | Stronglyagree | Count | 239 | 85 | 154 | 29 | 56 | 50 | 53 | 25 | 26 | 56 | 183 | 162 | 73 |
|  |  |  | 24\% | 23\% | 25\% | 21\% | 24\% | 31\% | 29\% | 17\% | 19\% | 22\% | 24\% | 23\% | 28\% |
|  | Moderately agree | Count | 248 | 102 | 146 | 44 | 57 | 45 | 40 | 35 | 26 | 61 | 187 | 182 | 60 |
|  |  |  | 25\% | 28\% | 23\% | 32\% | 25\% | 28\% | 22\% | 24\% | 19\% | 24\% | 25\% | 26\% | 23\% |
|  | Neutral/ Neither | Count | 272 | 109 | 163 | 39 | 70 | 26 | 45 | 47 | 45 | 63 | 210 | 211 | 54 |
|  |  |  | 27\% | 29\% | 26\% | 28\% | 30\% | 16\% | 25\% | 31\% | 32\% | 25\% | 28\% | 30\% | 20\% |
|  | Somewhat disagree | Count | 131 | 44 | 87 | 20 | 24 | 23 | 22 | 22 | 19 | 41 | 90 | 87 | 41 |
|  |  |  | 13\% | 12\% | 14\% | 14\% | 10\% | 14\% | 12\% | 15\% | 14\% | 16\% | 12\% | 12\% | 16\% |
|  | Strongly disagree | Count | 87 | 23 | 64 | 7 | 16 | 15 | 16 | 16 | 17 | 28 | 59 | 49 | 28 |
|  |  |  | 9\% | 6\% | 10\% | 5\% | 7\% | 9\% | 9\% | 11\% | 12\% | 11\% | 8\% | 7\% | 11\% |
|  | (DK/NS) | Count | 23 | 7 | 16 | 1 | 6 | 1 | 4 | 4 | 7 | 4 | 19 | 10 | 8 |
|  |  |  | 2\% | 2\% | 3\% | 1\% | 3\% | 1\% | 2\% | 3\% | 5\% | 2\% | 3\% | 1\% | 3\% |
| Local investments will offset reductions in imported water this year | Strongly agree | Count | 200 | 81 | 119 | 28 | 54 | 34 | 32 | 22 | 30 | 51 | 149 | 128 | 69 |
|  |  |  | 20\% | 22\% | 19\% | 20\% | 23\% | 21\% | 18\% | 15\% | 22\% | 20\% | 20\% | 18\% | 26\% |
|  | Moderately agree | Count | 238 | 80 | 158 | 26 | 53 | 39 | 49 | 33 | 38 | 66 | 172 | 175 | 58 |
|  |  |  | 24\% | 22\% | 25\% | 19\% | 23\% | 24\% | 27\% | 22\% | 27\% | 26\% | 23\% | 25\% | 22\% |
|  | Neutral/ Neither | Count | 298 | 107 | 191 | 48 | 59 | 52 | 47 | 50 | 42 | 81 | 217 | 220 | 66 |
|  |  |  | 30\% | 29\% | 30\% | 34\% | 26\% | 32\% | 26\% | 33\% | 30\% | 32\% | 29\% | 31\% | 25\% |
|  | Somewhat disagree | Count | 70 | 27 | 43 | 10 | 17 | 7 | 15 | 13 | 7 | 10 | 60 | 47 | 21 |
|  |  |  | 7\% | 7\% | 7\% | 7\% | 7\% | 4\% | 8\% | 9\% | 5\% | 4\% | 8\% | 7\% | 8\% |
|  | Strongly disagree | Count | 46 | 13 | 33 | 5 | 8 | 7 | 9 | 12 | 6 | 7 | 39 | 34 | 11 |
|  |  |  | 5\% | 3\% | 5\% | 3\% | 4\% | 4\% | 5\% | 8\% | 4\% | 3\% | 5\% | 5\% | 4\% |

(cont.)
23. How much do you agree with each of the following views and behaviors when it comes to San Diego County's water supplies?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  | PAY OWN WATER BILL |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | Over 10 | Yes | No |
| Local investments | (DK/NS) | Count |  | 148 | 62 | 86 | 23 | 39 | 21 | 28 | 20 | 17 | 38 | 111 | 98 | 38 |
|  |  |  | 15\% | 17\% | 14\% | 16\% | 17\% | 13\% | 16\% | 13\% | 12\% | 15\% | 15\% | 14\% | 15\% |
| Additional water rate increases necessary to support reliability | Strongly agree | Count | 197 | 81 | 116 | 26 | 55 | 37 | 32 | 18 | 29 | 58 | 139 | 134 | 58 |
|  |  |  | 20\% | 22\% | 18\% | 19\% | 24\% | 23\% | 18\% | 12\% | 21\% | 23\% | 19\% | 19\% | 22\% |
|  | Moderately agree | Count | 239 | 88 | 151 | 33 | 55 | 36 | 46 | 31 | 38 | 72 | 167 | 152 | 83 |
|  |  |  | 24\% | 24\% | 24\% | 23\% | 24\% | 23\% | 26\% | 20\% | 27\% | 29\% | 22\% | 22\% | 31\% |
|  | Neutral/ Neither | Count | 278 | 104 | 174 | 43 | 61 | 40 | 48 | 49 | 37 | 68 | 210 | 207 | 59 |
|  |  |  | 28\% | 28\% | 28\% | 30\% | 27\% | 25\% | 27\% | 33\% | 26\% | 27\% | 28\% | 29\% | 22\% |
|  | Somewhat disagree | Count | 112 | 32 | 81 | 15 | 17 | 26 | 20 | 23 | 12 | 26 | 86 | 91 | 20 |
|  |  |  | 11\% | 9\% | 13\% | 11\% | 7\% | 16\% | 11\% | 16\% | 8\% | 10\% | 12\% | 13\% | 8\% |
|  | Strongly disagree | Count | 119 | 43 | 76 | 15 | 28 | 14 | 25 | 21 | 15 | 17 | 102 | 85 | 29 |
|  |  |  | 12\% | 12\% | 12\% | 11\% | 12\% | 9\% | 14\% | 14\% | 11\% | 7\% | 14\% | 12\% | 11\% |
|  | (DK/NS) | Count | 54 | 22 | 32 | 8 | 14 | 7 | 9 | 7 | 9 | 11 | 43 | 33 | 15 |
|  |  |  | 5\% | 6\% | 5\% | 6\% | 6\% | 4\% | 5\% | 5\% | 6\% | 5\% | 6\% | 5\% | 6\% |
| Would be more motivated to reduce if knew neighbors using less than me | Strongly agree | Count | 222 | 92 | 129 | 34 | 58 | 29 | 40 | 23 | 39 | 61 | 160 | 157 | 61 |
|  |  |  | 22\% | 25\% | 21\% | 25\% | 25\% | 18\% | 22\% | 15\% | 28\% | 24\% | 21\% | 22\% | 23\% |
|  | Moderately agree | Count | 184 | 65 | 119 | 24 | 40 | 25 | 37 | 31 | 27 | 54 | 130 | 138 | 45 |
|  |  |  | 18\% | 17\% | 19\% | 17\% | 17\% | 16\% | 21\% | 20\% | 19\% | 21\% | 17\% | 20\% | 17\% |
|  | Neutral/ Neither | Count | 204 | 78 | 126 | 26 | 52 | 36 | 29 | 35 | 26 | 51 | 153 | 146 | 46 |
|  |  |  | 20\% | 21\% | 20\% | 18\% | 23\% | 23\% | 16\% | 23\% | 19\% | 20\% | 20\% | 21\% | 17\% |
|  | Somewhat disagree | Count | 127 | 38 | 89 | 15 | 23 | 21 | 24 | 24 | 20 | 21 | 106 | 95 | 30 |
|  |  |  | 13\% | 10\% | 14\% | 11\% | 10\% | 13\% | 14\% | 16\% | 14\% | 8\% | 14\% | 14\% | 12\% |
|  | Strongly disagree | Count | 231 | 85 | 146 | 38 | 47 | 46 | 43 | 33 | 24 | 56 | 175 | 152 | 69 |
|  |  |  | 23\% | 23\% | 23\% | 27\% | 20\% | 29\% | 24\% | 22\% | 17\% | 22\% | 23\% | 22\% | 26\% |
|  | (DK/NS) | Count | 32 | 12 | 20 | 2 | 10 | 3 | 7 | 5 | 5 | 8 | 24 | 12 | 12 |
|  |  |  | 3\% | 3\% | 3\% | 2\% | 4\% | 2\% | 4\% | 4\% | 4\% | 3\% | 3\% | 2\% | 5\% |

## 23. How much do you agree with each of the following views and behaviors when it comes to San Diego County's water supplies?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | $<35$ | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1000) | (500) | (500) | (360) | (360) | (280) | (153) | (315) | (520) | (134) | (202) | (348) | (220) |
| Reliable water supply is essential for healthy economy | Strongly agree | Count | 684 | 337 | 347 | 223 | 244 | 216 | 99 | 200 | 381 | 80 | 139 | 242 | 157 |
|  |  |  | 68\% | 67\% | 69\% | 62\% | 68\% | 77\% | 65\% | 64\% | 73\% | 60\% | 69\% | 70\% | 71\% |
|  | Moderately agree | Count | 197 | 98 | 99 | 84 | 72 | 40 | 27 | 75 | 95 | 31 | 32 | 69 | 45 |
|  |  |  | 20\% | 20\% | 20\% | 23\% | 20\% | 14\% | 18\% | 24\% | 18\% | 23\% | 16\% | 20\% | 20\% |
|  | Neutral/ Neither | Count | 73 | 46 | 27 | 30 | 29 | 14 | 18 | 22 | 30 | 15 | 17 | 25 | 13 |
|  |  |  | 7\% | 9\% | 5\% | 8\% | 8\% | 5\% | 12\% | 7\% | 6\% | 11\% | 9\% | 7\% | 6\% |
|  | Somewhat disagree | Count | 14 | 8 | 6 | 8 | 4 | 2 | 2 | 3 | 6 |  | 7 | 5 | 1 |
|  |  |  | 1\% | 2\% | 1\% | 2\% | 1\% | 1\% | 2\% | 1\% | 1\% |  | 4\% | 1\% | 1\% |
|  | Strongly disagree | Count | 13 | 1 | 12 | 7 | 2 | 4 | 2 | 6 | 5 | 6 | 1 | 4 | 2 |
|  |  |  | 1\% | 0\% | 2\% | 2\% | 1\% | 1\% | 2\% | 2\% | 1\% | 5\% | 0\% | 1\% | 1\% |
|  | (DK/NS) | Count | 19 | 10 | 10 | 9 | 7 | 3 | 4 | 9 | 4 | 2 | 6 | 3 | 2 |
|  |  |  | 2\% | 2\% | 2\% | 2\% | 2\% | 1\% | 3\% | 3\% | 1\% | 2\% | 3\% | 1\% | 1\% |
| Reliable water supply essential to quality of life | $\begin{array}{\|l\|} \hline \text { Strongly } \\ \hline \end{array}$agree | Count | 648 | 311 | 337 | 219 | 234 | 195 | 98 | 212 | 334 | 92 | 130 | 220 | 145 |
|  |  |  | 65\% | 62\% | 67\% | 61\% | 65\% | 70\% | 65\% | 67\% | 64\% | 69\% | 64\% | 63\% | 66\% |
|  | Moderately agree | Count | 210 | 111 | 100 | 87 | 70 | 53 | 31 | 58 | 121 | 20 | 37 | 82 | 50 |
|  |  |  | 21\% | 22\% | 20\% | 24\% | 20\% | 19\% | 20\% | 18\% | 23\% | 15\% | 18\% | 24\% | 23\% |
|  | Neutral/ Neither | Count | 84 | 48 | 36 | 26 | 41 | 17 | 14 | 25 | 44 | 14 | 17 | 30 | 17 |
|  |  |  | 8\% | 10\% | 7\% | 7\% | 11\% | 6\% | 9\% | 8\% | 8\% | 11\% | 8\% | 9\% | 8\% |
|  | Somewhat disagree | Count | 19 | 16 | 3 | 12 | 3 | 4 | 1 | 7 | 7 | 2 | 7 | 6 | 1 |
|  |  |  | 2\% | 3\% | 1\% | 3\% | 1\% | 1\% | 1\% | 2\% | 1\% | 1\% | 4\% | 2\% | 0\% |
|  | Strongly disagree | Count | 17 | 6 | 11 | 5 | 6 | 6 | 3 | 5 | 9 | 2 | 4 | 6 | 4 |
|  |  |  | 2\% | 1\% | 2\% | 1\% | 2\% | 2\% | 2\% | 2\% | 2\% | 1\% | 2\% | 2\% | 2\% |
|  | (DK/NS) | Count | 22 | 9 | 13 | 11 | 5 | 5 | 5 | 8 | 6 | 4 | 7 | 3 | 3 |
|  |  |  | 2\% | 2\% | 3\% | 3\% | 2\% | 2\% | 3\% | 2\% | 1\% | 3\% | 3\% | 1\% | 2\% |
| It is my civic responsibility to use water efficiently | Strongly agree | Count | 666 | 303 | 363 | 236 | 225 | 205 | 97 | 205 | 360 | 84 | 141 | 232 | 151 |
|  |  |  | 67\% | 61\% | 73\% | 66\% | 62\% | 73\% | 63\% | 65\% | 69\% | 63\% | 70\% | 67\% | 69\% |
|  | Moderately agree | Count | 191 | 114 | 77 | 69 | 75 | 47 | 32 | 58 | 101 | 24 | 26 | 75 | 44 |
|  |  |  | 19\% | 23\% | 15\% | 19\% | 21\% | 17\% | 21\% | 18\% | 19\% | 18\% | 13\% | 22\% | 20\% |
|  | Neutral/ Neither | Count | 82 | 49 | 33 | 33 | 37 | 12 | 12 | 30 | 37 | 18 | 18 | 25 | 13 |
|  |  |  | 8\% | 10\% | 7\% | 9\% | 10\% | 4\% | 8\% | 9\% | 7\% | 14\% | 9\% | 7\% | 6\% |
|  | Somewhat disagree | Count | 20 | 10 | 10 | 8 | 5 | 7 | 2 | 8 | 7 | 3 | 6 | 6 | 6 |
|  |  |  | 2\% | 2\% | 2\% | 2\% | 1\% | 3\% | 1\% | 3\% | 1\% | 2\% | 3\% | 2\% | 3\% |
|  | Strongly disagree | Count | 26 | 16 | 9 | 6 | 13 | 7 | 8 | 8 | 10 | 4 | 7 | 7 | 4 |
|  |  |  | 3\% | 3\% | 2\% | 2\% | 4\% | 2\% | 5\% | 2\% | 2\% | 3\% | 3\% | 2\% | 2\% |
|  | (DK/NS) | Count | 16 | 8 | 8 | 8 | 5 | 2 | 2 | 6 | 5 | 1 | 4 | 4 | 3 |
|  |  |  | 2\% | 2\% | 2\% | 2\% | 2\% | 1\% | 1\% | 2\% | 1\% | 1\% | 2\% | 1\% | 1\% |
| Water supply situation is very serious | Strongly agree | Count | 661 | 307 | 354 | 209 | 248 | 204 | 99 | 207 | 351 | 96 | 130 | 229 | 144 |
|  |  |  | 66\% | 61\% | 71\% | 58\% | 69\% | 73\% | 65\% | 66\% | 68\% | 71\% | 64\% | 66\% | 66\% |
|  | Moderately agree | Count | 189 | 94 | 95 | 88 | 56 | 45 | 27 | 58 | 104 | 19 | 36 | 69 | 48 |
|  |  |  | 19\% | 19\% | 19\% | 24\% | 16\% | 16\% | 18\% | 18\% | 20\% | 14\% | 18\% | 20\% | 22\% |
|  | Neutral/ Neither | Count | 84 | 58 | 26 | 32 | 34 | 18 | 12 | 25 | 42 | 14 | 18 | 28 | 13 |
|  |  |  | 8\% | 12\% | 5\% | 9\% | 9\% | 7\% | 8\% | 8\% | 8\% | 10\% | 9\% | 8\% | 6\% |
|  | Somewhat disagree | Count | 28 | 18 | 9 | 16 | 4 | 7 | 6 | 11 | 10 | 0 | 9 | 7 | 10 |
|  |  |  | 3\% | 4\% | 2\% | 4\% | 1\% | 3\% | 4\% | 3\% | 2\% | 0\% | 5\% | 2\% | 5\% |

(cont.)
23. How much do you agree with each of the following views and behaviors when it comes to San Diego County's water supplies?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | <35 | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| Water supply situation is very serious | Strongly disagree | Count |  | 16 | 12 | 4 | 6 | 8 | 3 | 6 | 4 | 5 | 1 | 4 | 8 |  |
|  |  |  | 2\% | 2\% | 1\% | 2\% | 2\% | 1\% | 4\% | 1\% | 1\% | 1\% | 2\% | 2\% |  |
|  | (DK/NS) | Count | 23 | 11 | 12 | 10 | 10 | 3 | 3 | 11 | 7 | 3 | 5 | 6 | 5 |
|  |  |  | 2\% | 2\% | 2\% | 3\% | 3\% | 1\% | 2\% | 3\% | 1\% | 2\% | 2\% | 2\% | 2\% |
| $\mathrm{Ag} /$ local farmers make important contribution to local economy | Strongly agree | Count | 540 | 240 | 300 | 179 | 191 | 170 | 80 | 169 | 287 | 73 | 114 | 193 | 105 |
|  |  |  | 54\% | 48\% | 60\% | 50\% | 53\% | 61\% | 53\% | 54\% | 55\% | 55\% | 56\% | 55\% | 48\% |
|  | Moderately agree | Count | 241 | 129 | 112 | 88 | 92 | 61 | 34 | 75 | 131 | 28 | 41 | 78 | 74 |
|  |  |  | 24\% | 26\% | 22\% | 24\% | 26\% | 22\% | 22\% | 24\% | 25\% | 21\% | 20\% | 22\% | 33\% |
|  | Neutral/ Neither | Count | 129 | 82 | 47 | 56 | 46 | 27 | 23 | 40 | 62 | 24 | 31 | 38 | 27 |
|  |  |  | 13\% | 16\% | 9\% | 16\% | 13\% | 10\% | 15\% | 13\% | 12\% | 18\% | 16\% | 11\% | 12\% |
|  | Somewhat disagree | Count | 36 | 27 | 10 | 17 | 8 | 11 | 7 | 11 | 17 | 3 | 6 | 20 | 6 |
|  |  |  | 4\% | 5\% | 2\% | 5\% | 2\% | 4\% | 4\% | 4\% | 3\% | 2\% | 3\% | 6\% | 3\% |
|  | Strongly disagree | Count | 17 | 8 | 9 | 3 | 9 | 5 | 3 | 3 | 10 | 2 | 1 | 7 | 5 |
|  |  |  | 2\% | 2\% | 2\% | 1\% | 3\% | 2\% | 2\% | 1\% | 2\% | 1\% | 1\% | 2\% | 2\% |
|  | (DK/NS) | Count | 36 | 14 | 22 | 17 | 13 | 6 | 5 | 17 | 12 | 4 | 9 | 12 | 4 |
|  |  |  | 4\% | 3\% | 4\% | 5\% | 4\% | 2\% | 3\% | 5\% | 2\% | 3\% | 4\% | 3\% | 2\% |
| Agencies should use mandatory restrictions to fight drought | Strongly agree | Count | 339 | 150 | 189 | 118 | 118 | 104 | 59 | 110 | 170 | 51 | 72 | 116 | 70 |
|  |  |  | 34\% | 30\% | 38\% | 33\% | 33\% | 37\% | 38\% | 35\% | 33\% | 38\% | 36\% | 33\% | 32\% |
|  | Moderately agree | Count | 282 | 156 | 126 | 108 | 108 | 66 | 35 | 81 | 164 | 31 | 50 | 115 | 62 |
|  |  |  | 28\% | 31\% | 25\% | 30\% | 30\% | 24\% | 23\% | 26\% | 32\% | 23\% | 25\% | 33\% | 28\% |
|  | Neutral/ Neither | Count | 217 | 105 | 112 | 74 | 85 | 58 | 42 | 69 | 104 | 32 | 46 | 76 | 42 |
|  |  |  | 22\% | 21\% | 22\% | 20\% | 24\% | 21\% | 28\% | 22\% | 20\% | 24\% | 23\% | 22\% | 19\% |
|  | Somewhat disagree | Count | 63 | 36 | 27 | 25 | 22 | 16 | 7 | 22 | 31 | 4 | 14 | 20 | 21 |
|  |  |  | 6\% | 7\% | 5\% | 7\% | 6\% | 6\% | 5\% | 7\% | 6\% | 3\% | 7\% | 6\% | 10\% |
|  | Strongly disagree | Count | 62 | 36 | 25 | 24 | 15 | 23 | 5 | 20 | 36 | 6 | 14 | 15 | 16 |
|  |  |  | 6\% | 7\% | 5\% | 7\% | 4\% | 8\% | 3\% | 6\% | 7\% | 4\% | 7\% | 4\% | 7\% |
|  | (DK/NS) | Count | 37 | 16 | 21 | 12 | 13 | 12 | 5 | 15 | 14 | 9 | 7 | 5 | 10 |
|  |  |  | 4\% | 3\% | 4\% | 3\% | 4\% | 4\% | 3\% | 5\% | 3\% | 7\% | 3\% | 2\% | 4\% |
| Know where to look if want more info on conserving water | Stronglyagree | Count | 320 | 138 | 182 | 100 | 119 | 100 | 45 | 98 | 173 | 30 | 78 | 102 | 73 |
|  |  |  | 32\% | 28\% | 36\% | 28\% | 33\% | 36\% | 30\% | 31\% | 33\% | 23\% | 39\% | 29\% | 33\% |
|  | Moderately agree | Count | 229 | 127 | 102 | 89 | 79 | 61 | 25 | 81 | 122 | 30 | 29 | 100 | 54 |
|  |  |  | 23\% | 25\% | 20\% | 25\% | 22\% | 22\% | 17\% | 26\% | 23\% | 22\% | 14\% | 29\% | 25\% |
|  | Neutral/ Neither | Count | 210 | 113 | 96 | 75 | 73 | 62 | 25 | 57 | 126 | 26 | 43 | 76 | 44 |
|  |  |  | 21\% | 23\% | 19\% | 21\% | 20\% | 22\% | 17\% | 18\% | 24\% | 20\% | 21\% | 22\% | 20\% |
|  | Somewhat disagree | Count | 114 | 61 | 53 | 50 | 37 | 27 | 26 | 37 | 48 | 13 | 22 | 38 | 27 |
|  |  |  | 11\% | 12\% | 11\% | 14\% | 10\% | 10\% | 17\% | 12\% | 9\% | 10\% | 11\% | 11\% | 12\% |
|  | Strongly disagree | Count | 94 | 43 | 52 | 35 | 37 | 23 | 25 | 30 | 39 | 30 | 22 | 22 | 15 |
|  |  |  | 9\% | 9\% | 10\% | 10\% | 10\% | 8\% | 16\% | 10\% | 7\% | 22\% | 11\% | 6\% | 7\% |
|  | (DK/NS) | Count | 34 | 18 | 15 | 12 | 15 | 7 | 6 | 13 | 11 | 4 | 7 | 9 | 7 |
|  |  |  | 3\% | 4\% | 3\% | 3\% | 4\% | 2\% | 4\% | 4\% | 2\% | 3\% | 4\% | 3\% | 3\% |
| Could do more to conserve water at home | Strongly agree | Count | 271 | 125 | 147 | 129 | 91 | 51 | 66 | 84 | 121 | 47 | 65 | 87 | 50 |
|  |  |  | 27\% | 25\% | 29\% | 36\% | 25\% | 18\% | 43\% | 27\% | 23\% | 35\% | 32\% | 25\% | 23\% |
|  | Moderately agree | Count | 268 | 139 | 129 | 115 | 93 | 60 | 30 | 104 | 130 | 41 | 51 | 90 | 64 |
|  |  |  | 27\% | 28\% | 26\% | 32\% | 26\% | 21\% | 20\% | 33\% | 25\% | 31\% | 25\% | 26\% | 29\% |
|  | Neutral/ Neither | Count | 236 | 125 | 112 | 67 | 96 | 74 | 32 | 61 | 142 | 26 | 36 | 85 | 62 |
|  |  |  | 24\% | 25\% | 22\% | 19\% | 27\% | 26\% | 21\% | 19\% | 27\% | 20\% | 18\% | 24\% | 28\% |

(cont.)
23. How much do you agree with each of the following views and behaviors when it comes to San Diego County's water supplies?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | $<35$ | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| Could do more to conserve water at home | Somewhat disagree | Count |  | 109 | 62 | 47 | 29 | 40 | 40 | 10 | 32 | 65 | 5 | 22 | 47 | 24 |
|  |  |  | 11\% | 12\% | 9\% | 8\% | 11\% | 14\% | 7\% | 10\% | 12\% | 4\% | 11\% | 14\% | 11\% |
|  | Strongly disagree | Count | 97 | 38 | 58 | 13 | 33 | 51 | 13 | 28 | 55 | 13 | 21 | 35 | 16 |
|  |  |  | 10\% | 8\% | 12\% | 4\% | 9\% | 18\% | 9\% | 9\% | 11\% | 10\% | 11\% | 10\% | 7\% |
|  | (DK/NS) | Count | 19 | 11 | 8 | 7 | 8 | 4 | 2 | 7 | 7 | 1 | 6 | 3 | 4 |
|  |  |  | 2\% | 2\% | 2\% | 2\% | 2\% | 1\% | 1\% | 2\% | 1\% | 1\% | 3\% | 1\% | 2\% |
| Trust regional/ local agencies to ensure reliable long-term supply of water | Strongly agree | Count | 240 | 118 | 121 | 97 | 80 | 63 | 40 | 76 | 121 | 34 | 54 | 70 | 50 |
|  |  |  | 24\% | 24\% | 24\% | 27\% | 22\% | 22\% | 26\% | 24\% | 23\% | 25\% | 27\% | 20\% | 23\% |
|  | Moderately agree | Count | 273 | 143 | 129 | 110 | 99 | 64 | 42 | 81 | 149 | 39 | 59 | 95 | 61 |
|  |  |  | 27\% | 29\% | 26\% | 31\% | 27\% | 23\% | 27\% | 26\% | 29\% | 29\% | 29\% | 27\% | 28\% |
|  | Neutral/ Neither | Count | 274 | 134 | 140 | 96 | 102 | 76 | 35 | 87 | 147 | 33 | 57 | 92 | 66 |
|  |  |  | 27\% | 27\% | 28\% | 27\% | 28\% | 27\% | 23\% | 27\% | 28\% | 25\% | 28\% | 26\% | 30\% |
|  | Somewhat disagree | Count | 110 | 59 | 51 | 33 | 41 | 36 | 15 | 33 | 61 | 14 | 15 | 53 | 23 |
|  |  |  | 11\% | 12\% | 10\% | 9\% | 11\% | 13\% | 10\% | 11\% | 12\% | 10\% | 7\% | 15\% | 10\% |
|  | Strongly disagree | Count | 70 | 32 | 38 | 13 | 27 | 30 | 16 | 20 | 35 | 8 | 12 | 26 | 15 |
|  |  |  | 7\% | 6\% | 8\% | 4\% | 8\% | 11\% | 10\% | 6\% | 7\% | 6\% | 6\% | 8\% | 7\% |
|  | (DK/NS) | Count | 34 | 13 | 21 | 10 | 12 | 12 | 5 | 18 | 6 | 6 | 5 | 11 | 5 |
|  |  |  | 3\% | 3\% | 4\% | 3\% | 3\% | 4\% | 4\% | 6\% | 1\% | 4\% | 3\% | 3\% | 2\% |
| Have been adequately informed about water-use restrictions | Strongly agree | Count | 239 | 101 | 139 | 68 | 84 | 88 | 42 | 72 | 122 | 43 | 49 | 76 | 46 |
|  |  |  | 24\% | 20\% | 28\% | 19\% | 23\% | 31\% | 27\% | 23\% | 24\% | 32\% | 24\% | 22\% | 21\% |
|  | Moderately agree | Count | 248 | 130 | 117 | 91 | 89 | 68 | 31 | 79 | 138 | 28 | 46 | 79 | 66 |
|  |  |  | 25\% | 26\% | 23\% | 25\% | 25\% | 24\% | 20\% | 25\% | 26\% | 21\% | 23\% | 23\% | 30\% |
|  | Neutral/ Neither | Count | 272 | 137 | 135 | 113 | 90 | 68 | 40 | 89 | 139 | 28 | 60 | 109 | 53 |
|  |  |  | 27\% | 27\% | 27\% | 32\% | 25\% | 24\% | 26\% | 28\% | 27\% | 21\% | 30\% | 31\% | 24\% |
|  | Somewhat disagree | Count | 131 | 74 | 57 | 45 | 55 | 31 | 20 | 38 | 71 | 13 | 26 | 55 | 29 |
|  |  |  | 13\% | 15\% | 11\% | 12\% | 15\% | 11\% | 13\% | 12\% | 14\% | 10\% | 13\% | 16\% | 13\% |
|  | Strongly disagree | Count | 87 | 48 | 39 | 33 | 34 | 20 | 15 | 27 | 44 | 18 | 16 | 20 | 24 |
|  |  |  | 9\% | 10\% | 8\% | 9\% | 9\% | 7\% | 10\% | 8\% | 8\% | 14\% | 8\% | 6\% | 11\% |
|  | (DK/NS) | Count | 23 | 10 | 13 | 11 | 9 | 4 | 5 | 10 | 5 | 3 | 6 | 9 | 1 |
|  |  |  | 2\% | 2\% | 3\% | 3\% | 2\% | 1\% | 3\% | 3\% | 1\% | 2\% | 3\% | 3\% | 1\% |
| Local investments will offset reductions in imported water this year | Stronglyagree agree | Count | 200 | 94 | 106 | 72 | 68 | 60 | 41 | 61 | 96 | 37 | 40 | 61 | 42 |
|  |  |  | 20\% | 19\% | 21\% | 20\% | 19\% | 21\% | 27\% | 19\% | 19\% | 28\% | 20\% | 18\% | 19\% |
|  | Moderately agree | Count | 238 | 128 | 110 | 99 | 86 | 52 | 28 | 75 | 134 | 38 | 41 | 90 | 48 |
|  |  |  | 24\% | 26\% | 22\% | 28\% | 24\% | 19\% | 18\% | 24\% | 26\% | 28\% | 20\% | 26\% | 22\% |
|  | Neutral/ Neither | Count | 298 | 153 | 145 | 113 | 108 | 76 | 43 | 95 | 156 | 30 | 65 | 110 | 69 |
|  |  |  | 30\% | 31\% | 29\% | 31\% | 30\% | 27\% | 28\% | 30\% | 30\% | 23\% | 32\% | 32\% | 31\% |
|  | Somewhat disagree | Count | 70 | 43 | 27 | 27 | 27 | 16 | 12 | 23 | 32 | 5 | 19 | 21 | 19 |
|  |  |  | 7\% | 9\% | 5\% | 7\% | 7\% | 6\% | 8\% | 7\% | 6\% | 4\% | 9\% | 6\% | 9\% |
|  | Strongly disagree | Count | 46 | 24 | 22 | 6 | 21 | 19 | 7 | 13 | 26 | 6 | 8 | 15 | 12 |
|  |  |  | 5\% | 5\% | 4\% | 2\% | 6\% | 7\% | 5\% | 4\% | 5\% | 4\% | 4\% | 4\% | 6\% |
|  | (DK/NS) | Count | 148 | 58 | 90 | 43 | 49 | 56 | 20 | 48 | 74 | 18 | 29 | 50 | 30 |
|  |  |  | 15\% | 12\% | 18\% | 12\% | 14\% | 20\% | 13\% | 15\% | 14\% | 13\% | 15\% | 14\% | 14\% |
| Additional water rate increases necessary to | Strongly agree | Count | 197 | 108 | 89 | 82 | 63 | 53 | 32 | 59 | 105 | 23 | 52 | 62 | 45 |
|  |  |  | 20\% | 22\% | 18\% | 23\% | 17\% | 19\% | 21\% | 19\% | 20\% | 18\% | 26\% | 18\% | 20\% |
|  | Moderately agree | Count | 239 | 135 | 104 | 109 | 81 | 49 | 30 | 76 | 131 | 38 | 41 | 99 | 47 |
|  |  |  | 24\% | 27\% | 21\% | 30\% | 22\% | 18\% | 20\% | 24\% | 25\% | 29\% | 20\% | 28\% | 22\% |

23. How much do you agree with each of the following views and behaviors when it comes to San Diego County's water supplies?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | $<35$ | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| Additional water rate increases necessary to support reliability | Neutral/ Neither | Count |  | 278 | 128 | 150 | 98 | 103 | 77 | 43 | 95 | 134 | 41 | 56 | 90 | 64 |
|  |  |  | 28\% | 26\% | 30\% | 27\% | 29\% | 27\% | 28\% | 30\% | 26\% | 31\% | 28\% | 26\% | 29\% |
|  | Somewhat disagree | Count | 112 | 50 | 62 | 28 | 49 | 35 | 19 | 33 | 59 | 6 | 24 | 42 | 27 |
|  |  |  | 11\% | 10\% | 12\% | 8\% | 14\% | 12\% | 13\% | 11\% | 11\% | 4\% | 12\% | 12\% | 13\% |
|  | Strongly disagree | Count | 119 | 57 | 62 | 26 | 45 | 48 | 22 | 33 | 63 | 18 | 20 | 40 | 22 |
|  |  |  | 12\% | 11\% | 12\% | 7\% | 13\% | 17\% | 15\% | 10\% | 12\% | 13\% | 10\% | 11\% | 10\% |
|  | (DK/NS) | Count | 54 | 22 | 32 | 17 | 19 | 18 | 6 | 18 | 27 | 8 | 9 | 16 | 13 |
|  |  |  | 5\% | 4\% | 6\% | 5\% | 5\% | 7\% | 4\% | 6\% | 5\% | 6\% | 4\% | 5\% | 6\% |
| Would be more motivated to reduce if knew neighbors using less than me | Strongly agree | Count | 222 | 91 | 131 | 80 | 80 | 61 | 48 | 75 | 98 | 38 | 48 | 76 | 39 |
|  |  |  | 22\% | 18\% | 26\% | 22\% | 22\% | 22\% | 31\% | 24\% | 19\% | 28\% | 24\% | 22\% | 18\% |
|  | Moderately agree | Count | 184 | 121 | 63 | 80 | 62 | 42 | 28 | 54 | 102 | 29 | 34 | 79 | 35 |
|  |  |  | 18\% | 24\% | 13\% | 22\% | 17\% | 15\% | 18\% | 17\% | 20\% | 22\% | 17\% | 23\% | 16\% |
|  | Neutral/ Neither | Count | 204 | 107 | 97 | 78 | 62 | 64 | 25 | 60 | 115 | 26 | 43 | 63 | 51 |
|  |  |  | 20\% | 21\% | 19\% | 22\% | 17\% | 23\% | 16\% | 19\% | 22\% | 20\% | 21\% | 18\% | 23\% |
|  | Somewhat disagree | Count | 127 | 61 | 66 | 33 | 53 | 41 | 15 | 42 | 69 | 13 | 21 | 42 | 37 |
|  |  |  | 13\% | 12\% | 13\% | 9\% | 15\% | 15\% | 10\% | 13\% | 13\% | 10\% | 10\% | 12\% | 17\% |
|  | Strongly disagree | Count | 231 | 105 | 126 | 79 | 92 | 61 | 33 | 73 | 123 | 21 | 49 | 82 | 52 |
|  |  |  | 23\% | 21\% | 25\% | 22\% | 25\% | 22\% | 22\% | 23\% | 24\% | 16\% | 24\% | 23\% | 24\% |
|  | (DK/NS) | Count | 32 | 14 | 18 | 10 | 11 | 11 | 4 | 11 | 12 | 7 | 7 | 6 | 6 |
|  |  |  | 3\% | 3\% | 4\% | 3\% | 3\% | 4\% | 3\% | 4\% | 2\% | 5\% | 3\% | 2\% | 3\% |

## 23. How much do you agree with each of the following views and behaviors when it comes to San Diego County's water supplies?

|  |  |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2O RESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Very | Some | Less | Yes | Can't Recall | Agree | N/D |
| BASE |  |  |  | (1000) | (550) | (422) | (614) | (168) | (166) | (649) | (302) | (260) | (453) | (287) | (810) | (190) | (539) | (461) |
| Reliable water supply is essential for healthy economy | Strongly agree | Count | 684 | 379 | 288 | 441 | 97 | 107 | 441 | 215 | 217 | 291 | 176 | 581 | 103 | 372 | 312 |
|  |  |  | 68\% | 69\% | 68\% | 72\% | 58\% | 65\% | 68\% | 71\% | 83\% | 64\% | 61\% | 72\% | 54\% | 69\% | 68\% |
|  | Moderately agree | Count | 197 | 113 | 79 | 108 | 42 | 39 | 141 | 50 | 22 | 117 | 58 | 155 | 42 | 122 | 75 |
|  |  |  | 20\% | 21\% | 19\% | 18\% | 25\% | 24\% | 22\% | 17\% | 9\% | 26\% | 20\% | 19\% | 22\% | 23\% | 16\% |
|  | Neutral/ Neither | Count | 73 | 40 | 32 | 42 | 17 | 12 | 42 | 27 | 13 | 31 | 29 | 51 | 22 | 27 | 46 |
|  |  |  | 7\% | 7\% | 8\% | 7\% | 10\% | 7\% | 6\% | 9\% | 5\% | 7\% | 10\% | 6\% | 11\% | 5\% | 10\% |
|  | Somewhat disagree | Count | 14 | 4 | 7 | 5 | 4 | 3 | 9 | 4 | 4 | 3 | 7 | 6 | 7 | 7 | 7 |
|  |  |  | 1\% | 1\% | 2\% | 1\% | 2\% | 2\% | 1\% | 1\% | 1\% | 1\% | 3\% | 1\% | 4\% | 1\% | 1\% |
|  | Strongly disagree | Count | 13 | 5 | 7 | 10 | 2 | 1 | 6 | 3 | 3 | 4 | 6 | 12 | 1 | 7 | 6 |
|  |  |  | 1\% | 1\% | 2\% | 2\% | 1\% | 1\% | 1\% | 1\% | 1\% | 1\% | 2\% | 1\% | 1\% | 1\% | 1\% |
|  | (DK/NS) | Count | 19 | 9 | 7 | 8 | 6 | 3 | 10 | 3 | 0 | 7 | 12 | 5 | 15 | 4 | 16 |
|  |  |  | 2\% | 2\% | 2\% | 1\% | 4\% | 2\% | 2\% | 1\% | 0\% | 1\% | 4\% | 1\% | 8\% | 1\% | 3\% |
| Reliable water supply essential to quality of life | $\begin{aligned} & \text { Strongly } \\ & \text { agree } \end{aligned}$ | Count | 648 | 357 | 276 | 408 | 108 | 95 | 440 | 177 | 195 | 279 | 174 | 555 | 93 | 363 | 285 |
|  |  |  | 65\% | 65\% | 65\% | 66\% | 64\% | 57\% | 68\% | 59\% | 75\% | 62\% | 61\% | 69\% | 49\% | 67\% | 62\% |
|  | Moderately agree | Count | 210 | 120 | 85 | 132 | 35 | 38 | 134 | 72 | 45 | 114 | 51 | 163 | 47 | 115 | 96 |
|  |  |  | 21\% | 22\% | 20\% | 22\% | 21\% | 23\% | 21\% | 24\% | 17\% | 25\% | 18\% | 20\% | 25\% | 21\% | 21\% |
|  | Neutral/ Neither | Count | 84 | 45 | 36 | 44 | 15 | 19 | 46 | 36 | 11 | 38 | 34 | 58 | 26 | 37 | 47 |
|  |  |  | 8\% | 8\% | 8\% | 7\% | 9\% | 11\% | 7\% | 12\% | 4\% | 8\% | 12\% | 7\% | 14\% | 7\% | 10\% |
|  | $\begin{array}{\|l\|} \hline \begin{array}{l} \text { Somewhat } \\ \text { disagree } \end{array} \\ \hline \end{array}$ | Count | 19 | 7 | 11 | 9 | 4 | 6 | 6 | 6 | 3 | 3 | 13 | 13 | 6 | 13 | 7 |
|  |  |  | 2\% | 1\% | 3\% | 2\% | 2\% | 4\% | 1\% | 2\% | 1\% | 1\% | 4\% | 2\% | 3\% | 2\% | 1\% |
|  | Strongly disagree | Count | 17 | 11 | 6 | 9 | 2 | 5 | 12 | 5 | 5 | 8 | 3 | 14 | 3 | 6 | 11 |
|  |  |  | 2\% | 2\% | 1\% | 1\% | 1\% | 3\% | 2\% | 2\% | 2\% | 2\% | 1\% | 2\% | 1\% | 1\% | 2\% |
|  | (DK/NS) | Count | 22 | 10 | 8 | 11 | 5 | 4 | 11 | 5 | 1 | 10 | 11 | 6 | 16 | 6 | 15 |
|  |  |  | 2\% | 2\% | 2\% | 2\% | 3\% | 2\% | 2\% | 2\% | 0\% | 2\% | 4\% | 1\% | 8\% | 1\% | 3\% |
| It is my civic responsibility to use water efficiently | $\begin{aligned} & \text { Strongly } \\ & \text { agree } \end{aligned}$ | Count | 666 | 373 | 276 | 412 | 120 | 104 | 430 | 203 | 196 | 286 | 184 | 584 | 82 | 378 | 288 |
|  |  |  | 67\% | 68\% | 65\% | 67\% | 71\% | 63\% | 66\% | 67\% | 75\% | 63\% | 64\% | 72\% | 43\% | 70\% | 62\% |
|  | Moderately agree | Count | 191 | 98 | 92 | 128 | 22 | 31 | 130 | 57 | 35 | 102 | 54 | 144 | 47 | 107 | 84 |
|  |  |  | 19\% | 18\% | 22\% | 21\% | 13\% | 18\% | 20\% | 19\% | 13\% | 22\% | 19\% | 18\% | 25\% | 20\% | 18\% |
|  | Neutral/ Neither | Count | 82 | 47 | 29 | 40 | 15 | 21 | 50 | 28 | 15 | 40 | 27 | 48 | 34 | 35 | 47 |
|  |  |  | 8\% | 9\% | 7\% | 7\% | 9\% | 12\% | 8\% | 9\% | 6\% | 9\% | 10\% | 6\% | 18\% | 7\% | 10\% |
|  | Somewhat disagree | Count | 20 | 11 | 9 | 13 | 2 | 5 | 11 | 7 | 7 | 6 | 7 | 17 | 3 | 9 | 11 |
|  |  |  | 2\% | 2\% | 2\% | 2\% | 1\% | 3\% | 2\% | 2\% | 3\% | 1\% | 2\% | 2\% | 1\% | 2\% | 2\% |
|  | Strongly disagree | Count | 26 | 13 | 11 | 13 | 6 | 4 | 20 | 4 | 7 | 13 | 5 | 15 | 10 | 7 | 18 |
|  |  |  | 3\% | 2\% | 3\% | 2\% | 3\% | 3\% | 3\% | 1\% | 3\% | 3\% | 2\% | 2\% | 5\% | 1\% | 4\% |
|  | (DK/NS) | Count | 16 | 7 | 5 | 7 | 4 | 2 | 9 | 2 | 0 | 5 | 10 | 2 | 14 | 2 | 13 |
|  |  |  | 2\% | 1\% | 1\% | 1\% | 2\% | 1\% | 1\% | 1\% | 0\% | 1\% | 3\% | 0\% | 7\% | 0\% | 3\% |
| Water supply situation is very serious | Strongly agree | Count | 661 | 366 | 283 | 433 | 102 | 97 | 417 | 215 | 201 | 287 | 172 | 572 | 88 | 377 | 284 |
|  |  |  | 66\% | 66\% | 67\% | 71\% | 61\% | 58\% | 64\% | 71\% | 77\% | 63\% | 60\% | 71\% | 46\% | 70\% | 62\% |
|  | Moderately agree | Count | 189 | 104 | 78 | 105 | 33 | 39 | 133 | 49 | 29 | 101 | 59 | 146 | 43 | 105 | 85 |
|  |  |  | 19\% | 19\% | 18\% | 17\% | 19\% | 23\% | 20\% | 16\% | 11\% | 22\% | 21\% | 18\% | 23\% | 19\% | 18\% |
|  | Neutral/ Neither | Count | 84 | 47 | 34 | 43 | 21 | 15 | 55 | 23 | 18 | 37 | 29 | 56 | 28 | 35 | 49 |
|  |  |  | 8\% | 9\% | 8\% | 7\% | 13\% | 9\% | 8\% | 8\% | 7\% | 8\% | 10\% | 7\% | 15\% | 6\% | 11\% |
|  | Somewhat disagree | Count | 28 | 11 | 13 | 13 | 2 | 10 | 22 | 6 | 6 | 12 | 9 | 12 | 15 | 12 | 15 |
|  |  |  | 3\% | 2\% | 3\% | 2\% | 1\% | 6\% | 3\% | 2\% | 2\% | 3\% | 3\% | 2\% | 8\% | 2\% | 3\% |
|  | Strongly disagree | Count | 16 | 9 | 7 | 8 | 5 | 3 | 12 | 4 | 5 | 8 | 3 | 13 | 3 | 6 | 10 |
|  |  |  | 2\% | 2\% | 2\% | 1\% | 3\% | 2\% | 2\% | 1\% | 2\% | 2\% | 1\% | 2\% | 1\% | 1\% | 2\% |
|  | (DK/NS) | Count | 23 | 13 | 7 | 12 | 6 | 2 | 10 | 5 | 2 | 8 | 14 | 10 | 13 | 5 | 18 |
|  |  |  | 2\% | 2\% | 2\% | 2\% | 3\% | 1\% | 2\% | 2\% | 1\% | 2\% | 5\% | 1\% | 7\% | 1\% | 4\% |
| Ag/ local farmers make | Strongly agree | Count | 540 | 295 | 233 | 336 | 95 | 82 | 357 | 154 | 174 | 223 | 143 | 465 | 75 | 295 | 245 |
|  |  |  | 54\% | 54\% | 55\% | 55\% | 56\% | 50\% | 55\% | 51\% | 67\% | 49\% | 50\% | 57\% | 39\% | 55\% | 53\% |

## 23. How much do you agree with each of the following views and behaviors when it comes to San Diego County's water supplies?

|  |  |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2O RESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner 138 | Other | Non-Hispanic White | Hispanic/ Latino 37 | $\begin{aligned} \text { Other } \\ \hline \end{aligned}$ | $\frac{\text { Reliable }}{175}$ | $\begin{array}{r} \text { Not reliable } \\ \hline 59 \\ \hline \end{array}$ | $\frac{\text { Very }}{46}$ | $\begin{aligned} \frac{\text { Some }}{} \\ \hline 128 \end{aligned}$ | $\frac{\text { Less }}{67}$ | $\begin{aligned} & \frac{Y e s}{} \\ & \hline \end{aligned}$ | $\begin{array}{r} \text { Can't Recall } \\ 50 \end{array}$ | $\begin{array}{r} \text { Agree } \\ \hline 144 \end{array}$ | N/D |
| Ag/ local farmers make important contribution to local economy | Moderately agree | Count |  | 241 | 99 |  |  |  |  |  |  |  |  |  |  | 150 | 97 |
|  |  |  | 24\% | 25\% | 23\% | 24\% | 22\% | 29\% | 27\% | 20\% | 18\% | 28\% | 24\% | 24\% | 26\% | 27\% | 21\% |
|  | Neutral/ Neither | Count | 129 | 65 | 59 | 75 | 23 | 22 | 73 | 51 | 18 | 58 | 54 | 96 | 33 | 66 | 64 |
|  |  |  | 13\% | 12\% | 14\% | 12\% | 14\% | 14\% | 11\% | 17\% | 7\% | 13\% | 19\% | 12\% | 17\% | 12\% | 14\% |
|  | Somewhat disagree | Count | 36 | 24 | 11 | 21 | 7 | 5 | 16 | 21 | 9 | 18 | 9 | 23 | 13 | 16 | 21 |
|  |  |  | 4\% | 4\% | 3\% | 3\% | 4\% | 3\% | 2\% | 7\% | 3\% | 4\% | 3\% | 3\% | 7\% | 3\% | 4\% |
|  | $\begin{aligned} & \text { Strongly } \\ & \text { disagree } \end{aligned}$ | Count | 17 | 12 | 5 | 12 | 2 | 3 | 9 | 8 | 7 | 10 | 1 | 15 | 2 | 3 | 14 |
|  |  |  | 2\% | 2\% | 1\% | 2\% | 1\% | 2\% | 1\% | 3\% | 3\% | 2\% | 0\% | 2\% | 1\% | 1\% | 3\% |
|  | (DK/NS) | Count | 36 | 15 | 16 | 19 | 5 | 6 | 20 | 9 | 7 | 17 | 12 | 19 | 17 | 16 | 20 |
|  |  |  | 4\% | 3\% | 4\% | 3\% | 3\% | 4\% | 3\% | 3\% | 3\% | 4\% | 4\% | 2\% | 9\% | 3\% | 4\% |
| Agencies should use mandatory restrictions to fight drought | Strongly agree | Count | 339 | 177 | 157 | 204 | 68 | 54 | 207 | 114 | 113 | 129 | 97 | 295 | 44 | 212 | 127 |
|  |  |  | 34\% | 32\% | 37\% | 33\% | 41\% | 32\% | 32\% | 38\% | 43\% | 28\% | 34\% | 36\% | 23\% | 39\% | 28\% |
|  | Moderately agree | Count | 282 | 161 | 114 | 169 | 44 | 51 | 194 | 81 | 63 | 145 | 73 | 233 | 49 | 163 | 119 |
|  |  |  | 28\% | 29\% | 27\% | 28\% | 26\% | 31\% | 30\% | 27\% | 24\% | 32\% | 26\% | 29\% | 26\% | 30\% | 26\% |
|  | Neutral/ Neither | Count | 217 | 122 | 87 | 134 | 33 | 41 | 142 | 65 | 42 | 108 | 66 | 174 | 43 | 97 | 119 |
|  |  |  | 22\% | 22\% | 21\% | 22\% | 20\% | 25\% | 22\% | 21\% | 16\% | 24\% | 23\% | 21\% | 23\% | 18\% | 26\% |
|  | Somewhat disagree | Count | 63 | 36 | 25 | 43 | 7 | 8 | 42 | 18 | 16 | 25 | 23 | 45 | 18 | 28 | 35 |
|  |  |  | 6\% | 7\% | 6\% | 7\% | 4\% | 5\% | 6\% | 6\% | 6\% | 6\% | 8\% | 6\% | 9\% | 5\% | 8\% |
|  | Strongly disagree | Count | 62 | 37 | 23 | 40 | 11 | 7 | 44 | 14 | 22 | 30 | 9 | 45 | 17 | 24 | 37 |
|  |  |  | 6\% | 7\% | 5\% | 7\% | 6\% | 4\% | 7\% | 5\% | 8\% | 7\% | 3\% | 6\% | 9\% | 4\% | 8\% |
|  | (DK/NS) | Count | 37 | 16 | 16 | 23 | 4 | 5 | 19 | 11 | 4 | 15 | 18 | 18 | 19 | 14 | 23 |
|  |  |  | 4\% | 3\% | 4\% | 4\% | 3\% | 3\% | 3\% | 4\% | 1\% | 3\% | 6\% | 2\% | 10\% | 3\% | 5\% |
| Know where to look if want more info on conserving water | $\begin{array}{\|l\|} \hline \text { Strongly } \\ \text { agree } \end{array}$agree | Count | 320 | 179 | 134 | 212 | 39 | 46 | 202 | 101 | 127 | 117 | 76 | 275 | 45 | 178 | 142 |
|  |  |  | 32\% | 32\% | 32\% | 35\% | 23\% | 28\% | 31\% | 33\% | 49\% | 26\% | 26\% | 34\% | 24\% | 33\% | 31\% |
|  | Moderately agree | Count | 229 | 134 | 92 | 142 | 42 | 37 | 150 | 70 | 58 | 129 | 42 | 190 | 39 | 138 | 90 |
|  |  |  | 23\% | 24\% | 22\% | 23\% | 25\% | 23\% | 23\% | 23\% | 22\% | 29\% | 15\% | 23\% | 21\% | 26\% | 20\% |
|  | Neutral/ Neither | Count | 210 | 123 | 78 | 126 | 38 | 37 | 139 | 65 | 36 | 107 | 66 | 169 | 41 | 102 | 108 |
|  |  |  | 21\% | 22\% | 18\% | 21\% | 22\% | 22\% | 21\% | 22\% | 14\% | 24\% | 23\% | 21\% | 21\% | 19\% | 23\% |
|  | Somewhat disagree | Count | 114 | 66 | 47 | 65 | 22 | 21 | 75 | 35 | 21 | 47 | 46 | 83 | 31 | 64 | 50 |
|  |  |  | 11\% | 12\% | 11\% | 11\% | 13\% | 13\% | 12\% | 12\% | 8\% | 10\% | 16\% | 10\% | 16\% | 12\% | 11\% |
|  | Strongly disagree | Count | 94 | 32 | 59 | 55 | 23 | 15 | 64 | 22 | 15 | 39 | 40 | 79 | 15 | 47 | 47 |
|  |  |  | 9\% | 6\% | 14\% | 9\% | 14\% | 9\% | 10\% | 7\% | 6\% | 9\% | 14\% | 10\% | 8\% | 9\% | 10\% |
|  | (DK/NS) | Count | 34 | 16 | 13 | 14 | 5 | 10 | 19 | 8 | 3 | 13 | 17 | 16 | 18 | 9 | 24 |
|  |  |  | 3\% | 3\% | 3\% | 2\% | 3\% | 6\% | 3\% | 3\% | 1\% | 3\% | 6\% | 2\% | 10\% | 2\% | 5\% |
| Could do more to conserve water at home | $\begin{aligned} & \text { Strongly } \\ & \text { agree } \end{aligned}$ | Count | 271 | 119 | 139 | 117 | 64 | 71 | 193 | 66 | 60 | 116 | 96 | 224 | 48 | 271 |  |
|  |  |  | 27\% | 22\% | 33\% | 19\% | 38\% | 43\% | 30\% | 22\% | 23\% | 26\% | 33\% | 28\% | 25\% | 50\% |  |
|  | Moderately agree | Count | 268 | 145 | 120 | 169 | 53 | 37 | 175 | 76 | 46 | 145 | 77 | 214 | 54 | 268 |  |
|  |  |  | 27\% | 26\% | 28\% | 27\% | 32\% | 22\% | 27\% | 25\% | 18\% | 32\% | 27\% | 26\% | 28\% | 50\% |  |
|  | Neutral/ Neither | Count | 236 | 142 | 91 | 161 | 27 | 38 | 152 | 79 | 68 | 104 | 64 | 191 | 45 |  | 236 |
|  |  |  | 24\% | 26\% | 22\% | 26\% | 16\% | 23\% | 23\% | 26\% | 26\% | 23\% | 22\% | 24\% | 24\% |  | 51\% |
|  | Somewhat disagree | Count | 109 | 73 | 34 | 89 | 10 | 4 | 68 | 37 | 46 | 44 | 19 | 91 | 18 |  | 109 |
|  |  |  | 11\% | 13\% | 8\% | 15\% | 6\% | 2\% | 11\% | 12\% | 18\% | 10\% | 7\% | 11\% | 10\% |  | 24\% |
|  | Strongly disagree | Count | 97 | 61 | 34 | 70 | 10 | 12 | 52 | 39 | 39 | 38 | 20 | 86 | 11 |  | 97 |
|  |  |  | 10\% | 11\% | 8\% | 11\% | 6\% | 7\% | 8\% | 13\% | 15\% | 8\% | 7\% | 11\% | 6\% |  | 21\% |
|  | (DK/NS) | Count | 19 | 11 | 4 | 7 | 4 | 5 | 9 | 4 | 2 | 6 | 11 | 4 | 14 |  | 19 |
|  |  |  | 2\% | 2\% | 1\% | 1\% | 3\% | 3\% | 1\% | 1\% | 1\% | 1\% | 4\% | 1\% | 7\% |  | 4\% |
| Trust regional/ <br> local agencies <br> to ensure <br> reliable <br> long-term <br> supply of <br> water | Strongly agree | Count | 240 | 117 | 120 | 137 | 52 | 38 | 173 | 55 | 70 | 106 | 63 | 197 | 43 | 145 | 95 |
|  |  |  | 24\% | 21\% | 28\% | 22\% | 31\% | 23\% | 27\% | 18\% | 27\% | 23\% | 22\% | 24\% | 22\% | 27\% | 21\% |
|  | Moderately agree | Count | 273 | 145 | 120 | 161 | 50 | 51 | 212 | 53 | 63 | 125 | 85 | 224 | 49 | 176 | 97 |
|  |  |  | 27\% | 26\% | 28\% | 26\% | 30\% | 31\% | 33\% | 17\% | 24\% | 28\% | 30\% | 28\% | 26\% | 33\% | 21\% |
|  | Neutral/ Neither | Count | 274 | 164 | 107 | 173 | 39 | 52 | 167 | 90 | 66 | 127 | 80 | 232 | 43 | 138 | 136 |
|  |  |  | 27\% | 30\% | 25\% | 28\% | 23\% | 32\% | 26\% | 30\% | 26\% | 28\% | 28\% | 29\% | 22\% | 26\% | 29\% |

cont.)

## 23. How much do you agree with each of the following views and behaviors when it comes to San Diego County's water supplies?

|  |  |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2O RESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Very | Some | Less | Yes | Can't Recall | Agree | N/D |
| Trust regional/ local agencies to ensure reliable long-term supply of water | Somewhat disagree | Count |  | 110 | 68 | 36 | 75 | 11 | 12 | 51 | 55 | 24 | 50 | 35 | 87 | 22 | 46 | 64 |
|  |  |  | 11\% | 12\% | 9\% | 12\% | 7\% | 8\% | 8\% | 18\% | 9\% | 11\% | 12\% | 11\% | 12\% | 9\% | 14\% |
|  | Strongly disagree | Count | 70 | 40 | 28 | 49 | 8 | 7 | 28 | 40 | 32 | 29 | 10 | 55 | 16 | 21 | 49 |
|  |  |  | 7\% | 7\% | 7\% | 8\% | 5\% | 4\% | 4\% | 13\% | 12\% | 6\% | 3\% | 7\% | 8\% | 4\% | 11\% |
|  | (DK/NS) | Count | 34 | 17 | 12 | 18 | 7 | 5 | 17 | 9 | 4 | 16 | 14 | 16 | 18 | 14 | 20 |
|  |  |  | 3\% | 3\% | 3\% | 3\% | 4\% | 3\% | 3\% | 3\% | 2\% | 3\% | 5\% | 2\% | 10\% | 3\% | 4\% |
| Have been adequately informed about water-use restrictions | $\begin{array}{\|l\|} \hline \text { Strongly } \\ \text { agree } \end{array}$ | Count | 239 | 137 | 98 | 139 | 46 | 35 | 156 | 72 | 122 | 72 | 45 | 202 | 37 | 130 | 109 |
|  |  |  | 24\% | 25\% | 23\% | 23\% | 27\% | 21\% | 24\% | 24\% | 47\% | 16\% | 16\% | 25\% | 19\% | 24\% | 24\% |
|  | Moderatelyagree agree | Count | 248 | 145 | 95 | 159 | 38 | 41 | 170 | 65 | 71 | 134 | 43 | 206 | 41 | 127 | 121 |
|  |  |  | 25\% | 26\% | 23\% | 26\% | 23\% | 25\% | 26\% | 22\% | 27\% | 30\% | 15\% | 25\% | 22\% | 24\% | 26\% |
|  | Neutral/ Neither | Count | 272 | 154 | 110 | 166 | 50 | 49 | 175 | 88 | 41 | 148 | 83 | 225 | 47 | 152 | 120 |
|  |  |  | 27\% | 28\% | 26\% | 27\% | 30\% | 29\% | 27\% | 29\% | 16\% | 33\% | 29\% | 28\% | 25\% | 28\% | 26\% |
|  | $\begin{array}{\|l\|} \hline \begin{array}{l} \text { Somewhat } \\ \text { disagree } \end{array} \\ \hline \end{array}$ | Count | 131 | 70 | 61 | 83 | 16 | 22 | 87 | 41 | 10 | 61 | 59 | 105 | 26 | 78 | 53 |
|  |  |  | 13\% | 13\% | 14\% | 14\% | 10\% | 13\% | 13\% | 14\% | 4\% | 14\% | 21\% | 13\% | 14\% | 14\% | 11\% |
|  | $\begin{aligned} & \text { Strongly } \\ & \text { disagree } \end{aligned}$ | Count | 87 | 34 | 49 | 52 | 15 | 17 | 49 | 32 | 14 | 28 | 44 | 62 | 24 | 47 | 40 |
|  |  |  | 9\% | 6\% | 12\% | 8\% | 9\% | 10\% | 8\% | 11\% | 5\% | 6\% | 15\% | 8\% | 13\% | 9\% | 9\% |
|  | (DK/NS) | Count | 23 | 11 | 10 | 14 | 3 | 2 | 11 | 4 | 1 | 9 | 13 | 9 | 14 | 5 | 18 |
|  |  |  | 2\% | 2\% | 2\% | 2\% | 2\% | 1\% | 2\% | 1\% | 1\% | 2\% | 4\% | 1\% | 7\% | 1\% | 4\% |
| Local investments will offset reductions in imported water this year | Strongly agree | Count | 200 | 101 | 96 | 108 | 41 | 39 | 137 | 56 | 67 | 77 | 57 | 166 | 34 | 132 | 68 |
|  |  |  | 20\% | 18\% | 23\% | 18\% | 24\% | 23\% | 21\% | 18\% | 26\% | 17\% | 20\% | 21\% | 18\% | 25\% | 15\% |
|  | Moderately agree | Count | 238 | 131 | 101 | 134 | 54 | 41 | 166 | 69 | 53 | 110 | 75 | 193 | 45 | 139 | 99 |
|  |  |  | 24\% | 24\% | 24\% | 22\% | 32\% | 25\% | 26\% | 23\% | 21\% | 24\% | 26\% | 24\% | 24\% | 26\% | 22\% |
|  | Neutral/ Neither | Count | 298 | 164 | 124 | 195 | 43 | 43 | 185 | 93 | 58 | 148 | 92 | 242 | 56 | 157 | 140 |
|  |  |  | 30\% | 30\% | 29\% | 32\% | 25\% | 26\% | 28\% | 31\% | 22\% | 33\% | 32\% | 30\% | 30\% | 29\% | 30\% |
|  | Somewhat disagree | Count | 70 | 35 | 34 | 42 | 13 | 12 | 42 | 26 | 21 | 30 | 18 | 63 | 7 | 29 | 41 |
|  |  |  | 7\% | 6\% | 8\% | 7\% | 8\% | 7\% | 7\% | 9\% | 8\% | 7\% | 6\% | 8\% | 4\% | 5\% | 9\% |
|  | Stronglydisagree disagre | Count | 46 | 32 | 13 | 30 | 5 | 10 | 28 | 18 | 22 | 20 | 4 | 41 | 5 | 19 | 27 |
|  |  |  | 5\% | 6\% | 3\% | 5\% | 3\% | 6\% | 4\% | 6\% | 8\% | 4\% | 1\% | 5\% | 3\% | 3\% | 6\% |
|  | (DK/NS) | Count | 148 | 88 | 53 | 105 | 12 | 22 | 92 | 40 | 39 | 68 | 41 | 105 | 43 | 63 | 85 |
|  |  |  | 15\% | 16\% | 13\% | 17\% | 7\% | 13\% | 14\% | 13\% | 15\% | 15\% | 14\% | 13\% | 23\% | 12\% | 18\% |
| Additional water rate increases necessary to support reliability | Strongly agree | Count | 197 | 91 | 106 | 119 | 33 | 35 | 122 | 64 | 57 | 86 | 55 | 167 | 30 | 137 | 61 |
|  |  |  | 20\% | 17\% | 25\% | 19\% | 19\% | 21\% | 19\% | 21\% | 22\% | 19\% | 19\% | 21\% | 16\% | 25\% | 13\% |
|  | Moderately agree | Count | 239 | 124 | 107 | 135 | 56 | 41 | 169 | 62 | 43 | 113 | 84 | 195 | 44 | 154 | 85 |
|  |  |  | 24\% | 23\% | 25\% | 22\% | 33\% | 25\% | 26\% | 21\% | 16\% | 25\% | 29\% | 24\% | 23\% | 29\% | 19\% |
|  | Neutral/ Neither | Count | 278 | 154 | 117 | 172 | 46 | 44 | 184 | 81 | 69 | 127 | 81 | 230 | 47 | 132 | 146 |
|  |  |  | 28\% | 28\% | 28\% | 28\% | 27\% | 27\% | 28\% | 27\% | 27\% | 28\% | 28\% | 28\% | 25\% | 24\% | 32\% |
|  | Somewhat disagree | Count | 112 | 77 | 34 | 77 | 11 | 19 | 70 | 41 | 33 | 54 | 25 | 91 | 21 | 52 | 60 |
|  |  |  | 11\% | 14\% | 8\% | 13\% | 6\% | 12\% | 11\% | 14\% | 13\% | 12\% | 9\% | 11\% | 11\% | 10\% | 13\% |
|  | $\begin{array}{\|l\|} \hline \begin{array}{l} \text { Strongly } \\ \text { disagree } \end{array} \\ \hline \end{array}$ | Count | 119 | 71 | 41 | 74 | 17 | 18 | 72 | 41 | 49 | 50 | 21 | 96 | 23 | 44 | 76 |
|  |  |  | 12\% | 13\% | 10\% | 12\% | 10\% | 11\% | 11\% | 13\% | 19\% | 11\% | 7\% | 12\% | 12\% | 8\% | 16\% |
|  | (DK/NS) | Count | 54 | 33 | 17 | 36 | 5 | 8 | 32 | 13 | 10 | 24 | 21 | 30 | 24 | 21 | 34 |
|  |  |  | 5\% | 6\% | 4\% | 6\% | 3\% | 5\% | 5\% | 4\% | 4\% | 5\% | 7\% | 4\% | 13\% | 4\% | 7\% |
| Would be more motivated to reduce if knew neighbors using less than me | $\begin{aligned} & \text { Strongly } \\ & \text { agree } \end{aligned}$ | Count | 222 | 121 | 97 | 107 | 60 | 42 | 156 | 56 | 67 | 89 | 65 | 184 | 37 | 157 | 64 |
|  |  |  | 22\% | 22\% | 23\% | 17\% | 36\% | 25\% | 24\% | 19\% | 26\% | 20\% | 23\% | 23\% | 20\% | 29\% | 14\% |
|  | $\begin{array}{\|l\|} \hline \text { Moderately } \\ \text { agree } \end{array}$ | Count | 184 | 100 | 82 | 113 | 29 | 35 | 117 | 61 | 33 | 97 | 54 | 144 | 41 | 120 | 64 |
|  |  |  | 18\% | 18\% | 20\% | 18\% | 17\% | 21\% | 18\% | 20\% | 13\% | 21\% | 19\% | 18\% | 21\% | 22\% | 14\% |
|  | Neutral/ Neither | Count | 204 | 113 | 83 | 122 | 36 | 37 | 117 | 75 | 50 | 96 | 59 | 158 | 46 | 100 | 104 |
|  |  |  | 20\% | 21\% | 20\% | 20\% | 21\% | 22\% | 18\% | 25\% | 19\% | 21\% | 20\% | 19\% | 24\% | 19\% | 23\% |
|  | $\begin{aligned} & \text { Somewhat } \\ & \text { disagree } \end{aligned}$ | Count | 127 | 77 | 47 | 96 | 11 | 14 | 84 | 41 | 35 | 52 | 40 | 107 | 20 | 54 | 72 |
|  |  |  | 13\% | 14\% | 11\% | 16\% | 6\% | 9\% | 13\% | 14\% | 14\% | 11\% | 14\% | 13\% | 11\% | 10\% | 16\% |

cont.)
23. How much do you agree with each of the following views and behaviors when it comes to San Diego County's water supplies?

|  |  |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2O RESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner Other | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Very | Some | Less | Yes | Can't Recall | Agree | N/D |
| Would be more motivated to reduce if knew | Strongly | Count |  | 231 | 123 | 101 | 160 | 28 | 31 | 156 | 62 | 72 | 108 | 51 | 205 | 27 | 98 | 134 |
|  | disagree |  | 23\% | 22\% | 24\% | 26\% | 17\% | 19\% | 24\% | 20\% | 28\% | 24\% | 18\% | 25\% | 14\% | 18\% | 29\% |
|  | (DK/NS) | Count | 32 | 16 | 12 | 15 | 5 | 7 | 18 | 7 | 3 | 11 | 18 | 13 | 19 | 10 | 22 |
|  |  |  | 3\% | 3\% | 3\% | 2\% | 3\% | 4\% | 3\% | 2\% | 1\% | 2\% | 6\% | 2\% | 10\% | 2\% | 5\% |

## 23. How much do you agree with each of the following views and behaviors when it comes to San Diego County's water supplies? <br> * SUMMARY TABLE **

|  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  | PAY OWN WATERBILL |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | Over 10 | Yes | No |
| BASE |  |  | (1000) | (370) | (630) | (140) | (230) | (160) | (180) | (150) | (140) | (252) | (748) | (701) | (265) |
| Reliable water supply is essential for healthy economy | Agree | 88\% | 90\% | 87\% | 90\% | 89\% | 93\% | 91\% | 77\% | 87\% | 87\% | 89\% | 89\% | 90\% |
|  | Neutral/DK | 9\% | 9\% | 10\% | 9\% | 9\% | 3\% | 8\% | 17\% | 10\% | 9\% | 9\% | 9\% | 9\% |
|  | Disagree | 3\% | 2\% | 3\% | 2\% | 2\% | 4\% | 1\% | 5\% | 3\% | 4\% | 2\% | 2\% | 2\% |
| Reliable water supply essential to quality of life | Agree | 86\% | 87\% | 85\% | 86\% | 87\% | 93\% | 86\% | 80\% | 81\% | 87\% | 85\% | 86\% | 87\% |
|  | Neutral/DK | 11\% | 10\% | 11\% | 9\% | 10\% | 4\% | 11\% | 14\% | 16\% | 10\% | 11\% | 10\% | 10\% |
|  | Disagree | 4\% | 4\% | 4\% | 5\% | 2\% | 3\% | 3\% | 6\% | 3\% | 3\% | 4\% | 4\% | 3\% |
| It is my civic responsibility to use water efficiently | Agree | 86\% | 88\% | 84\% | 88\% | 88\% | 91\% | 90\% | 73\% | 81\% | 85\% | 86\% | 85\% | 89\% |
|  | Neutral/DK | 10\% | 10\% | 10\% | 8\% | 10\% | 5\% | 6\% | 18\% | 12\% | 10\% | 10\% | 10\% | 8\% |
|  | Disagree | 5\% | 3\% | 6\% | 4\% | 2\% | 4\% | 3\% | 9\% | 8\% | 5\% | 5\% | 5\% | 3\% |
| Water supply situation is very serious | Agree | 85\% | 87\% | 84\% | 88\% | 87\% | 85\% | 86\% | 80\% | 83\% | 84\% | 85\% | 85\% | 88\% |
|  | Neutral/DK | 11\% | 10\% | 11\% | 11\% | 9\% | 9\% | 10\% | 13\% | 12\% | 9\% | 11\% | 11\% | 9\% |
|  | Disagree | 4\% | 3\% | 5\% | 1\% | 4\% | 6\% | 4\% | 7\% | 5\% | 7\% | 4\% | 4\% | 3\% |
| $\mathrm{Ag} /$ local farmers make important contribution to local economy | Agree | 78\% | 81\% | 76\% | 81\% | 81\% | 80\% | 79\% | 72\% | 73\% | 79\% | 78\% | 78\% | 82\% |
|  | Neutral/DK | 17\% | 15\% | 18\% | 15\% | 15\% | 13\% | 18\% | 21\% | 18\% | 16\% | 17\% | 16\% | 16\% |
|  | Disagree | 5\% | 4\% | 6\% | 4\% | 4\% | 7\% | 3\% | 7\% | 9\% | 5\% | 6\% | 6\% | 3\% |
| Agencies should use mandatory restrictions to fight drought | Agree | 62\% | 64\% | 61\% | 59\% | 66\% | 60\% | 72\% | 53\% | 57\% | 68\% | 60\% | 61\% | 67\% |
|  | Neutral/DK | 25\% | 25\% | 26\% | 27\% | 24\% | 26\% | 19\% | 29\% | 29\% | 22\% | 27\% | 26\% | 22\% |
|  | Disagree | 12\% | 11\% | 13\% | 14\% | 10\% | 14\% | 9\% | 18\% | 13\% | 10\% | 13\% | 13\% | 11\% |
| Know where to look if want more info on conserving water | Agree | 55\% | 51\% | 57\% | 50\% | 52\% | 59\% | 61\% | 51\% | 55\% | 56\% | 54\% | 56\% | 54\% |
|  | Neutral/DK | 24\% | 27\% | 23\% | 27\% | 28\% | 25\% | 18\% | 22\% | 26\% | 27\% | 23\% | 25\% | 22\% |
|  | Disagree | 21\% | 22\% | 20\% | 23\% | 20\% | 16\% | 20\% | 27\% | 19\% | 17\% | 22\% | 19\% | 25\% |
| Could do more to conserve water at home | Agree | 54\% | 56\% | 52\% | 54\% | 58\% | 47\% | 53\% | 47\% | 64\% | 58\% | 53\% | 53\% | 57\% |
|  | Neutral/DK | 25\% | 24\% | 26\% | 22\% | 25\% | 27\% | 27\% | 30\% | 22\% | 27\% | 25\% | 26\% | 25\% |
|  | Disagree | 21\% | 20\% | 21\% | 23\% | 17\% | 26\% | 20\% | 23\% | 14\% | 15\% | 22\% | 22\% | 19\% |
| Trust regional/ local agencies to ensure reliable long-term supply of water | Agree | 51\% | 54\% | 49\% | 52\% | 56\% | 54\% | 56\% | 41\% | 46\% | 56\% | 50\% | 48\% | 60\% |
|  | Neutral/DK | 31\% | 31\% | 31\% | 32\% | 30\% | 22\% | 26\% | 42\% | 35\% | 30\% | 31\% | 32\% | 25\% |
|  | Disagree | 18\% | 15\% | 20\% | 16\% | 14\% | 23\% | 19\% | 18\% | 19\% | 14\% | 19\% | 20\% | 15\% |
| Have been adequately informed about water-use restrictions | Agree | 49\% | 50\% | 48\% | 52\% | 49\% | 59\% | 52\% | 40\% | 37\% | 46\% | 49\% | 49\% | 50\% |
|  | Neutral/DK | 30\% | 31\% | 29\% | 28\% | 33\% | 17\% | 27\% | 34\% | 37\% | 27\% | 31\% | 32\% | 23\% |
|  | Disagree | 22\% | 18\% | 24\% | 19\% | 18\% | 24\% | 21\% | 26\% | 25\% | 27\% | 20\% | 19\% | 26\% |
| Local investments will offset reductions in imported water this year | Agree | 44\% | 44\% | 44\% | 39\% | 47\% | 46\% | 45\% | 37\% | 49\% | 47\% | 43\% | 43\% | 48\% |
|  | Neutral/DK | 45\% | 46\% | 44\% | 51\% | 43\% | 46\% | 42\% | 47\% | 42\% | 47\% | 44\% | 45\% | 40\% |
|  | Disagree | 12\% | 11\% | 12\% | 11\% | 11\% | 9\% | 13\% | 17\% | 9\% | 7\% | 13\% | 12\% | 12\% |
| Additional water rate increases necessary to support reliability | Agree | 44\% | 46\% | 42\% | 42\% | 48\% | 46\% | 43\% | 33\% | 48\% | 51\% | 41\% | 41\% | 54\% |
|  | Neutral/DK | 33\% | 34\% | 33\% | 36\% | 33\% | 29\% | 32\% | 38\% | 33\% | 31\% | 34\% | 34\% | 28\% |
|  | Disagree | 23\% | 20\% | 25\% | 22\% | 19\% | 25\% | 25\% | 30\% | 19\% | 17\% | 25\% | 25\% | 19\% |
| Would be more motivated to reduce if knew neighbors using less than me | Agree | 41\% | 42\% | 39\% | 42\% | 43\% | 33\% | 42\% | 35\% | 47\% | 46\% | 39\% | 42\% | 40\% |
|  | Neutral/DK | 24\% | 24\% | 23\% | 20\% | 27\% | 24\% | 20\% | 27\% | 22\% | 24\% | 24\% | 23\% | 22\% |
|  | Disagree | 36\% | 33\% | 37\% | 38\% | 30\% | 42\% | 38\% | 38\% | 31\% | 31\% | 38\% | 35\% | 38\% |


|  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Male | Female | $<35$ | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  | (1000) | (500) | (500) | (360) | (360) | (280) | (153) | (315) | (520) | (134) | (202) | (348) | (220) |
| Reliable water supply is essential for healthy economy | Agree | 88\% | 87\% | 89\% | 85\% | 88\% | 92\% | 82\% | 87\% | 92\% | 83\% | 85\% | 89\% | 92\% |
|  | Neutral/DK | 9\% | 11\% | 7\% | 11\% | 10\% | 6\% | 14\% | 10\% | 6\% | 13\% | 11\% | 8\% | 7\% |
|  | Disagree | 3\% | 2\% | 3\% | 4\% | 2\% | 2\% | 3\% | 3\% | 2\% | 5\% | 4\% | 2\% | 1\% |
| Reliable water supply essential to quality of life | Agree | 86\% | 84\% | 87\% | 85\% | 84\% | 89\% | 85\% | 86\% | 87\% | 84\% | 83\% | 87\% | 89\% |
|  | Neutral/DK | 11\% | 11\% | 10\% | 10\% | 13\% | 8\% | 12\% | 10\% | 10\% | 13\% | 12\% | 10\% | 9\% |
|  | Disagree | 4\% | 4\% | 3\% | 5\% | 3\% | 3\% | 3\% | 4\% | 3\% | 3\% | 6\% | 4\% | 2\% |
| It is my civic responsibility to use water efficiently | Agree | 86\% | 83\% | 88\% | 85\% | 83\% | 90\% | 84\% | 84\% | 89\% | 80\% | 83\% | 88\% | 89\% |
|  | Neutral/DK | 10\% | 11\% | 8\% | 11\% | 12\% | 5\% | 10\% | 11\% | 8\% | 15\% | 11\% | 8\% | 7\% |
|  | Disagree | 5\% | 5\% | 4\% | 4\% | 5\% | 5\% | 6\% | 5\% | 3\% | 5\% | 6\% | 4\% | 4\% |
| Water supply situation is very serious | Agree | 85\% | 80\% | 90\% | 82\% | 84\% | 89\% | 83\% | 84\% | 88\% | 86\% | 83\% | 86\% | 88\% |
|  | Neutral/DK | 11\% | 14\% | 8\% | 11\% | 12\% | 8\% | 10\% | 11\% | 9\% | 13\% | 11\% | 10\% | 8\% |
|  | Disagree | 4\% | 6\% | 3\% | 6\% | 3\% | 3\% | 8\% | 5\% | 3\% | 1\% | 7\% | 4\% | 5\% |
| $\mathrm{Ag} /$ local farmers make important contribution to local economy | Agree | 78\% | 74\% | 82\% | 74\% | 79\% | 83\% | 75\% | 77\% | 80\% | 76\% | 77\% | 78\% | 81\% |
|  | Neutral/DK | 17\% | 19\% | 14\% | 20\% | 17\% | 12\% | 18\% | 18\% | 14\% | 21\% | 20\% | 14\% | 14\% |
|  | Disagree | 5\% | 7\% | 4\% | 6\% | 5\% | 6\% | 7\% | 5\% | 5\% | 4\% | 4\% | 8\% | 5\% |
| Agencies should use mandatory restrictions to fight drought | Agree | 62\% | 61\% | 63\% | 63\% | 63\% | 61\% | 61\% | 60\% | 64\% | 62\% | 60\% | 67\% | 60\% |
|  | Neutral/DK | 25\% | 24\% | 27\% | 24\% | 27\% | 25\% | 31\% | 26\% | 23\% | 31\% | 26\% | 23\% | 23\% |
|  | Disagree | 12\% | 15\% | 10\% | 14\% | 10\% | 14\% | 8\% | 13\% | 13\% | 7\% | 13\% | 10\% | 17\% |
| Know where to look if want more info on conserving water | Agree | 55\% | 53\% | 57\% | 53\% | 55\% | 58\% | 46\% | 57\% | 57\% | 45\% | 53\% | 58\% | 58\% |
|  | Neutral/DK | 24\% | 26\% | 22\% | 24\% | 24\% | 25\% | 21\% | 22\% | 26\% | 23\% | 25\% | 25\% | 23\% |
|  | Disagree | 21\% | 21\% | 21\% | 23\% | 21\% | 18\% | 33\% | 21\% | 17\% | 32\% | 22\% | 17\% | 19\% |
| Could do more to conserve water at home | Agree | 54\% | 53\% | 55\% | 68\% | 51\% | 40\% | 63\% | 60\% | 48\% | 66\% | 58\% | 51\% | 52\% |
|  | Neutral/DK | 25\% | 27\% | 24\% | 21\% | 29\% | 28\% | 22\% | 21\% | 29\% | 20\% | 21\% | 25\% | 30\% |
|  | Disagree | 21\% | 20\% | 21\% | 11\% | 20\% | 33\% | 15\% | 19\% | 23\% | 14\% | 21\% | 24\% | 18\% |
| Trust regional/ local agencies to ensure reliable long-term supply of water | Agree | 51\% | 52\% | 50\% | 58\% | 50\% | 45\% | 53\% | 50\% | 52\% | 55\% | 56\% | 48\% | 51\% |
|  | Neutral/DK | 31\% | 29\% | 32\% | 30\% | 32\% | 31\% | 26\% | 33\% | 30\% | 29\% | 31\% | 30\% | 32\% |
|  | Disagree | 18\% | 18\% | 18\% | 13\% | 19\% | 23\% | 20\% | 17\% | 18\% | 17\% | 13\% | 23\% | 17\% |
| Have been adequately informed about water-use restrictions | Agree | 49\% | 46\% | 51\% | 44\% | 48\% | 56\% | 47\% | 48\% | 50\% | 53\% | 47\% | 45\% | 51\% |
|  | Neutral/DK | 30\% | 29\% | 30\% | 34\% | 28\% | 26\% | 29\% | 31\% | 28\% | 23\% | 32\% | 34\% | 25\% |
|  | Disagree | 22\% | 24\% | 19\% | 22\% | 25\% | 18\% | 23\% | 21\% | 22\% | 24\% | 21\% | 21\% | 24\% |
| Local investments will offset reductions in imported water this year | Agree | 44\% | 44\% | 43\% | 48\% | 43\% | 40\% | 45\% | 43\% | 44\% | 56\% | 40\% | 43\% | 41\% |
|  | Neutral/DK | 45\% | 42\% | 47\% | 43\% | 44\% | 47\% | 42\% | 45\% | 44\% | 36\% | 47\% | 46\% | 45\% |
|  | Disagree | 12\% | 13\% | 10\% | 9\% | 13\% | 13\% | 13\% | 11\% | 11\% | 8\% | 14\% | 10\% | 14\% |
| Additional water rate increases necessary to support reliability | Agree | 44\% | 49\% | 39\% | 53\% | 40\% | 36\% | 41\% | 43\% | 45\% | 46\% | 46\% | 46\% | 42\% |
|  | Neutral/DK | 33\% | 30\% | 36\% | 32\% | 34\% | 34\% | 32\% | 36\% | 31\% | 36\% | 32\% | 30\% | 35\% |
|  | Disagree | 23\% | 21\% | 25\% | 15\% | 26\% | 30\% | 27\% | 21\% | 24\% | 17\% | 22\% | 23\% | 23\% |
| Would be more motivated to reduce if knew neighbors using less than me | Agree | 41\% | 42\% | 39\% | 44\% | 40\% | 37\% | 49\% | 41\% | 39\% | 50\% | 41\% | 45\% | 34\% |
|  | Neutral/DK | 24\% | 24\% | 23\% | 25\% | 20\% | 27\% | 19\% | 23\% | 25\% | 25\% | 24\% | 20\% | 26\% |
|  | Disagree | 36\% | 33\% | 38\% | 31\% | 40\% | 36\% | 32\% | 36\% | 37\% | 26\% | 35\% | 36\% | 40\% |

23. How much do you agree with each of the following views and behaviors when it comes to San Diego County's water supplies?

|  |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2ORESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Owner | Other | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Very | Some | Less | Yes | Can't Recall | Agree | N/D |
| BASE |  |  | (1000) |  | (422) | (614) |  | (166) | (649) | (302) | (260) | (453) | (287) | (810) | (190) | (539) | (461) |
| Reliable water supply is essential for healthy economy | Agree | 88\% | 90\% | 87\% | 89\% | 83\% | 88\% | 90\% | 88\% | 92\% | 90\% | 81\% | 91\% | 76\% | 92\% | 84\% |
|  | Neutral/DK | 9\% | 9\% | 9\% | 8\% | 14\% | 9\% | 8\% | 10\% | 5\% | 8\% | 14\% | 7\% | 19\% | 6\% | 13\% |
|  | Disagree | 3\% | 2\% | 3\% | 2\% | 3\% | 3\% | 2\% | 2\% | 3\% | 1\% | 4\% | 2\% | 4\% | 3\% | 3\% |
| Reliable water supply essential to quality of life | Agree | 86\% | 87\% | 86\% | 88\% | 85\% | 80\% | 88\% | 83\% | 92\% | 87\% | 78\% | 89\% | 74\% | 88\% | 83\% |
|  | Neutral/DK | 11\% | 10\% | 10\% | 9\% | 11\% | 13\% | 9\% | 14\% | 5\% | 11\% | 16\% | 8\% | 22\% | 8\% | 14\% |
|  | Disagree | 4\% | 3\% | 4\% | 3\% | 4\% | 7\% | 3\% | 4\% | 3\% | 3\% | 6\% | 3\% | 5\% | 3\% | 4\% |
| It is my civic responsibility to use water efficiently | Agree | 86\% | 86\% | 87\% | 88\% | 84\% | 81\% | 86\% | 86\% | 89\% | 86\% | 83\% | 90\% | 68\% | 90\% | 81\% |
|  | Neutral/DK | 10\% | 10\% | 8\% | 8\% | 11\% | 14\% | 9\% | 10\% | 6\% | 10\% | 13\% | 6\% | 25\% | 7\% | 13\% |
|  | Disagree | 5\% | 4\% | 5\% | 4\% | 5\% | 5\% | 5\% | 4\% | 6\% | 4\% | 4\% | 4\% | 7\% | 3\% | 6\% |
| Water supply situation is very serious | Agree | 85\% | 85\% | 86\% | 88\% | 80\% | 82\% | 85\% | 88\% | 88\% | 86\% | 81\% | 89\% | 69\% | 89\% | 80\% |
|  | Neutral/DK | 11\% | 11\% | 10\% | 9\% | 16\% | 10\% | 10\% | 9\% | 7\% | 10\% | 15\% | 8\% | 21\% | 7\% | 15\% |
|  | Disagree | 4\% | 4\% | 5\% | 3\% | 4\% | 8\% | 5\% | 3\% | 4\% | 4\% | 4\% | 3\% | 9\% | 3\% | 6\% |
| $\mathrm{Ag} /$ local farmers make important contribution to local economy | Agree | 78\% | 79\% | 78\% | 79\% | 78\% | 78\% | 82\% | 71\% | 84\% | 77\% | 73\% | 81\% | 66\% | 81\% | 74\% |
|  | Neutra//DK | 17\% | 15\% | 18\% | 15\% | 17\% | 17\% | 14\% | 20\% | 9\% | 16\% | 23\% | 14\% | 26\% | 15\% | 18\% |
|  | Disagree | 5\% | 7\% | 4\% | 5\% | 5\% | 5\% | 4\% | 10\% | 6\% | 6\% | 3\% | 5\% | 8\% | 4\% | 8\% |
| Agencies should use mandatory restrictions to fight drought | Agree | 62\% | 62\% | 64\% | 61\% | 67\% | 63\% | 62\% | 65\% | 68\% | 61\% | 60\% | 65\% | 49\% | 70\% | 53\% |
|  | Neutral/DK | 25\% | 25\% | 25\% | 26\% | 22\% | 27\% | 25\% | 25\% | 18\% | 27\% | 29\% | 24\% | 33\% | 21\% | $31 \%$ |
|  | Disagree | 12\% | 13\% | 11\% | 14\% | 11\% | 9\% | 13\% | 11\% | 14\% | 12\% | 11\% | 11\% | 18\% | 10\% | 16\% |
| Know where to look if want more info on conserving water | Agree | 55\% | 57\% | 53\% | 58\% | 48\% | 50\% | 54\% | 57\% | 71\% | 54\% | 41\% | 57\% | 44\% | 59\% | 50\% |
|  | Neutral/DK | 24\% | 25\% | 21\% | 23\% | 25\% | 28\% | 24\% | 24\% | 15\% | 27\% | 29\% | 23\% | 31\% | 21\% | 29\% |
|  | Disagree | 21\% | 18\% | 25\% | 20\% | 27\% | 22\% | 21\% | 19\% | 14\% | 19\% | 30\% | 20\% | 25\% | 21\% | 21\% |
| Could do more to conserve water at home | Agree | 54\% | 48\% | 61\% | 47\% | 70\% | 65\% | 57\% | 47\% | 41\% | 58\% | 60\% | 54\% | 54\% | 100\% |  |
|  | Neutral/DK | 25\% | 28\% | 23\% | 27\% | 18\% | 26\% | 25\% | 27\% | 27\% | 24\% | 26\% | 24\% | 31\% |  | 55\% |
|  | Disagree | 21\% | 24\% | 16\% | 26\% | 12\% | 10\% | 19\% | 25\% | 33\% | 18\% | 14\% | 22\% | 15\% |  | 45\% |
| Trust regional/ local agencies to ensure reliable long-term supply of water | Agree | 51\% | 48\% | 57\% | 49\% | 61\% | 54\% | 59\% | 36\% | 51\% | 51\% | 52\% | 52\% | 48\% | 59\% | 42\% |
|  | Neutral/DK | 31\% | 33\% | 28\% | 31\% | 27\% | 34\% | 28\% | 33\% | 27\% | 32\% | 33\% | 31\% | 32\% | 28\% | 34\% |
|  | Disagree | 18\% | 20\% | 15\% | 20\% | 12\% | 12\% | 12\% | 31\% | 22\% | 17\% | 16\% | 18\% | 20\% | 12\% | 25\% |
| Have been adequately informed about water-use restrictions | Agree | 49\% | 51\% | 46\% | 49\% | 50\% | 46\% | 50\% | 45\% | 74\% | 45\% | 31\% | 50\% | 41\% | 48\% | 50\% |
|  | Neutra//DK | 30\% | 30\% | 28\% | 29\% | 32\% | 31\% | 29\% | 31\% | 16\% | 35\% | 33\% | 29\% | 32\% | 29\% | 30\% |
|  | Disagree | 22\% | 19\% | 26\% | 22\% | 19\% | 23\% | 21\% | 24\% | 9\% | 20\% | 36\% | 21\% | 27\% | 23\% | 20\% |
| Local investments will offset reductions in imported water this year | Agree | 44\% | 42\% | 47\% | 39\% | 56\% | 48\% | 47\% | 41\% | 46\% | 41\% | 46\% | 44\% | 42\% | 50\% | 36\% |
|  | Neutral/DK | 45\% | 46\% | 42\% | 49\% | 32\% | 39\% | 43\% | 44\% | 37\% | 48\% | 46\% | 43\% | 52\% | 41\% | 49\% |
|  | Disagree | 12\% | 12\% | 11\% | 12\% | 11\% | 13\% | 11\% | 15\% | 17\% | 11\% | 8\% | 13\% | 6\% | 9\% | 15\% |
| Additional water rate increases necessary to support reliability | Agree | 44\% | 39\% | 51\% | 41\% | 53\% | 46\% | 45\% | 42\% | 38\% | 44\% | 48\% | 45\% | 39\% | 54\% | 32\% |
|  | Neutral/DK | 33\% | 34\% | 32\% | 34\% | 31\% | 32\% | 33\% | 31\% | 30\% | 33\% | 36\% | 32\% | 38\% | 28\% | 39\% |
|  | Disagree | 23\% | 27\% | 18\% | 25\% | 17\% | 23\% | 22\% | 27\% | 31\% | 23\% | 16\% | 23\% | 23\% | 18\% | 29\% |
| Would be more motivated to reduce if knew neighbors using less than me | Agree | 41\% | 40\% | 42\% | 36\% | 53\% | 46\% | 42\% | 39\% | 38\% | 41\% | 41\% | 40\% | 41\% | 51\% | 28\% |
|  | Neutral/DK | 24\% | 23\% | 23\% | 22\% | 24\% | 26\% | 21\% | 27\% | 20\% | 24\% | 27\% | 21\% | 34\% | 20\% | 27\% |
|  | Disagree | 36\% | 36\% | 35\% | 42\% | 23\% | 27\% | 37\% | 34\% | 41\% | 35\% | 32\% | 38\% | 25\% | 28\% | 45\% |

24. Does your home have a grass lawn that is not artificial turf?
25. How willing would you be to adopt a low water use landscape by removing turf grass from your front yard? 6. What is the main barrier keeping you from replacing some or all of your grass with low-water-use landscaping?

26. Does your home have a grass lawn that is not artificial turf?
27. How willing would you be to adopt a low water use landscape by removing turf grass from your front yard? 26. What is the main barrier keeping you from replacing some or all of your grass with low-water-use landscaping?

|  |  |  | $\begin{aligned} & \text { TOTAL } \\ & \hline(1000) \\ & \hline \end{aligned}$ | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | <35 | 35-54 | 55 + | HS/less | Some PS | Grad | < 225 K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (500) | (500) | (360) | (360) | (280) | (153) | (315) | (520) | (134) | (202) | (348) | (220) |
| HOME HAVE REAL GRASS LAWN | Yes | Count |  | 480 | 238 | 242 | 158 | 186 | 137 | 62 | 150 | 262 | 40 | 85 | 162 | 144 |
|  |  |  | 48\% | 48\% | 48\% | 44\% | 52\% | 49\% | 40\% | 47\% | 50\% | 30\% | 42\% | 47\% | 65\% |
|  | No | Count | 492 | 249 | 244 | 195 | 162 | 136 | 82 | 159 | 245 | 86 | 111 | 179 | 75 |
|  |  |  | 49\% | 50\% | 49\% | 54\% | 45\% | 48\% | 54\% | 51\% | 47\% | 64\% | 55\% | 51\% | 34\% |
|  | (DK/NS) | Count | 27 | 13 | 14 | 7 | 12 | 8 | 8 | 6 | 13 | 8 | 5 | 6 | 2 |
|  |  |  | 3\% | 3\% | 3\% | 2\% | 3\% | 3\% | 6\% | 2\% | 2\% | 6\% | 3\% | 2\% | 1\% |
| BASE: HAVE REAL GRASS |  |  | (480) | (238) | (242) | (158) | (186) | (137) | (62) | (150) | (262) | (40) | (85) | (162) | (144) |
| ADOPT LOW WATER USE LANDSCAPE | Very willing | Count | 157 | 75 | 82 | 51 | 60 | 45 | 16 | 52 | 87 | 9 | 32 | 62 | 40 |
|  |  |  | 33\% | 31\% | 34\% | 32\% | 33\% | 33\% | 26\% | 35\% | 33\% | 22\% | 37\% | 38\% | 28\% |
|  | May consider | Count | 202 | 106 | 96 | 70 | 81 | 52 | 28 | 60 | 110 | 9 | 32 | 69 | 68 |
|  |  |  | 42\% | 44\% | 40\% | 44\% | 44\% | 38\% | 46\% | 40\% | 42\% | 22\% | 38\% | 43\% | 47\% |
|  | Would not consider | Count | 83 | 42 | 41 | 24 | 32 | 27 | 7 | 27 | 48 | 12 | 14 | 27 | 25 |
|  |  |  | 17\% | 18\% | 17\% | 15\% | 17\% | 20\% | 12\% | 18\% | 18\% | 30\% | 16\% | 16\% | 18\% |
|  | (DK/NS) | Count | 39 | 16 | 23 | 13 | 13 | 13 | 10 | 11 | 17 | 10 | 7 | 4 | 10 |
|  |  |  | 8\% | 7\% | 10\% | 8\% | 7\% | 10\% | 16\% | 7\% | 7\% | 26\% | 9\% | 3\% | 7\% |
| BASE: NOT CONSIDER |  |  | (83) | (42) | (41) | (24) | (32) | (27) | (7) | (27) | (48) | (12) | (14) | (27) | (25) |
| MAIN BARRIER | Prefer natural grass/ landscape (general) | Count | 21 | 9 | 12 | 8 | 5 | 8 | 1 | 11 | 9 | 2 | 2 | 8 | 8 |
|  |  |  | 26\% | 22\% | 30\% | 35\% | 16\% | 29\% | 17\% | 41\% | 19\% | 19\% | 13\% | 30\% | 30\% |
|  | Cost | Count | 16 | 8 | 7 | 6 | 4 | 5 | 3 | 5 | 8 | 4 | 3 | 5 | 2 |
|  |  |  | 19\% | 20\% | 18\% | 26\% | 12\% | 20\% | 40\% | 20\% | 16\% | 36\% | 24\% | 20\% | 9\% |
|  | Rent/ HOA | Count | 14 | 4 | 10 | 7 | 3 | 4 | 3 | 3 | 8 | 2 | 3 | 6 | 1 |
|  |  |  | 17\% | 10\% | 24\% | 30\% | 8\% | 15\% | 36\% | 10\% | 16\% | 17\% | 24\% | 22\% | 4\% |
|  | Like the look of grass | Count | 9 | 7 | 2 | 1 | 4 | 3 |  | 2 | 7 |  | 1 | 4 | 3 |
|  |  |  | 11\% | 18\% | 4\% | 5\% | 14\% | 13\% |  | 6\% | 16\% |  | 10\% | 13\% | 13\% |
|  | Does not save enough water to be worth the effort | Count | 4 |  | 4 |  | 4 | 1 |  |  | 4 |  |  |  | 4 |
|  |  |  | 5\% |  | 11\% |  | 11\% | 4\% |  |  | 9\% |  |  |  | 18\% |
|  | Already have low-water landscape | Count | 2 | 2 |  |  | 2 | 1 |  |  | 2 |  | 2 |  |  |
|  |  |  | 3\% | 6\% |  |  | 5\% | 3\% |  |  | 5\% |  | 12\% |  |  |
|  | Knowedge/ expertise | Count | 1 |  | 1 |  |  | 1 |  | 1 |  |  |  |  | 1 |
|  |  |  | 1\% |  | 1\% |  |  | 2\% |  | 2\% |  |  |  |  | 2\% |
|  | (DK/NS) | Count | 16 | 11 | 5 | 1 | 11 | 4 | 1 | 6 | 9 | 3 | 2 | 4 | 6 |
|  |  |  | 19\% | 25\% | 12\% | 5\% | 34\% | 14\% | 7\% | 21\% | 20\% | 28\% | 18\% | 15\% | 23\% |

25. How willing would you be to adopt a l low water a urass landscapape by removing turf grass from your front yard?
26. What is the main barrier keeping you from replacing some or all of your grass with low-water-use landscaping?

|  |  |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2O RESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | $\begin{gathered} \text { "I Could Do More To } \\ \text { Conserve" } \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Non-Hispanic White | $\begin{gathered} \text { Hispanic/ } \\ \text { Latino } \\ \hline \end{gathered}$ | Other | Reliable | Not reliable | Very | Some | Less | Yes | Can't Recall | Agree | N/D |
| BASE |  |  |  | (1000) | (550) | (422) | (614) |  | (166) | (649) | (302) | (260) | (453) | (287) | (810) | (190) | (539) | (461) |
| HOME HAVE REAL GRASS LAWN | Yes | Count | 480 | 327 | 139 | 303 | 63 | 85 | 299 | 162 | 159 | 206 | 116 | 412 | 69 | 244 | 237 |
|  |  |  | 48\% | 60\% | 33\% | 49\% | 38\% | 51\% | 46\% | 54\% | 61\% | 45\% | 40\% | 51\% | 36\% | 45\% | 51\% |
|  | No | Count | 492 | 214 | 265 | 303 | 96 | 75 | 326 | 136 | 101 | 228 | 163 | 374 | 118 | 276 | 216 |
|  |  |  | 49\% | 39\% | 63\% | 49\% | 57\% | 45\% | 50\% | 45\% | 39\% | 50\% | 57\% | 46\% | 62\% | 51\% | 47\% |
|  | (DK/NS) | Count | 27 | 8 | 18 | 8 | 9 | 6 | 24 | 4 | 0 | 19 | 8 | 24 | 3 | 20 | 7 |
|  |  |  | 3\% | 2\% | 4\% | 1\% | 5\% | 3\% | 4\% | 1\% | 0\% | 4\% | 3\% | 3\% | 2\% | 4\% | 2\% |
| BASE: HAVE REAL GRASS |  |  | (480) | (327) | (139) | (303) | (63) | (85) | (299) | (162) | (159) | (206) | (116) | (412) | (69) | (244) | (237) |
| ADOPT LOW WATER USE LANDSCAPE | Very willing | Count | 157 | 106 | 49 | 101 | 22 | 22 | 94 | 54 | 64 | 65 | 28 | 136 | 20 | 79 | 77 |
|  |  |  | 33\% | 32\% | 35\% | 33\% | 35\% | 26\% | 31\% | 33\% | 40\% | 31\% | 24\% | 33\% | 29\% | 33\% | 33\% |
|  | May consider | Count | 202 | 150 | 43 | 125 | 28 | 39 | 134 | 65 | 63 | 93 | 46 | 174 | 29 | 105 | 97 |
|  |  |  | 42\% | 46\% | 31\% | 41\% | 44\% | 46\% | 45\% | 40\% | 39\% | 45\% | 40\% | 42\% | 42\% | 43\% | 41\% |
|  | Would not consider | Count | 83 | 51 | 30 | 53 | 9 | 17 | 50 | 32 | 27 | 33 | 23 | 73 | 10 | 37 | 46 |
|  |  |  | 17\% | 16\% | 21\% | 18\% | 15\% | 20\% | 17\% | 20\% | 17\% | 16\% | 20\% | 18\% | 14\% | 15\% | 19\% |
|  | (DK/NS) | Count | 39 | 20 | 17 | 24 | 4 | 6 | 21 | 11 | 5 | 15 | 18 | 29 | 10 | 22 | 17 |
|  |  |  | 8\% | 6\% | 12\% | 8\% | 7\% | 7\% | 7\% | 7\% | 3\% | 7\% | 16\% | 7\% | 15\% | 9\% | 7\% |
| BASE: NOT CONSIDER |  |  | (83) | (51) | (30) | (53) | (9) | (17) | (50) | (32) | (27) | (33) | (23) | (73) | (10) | (37) | (46) |
| MAIN BARRIER | Prefer natural grass/ landscape (general) | Count | 21 | 17 | 3 | 13 | 5 | 3 | 12 | 10 | 10 | 9 | 2 | 18 | 3 | 10 | 11 |
|  |  |  | 26\% | 33\% | 11\% | 25\% | 49\% | 20\% | 23\% | 30\% | 36\% | 29\% | 9\% | 25\% | 32\% | 27\% | 24\% |
|  | Cost | Count | 16 | 11 | 5 | 10 | 5 |  | 8 | 8 | 4 | 5 | 6 | 15 | 0 | 11 | 5 |
|  |  |  | 19\% | 21\% | 17\% | 19\% | 51\% |  | 16\% | 24\% | 16\% | 15\% | 27\% | 21\% | 5\% | 28\% | 11\% |
|  | Rent/ HOA | Count | 14 | 3 | 10 | 10 |  | 3 | 7 | 7 | 4 | 7 | 2 | 12 | 2 | 3 | 10 |
|  |  |  | 17\% | 6\% | 33\% | 18\% |  | 19\% | 13\% | 22\% | 16\% | 23\% | 9\% | 16\% | 22\% | 9\% | 22\% |
|  | Like the look of grass | Count | 9 | 7 | 2 | 7 |  | 2 | 6 | 2 | 5 | 3 | 1 | 8 | 1 | 1 | 9 |
|  |  |  | 11\% | 15\% | 5\% | 12\% |  | 11\% | 13\% | 7\% | 18\% | 8\% | 6\% | 12\% | 6\% | 1\% | 19\% |
|  | Does not save enough water to be worth the effort | Count | 4 | 4 |  | 4 |  |  | 4 |  | 1 | 0 | 3 | 4 |  | 1 | 3 |
|  |  |  | 5\% | 9\% |  | 8\% |  |  | 9\% |  | 5\% | 1\% | 11\% | 6\% |  | 4\% | 7\% |
|  | Already have low-water landscape | Count | 2 | 2 |  | 1 |  | 2 |  | 2 | 2 | 1 |  | 2 | 1 | 1 | 2 |
|  |  |  | 3\% | 5\% |  | 1\% |  | 9\% |  | 7\% | 6\% | 2\% |  | 2\% | 8\% | 2\% | 4\% |
|  | Knowedge/ expertise | Count | 1 | 1 |  |  |  | 1 | 1 |  |  | 1 |  | , |  |  | 1 |
|  |  |  | 1\% | 1\% |  |  |  | 3\% | 1\% |  |  | 2\% |  | 1\% |  |  | 1\% |
|  | (DKNS) | Count | 16 | 5 | 10 | 9 |  | 6 | 12 | 3 | 1 | 6 | - | 13 | 3 | 10 | 5 |
|  |  |  | 19\% | 10\% | 35\% | 17\% |  | 37\% | 25\% | 10\% | 2\% | 19\% | 39\% | 18\% | 27\% | 27\% | 12\% |

27. Do you think that reduced water rates for farmers should be maintained?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  | PAY OWN WATER BILL |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | Over 10 | Yes | No |
| BASE |  |  |  | (1000) | (370) | (630) | (140) | (230) | (160) | (180) | (150) | (140) | (252) | (748) | (701) | (265) |
| MAINTAIN REDUCED PRICES FOR FARMERS | Yes | Count | 668 | 239 | 429 | 94 | 145 | 113 | 106 | 110 | 100 | 179 | 489 | 476 | 179 |
|  |  |  | 67\% | 65\% | 68\% | 67\% | 63\% | 70\% | 59\% | 73\% | 72\% | 71\% | 65\% | 68\% | 68\% |
|  | No | Count | 149 | 56 | 93 | 19 | 37 | 24 | 30 | 20 | 18 | 38 | 111 | 109 | 35 |
|  |  |  | 15\% | 15\% | 15\% | 13\% | 16\% | 15\% | 17\% | 13\% | 13\% | 15\% | 15\% | 16\% | 13\% |
|  | (DK/NS) | Count | 183 | 75 | 108 | 27 | 48 | 23 | 43 | 20 | 21 | 36 | 147 | 117 | 51 |
|  |  |  | 18\% | 20\% | 17\% | 19\% | 21\% | 15\% | 24\% | 13\% | 15\% | 14\% | 20\% | 17\% | 19\% |

27. Do you think that reduced water rates for farmers should be maintained?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | $<35$ | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1000) | (500) | (500) | (360) | (360) | (280) | (153) | (315) | (520) | (134) | (202) | (348) | (220) |
| MAINTAIN REDUCED PRICES FOR FARMERS | Yes | Count | 668 | 318 | 351 | 235 | 241 | 192 | 100 | 223 | 339 | 87 | 146 | 241 | 136 |
|  |  |  | 67\% | 64\% | 70\% | 65\% | 67\% | 69\% | 66\% | 71\% | 65\% | 65\% | 72\% | 69\% | 62\% |
|  | No | Count | 149 | 95 | 54 | 67 | 47 | 34 | 25 | 49 | 73 | 14 | 28 | 52 | 34 |
|  |  |  | 15\% | 19\% | 11\% | 19\% | 13\% | 12\% | 17\% | 16\% | 14\% | 11\% | 14\% | 15\% | 15\% |
|  | (DK/NS) | Count | 183 | 88 | 95 | 58 | 72 | 53 | 27 | 43 | 107 | 32 | 28 | 55 | 50 |
|  |  |  | 18\% | 18\% | 19\% | 16\% | 20\% | 19\% | 18\% | 14\% | 21\% | 24\% | 14\% | 16\% | 23\% |

27. Do you think that reduced water rates for farmers should be maintained?

|  |  |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2O RESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Very | Some | Less | Yes | Can't Recall | Agree | N/D |
| BASE |  |  |  | (1000) | (550) | (422) | (614) | (168) | (166) | (649) | (302) | (260) | (453) | (287) | (810) | (190) | (539) | (461) |
| MAINTAIN REDUCED PRICES FOR FARMERS | Yes | Count | 668 | 373 | 280 | 414 | 121 | 105 | 445 | 202 | 192 | 301 | 174 | 577 | 91 | 365 | 303 |
|  |  |  | 67\% | 68\% | 66\% | 67\% | 72\% | 63\% | 69\% | 67\% | 74\% | 67\% | 61\% | 71\% | 48\% | 68\% | 66\% |
|  | No | Count | 149 | 80 | 68 | 90 | 22 | 23 | 94 | 49 | 39 | 66 | 43 | 113 | 36 | 83 | 66 |
|  |  |  | 15\% | 15\% | 16\% | 15\% | 13\% | 14\% | 14\% | 16\% | 15\% | 15\% | 15\% | 14\% | 19\% | 15\% | 14\% |
|  | (DK/NS) | Count | 183 | 97 | 75 | 110 | 25 | 38 | 110 | 50 | 29 | 85 | 69 | 120 | 63 | 91 | 92 |
|  |  |  | 18\% | 18\% | 18\% | 18\% | 15\% | 23\% | 17\% | 17\% | 11\% | 19\% | 24\% | 15\% | 33\% | 17\% | 20\% |

28. What sources, if any, have you used in the past six months for gathering information about how to conserve water?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  | PAY OWN WATER BILL |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | Over 10 | Yes | No |
| BASE |  |  |  | (1000) | (370) | (630) | (140) | (230) | (160) | (180) | (150) | (140) | (252) | (748) | (701) | (265) |
| SOURCES USED | News reports | Cases | 385 | 138 | 247 | 45 | 93 | 68 | 72 | 50 | 57 | 80 | 305 | 280 | 101 |
|  |  |  | 38\% | 37\% | 39\% | 32\% | 41\% | 42\% | 40\% | 34\% | 41\% | 32\% | 41\% | 40\% | 38\% |
|  | Website/ Internet | Cases | 323 | 114 | 209 | 44 | 70 | 61 | 61 | 50 | 38 | 91 | 232 | 235 | 84 |
|  |  |  | 32\% | 31\% | 33\% | 32\% | 30\% | 38\% | 34\% | 33\% | 27\% | 36\% | 31\% | 33\% | 32\% |
|  | Emails/ letters from local water agency | Cases | 174 | 51 | 122 | 18 | 34 | 37 | 29 | 20 | 36 | 38 | 136 | 145 | 23 |
|  |  |  | 17\% | 14\% | 19\% | 13\% | 15\% | 23\% | 16\% | 14\% | 26\% | 15\% | 18\% | 21\% | 9\% |
|  | Friends/ colleagues | Cases | 153 | 47 | 106 | 19 | 28 | 25 | 40 | 15 | 25 | 54 | 99 | 105 | 43 |
|  |  |  | 15\% | 13\% | 17\% | 14\% | 12\% | 16\% | 22\% | 10\% | 18\% | 21\% | 13\% | 15\% | 16\% |
|  | Other mentions | Cases | 24 | 12 | 12 | 5 | 8 | 3 | 3 | 4 | 2 | 4 | 20 | 16 | 8 |
|  |  |  | 2\% | 3\% | 2\% | 3\% | 3\% | 2\% | 2\% | 2\% | 1\% | 2\% | 3\% | 2\% | 3\% |
|  | (None/ Have not looked) | Cases | 265 | 98 | 167 | 42 | 56 | 38 | 53 | 45 | 31 | 58 | 207 | 182 | 71 |
|  |  |  | 27\% | 27\% | 26\% | 30\% | 24\% | 23\% | 29\% | 30\% | 22\% | 23\% | 28\% | 26\% | 27\% |
|  | (DK/NS) | Cases | 42 | 18 | 24 | 3 | 15 | 3 | 7 | 10 | 4 | 10 | 32 | 19 | 15 |
|  |  |  | 4\% | 5\% | 4\% | 2\% | 7\% | 2\% | 4\% | 7\% | 3\% | 4\% | 4\% | 3\% | 5\% |

28. What sources, if any, have you used in the past six months for gathering information about how to conserve water?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | <35 | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1000) | (500) | (500) | (360) | (360) | (280) | (153) | (315) | (520) | (134) | (202) | (348) | (220) |
| SOURCES USED | News reports | Cases | 385 | 211 | 174 | 121 | 127 | 137 | 59 | 118 | 205 | 56 | 66 | 144 | 88 |
|  |  |  | 38\% | 42\% | 35\% | 34\% | 35\% | 49\% | 39\% | 38\% | 40\% | 42\% | 33\% | 41\% | 40\% |
|  | Website/ Internet | Cases | 323 | 180 | 142 | 160 | 99 | 63 | 36 | 103 | 181 | 26 | 70 | 123 | 69 |
|  |  |  | 32\% | 36\% | 28\% | 45\% | 28\% | 23\% | 24\% | 33\% | 35\% | 19\% | 35\% | 35\% | 32\% |
|  | Emails/ letters from | Cases | 174 | 79 | 95 | 42 | 67 | 64 | 19 | 45 | 109 | 15 | 24 | 74 | 42 |
|  | local water agency |  | 17\% | 16\% | 19\% | 12\% | 19\% | 23\% | 12\% | 14\% | 21\% | 11\% | 12\% | 21\% | 19\% |
|  | Friends/ colleagues | Cases | 153 | 81 | 72 | 78 | 49 | 25 | 18 | 51 | 84 | 24 | 22 | 53 | 38 |
|  |  |  | 15\% | 16\% | 14\% | 22\% | 14\% | 9\% | 12\% | 16\% | 16\% | 18\% | 11\% | 15\% | 17\% |
|  | Other mentions | Cases | 24 | 10 | 15 | 10 | 9 | 6 | 5 | 11 | 9 | 8 | 2 | 5 | 8 |
|  |  |  | 2\% | 2\% | 3\% | 3\% | 2\% | 2\% | 3\% | 3\% | 2\% | 6\% | 1\% | 1\% | 3\% |
|  | (None/ Have not | Cases | 265 | 121 | 144 | 85 | 101 | 79 | 47 | 88 | 129 | 42 | 54 | 96 | 58 |
|  | looked) |  | 27\% | 24\% | 29\% | 24\% | 28\% | 28\% | 31\% | 28\% | 25\% | 31\% | 27\% | 27\% | 27\% |
|  | (DK/NS) | Cases | 42 | 18 | 23 | 20 | 14 | 7 | 11 | 13 | 10 | 7 | 14 | 7 | 6 |
|  |  |  | 4\% | 4\% | 5\% | 6\% | 4\% | 3\% | 7\% | 4\% | 2\% | 5\% | 7\% | 2\% | 3\% |

28. What sources, if any, have you used in the past six months for gathering information about how to conserve water?

|  |  |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2O RESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Non-Hispanic White | Hispanic/ Latino | Other | $\frac{\text { Reliable }}{(649)}$ | $\frac{\text { Not reliable }}{(302)}$ | Very | Some | Less | Yes | Can't Recall | Agree | N/D |
| BASE |  |  |  | (1000) | (550) | (422) | (614) |  |  |  | (166) | (260) | (453) | (287) | (810) | (190) | (539) | (461) |
| $\begin{aligned} & \text { SOURCES } \\ & \text { USED } \end{aligned}$ | News reports | Cases | 385 | 233 | 145 | 240 | 64 | 58 | 242 | 133 | 132 | 178 | 75 | 340 | 45 | 198 | 187 |
|  |  |  | 38\% | 42\% | 34\% | 39\% | 38\% | 35\% | 37\% | 44\% | 51\% | 39\% | 26\% | 42\% | 24\% | 37\% | 41\% |
|  | Website/ Internet | Cases | 323 | 172 | 140 | 189 | 59 | 58 | 213 | 104 | 103 | 146 | 74 | 271 | 52 | 178 | 145 |
|  |  |  | 32\% | 31\% | 33\% | 31\% | 35\% | 35\% | 33\% | 35\% | 40\% | 32\% | 26\% | 33\% | 27\% | 33\% | 31\% |
|  | Emails/ letters from | Cases | 174 | 125 | 46 | 116 | 22 | 29 | 108 | 63 | 87 | 71 | 16 | 153 | 21 | 78 | 96 |
|  | local water agency |  | 17\% | 23\% | 11\% | 19\% | 13\% | 17\% | 17\% | 21\% | 34\% | 16\% | 5\% | 19\% | 11\% | 14\% | 21\% |
|  | Friends/ | Cases | 153 | 72 | 78 | 86 | 32 | 24 | 90 | 60 | 48 | 76 | 30 | 128 | 25 | 98 | 55 |
|  | colleagues |  | 15\% | 13\% | 19\% | 14\% | 19\% | 15\% | 14\% | 20\% | 18\% | 17\% | 10\% | 16\% | 13\% | 18\% | 12\% |
|  | Other mentions | Cases | 24 | 15 | 9 | 15 | 8 | 1 | 15 | 9 | 12 | 11 | 2 | 24 |  | 14 | 10 |
|  |  |  | 2\% | 3\% | 2\% | 3\% | 5\% | 1\% | 2\% | 3\% | 4\% | 2\% | 1\% | 3\% |  | 3\% | 2\% |
|  | (None/ Have not | Cases | 265 | 131 | 127 | 184 | 39 | 32 | 180 | 66 | 38 | 113 | 114 | 202 | 63 | 146 | 119 |
|  | looked) |  | 27\% | 24\% | 30\% | 30\% | 23\% | 19\% | 28\% | 22\% | 15\% | 25\% | 40\% | 25\% | 33\% | 27\% | 26\% |
|  | (DK/NS) | Cases | 42 | 12 | 25 | 16 | 7 | 15 | 21 | 9 | 3 | 15 | 23 | 15 | 26 | 21 | 21 |
|  |  |  | 4\% | 2\% | 6\% | 3\% | 4\% | 9\% | 3\% | 3\% | 1\% | 3\% | 8\% | 2\% | 14\% | 4\% | 4\% |

29. Do you recall seeing or hearing any of the following drought outreach campaigns over the past year?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  | PAY OWN WATER BILL |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | Over 10 | Yes | No |
| BASE |  |  |  | (1000) | (370) | (630) | (140) | (230) | (160) | (180) | (150) | (140) | (252) | (748) | (701) | (265) |
| RECALL | Save Our Water/ Californians Don't Waste | Cases | 383 | 148 | 236 | 52 | 95 | 61 | 60 | 51 | 64 | 90 | 293 | 270 | 102 |
|  |  |  | 38\% | 40\% | 37\% | 37\% | 41\% | 38\% | 33\% | 34\% | 46\% | 36\% | 39\% | 39\% | 39\% |
|  | Waste No Water | Cases | 373 | 158 | 215 | 57 | 100 | 58 | 59 | 43 | 56 | 98 | 275 | 271 | 94 |
|  |  |  | 37\% | 43\% | 34\% | 41\% | 44\% | 36\% | 33\% | 29\% | 40\% | 39\% | 37\% | 39\% | 36\% |
|  | Don't Waste Another Minute Wasting Water | Cases | 294 | 113 | 181 | 45 | 68 | 46 | 51 | 36 | 47 | 74 | 220 | 212 | 72 |
|  |  |  | 29\% | 31\% | 29\% | 32\% | 30\% | 29\% | 28\% | 24\% | 34\% | 29\% | 29\% | 30\% | 27\% |
|  | When In Drought/ This Is Serious/ How Low Can You Go? | Cases | 256 | 92 | 163 | 27 | 66 | 42 | 42 | 38 | 42 | 59 | 197 | 181 | 65 |
|  |  |  | 26\% | 25\% | 26\% | 19\% | 29\% | 26\% | 23\% | 25\% | 30\% | 23\% | 26\% | 26\% | 24\% |
|  | (None of these) | Cases | 404 | 138 | 267 | 56 | 82 | 72 | 80 | 69 | 45 | 105 | 300 | 272 | 114 |
|  |  |  | 40\% | 37\% | 42\% | 40\% | 36\% | 45\% | 44\% | 46\% | 32\% | 42\% | 40\% | 39\% | 43\% |

29. Do you recall seeing or hearing any of the following drought outreach campaigns over the past year?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | <35 | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1000) | (500) | (500) | (360) | (360) | (280) | (153) | (315) | (520) | (134) | (202) | (348) | (220) |
| RECALL | Save Our Water/ Californians Don't Waste | Cases | 383 | 181 | 202 | 167 | 131 | 85 | 83 | 137 | 157 | 59 | 104 | 114 | 67 |
|  |  |  | 38\% | 36\% | 40\% | 46\% | 36\% | 30\% | 54\% | 43\% | 30\% | 44\% | 52\% | 33\% | 30\% |
|  | Waste No Water | Cases | 373 | 184 | 189 | 163 | 127 | 82 | 71 | 123 | 173 | 59 | 87 | 127 | 68 |
|  |  |  | 37\% | 37\% | 38\% | 45\% | 35\% | 29\% | 47\% | 39\% | 33\% | 44\% | 43\% | 37\% | 31\% |
|  | Don't Waste Another Minute Wasting Water | Cases | 294 | 149 | 145 | 125 | 104 | 65 | 63 | 84 | 139 | 44 | 63 | 99 | 57 |
|  |  |  | 29\% | 30\% | 29\% | 35\% | 29\% | 23\% | 42\% | 27\% | 27\% | 33\% | 31\% | 28\% | 26\% |
|  | When In Drought/ This Is Serious/ How Low Can You Go? | Cases | 256 | 123 | 133 | 111 | 93 | 52 | 50 | 86 | 115 | 39 | 62 | 87 | 46 |
|  |  |  | 26\% | 25\% | 27\% | 31\% | 26\% | 18\% | 33\% | 27\% | 22\% | 29\% | 31\% | 25\% | 21\% |
|  | (None of these) | Cases | 404 | 212 | 192 | 123 | 141 | 140 | 37 | 122 | 241 | 45 | 67 | 156 | 98 |
|  |  |  | 40\% | 42\% | 38\% | 34\% | 39\% | 50\% | 24\% | 39\% | 46\% | 34\% | 33\% | 45\% | 45\% |

## 29. Do you recall seeing or hearing any of the following drought outreach campaigns over the past year?

|  |  |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2ORESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Very | Some | Less | Yes | Can't Recall | Agree | N/D |
| BASE |  |  |  | (1000) | (550) | (422) | (614) | (168) | (166) | (649) | (302) | (260) | (453) | (287) | (810) | (190) | (539) | (461) |
| RECALL | Save Our Water/ Californians | Cases | 383 | 197 | 173 | 203 | 88 | 74 | 256 | 116 | 105 | 181 | 97 | 319 | 64 | 228 | 155 |
|  | Don't Waste |  | 38\% | 36\% | 41\% | 33\% | 52\% | 45\% | 39\% | 39\% | 40\% | 40\% | 34\% | 39\% | 34\% | 42\% | 34\% |
|  | Waste No Water | Cases | 373 | 198 | 168 | 201 | 85 | 73 | 250 | 112 | 109 | 184 | 80 | 313 | 60 | 211 | 162 |
|  |  |  | 37\% | 36\% | 40\% | 33\% | 50\% | 44\% | 38\% | 37\% | 42\% | 41\% | 28\% | 39\% | 32\% | 39\% | 35\% |
|  | Don't Waste Another Minute | Cases | 294 | 163 | 123 | 162 | 61 | 52 | 204 | 82 | 82 | 143 | 69 | 238 | 56 | 160 | 134 |
|  | Wasting Water |  | 29\% | 30\% | 29\% | 26\% | 36\% | 31\% | 31\% | 27\% | 32\% | 31\% | 24\% | 29\% | 30\% | 30\% | 29\% |
|  | When In Drought/ This Is Serious/ | Cases | 256 | 138 | 113 | 145 | 54 | 45 | 167 | 80 | 84 | 118 | 54 | 204 | 51 | 142 | 114 |
|  | How Low Can You Go? |  | 26\% | 25\% | 27\% | 24\% | 32\% | 27\% | 26\% | 26\% | 32\% | 26\% | 19\% | 25\% | 27\% | 26\% | 25\% |
|  | (None of these) | Cases | 404 | 222 | 170 | 268 | 51 | 63 | 246 | 125 | 84 | 179 | 141 | 312 | 92 | 208 | 196 |
|  |  |  | 40\% | 40\% | 40\% | 44\% | 30\% | 38\% | 38\% | 41\% | $32 \%$ | 40\% | 49\% | 39\% | 49\% | 39\% | 43\% |

30. Whether or not you recall a specific campaign, where do you recall seeing or hearing information about the drought and/or water conservation?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  | $\begin{gathered} \hline \text { PAY OWN WATER } \\ \text { BILL } \\ \hline \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland |  | South | 10/less | Over 10 | Yes | No |
| BASE |  |  |  | (1000) | (370) | (630) | (140) | (230) | (160) | (180) | (150) | (140) | (252) | (748) | (701) | (265) |
| RECALL | Television | Cases | 546 | 196 | 350 | 73 | 123 | 90 | 94 | 85 | 81 | 126 | 421 | 396 | 143 |
|  |  |  | 55\% | 53\% | 56\% | 52\% | 53\% | 56\% | 52\% | 56\% | 58\% | 50\% | 56\% | 56\% | 54\% |
|  | Newspaper | Cases | 224 | 82 | 142 | 35 | 47 | 48 | 43 | 26 | 25 | 41 | 183 | 164 | 54 |
|  |  |  | 22\% | 22\% | 22\% | 25\% | 21\% | 30\% | 24\% | 17\% | 18\% | 16\% | 24\% | 23\% | 21\% |
|  | Outdoor advertising | Cases | 164 | 76 | 88 | 35 | 41 | 15 | 32 | 19 | 23 | 40 | 124 | 110 | 47 |
|  |  |  | 16\% | 21\% | 14\% | 25\% | 18\% | 9\% | 18\% | 13\% | 17\% | 16\% | 17\% | 16\% | 18\% |
|  | With monthly bill | Cases | 162 | 52 | 110 | 22 | 30 | 34 | 29 | 19 | 27 | 35 | 127 | 146 | 14 |
|  |  |  | 16\% | 14\% | 17\% | 16\% | 13\% | 22\% | 16\% | 13\% | 20\% | 14\% | 17\% | 21\% | 5\% |
|  | Online news sites | Cases | 154 | 56 | 99 | 19 | 36 | 29 | 38 | 19 | 12 | 39 | 115 | 113 | 41 |
|  |  |  | 15\% | 15\% | 16\% | 14\% | 16\% | 18\% | 21\% | 13\% | 9\% | 16\% | 15\% | 16\% | 15\% |
|  | Website | Cases | 135 | 46 | 89 | 20 | 26 | 26 | 33 | 19 | 12 | 33 | 102 | 94 | 39 |
|  |  |  | 13\% | 12\% | 14\% | 14\% | 11\% | 16\% | 18\% | 13\% | 9\% | 13\% | 14\% | 13\% | 15\% |
|  | Friends/ Family | Cases | 119 | 45 | 73 | 13 | 33 | 19 | 21 | 22 | 12 | 41 | 78 | 74 | 39 |
|  |  |  | 12\% | 12\% | 12\% | 9\% | 14\% | 12\% | 11\% | 15\% | 8\% | 16\% | 10\% | 11\% | 15\% |
|  | In the mail | Cases | 98 | 34 | 64 | 11 | 23 | 19 | 21 | 12 | 13 | 25 | 73 | 74 | 20 |
|  |  |  | 10\% | 9\% | 10\% | 8\% | 10\% | 12\% | 11\% | 8\% | 9\% | 10\% | 10\% | 11\% | 8\% |
|  | Radio | Cases | 82 | 37 | 45 | 19 | 18 | 8 | 12 | 14 | 11 | 26 | 56 | 55 | 26 |
|  |  |  | 8\% | 10\% | 7\% | 13\% | 8\% | 5\% | 7\% | 9\% | 8\% | 10\% | 7\% | 8\% | 10\% |
|  | At public event | Cases | 68 | 29 | 39 | 5 | 23 | 10 | 12 | 9 | 7 | 16 | 52 | 44 | 22 |
|  |  |  | 7\% | 8\% | 6\% | 4\% | 10\% | 6\% | 7\% | 6\% | 5\% | 6\% | 7\% | 6\% | 8\% |
|  | Water agency website | Cases | 48 | 19 | 28 | 9 | 11 | 8 | 10 | 7 | 4 | 16 | 32 | 43 | 5 |
|  |  |  | 5\% | 5\% | 4\% | 6\% | 5\% | 5\% | 5\% | 5\% | 3\% | 6\% | 4\% | 6\% | 2\% |
|  | At work | Cases | 46 | 18 | 28 | 5 | 13 | 9 | 6 | 4 | 9 | 17 | 30 | 36 | 10 |
|  |  |  | 5\% | 5\% | 5\% | 4\% | 5\% | 6\% | 4\% | 3\% | 6\% | 7\% | 4\% | 5\% | 4\% |
|  | Social media | Cases | 12 | 3 | 10 |  | 3 |  | 2 | 6 | 2 |  | 12 | 10 | 2 |
|  |  |  | 1\% | 1\% | 2\% |  | 1\% |  | 1\% | 4\% | 2\% |  | 2\% | 1\% | 1\% |
|  | (DK/NS) | Cases | 112 | 36 | 75 | 15 | 21 | 18 | 23 | 17 | 18 | 32 | 79 | 72 | 23 |
|  |  |  | 11\% | 10\% | 12\% | 11\% | 9\% | 11\% | 13\% | 11\% | 13\% | 13\% | 11\% | 10\% | 9\% |

30. Whether or not you recall a specific campaign, where do you recall seeing or hearing information about the drought and/or water conservation?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | $<35$ | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1000) | (500) | (500) | (360) | (360) | (280) | (153) | (315) | (520) | (134) | (202) | (348) | (220) |
| RECALL | Television | Cases | 546 | 266 | 280 | 185 | 185 | 176 | 85 | 180 | 280 | 78 | 108 | 196 | 107 |
|  |  |  | 55\% | 53\% | 56\% | 51\% | 51\% | 63\% | 56\% | 57\% | 54\% | 59\% | 53\% | 57\% | 48\% |
|  | Newspaper | Cases | 224 | 127 | 96 | 65 | 57 | 101 | 28 | 59 | 135 | 26 | 40 | 76 | 52 |
|  |  |  | 22\% | 25\% | 19\% | 18\% | 16\% | 36\% | 19\% | 19\% | 26\% | 20\% | 20\% | 22\% | 24\% |
|  | Outdoor advertising | Cases | 164 | 87 | 77 | 81 | 52 | 31 | 28 | 48 | 88 | 29 | 35 | 47 | 40 |
|  |  |  | 16\% | 17\% | 15\% | 22\% | 14\% | 11\% | 18\% | 15\% | 17\% | 22\% | 17\% | 14\% | 18\% |
|  | With monthly bill | Cases | 162 | 79 | 83 | 34 | 60 | 68 | 17 | 43 | 100 | 11 | 28 | 66 | 41 |
|  |  |  | 16\% | 16\% | 17\% | 9\% | 17\% | 24\% | 11\% | 14\% | 19\% | 8\% | 14\% | 19\% | 19\% |
|  | Online news sites | Cases | 154 | 96 | 58 | 68 | 57 | 30 | 14 | 44 | 95 | 18 | 36 | 56 | 35 |
|  |  |  | 15\% | 19\% | 12\% | 19\% | 16\% | 11\% | 9\% | 14\% | 18\% | 13\% | 18\% | 16\% | 16\% |
|  | Website | Cases | 135 | 77 | 58 | 76 | 37 | 22 | 12 | 44 | 77 | 13 | 21 | 58 | 24 |
|  |  |  | 13\% | 15\% | 12\% | 21\% | 10\% | 8\% | 8\% | 14\% | 15\% | 10\% | 11\% | 17\% | 11\% |
|  | Friends/ Family | Cases | 119 | 64 | 55 | 55 | 34 | 29 | 17 | 38 | 64 | 25 | 16 | 39 | 27 |
|  |  |  | 12\% | 13\% | 11\% | 15\% | 10\% | 10\% | 11\% | 12\% | 12\% | 19\% | 8\% | 11\% | 12\% |
|  | In the mail | Cases | 98 | 42 | 56 | 36 | 30 | 32 | 11 | 30 | 57 | 5 | 22 | 41 | 21 |
|  |  |  | 10\% | 8\% | 11\% | 10\% | 8\% | 11\% | 7\% | 9\% | 11\% | 4\% | 11\% | 12\% | 10\% |
|  | Radio | Cases | 82 | 40 | 41 | 35 | 32 | 15 | 5 | 27 | 48 | 4 | 19 | 30 | 25 |
|  |  |  | 8\% | 8\% | 8\% | 10\% | 9\% | 5\% | 3\% | 9\% | 9\% | 3\% | 9\% | 9\% | 11\% |
|  | At public event | Cases | 68 | 36 | 32 | 32 | 19 | 17 | 14 | 20 | 33 | 13 | 17 | 19 | 12 |
|  |  |  | 7\% | 7\% | 6\% | 9\% | 5\% | 6\% | 9\% | 6\% | 6\% | 9\% | 8\% | 6\% | 6\% |
|  | Water agency website | Cases | 48 | 22 | 26 | 14 | 19 | 14 | 3 | 11 | 34 | 3 | 6 | 24 | 6 |
|  |  |  | 5\% | 4\% | 5\% | 4\% | 5\% | 5\% | 2\% | 3\% | 7\% | 2\% | 3\% | 7\% | 3\% |
|  | At work | Cases | 46 | 24 | 22 | 18 | 22 | 7 | 4 | 16 | 26 | 7 | 9 | 17 | 9 |
|  |  |  | 5\% | 5\% | 4\% | 5\% | 6\% | 2\% | 3\% | 5\% | 5\% | 5\% | 4\% | 5\% | 4\% |
|  | Social media | Cases | 12 | 5 | 7 | 7 | 4 | 1 | 2 | 4 | 7 | 1 | 2 | 7 | 3 |
|  |  |  | 1\% | 1\% | 1\% | 2\% | 1\% | 1\% | 1\% | 1\% | 1\% | 1\% | 1\% | 2\% | 1\% |
|  | (DK/NS) | Cases | 112 | 57 | 55 | 38 | 50 | 24 | 21 | 31 | 52 | 16 | 19 | 35 | 27 |
|  |  |  | 11\% | 11\% | 11\% | 11\% | 14\% | 9\% | 14\% | 10\% | 10\% | 12\% | 9\% | 10\% | 12\% |

30. Whether or not you recall a specific campaign, where do you recall seeing or hearing information about the drought and/or water conservation?

|  |  |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2O RESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner <br> (550) | Other | Non-Hispanic White | Hispanic/ Latino | Other | $\begin{array}{\|l\|} \hline \text { Reliable } \\ \hline(649) \\ \hline \end{array}$ | Not reliable | Very | Some | Less | Yes | Can't Recall | Agree | N/D |
| BASE |  |  |  | (1000) | (422) | (614) | (168) |  | (166) | (302) | (260) | (453) | (287) | (810) | (190) | (539) | (461) |
| RECALL | Television | Cases | 546 | 315 | 219 | 339 | 101 | 80 | 345 | 182 | 167 | 255 | 124 | 472 | 75 | 288 | 259 |
|  |  |  | 55\% | 57\% | 52\% | 55\% | 60\% | 48\% | 53\% | 60\% | 64\% | 56\% | 43\% | 58\% | 39\% | 53\% | 56\% |
|  | Newspaper | Cases | 224 | 142 | 77 | 154 | 25 | 29 | 138 | 78 | 86 | 101 | 37 | 198 | 26 | 112 | 112 |
|  |  |  | 22\% | 26\% | 18\% | 25\% | 15\% | 18\% | 21\% | 26\% | 33\% | 22\% | 13\% | 24\% | 14\% | 21\% | 24\% |
|  | Outdoor advertising | Cases | 164 | 77 | 82 | 83 | 31 | 40 | 117 | 43 | 36 | 82 | 46 | 139 | 25 | 101 | 63 |
|  |  |  | 16\% | 14\% | 19\% | 14\% | 19\% | 24\% | 18\% | 14\% | 14\% | 18\% | 16\% | 17\% | 13\% | 19\% | 14\% |
|  | With monthly bill | Cases | 162 | 119 | 40 | 103 | 23 | 20 | 100 | 58 | 70 | 76 | 15 | 144 | 18 | 76 | 86 |
|  |  |  | 16\% | 22\% | 10\% | 17\% | 14\% | 12\% | 15\% | 19\% | 27\% | 17\% | 5\% | 18\% | 10\% | 14\% | 19\% |
|  | Online news sites | Cases | 154 | 80 | 71 | 102 | 26 | 21 | 98 | 51 | 49 | 71 | 34 | 123 | 31 | 86 | 69 |
|  |  |  | 15\% | 15\% | 17\% | 17\% | 16\% | 13\% | 15\% | 17\% | 19\% | 16\% | 12\% | 15\% | 16\% | 16\% | 15\% |
|  | Website | Cases | 135 | 59 | 70 | 80 | 25 | 22 | 83 | 48 | 41 | 59 | 35 | 117 | 18 | 76 | 59 |
|  |  |  | 13\% | 11\% | 17\% | 13\% | 15\% | 13\% | 13\% | 16\% | 16\% | 13\% | 12\% | 14\% | 10\% | 14\% | 13\% |
|  | Friends/ Family | Cases | 119 | 51 | 63 | 73 | 22 | 19 | 74 | 41 | 27 | 57 | 35 | 102 | 16 | 75 | 44 |
|  |  |  | 12\% | 9\% | 15\% | 12\% | 13\% | 11\% | 11\% | 13\% | 10\% | 13\% | 12\% | 13\% | 9\% | 14\% | 10\% |
|  | In the mail | Cases | 98 | 61 | 36 | 62 | 14 | 16 | 66 | 30 | 36 | 52 | 10 | 91 | 7 | 58 | 40 |
|  |  |  | 10\% | 11\% | 9\% | 10\% | 8\% | 9\% | 10\% | 10\% | 14\% | 12\% | 3\% | 11\% | 4\% | 11\% | 9\% |
|  | Radio | Cases | 82 | 49 | 32 | 59 | 14 | 7 | 52 | 30 | 26 | 39 | 17 | 78 | 4 | 45 | 37 |
|  |  |  | 8\% | 9\% | 8\% | 10\% | 8\% | 4\% | 8\% | 10\% | 10\% | 9\% | 6\% | 10\% | 2\% | 8\% | 8\% |
|  | At public event | Cases | 68 | 30 | 36 | 37 | 17 | 11 | 37 | 30 | 17 | 34 | 16 | 61 | 7 | 41 | 27 |
|  |  |  | 7\% | 5\% | 9\% | 6\% | 10\% | 6\% | 6\% | 10\% | 7\% | 8\% | 6\% | 8\% | 3\% | 8\% | 6\% |
|  | Water agency | Cases | 48 | 33 | 14 | 28 | 7 | 10 | 29 | 17 | 26 | 14 | 7 | 39 | 8 | 22 | 25 |
|  | website |  | 5\% | 6\% | 3\% | 5\% | 4\% | 6\% | 5\% | 6\% | 10\% | 3\% | 2\% | 5\% | 4\% | 4\% | 5\% |
|  | At work | Cases | 46 | 30 | 15 | 21 | 11 | 14 | 28 | 18 | 14 | 24 | 9 | 33 | 13 | 34 | 13 |
|  |  |  | 5\% | 5\% | 4\% | 3\% | 7\% | 8\% | 4\% | 6\% | 5\% | 5\% | 3\% | 4\% | 7\% | 6\% | 3\% |
|  | Social media | Cases | 12 | 9 | 3 | 10 | 1 | 1 | 7 | 5 | 3 | 7 | 2 | 11 | 1 | 10 | 3 |
|  |  |  | 1\% | 2\% | 1\% | 2\% | 1\% | 1\% | 1\% | 2\% | 1\% | 2\% | 1\% | 1\% | 1\% | 2\% | 1\% |
|  | (DK/NS) | Cases | 112 | 55 | 49 | 69 | 13 | 23 | 70 | 22 | 14 | 37 | 61 | 61 | 51 | 63 | 49 |
|  |  |  | 11\% | 10\% | 12\% | 11\% | 8\% | 14\% | 11\% | 7\% | 5\% | 8\% | 21\% | 8\% | 27\% | 12\% | 11\% |

RESPONDENT DEMOGRAPHICS

|  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  | PAY OWN WATER BILL |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | Over 10 | Yes | No |
| BASE |  |  | (1000) | (370) | (630) | (140) | (230) | (160) | (180) | (150) | (140) | (252) | (748) | (701) | (265) |
| REGION | East County | 15\% |  | 24\% |  |  |  |  | 100\% |  | 9\% | 17\% | 16\% | 13\% |
|  | Metro | 14\% | 38\% |  | 100\% |  |  |  |  |  | 15\% | 13\% | 16\% | 11\% |
|  | South Metro | 23\% | 62\% |  |  | 100\% |  |  |  |  | 25\% | 22\% | 17\% | 41\% |
|  | North Coastal | 16\% |  | 25\% |  |  | 100\% |  |  |  | 22\% | 14\% | 17\% | 12\% |
|  | North Inland | 18\% |  | 29\% |  |  |  | 100\% |  |  | 15\% | 19\% | 19\% | 14\% |
|  | South County | 14\% |  | 22\% |  |  |  |  |  | 100\% | 12\% | 15\% | 16\% | 9\% |
| RESIDENT | 1 to 5 years | 13\% | 18\% | 11\% | 19\% | 17\% | 18\% | 9\% | 5\% | 11\% | 53\% |  | 11\% | 18\% |
|  | 6 to 10 years | 12\% | 10\% | 13\% | 9\% | 11\% | 18\% | 13\% | 10\% | 10\% | 47\% |  | 11\% | 10\% |
|  | Over 10 years | 75\% | 72\% | 76\% | 72\% | 72\% | 65\% | 78\% | 84\% | 79\% |  | 100\% | 77\% | 72\% |
| GENDER | Male | 50\% | 50\% | 50\% | 50\% | 50\% | 50\% | 50\% | 50\% | 50\% | 53\% | 49\% | 52\% | 44\% |
|  | Female | 50\% | 50\% | 50\% | 50\% | 50\% | 50\% | 50\% | 50\% | 50\% | 47\% | 51\% | 48\% | 56\% |
| AGE | 18 to 34 | 36\% | 36\% | 36\% | 36\% | 36\% | 36\% | 36\% | 36\% | 36\% | 54\% | 30\% | 34\% | 38\% |
|  | 35 to 54 | 36\% | 36\% | 36\% | 36\% | 36\% | 36\% | 36\% | 36\% | 36\% | 30\% | 38\% | 38\% | 33\% |
|  | 55 or older | 28\% | 28\% | 28\% | 28\% | 28\% | 28\% | 28\% | 28\% | 28\% | 15\% | 32\% | 28\% | 29\% |

RESPONDENT DEMOGRAPHICS

|  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Male | Female | $<35$ | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  | (1000) | (500) | (500) | (360) | (360) | (280) | (153) | (315) | (520) | (134) | (202) | (348) | (220) |
| REGION | East County | 15\% | 15\% | 15\% | 15\% | 15\% | 15\% | 19\% | 15\% | 13\% | 12\% | 21\% | 16\% | 12\% |
|  | Metro | 14\% | 14\% | 14\% | 14\% | 14\% | 14\% | 11\% | 11\% | 17\% | 6\% | 18\% | 12\% | 19\% |
|  | South Metro | 23\% | 23\% | 23\% | 23\% | 23\% | 23\% | 26\% | 23\% | 22\% | 29\% | 25\% | 23\% | 19\% |
|  | North Coastal | 16\% | 16\% | 16\% | 16\% | 16\% | 16\% | 10\% | 15\% | 19\% | 18\% | 9\% | 14\% | 20\% |
|  | North Inland | 18\% | 18\% | 18\% | 18\% | 18\% | 18\% | 14\% | 18\% | 19\% | 15\% | 10\% | 19\% | 22\% |
|  | South County | 14\% | 14\% | 14\% | 14\% | 14\% | 14\% | 21\% | 18\% | 9\% | 20\% | 17\% | 15\% | 9\% |
| RESIDENT | 1 to 5 years | 13\% | 12\% | 15\% | 22\% | 9\% | 8\% | 9\% | 12\% | 15\% | 15\% | 11\% | 14\% | 10\% |
|  | 6 to 10 years | 12\% | 14\% | 9\% | 16\% | 13\% | 6\% | 8\% | 12\% | 13\% | 11\% | 13\% | 11\% | 14\% |
|  | Over 10 years | 75\% | 73\% | 76\% | 62\% | 79\% | 86\% | 83\% | 76\% | 72\% | 74\% | 76\% | 76\% | 76\% |
| GENDER | Male | 50\% | 100\% |  | 53\% | 50\% | 46\% | 45\% | 48\% | 53\% | 36\% | 48\% | 53\% | 57\% |
|  | Female | 50\% |  | 100\% | 47\% | 50\% | 54\% | 55\% | 52\% | 47\% | 64\% | 52\% | 47\% | 43\% |
| AGE | 18 to 34 | 36\% | 38\% | 34\% | 100\% |  |  | 40\% | 43\% | 30\% | 37\% | 46\% | 40\% | 24\% |
|  | 35 to 54 | 36\% | 36\% | 36\% |  | 100\% |  | 35\% | 32\% | 39\% | 32\% | 27\% | 36\% | 47\% |
|  | 55 or older | 28\% | 26\% | 30\% |  |  | 100\% | 25\% | 25\% | 31\% | 31\% | 27\% | 24\% | 29\% |

RESPONDENT DEMOGRAPHICS

|  |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2O RESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Owner | Other | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Very | Some | Less | Yes | Can't Recall | Agree | N/D |
| BASE |  |  | (1000) | (550) | (422) | (614) | (168) | (166) | (649) | (302) | (260) | (453) | (287) | (810) | (190) | (539) | (461) |
| REGION | East County | 15\% | 16\% | 14\% | 17\% | 11\% | 14\% | 16\% | 14\% | 13\% | 14\% | 18\% | 15\% | 14\% | 13\% | 17\% |
|  | Metro | 14\% | 16\% | 11\% | 15\% | 4\% | 21\% | 16\% | 10\% | 17\% | 12\% | 14\% | 14\% | 15\% | 14\% | 14\% |
|  | South Metro | 23\% | 17\% | 31\% | 23\% | 28\% | 22\% | 22\% | 25\% | 16\% | 27\% | 23\% | 23\% | 23\% | 25\% | 21\% |
|  | North Coastal | 16\% | 18\% | 14\% | 19\% | 10\% | 10\% | 15\% | 16\% | 20\% | 16\% | 13\% | 16\% | 14\% | 14\% | 18\% |
|  | North Inland | 18\% | 20\% | 16\% | 18\% | 15\% | 20\% | 17\% | 21\% | 25\% | 15\% | 16\% | 18\% | 18\% | 18\% | 19\% |
|  | South County | 14\% | 13\% | 14\% | 8\% | 31\% | 14\% | 14\% | 14\% | 10\% | 15\% | 16\% | 14\% | 16\% | 17\% | 11\% |
| RESIDENT | 1 to 5 years | 13\% | 9\% | 18\% | 13\% | 10\% | 16\% | 16\% | 9\% | 11\% | 14\% | 14\% | 12\% | 18\% | 16\% | 10\% |
|  | 6 to 10 years | 12\% | 13\% | 11\% | 12\% | 11\% | 12\% | 11\% | 12\% | 10\% | 12\% | 12\% | 11\% | 14\% | 11\% | 13\% |
|  | Over 10 years | 75\% | 78\% | 71\% | 75\% | 79\% | 72\% | 73\% | 79\% | 79\% | 73\% | 73\% | 76\% | 68\% | 73\% | 77\% |
| GENDER | Male | 50\% | 51\% | 49\% | 50\% | 50\% | 47\% | 52\% | 48\% | 47\% | 53\% | 48\% | 48\% | 57\% | 49\% | 51\% |
|  | Female | 50\% | 49\% | 51\% | 50\% | 50\% | 53\% | 48\% | 52\% | 53\% | 47\% | 52\% | 52\% | 43\% | 51\% | 49\% |
| AGE | 18 to 34 | 36\% | 23\% | 53\% | 29\% | 57\% | 41\% | 36\% | 36\% | 25\% | 36\% | 47\% | 35\% | 42\% | 45\% | 25\% |
|  | 35 to 54 | 36\% | 43\% | 27\% | 35\% | 30\% | 46\% | 36\% | 35\% | 35\% | 39\% | 32\% | 36\% | 36\% | 34\% | 38\% |
|  | 55 or older | 28\% | 35\% | 20\% | 35\% | 13\% | 13\% | 28\% | 29\% | 40\% | 25\% | 21\% | 29\% | 22\% | 21\% | 37\% |

RESPONDENT DEMOGRAPHICS

|  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  | PAY OWN WATER BILL |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less ${ }^{\text {O }}$ |  | Yes | No |
| BASE |  |  | (987) | (366) | (621) | (139) | (227) | (160) | (177) | (146) | (138) | (250) | (738) | (697) | (263) |
| EDUCATION | Some high school or less | 4\% | 4\% | 3\% | 1\% | 6\% |  | 3\% | 3\% | 6\% | 2\% | 4\% | 2\% | 8\% |
|  | Completed high school | 12\% | 11\% | 12\% | 11\% | 12\% | 9\% | 8\% | 17\% | 16\% | 8\% | 13\% | 12\% | 12\% |
|  | Some apprenticeship/ | 3\% | 2\% | 4\% | 2\% | 1\% | 1\% | 4\% | 4\% | 5\% | 4\% | 3\% | 3\% | 3\% |
|  | Journey-Person certification | 1\% | 1\% | 1\% | 2\% | 1\% | 2\% | 0\% | 3\% |  | 1\% | 1\% | 1\% | 1\% |
|  | Some community college | 17\% | 16\% | 19\% | 13\% | 17\% | 16\% | 16\% | 16\% | 28\% | 14\% | 19\% | 16\% | 20\% |
|  | Completed community college | 8\% | 9\% | 8\% | 9\% | 9\% | 10\% | 8\% | 9\% | 5\% | 9\% | 8\% | 8\% | 11\% |
|  | Some university | 12\% | 12\% | 11\% | 10\% | 13\% | 13\% | 12\% | 12\% | 8\% | 13\% | 11\% | 12\% | 11\% |
|  | Completed university degree | 43\% | 46\% | 42\% | 52\% | 42\% | 49\% | 48\% | 36\% | 30\% | 48\% | 41\% | 47\% | 34\% |
| BASE |  | (972) | (361) | (611) | (136) | (226) | (158) | (177) | (146) | (131) | (244) | (728) | (684) | (262) |
| HOME OWNERSHIP | Own | 57\% | 50\% | 60\% | 65\% | 41\% | 64\% | 62\% | 60\% | 54\% | 50\% | 59\% | 71\% | 21\% |
|  | Rent | 41\% | 50\% | 37\% | 35\% | 58\% | 33\% | 34\% | 37\% | 44\% | 47\% | 40\% | 28\% | 79\% |
|  | Other | 2\% | 0\% | 3\% |  | 1\% | 4\% | 3\% | 3\% | 1\% | 4\% | 1\% | 1\% | 0\% |
| BASE |  | (985) | (365) | (620) | (138) | (226) | (157) | (177) | (147) | (139) | (249) | (736) | (695) | (264) |
| TYPE OF RESIDENCE | Apartment | 20\% | 29\% | 15\% | 16\% | 36\% | 11\% | 15\% | 20\% | 17\% | 27\% | 18\% | 10\% | 48\% |
|  | Condo/ Townhouse | 17\% | 19\% | 16\% | 24\% | 16\% | 19\% | 18\% | 14\% | 13\% | 20\% | 16\% | 12\% | 32\% |
|  | Duplex | 4\% | 4\% | 3\% | 1\% | 6\% | 3\% | 1\% | 3\% | 7\% | 5\% | 3\% | 3\% | 5\% |
|  | Mobile home | 3\% | 1\% | 4\% | 1\% | 1\% | 2\% | 2\% | 8\% | 5\% | 4\% | 3\% | 3\% | 3\% |
|  | Single-family detached | 56\% | 47\% | 61\% | 57\% | 41\% | 65\% | 64\% | 55\% | 59\% | 45\% | 59\% | 72\% | 12\% |
| BASE |  | (966) | (365) | (601) | (138) | (227) | (152) | (169) | (146) | (133) | (234) | (732) | (701) | (265) |
| WATER BILL PAYER | Household | 73\% | 62\% | 79\% | 79\% | 52\% | 79\% | 78\% | 77\% | 82\% | 68\% | 74\% | 100\% |  |
|  | Other | 27\% | 38\% | 21\% | 21\% | 48\% | 21\% | 22\% | 23\% | 18\% | 32\% | 26\% |  | 100\% |
| BASE |  | (948) | (354) | (594) | (132) | (223) | (152) | (171) | (145) | (126) | (238) | (710) | (667) | (254) |
| BACKGROUND | White | 65\% | 65\% | 65\% | 68\% | 62\% | 78\% | 66\% | 71\% | 40\% | 66\% | 64\% | 67\% | 61\% |
|  | Hispanic/ Latino | 18\% | 15\% | 19\% | 6\% | 21\% | 11\% | 15\% | 13\% | 42\% | 15\% | 19\% | 16\% | 22\% |
|  | Asian/ Pacific Islander | 10\% | 11\% | 10\% | 21\% | 6\% | 9\% | 14\% | 6\% | 10\% | 14\% | 9\% | 10\% | 8\% |
|  | Black | 5\% | 7\% | 4\% | 2\% | 10\% | 2\% | 2\% | 8\% | 6\% | 4\% | 6\% | 5\% | 8\% |
|  | Native American | 2\% | 1\% | 2\% | 3\% | 0\% |  | 3\% | 1\% | 3\% | 1\% | 2\% | 2\% | 1\% |
| BASE |  | (903) | (342) | (561) | (130) | (212) | (135) | (156) | (138) | (132) | (222) | (681) | (640) | (241) |
| HOUSEHOLD INCOME | Under \$25,000 | 15\% | 14\% | 15\% | 6\% | 18\% | 18\% | 13\% | 12\% | 20\% | 16\% | 15\% | 9\% | 29\% |
|  | \$25,000 to \$49,999 | 22\% | 25\% | 21\% | 28\% | 23\% | 14\% | 13\% | 30\% | 26\% | 22\% | 22\% | 19\% | 34\% |
|  | \$50,000 to \$74,999 | 23\% | 23\% | 23\% | 21\% | 24\% | 22\% | 23\% | 22\% | 25\% | 25\% | 22\% | 25\% | 18\% |
|  | \$75,000 to \$99,999 | 16\% | 14\% | 17\% | 13\% | 14\% | 15\% | 20\% | 18\% | 14\% | 13\% | 16\% | 17\% | 11\% |
|  | \$100,000 to \$149,999 | 15\% | 14\% | 15\% | 20\% | 11\% | 16\% | 20\% | 12\% | 12\% | 15\% | 15\% | 18\% | 8\% |
|  | \$150,000 to \$249,999 | 8\% | 8\% | 8\% | 10\% | 6\% | 10\% | 11\% | 6\% | 2\% | 8\% | 8\% | 10\% | 1\% |
|  | \$250,000 or more | 2\% | 3\% | 2\% | 2\% | 3\% | 5\% | 0\% | 1\% |  | 2\% | 2\% | 3\% |  |

RESPONDENT DEMOGRAPHICS

|  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Male | Female | <35 | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  | (987) | (494) | (494) | (354) | (357) | (277) | (153) | (315) | (520) | (133) | (198) | (346) | (219) |
| EDUCATION | Some high school or less | 4\% | 3\% | 4\% | 3\% | 5\% | 3\% | 23\% |  |  | 16\% | 3\% | 0\% |  |
|  | Completed high school | 12\% | 11\% | 13\% | 15\% | 10\% | 11\% | 77\% |  |  | 21\% | 18\% | 11\% | 3\% |
|  | Some apprenticeship/ | 3\% | 2\% | 4\% | 2\% | 3\% | 4\% |  | 9\% |  | 5\% | 2\% | 3\% | 1\% |
|  | Journey-Person certification | 1\% | 1\% | 1\% | 1\% | 2\% | 1\% |  |  | 2\% | 1\% | 1\% | 1\% | 1\% |
|  | Some community college | 17\% | 17\% | 18\% | 23\% | 15\% | 13\% |  | 55\% |  | 23\% | 24\% | 19\% | 10\% |
|  | Completed community college | 8\% | 6\% | 11\% | 9\% | 8\% | 8\% |  |  | 16\% | 6\% | 11\% | 9\% | 8\% |
|  | Some university | 12\% | 11\% | 12\% | 13\% | 10\% | 12\% |  | 36\% |  | 10\% | 10\% | 12\% | 14\% |
|  | Completed university degree | 43\% | 48\% | 38\% | 35\% | 48\% | 48\% |  |  | 82\% | 17\% | 31\% | 45\% | 63\% |
| BASE |  | (972) | (484) | (488) | (346) | (351) | (275) | (149) | (309) | (508) | (130) | (200) | (339) | (219) |
| HOME OWNERSHIP | Own | 57\% | 58\% | 55\% | 36\% | 67\% | 69\% | 36\% | 52\% | 66\% | 20\% | 37\% | 62\% | 82\% |
|  | Rent | 41\% | 40\% | 43\% | 60\% | 32\% | 30\% | 63\% | 44\% | 33\% | 75\% | 60\% | 38\% | 14\% |
|  | Other | 2\% | 2\% | 2\% | 5\% | 1\% | 1\% | 2\% | 4\% | 1\% | 5\% | 3\% | 0\% | 3\% |
| BASE |  | (985) | (489) | (495) | (349) | (359) | (277) | (151) | (312) | (516) | (133) | (201) | (344) | (218) |
| TYPE OF RESIDENCE | Apartment | 20\% | 21\% | 20\% | 29\% | 15\% | 16\% | 35\% | 19\% | 16\% | 50\% | 27\% | 16\% | 8\% |
|  | Condo/ Townhouse | 17\% | 15\% | 19\% | 19\% | 18\% | 14\% | 12\% | 16\% | 20\% | 9\% | 25\% | 21\% | 10\% |
|  | Duplex | 4\% | 4\% | 3\% | 3\% | 3\% | 5\% | 5\% | 5\% | 2\% | 6\% | 6\% | 3\% | 1\% |
|  | Mobile home | 3\% | 3\% | 3\% | 2\% | 3\% | 5\% | 6\% | 5\% | 1\% | 11\% | 3\% | 3\% |  |
|  | Single-family detached | 56\% | 57\% | 54\% | 46\% | 61\% | 62\% | 41\% | 55\% | 61\% | 25\% | 39\% | 58\% | 81\% |
| BASE |  | (966) | (484) | (481) | (339) | (352) | (275) | (147) | (304) | (510) | (124) | (200) | (344) | (214) |
| WATER BILL PAYER | Household | 73\% | 76\% | 69\% | 70\% | 75\% | 72\% | 64\% | 71\% | 76\% | 44\% | 59\% | 80\% | 90\% |
|  | Other | 27\% | 24\% | 31\% | 30\% | 25\% | 28\% | 36\% | 29\% | 24\% | 56\% | 41\% | 20\% | 10\% |
| BASE |  | (948) | (471) | (478) | (344) | (344) | (260) | (144) | (303) | (493) | (130) | (195) | (332) | (217) |
| BACKGROUND | White | 65\% | 66\% | 64\% | 52\% | 63\% | 83\% | 50\% | 62\% | 71\% | 43\% | 60\% | 67\% | 77\% |
|  | Hispanic/ Latino | 18\% | 18\% | 18\% | 28\% | 15\% | 9\% | 34\% | 20\% | 12\% | 38\% | 23\% | 14\% | 8\% |
|  | Asian/ Pacific Islander | 10\% | 10\% | 10\% | 13\% | 13\% | 3\% | 6\% | 9\% | 12\% | 8\% | 9\% | 11\% | 10\% |
|  | Black | 5\% | 4\% | 7\% | 5\% | 7\% | 3\% | 5\% | 8\% | 4\% | 8\% | 5\% | 6\% | 4\% |
|  | Native American | 2\% | 2\% | 1\% | 2\% | 2\% | 2\% | 5\% | 1\% | 1\% | 2\% | 3\% | 1\% | 1\% |
| BASE |  | (903) | (456) | (447) | (333) | (328) | (242) | (136) | (297) | (464) | (134) | (202) | (348) | (220) |
| HOUSEHOLD INCOME | Under \$25,000 | 15\% | 11\% | 19\% | 15\% | 13\% | 17\% | 37\% | 17\% | 7\% | 100\% |  |  |  |
|  | \$25,000 to \$49,999 | 22\% | 21\% | 24\% | 28\% | 17\% | 23\% | 31\% | 24\% | 18\% |  | 100\% |  |  |
|  | \$50,000 to \$74,999 | 23\% | 25\% | 21\% | 30\% | 19\% | 19\% | 20\% | 25\% | 23\% |  |  | 60\% |  |
|  | \$75,000 to \$99,999 | 16\% | 16\% | 15\% | 12\% | 20\% | 15\% | 8\% | 14\% | 18\% |  |  | 40\% |  |
|  | \$100,000 to \$149,999 | 15\% | 15\% | 15\% | 9\% | 19\% | 17\% | 3\% | 13\% | 19\% |  |  |  | 61\% |
|  | \$150,000 to \$249,999 | 8\% | 9\% | 6\% | 6\% | 11\% | 5\% |  | 4\% | 12\% |  |  |  | 31\% |
|  | \$250,000 or more | 2\% | 4\% | 0\% | 1\% | 2\% | 4\% | 2\% | 1\% | 3\% |  |  |  | 8\% |

## RESPONDENT DEMOGRAPHICS

| BASE |  | TOTAL | HOME OWNERSHIP |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | FAMILIAR WITH H2O RESTRICTIONS |  |  | TAKEN ACTION TO REDUCE H2O USE |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Owner | Other | Non-Hispanic White | $\qquad$ | Other | Reliable | Not reliable | Very | Some | Less | Yes | Can't Recall | Agree | N/D |
|  |  | (987) | (548) | (417) |  | (609) | (164) | (647) | (297) | (256) | (452) | (280) | (804) | (183) | (535) | (453) |
| EDUCATION | Some high school or less |  | 4\% | 1\% | 6\% | 1\% | 13\% | 3\% | 4\% | 2\% | 1\% | 3\% | 6\% | 4\% | 1\% | 5\% | 2\% |
|  | Completed high school | 12\% | 9\% | 17\% | 11\% | 16\% | 11\% | 13\% | 11\% | 9\% | 11\% | 16\% | 11\% | 18\% | 13\% | 10\% |
|  | Some apprenticeship/ trades | 3\% | 3\% | 3\% | 3\% | 4\% | 4\% | 3\% | 3\% | 3\% | 3\% | 2\% | 3\% | 3\% | 3\% | 3\% |
|  | Journey-Person certification | 1\% | 1\% | 1\% | 2\% |  | 1\% | 1\% | 2\% | 3\% | 1\% | 0\% | 1\% | 1\% | 1\% | 2\% |
|  | Some community college | 17\% | 14\% | 21\% | 16\% | 25\% | 17\% | 17\% | 18\% | 15\% | 19\% | 17\% | 16\% | 22\% | 20\% | 15\% |
|  | Completed community college | 8\% | 7\% | 9\% | 8\% | 7\% | 9\% | 8\% | 8\% | 11\% | 7\% | 9\% | 8\% | 8\% | 7\% | 10\% |
|  | Some university | 12\% | 12\% | 12\% | 13\% | 7\% | 12\% | 11\% | 12\% | 10\% | 11\% | 13\% | 12\% | 9\% | 12\% | 11\% |
|  | Completed university degree | 43\% | 52\% | 31\% | 47\% | 27\% | 43\% | 43\% | 45\% | 48\% | 44\% | 38\% | 44\% | 39\% | 39\% | 48\% |
| BASE |  | (972) | (550) | (422) | (609) | (167) | (159) | (634) | (291) | (258) | (442) | (272) | (796) | (176) | (522) | (450) |
| HOME OWNERSHIP | Own | 57\% | 100\% |  | 63\% | 39\% | 51\% | 56\% | 60\% | 73\% | 56\% | 42\% | 58\% | 48\% | 50\% | 64\% |
|  | Rent | 41\% |  | 95\% | 36\% | 60\% | 43\% | 42\% | 39\% | 27\% | 43\% | 54\% | 40\% | 49\% | 46\% | 36\% |
|  | Other | 2\% |  | 5\% | 1\% | 1\% | 6\% | 2\% | 1\% |  | 2\% | 4\% | 2\% | 2\% | 3\% | 1\% |
| BASE |  | (985) | (545) | (421) | (609) | (167) | (162) | (644) | (295) | (258) | (453) | (273) | (804) | (181) | (531) | (454) |
| $\begin{aligned} & \text { TYPE OF } \\ & \text { RESIDENCE } \end{aligned}$ | Apartment | 20\% | 1\% | 46\% | 18\% | 31\% | 23\% | 21\% | 19\% | 14\% | 18\% | 31\% | 18\% | 30\% | 24\% | 16\% |
|  | Condo/ Townhouse | 17\% | 17\% | 18\% | 17\% | 12\% | 20\% | 18\% | 15\% | 13\% | 17\% | 21\% | 16\% | 21\% | 17\% | 18\% |
|  | Duplex | 4\% | 2\% | 6\% | 3\% | 7\% | 3\% | 4\% | 3\% | 2\% | 5\% | 3\% | 3\% | 5\% | 4\% | 3\% |
|  | Mobile home | 3\% | 4\% | 2\% | 3\% | 5\% | 1\% | 3\% | 3\% | 2\% | 4\% | 3\% | 3\% | 1\% | 4\% | 2\% |
|  | Single-family detached | 56\% | 76\% | 28\% | 59\% | 44\% | 53\% | 54\% | 60\% | 69\% | 56\% | 42\% | 59\% | 43\% | 51\% | 61\% |
| BASE |  | (966) | (541) | (405) | (600) | (165) | (157) | (634) | (294) | (257) | (442) | (267) | (789) | (177) | (519) | (447) |
| WATER BILL PAYER | Household | 73\% | 90\% | 49\% | 74\% | 66\% | 73\% | 70\% | 78\% | 81\% | 74\% | 62\% | 73\% | 69\% | 71\% | 74\% |
|  | Other | 27\% | 10\% | 51\% | 26\% | 34\% | 27\% | 30\% | 22\% | 19\% | 26\% | 38\% | 27\% | 31\% | 29\% | 26\% |
| BASE |  | (948) | (528) | (406) | (614) | (168) | (166) | (615) | (286) | (245) | (430) | (274) | (771) | (177) | (511) | (437) |
| BACKGROUND | White | 65\% | 72\% | 56\% | 100\% |  |  | 61\% | 72\% | 73\% | 66\% | 55\% | 66\% | 59\% | 56\% | 75\% |
|  | Hispanic/ Latino | 18\% | 12\% | 25\% |  | 100\% |  | 20\% | 13\% | 14\% | 19\% | 19\% | 18\% | 15\% | 23\% | 12\% |
|  | Asian/ Pacific Islander | 10\% | 10\% | 10\% |  |  | 59\% | 11\% | 9\% | 5\% | 9\% | 17\% | 8\% | 19\% | 12\% | 8\% |
|  | Black | 5\% | 4\% | 7\% |  |  | 31\% | 5\% | 6\% | 5\% | 4\% | 7\% | 5\% | 6\% | 6\% | 4\% |
|  | Native American | 2\% | 2\% | 2\% |  |  | 10\% | 2\% | 1\% | 2\% | 1\% | 2\% | 2\% | 1\% | 2\% | 1\% |
| BASE |  | (903) | (489) | (399) | (563) | (158) | (152) | (583) | (280) | (231) | (410) | (262) | (729) | (174) | (496) | (407) |
| $\begin{aligned} & \text { HOUSEHOLD } \\ & \text { INCOME } \end{aligned}$ | Under \$25,000 | 15\% | 5\% | 26\% | 10\% | 32\% | 15\% | 15\% | 12\% | 10\% | 13\% | 21\% | 15\% | 16\% | 18\% | 11\% |
|  | \$25,000 to \$49,999 | 22\% | 15\% | 32\% | 21\% | 28\% | 22\% | 25\% | 18\% | 18\% | 24\% | 23\% | 22\% | 26\% | 23\% | 21\% |
|  | \$50,000 to \$74,999 | 23\% | 24\% | 21\% | 24\% | 14\% | 29\% | 20\% | 28\% | 24\% | 22\% | 24\% | 22\% | 25\% | 22\% | 25\% |
|  | \$75,000 to \$99,999 | 16\% | 19\% | 11\% | 16\% | 16\% | 12\% | 17\% | 14\% | 18\% | 16\% | 13\% | 16\% | 14\% | 14\% | 17\% |
|  | \$100,000 to \$149,999 | 15\% | 22\% | 6\% | 18\% | 8\% | 11\% | 13\% | 18\% | 18\% | 13\% | 14\% | 15\% | 16\% | 14\% | 16\% |
|  | \$150,000 to \$249,999 | 8\% | 11\% | 3\% | 9\% | 1\% | 10\% | 8\% | 7\% | 9\% | 9\% | 4\% | 9\% | 3\% | 8\% | 7\% |
|  | \$250,000 or more | 2\% | 4\% |  | 3\% | 1\% | 1\% | 2\% | 3\% | 3\% | 2\% | 1\% | 2\% | 1\% | 2\% | 3\% |

Probe Research Inc.


[^0]:    ${ }^{1}$ Respondents who report these activities were "not applicable" to their circumstances have been removed from the calculations, leaving only "Applicable" respondents. (i.e., Apartment dwellers generally excluded themselves from issues regarding yard maintenance.)

[^1]:    ${ }^{2}$ This analysis is based on telephone respondents only because there appears to have been confusion among some online respondents that rendered those results unreliable.

[^2]:    Base: All Respondents

